

# STUDENT SERVICES



Use this guide to find a range of services available to all students, most of which are free. For more information and hours of service visit [bcit.ca/student-services](https://bcit.ca/student-services).

Student Services are available at multiple campuses: Annacis Island Campus (AIC), Aerospace Technology Campus (ATC), Burnaby Campus (BBY), Marine Campus (BMC), and Downtown Campus (DTC)



## BOOKSTORE

BBY SE2, DTC 2nd floor

The BCIT Bookstore is your one stop shop for all your school needs including course textbooks, reference books, trades safety gear, gifts, and stationery. To skip the lines, order your textbooks online and pick up at the designated location on each campus.



## FOOD SERVICES

There are different food and beverage options available on and around our campuses. Whether you are in need of a quick coffee or a meal, you'll find your new favourite hangout quickly.



## PARKING

BBY SW1 #1000

Pay parking is in effect 24/7 at all campuses. Daily passes and monthly permits are available online. There are also designated bicycle parking areas for the cyclists.

## HEALTH AND WELLNESS



### Counselling and Student Development

AIC #2603, ATC #287, BBY SE16 #128, DTC 2nd floor

Counselling is available to all full and part-time students. They are here to help manage stress, sort through personal concerns and enhance your educational performance.



### Recreation Services

AIC, ATC, BBY SE16, BMC

There is something for everyone at many of the campuses. Burnaby Recreation includes a gymnasium, fitness center, intramural sports, fitness and yoga classes, mind and body room, nap room, squash and racquetball courts, study and TV lounge and outdoor space.



### Student Health Services

BBY SE16 #127

Student Health Services is a walk-in medical clinic offering a variety of confidential health care services to all students. The physicians and registered nurses focus on general medical concerns, mental and sexual health as well as immunization and small procedures.

## INFORMATION AND SUPPORT



### Aboriginal Services

BBY SW1 #1521

The Aboriginal Services team provides guidance, support and a 'home away from home' to Aboriginal students. Everyone is invited to join in sweat lodge ceremonies to connect the four elements to the individual being.



### eJobs

BBY NW5 #101

eJobs is a web-based job posting system which connects students and alumni to job opportunities on and off campus.



### International Student Centre (ISC)

BBY SW1 #1170

The ISC provides a vital link to the services and resources available to support international students on and off campus.



### Student Financial Aid and Awards

AIC #2603, ATC #287, BBY SW1 #2132

Student Financial Aid and Awards can help you discover sources of funding, apply for financial aid and awards, avoid and solve problems with student loans and more.



### Student Information and Enrollment Services (SIES)

ATC #120, BBY SW1 #1100, BMC 3rd floor, DTC 2nd floor

SIES provides front counter services to students including processing tuition payments, transcript requests, and part-time course registration. This is also the place to request enrollment confirmation letters and update your contact information. Services vary by campus.



### Student Life Office

BBY SW1 #1022

The Student Life Office is working to enhance the student experience at BCIT by welcoming and connecting students to the range of services and supports available.

## LEARNING RESOURCES



### Centre for Workplace Education (CWE)

BBY NW5 #101

The CWE helps students in trades and technology programs find experiential education programs to expand their expertise outside of the classroom setting.



### Disability Resource Centre (DRC)

AIC #2603, ATC #287, BBY SW1 #2630

The DRC provides access and accommodation to individuals with invisible, temporary and/or permanent functional limitations or disabilities. Support may include exam and classroom accommodations, interpreting, transcribing, alternate format material and access to adaptive technology.



### Learning Commons

BBY SE14 3rd floor

The Learning Commons provides learning skills workshops, peer tutoring and writing support to enable you to excel in your courses.



### Library Services

ATC #180A, BBY SE14, BMC #320

Gain access to books, videos, online articles and eBooks, as well as 100+ computer stations, 24/7 access to the ehPOD and quiet study spaces. Ask the librarians for help with your research and more.



### Trades Learning Centre

BBY NE1 #340

The Trades Learning Centre provides drop-in tutoring for Trades and Apprenticeship students seeking extra help with study skills and their mathematics, science and trade-specific concept course work.

## SAFETY



### Harassment and Discrimination Office

BBY NW5 #102

Students who believe they have been discriminated against, bullied and/or harassed have access to the Harassment and Discrimination Prevention Advisor. Online conflict resolution skills resources are also available.



### Safety and Security

AIC 1st floor, ATC 1st floor, BBY SW1 #1000, BMC #345, DTC 1st floor

Safety, Security and Emergency Planning staff are committed to providing a safe and secure campus. The department maintains 24/7 response to all safety and security concerns on all BCIT campuses.

## STUDENT ASSOCIATION



### Student Association (BCITSA)

BBY SE2 2nd & 3rd Floor

The BCIT Student Association supports and enhances student life on all campuses. They provide a range of services including career and entrepreneurial services, student dental plans and Peak Leadership. Learn more at [bcitsa.ca](https://bcitsa.ca)



### BCITSA Advocacy Office

BBY SE2 3rd Floor

The BCITSA Advocates are here to support students' rights in a confidential and professional manner. They defend the interests of students by promoting mutual respect and procedural fairness as students navigate through the BCIT policies and procedures when dealing with issues, concerns or conflict.



SAFETY WISE

DOWNLOAD THE APP TODAY!

# STUDENT SERVICES LOCATIONS

Flip for details or visit [bcit.ca/student-services](http://bcit.ca/student-services)



**LEGEND**

- Bookstore
- Bus stop
- Food services
- Student parking anytime
- P** Student Parking 4:30pm – 6:00am only

