



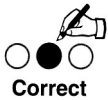
## Student/Client Opinion of Financial Awards Advisor

ADVISOR NAME: \_\_\_\_\_ DATE OF SURVEY: \_\_\_\_\_

BCIT is committed to providing high quality service. You can help by providing thoughtful and honest responses to each of the following statements. The information you provide will be used more closely match service to student/client needs. Thank you for your assistance. Please note that not all items may apply to your particular situation, in which case please indicate: No Opinion (N-O). Anonymity is important in your responses to this survey. Be certain that you do not identify yourself on the form in any way.

### SECTION ONE:

Please fill in circle completely: using **dark pencil** or blue/black ink and pressing firmly..



	No Opinion					
	Strongly Disagree					
	Disagree					
	Agree					
	Strongly Agree					
	4	3	2	1	N-O	
1. The advisor responds to my enquiries in a timely manner.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
2. The advisor's responses to my questions and comments are helpful.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
3. The advisor suggests viable alternatives to solve problems.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
4. The advisor seems genuinely interested in helping me.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
5. The advisor is on time for scheduled meetings.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
6. The advisor makes positive contributions to meetings.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
7. The advisor demonstrates initiative with tasks.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
8. The advisor does agreed-to follow-up tasks in a timely manner.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
9. When necessary, the advisor makes appropriate referrals to other BCIT departments.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
10. The advisor appears to have a comprehensive knowledge of BCIT.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
11. The advisor appears to have a comprehensive knowledge of their area of responsibility.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
12. The advisor acts in a courteous manner.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
13. The advisor communicates clearly.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
14. The advisor uses time effectively during our discussions.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
15. The advisor demonstrates a good understanding of relevant policies and procedures.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>



## Student/Client Opinion of Financial Awards Advisor

### **SECTION TWO:** These comments are intended only for your advisor.

What did you like best about your interaction with the advisor?

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What suggestions do you have to help improve the advisor's effectiveness?

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Additional questions as supplied by the advisor: