



2026 - 2030 LIBRARY SERVICES STRATEGIC FRAMEWORK

LEARNING, TEACHING & RESEARCH

Student success is core to everything we do. The Library Services team is a leader in open, innovative, experiential, and multi-disciplinary teaching, learning, and knowledge creation.

- Support student retention by delivering dynamic study support, instruction, and individual learning support.
- Foster strategic partnerships across the institute to advance research, data management, open education, and AV infrastructure & technology.
- Nurture the collaborative and supportive environment for Library and AV staff to grow and enhance their skills.

SPACES, PLACES & WELL-BEING

We aim to create inclusive, flexible, and welcoming spaces that support student learning, well being, and a vibrant academic culture, while strengthening the library's role as a central place of connection on campus.

- Develop and evolve library spaces that are inclusive, accessible, and flexible to support the diverse needs of students, faculty, & staff.

- Align Library and AV teams into a sustainable service model that delivers seamless support for learning spaces, instructional technology, and student success.
- Promote well-being through supportive, sustainable, accessible centred spaces and programming.

DIGITAL TRANSFORMATION & TECHNOLOGY

Our goal is to modernize and integrate library and classroom AV technologies to deliver seamless, equitable, and reliable learning and research experiences supported by strong data governance, privacy, security, and continuous improvement.

- Invest in high-quality, accessible resources and technologies to support current teaching and learning.
- Foster equitable and ethical access to digital tools, including AI, and other emerging technologies.
- Invest in staff skills, and capabilities to successfully adopt emerging technologies and adapt our service as they evolve.