

# CLIMBING ATTENDANT

## Join our team!

We are looking for outgoing, responsible, diligent, and recreation-oriented students to join our BCIT Recreation Services team! We provide a fun, supportive learning environment for student staff to develop transferable job skills for their future careers.

## Position Summary:

The Climbing Attendant will work as part of a team to monitor the daily operations of the BCIT Bouldering Studio. Attendants are responsible for safety regulation and customer service, including welcoming participants, assisting with equipment rentals, conducting new participant orientations and performing basic cleaning and maintenance duties. This position reports directly to the Sports Programs & Intramurals Coordinator.

## Qualifications:

- Current BCIT student
- Minimum commitment of 3-5 hours per week for 2 consecutive terms
- Passion for recreation, active living and wellness
- Minimum of 1 year of climbing experience
- Professional, responsible, reliable and can exercise mature judgment
- Energetic, enthusiastic, and positive attitude
- Excellent organizational, interpersonal and communication skills
- Excellent problem-solving and conflict resolution skills
- Ability to work independently and as part of a team; willingness to learn from and mentor others
- The following qualifications are not required but are considered an asset:
  - Valid Standard First Aid + CPR-C (or equivalent)
  - Previous experience in a recreation, climbing and/or customer service environment
  - Association of Canadian Mountain Guides Certification or related equivalent

## Responsibilities:

- Greet participants, check payment and provide exemplary customer service; foster a positive and welcoming environment to all participants and abilities
- Educate participants on proper use of facility and equipment and ensure ongoing participant compliance with Bouldering Studio Guidelines
- Ensure the safety of participants of the Bouldering Studio during hours of operation, programming and special events
- Conduct facility orientations and tours
- Assist participants with fit and proper use of rental equipment
- Address member questions and resolve conflicts as needed
- Perform basic cleaning and maintenance duties of facility and/or equipment
- Participate in professional development initiatives and goal setting
- Assist Recreation Staff with other duties and special projects as assigned

**Compensation:** \$18.25/hour + \$1.25/hour in lieu of benefits + 6% vacation pay

**How to Apply:** Submit resume and cover letter to the attention of Mikayla Wong, Sports Programs & Intramurals Coordinator at [mikayla\\_wong@bcit.ca](mailto:mikayla_wong@bcit.ca).