

Instructions for accessing BCIT peer tutoring online

Peer tutoring is available on the BCIT Learning Hub. You will use the Virtual Classrooms (also called Bongo) feature to connect with a peer tutoring session online. All tutorials are pre-scheduled drop-in sessions led by a BCIT tutor. Follow the instructions below to access your desired session.

How to access peer tutoring

1. Use the [schedule](#) to choose which session you wish to join. Sessions are listed by subject
2. Log into the [Learning Hub](#)
3. On your Learning Hub home page, select MY COURSES > ALL to locate a course called “*BCIT Peer Tutoring*”

How to enter a tutoring session

1. When your meeting time comes, enter the *BCIT Peer Tutoring* course on Learning Hub.
2. On the landing page for the course, locate CALENDAR on the right side of the screen
3. Ensure you have the correct day chosen in the CALENDAR function
4. Open the UPCOMING EVENTS list directly below the calendar date. You will see a list of scheduled sessions
5. Click on your desired session. This will open a description page with a link to the session
6. Click on the room link
7. You will be taken to an information page that gives you the option to JOIN the session
8. Click on the button that reads JOIN. The button must be blue for you to enter, and you cannot enter a room early.
9. Follow the prompts to activate your microphone and camera if desired

All tutoring is currently drop-in sessions. Unfortunately one-to-one tutoring is not available at this time.

What about writing tutoring?

You have 2 options to get help with your writing:

1. A live session with a BCIT Writing Tutor: follow the instructions above for Peer Tutoring and look for a virtual (Bongo) room called WRITING CENTRE
2. Free 24/7 asynchronous tutoring is available for BCIT students via WriteAway at <https://writeaway.ca>

Problems or questions?

- For technical and access problems, contact techhelp@bcit.ca
- For questions about tutoring or scheduling, contact learning_commons@bcit.ca