

CLIMBING ATTENDANT

Join our team!

We are looking for outgoing, responsible, diligent, and recreation-oriented students to join our BCIT Recreation Services team! We provide a fun, supportive learning environment for student staff to develop transferable job skills for their future careers.

Position Summary:

The Climbing Attendant will work as part of a team to monitor the daily operations of the BCIT Bouldering Gym. Attendants are responsible for safety regulation and customer service, including welcoming participants, assisting with equipment rentals, conducting new participant orientations and performing basic cleaning and maintenance duties. This position reports directly to the Sports Programs & Intramurals Coordinator.

Qualifications:

- Current BCIT student and commitment of 3-5 hours per week for 2 terms
- Passion for recreation, active living and wellness.
- Minimum of 1 year climbing experience.
- Professional, responsible, reliable and can exercise mature judgment.
- Energetic, enthusiastic, and positive attitude.
- Excellent organizational, interpersonal and communication skills.
- Excellent problem-solving and conflict resolution skills.
- Ability to work independently and as part of a team; willingness to learn from and mentor others.
- The following qualifications are not required but are considered an asset:
 - Valid Standard First Aid + CPR-C (or equivalent).
 - Previous experience in a recreation, climbing and/or customer service environment.
 - Completion of Association of Canadian Mountain Guides Climbing Gym Instructor Certification.

Responsibilities:

- Greets participants, provides exemplary customer service, and ensures a safe and positive environment.
- Educates participants on proper use of facility and equipment and ensures ongoing participant compliance with Bouldering Gym Guidelines.
- Ensures safety of participants of the Bouldering Gym during hours of operation, programming and special events.
- Conducts facility orientations and tours.
- Assists participants with fit and proper use of rental equipment.
- Addresses member questions and resolves conflicts as needed.
- Performs basic cleaning and maintenance duties of facility and/or equipment.
- Participates in leadership and professional development initiatives and goal setting.
- Assists Recreation Staff with other duties and special projects as assigned.

How to Apply: Submit resume and cover letter to the attention of Mikayla Wong, Sports Programs & Intramurals Coordinator at mikayla_wong@bcit.ca, or in-person to the Recreation front desk of SE16 (Burnaby Campus).