

STUDENT SERVICES WAYFINDING GUIDE

Use this guide to find a range of services available to all students, most of which are free. For more information and hours of service visit bcit.ca/student-services

STARTING OUT



Bookstore BBY SE2, DTC 2nd floor

The BCIT Bookstore is your one stop shop for all your school needs including course textbooks, reference books, trades safety gear, gifts, and stationery. To skip the lines, order your textbooks online and pick them up at the designated location on each campus.



Bookstore ANNEX BBY NE9 Room 160

The BCIT Bookstore Annex provides course materials for distance education students and online order pick-ups.



Parking BBY SW1 Room 1000

Pay parking is in effect 24/7 at all campuses. Daily passes and monthly permits are available to purchase, **by credit card only, online, or in person at a pay station**. There are also designated bicycle parking areas for the cyclists.



Student Information and Enrolment Services [SIES] & Apprenticeship Services ATC Room 120, BBY SW1 1st Floor, BMC 3rd floor, DTC 2nd floor

SIES provides services including tuition payments processing, transcript requests, and part-time course registration. This is also the place to request enrolment confirmation letters and update your contact information. Apprenticeship Services can answer questions regarding apprenticeship programs and pathways, and can schedule and complete the registration process. Services vary by campus.

HEALTH AND WELLNESS



Counselling and Student Development BBY SE16 Room 128, DTC 2nd floor, Virtual Appointments at AIC Room 2603, and ATC Room 287

Counselling is available to all students. They are here to help manage stress, sort through personal concerns, and enhance your educational performance.



Recreation Services AIC Room 2872, ATC Room 175, BBY SE16, BMC Room 265

There is something for everyone at many of the campuses. Burnaby Recreation includes a gymnasium, fitness center, intramural sports, fitness and yoga classes, mind and body room, squash and racquetball courts, study and TV lounge, and outdoor space.



Student Health Services BBY SE16 Room 127

Student Health Services is a walk-in medical clinic offering a variety of confidential health care services to all students. The physicians and registered nurses focus on general medical concerns, mental and sexual health, as well as immunization and small procedures.

INFORMATION AND STUDENT EXPERIENCE



Indigenous Services BBY SW1 Room 1521

The Indigenous Services team provides guidance, support, and a 'home away from home' for Indigenous students. Everyone is invited to join in sweat lodge ceremonies to connect the four elements to the individual being.



International Student Centre (ISC) BBY SW1 Room 1170, DTC Room 782

The ISC provides a vital link to the services and resources available to support international students on and off campus.



IT Services BBY SE12 Room 205, DTC Room 559

The IT Services department is responsible for providing technology services and support programs for all BCIT students. IT Services can help with wireless setup, accessing sharefile and logging into myBCIT.



Program Advising BBY SW01 Room 1130, DTC 3rd Floor, Room 305

BCIT Program Advisors can assist current and prospective students with program planning, application preparation, entrance requirements, upgrading options, and more.



Student Employment Services BBY NW5 Room 101

Student Employment Services helps students and alumni find work on and off campus through eJobs, BCIT's own web-based job posting system.



Student Financial Aid and Awards BBY SW1 Room 2132, DTC Room 305, Virtual Appointments at AIC Room 2603 and ATC Room 287

Student Financial Aid and Awards can help you discover sources of funding, apply for financial aid and awards, avoid and solve problems with student loans, and more.



Student Life Office BBY SW1 Room 1022

The Student Life Office is working to enhance the student experience at BCIT by welcoming and connecting students to the range of services and supports available.

LEARNING RESOURCES



Accessibility Services BBY SW1 Room 2630, DTC Room 305, Virtual Appointments at AIC Room 2603, and ATC Room 287

Accessibility Services provides access and accommodation to individuals with invisible, temporary and/or permanent functional limitations, or disabilities. Support may include exam and classroom accommodations, interpreting, transcribing, alternate format material and access to adaptive technology.



Centre for Workplace Education (CWE) BBY NW5 Room 101

The CWE helps students in trades and some technology programs find experiential education programs to expand their expertise outside of the classroom setting.



Learning Commons BBY SE14 3rd floor

The Learning Commons provides learning skills workshops, peer tutoring and writing support to enable you to excel in your courses.



Library Services ATC Room 180A, BBY SE14, BMC Room 320

The Library provides access to learning resources, MediaWorks, 100+ computer stations, 24/7 access to the ehPOD, and quiet study spaces. Librarians can help answer research questions and more. Don't forget to drop-by the Library Circulation Desk to pick up your Student ID!



Trades Learning Centre BBY NE1 Room 340

The Trades Learning Centre provides drop-in tutoring for Trades and Apprenticeship students seeking extra help with study skills and their mathematics, science, and trade-specific concept course work.

SAFETY



Harassment and Discrimination Prevention Office BBY NW5 Room 206/208

Students who believe they have been discriminated against, bullied and/or harassed have confidential access to the Harassment and Discrimination Prevention Advisor. Please call/email for an appointment. More information is available online.



Safety and Security AIC 1st floor, ATC 1st floor, BBY SW1 Room 1000, BMC Room 345, DTC 1st floor

Safety, Security, and Emergency Management staff are committed to providing a safe and secure campus. The department maintains 24/7 response to all safety and security concerns on all BCIT campuses.

STUDENT ASSOCIATION



Student Association (BCITSA) AIC 2nd Floor, ATC Room 178, BMC cafeteria, BBY SE2 2nd & 3rd Floor, DTC Room 421

The BCIT Student Association is a non-profit student services and advocacy organization at BCIT. They provide a range of services including career, entrepreneurial, wellness, and advocacy services as well as leadership development and mentorship programs. Learn more at bcitsa.ca

Student Services are available at multiple campuses:

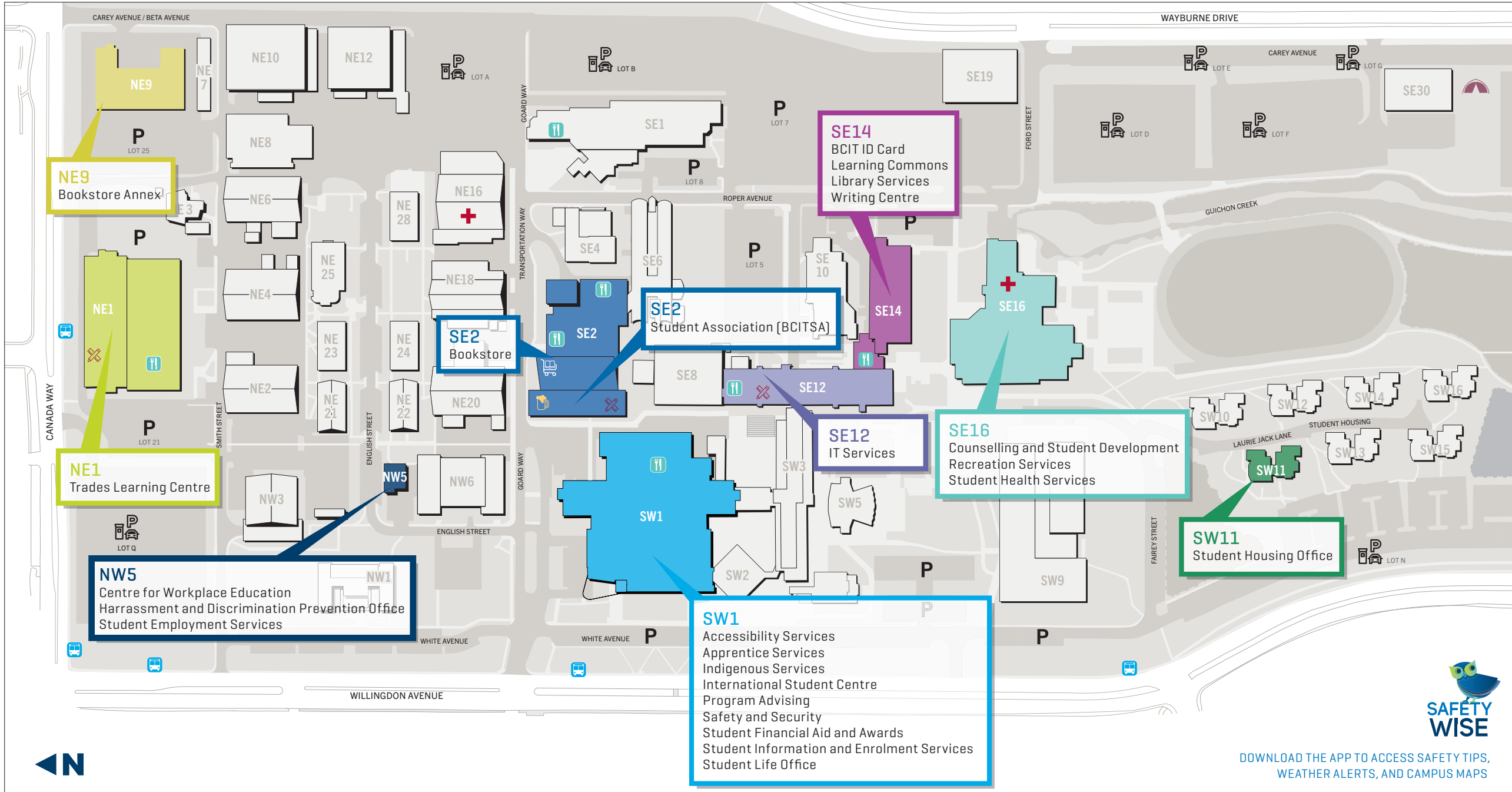
- Annacis Island Campus [AIC]
- Aerospace Technology Campus [ATC]
- Burnaby Campus [BBY]
- Marine Campus [BMC]
- Downtown Campus [DTC]

STUDENT SERVICES LOCATIONS

Flip for details or for a complete list of student services visit bcit.ca/studentervices

LEGEND

- Bookstore
- Bus stop
- First Aid
- Food services
- Pub
- Student parking anytime
- Student parking 4:30pm-6:00am only
- Supplies
- Sweat Lodge



DOWNLOAD THE APP TO ACCESS SAFETY TIPS, WEATHER ALERTS, AND CAMPUS MAPS