



SurveyMonkey acquired FluidSurvey last year, and our subscription with Fluid ends **March 30, 2018**.

Here's what you need to know:

- **End date: March 30** — All important data should be retrieved from FluidSurvey and saved as either Word docx or csv. You will **not** be able to access your FluidSurvey account after March 30.
- **Transition** — Once your account is created, Sally McKinstry will send you the access information. Your new account in SurveyMonkey will be created no later than February 4, 2018.
- **Training** — BCIT will provide webinar training. You will be advised when/where these webinars will be.
- **Data Storage** — All SurveyMonkey data is stored in Canada.
- **Transferring data** — At this time, your data is **not** transferable to SurveyMonkey. You will have to retrieve the data you require before March 30.

Important note: This SurveyMonkey subscription is brokered through BCNet and is compliant with BCIT privacy policy and practice. SurveyMonkey accounts not assigned via this new subscription (i.e., your personal account) are still non-compliant and should be discontinued.

Please don't hesitate to contact Sally McKinstry at sally_mckinstry@bcit.ca or 604-432-8406, if you have any questions.