

## PURPOSE OF THE SURVEY

The **BCIT 2026 Student Check-in Survey** is an annual survey conducted by BCIT's Institutional Research and Planning Office.

The purpose of this survey is to reach out to current students and learn more about their needs, challenges, concerns and future considerations.

The survey also provides an insight into the awareness, usage and satisfaction of these students with the services available to them.

The findings from this survey will help BCIT make more informed decisions to better meet students needs and mitigate their concerns.

## RESPONSE RATE

The survey targeted part-time and full-time students registered in the Winter 2026 term. 20,572 were successfully sent a survey invitation through the email list, and of those students 2,372 participated in the survey; yielding an overall response rate of 12% (response rates will vary by question).

**Note:** the total cohort was 20,709, but due to invalid email addresses and unsubscribes only 20,572 were contacted.

20,709	Cohort	<b>Response Rate</b>  <b>12%</b>
20,572	Valid invites	
2,372	Valid responses	

## SURVEY TIMEFRAME

January 14 - Initial invite

January 21 - First reminder

January 28 - Second reminder

February 4- Final reminder

February 8 - Survey closed

## STRUCTURE OF THE REPORT

This report presents information on **Institute-wide** results and different program types . The 5 available sections are:

Institute results

Full-time Technology results

Apprenticeship results

Flexible Learning results

Trades & Technical Studies results

Rim weighting methodology was used to calculate a set of weights to demographically compensate for the answers collected, i.e. align the demographic profile of the respondents to that of the cohort.

The results are **weighted by: Age Group, Gender, Degree Type, ProgramType, Campus and School.**

There is a 95% certainty (19 out of 20 times) of the accuracy in the survey results at the institute level with a +/- 1.2% margin of error.

Multiple selection (checkbox) questions add up to more than 100%.

Throughout the report, "-" and "x" are used when counts are "0" (zero) and <=5, respectively, to avoid the risks of disclosing the personally identifiable information.

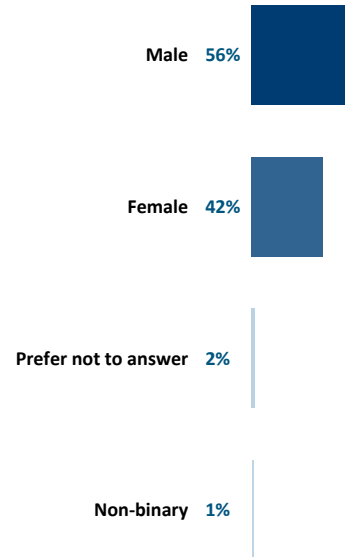
- The vast majority of respondents (**84%**) were domestic students **located in Canada**, while international students made up **16%** of respondents, reflecting a **slight increase in domestic representation and a corresponding decrease in international respondents compared with the previous survey (79% and 21%, respectively)**.
- Six in ten (64%) were returning students, 36% were new students.
- About ten percent (11%) of respondents identified themselves as a person with a disability.
- Over one third of respondents (39%) identified themselves as members of a visible minority.
- About fifty percent (51%) of students reported their main mode of learning as “100% in-person learning”, followed by “blended” (27%) and “100% online learning” (22%).
- Eighty seven percent (87%) of students expressed satisfaction with the education they received in the Winter 2026 term.
- About fifty percent (49%) of students indicated a high likelihood of recommending BCIT to family, friends, and/or co-workers (promoters or strong advocates), while 15% reported a low likelihood (detractors or non-advocates for BCIT), resulting in a net promoter score (NPS) of 34%. NPS across all programs remained relatively stable (35% in 2025 vs. 34% in 2026), while Apprentice programs declined notably (42% to 34%), Flexible Learning stayed the same (44% to 44%), Technology increased slightly (21% to 23%), and Trade & Technical Studies saw a substantial decrease (47% to 32%).
- Top 4 factors that could prevent students from continuing their education this term were: "lack of financial support" (43%), "hard to fit classes with job schedule" (39%), "Mental health & Well-being" and "Course Load" (37%).
- When asked about how easy or challenging students found their education at BCIT this term, 52% responded that it was challenging.
- Results suggest an existing awareness and usage gap among BCIT student services. "Learning Hub" and "Bookstore" had the highest awareness and usage among BCIT student services. Overall students are fairly satisfied with BCIT student services that they have used, "Indigenous Initiatives" had the highest satisfaction at 100%, while "parking" had the lowest satisfaction at 39%.
- In terms of awareness and usage of BCIT Student Association (BCITSA) services, **BCITSA Career Services** had the highest awareness and usage, whereas **BCITSA Childcare Centre** had the lowest. Among those who used the Childcare Centre, satisfaction remained perfect at **100%** in both 2025 and 2026. Notable changes include a substantial drop in satisfaction for **Advocacy Services** (from 79% to 47%) and **Governance** (from 75% to 69%), while **Wellness** and **Food Pantry** services experienced increases of 6% and 7%, respectively.
- Regarding BCIT diversity and inclusion, respondents agreed that BCIT is a diverse and inclusive environment. While there was strong agreement with “At BCIT I am treated fairly and with respect” (82%), agreement was lower for “I am aware of where to report harassment at BCIT” (51%), although this represents a 2% improvement compared to 2025.
- **International Full-Time Students** "stability" in study plans declined noticeably, with the proportion reporting **no changes dropping from 57% in 2025 to 48% in 2026**. Meanwhile, **uncertainty nearly doubled, rising from 7% to 13%**. For International **Flexible Learning Students**, the decline was even greater, **plan stability fell from 42% to 31%**, while intentions to **postpone studies increased sharply from 2% to 8%**.
- Among **Domestic Full-Time Students**, "stability" in study **plans dipped slightly**, falling from **55% in 2025 to 50% in 2026**, while **intentions to complete** their programs **rose modestly from 24% to 26%**. Among **Domestic Flexible Learning Students**, the proportion with **unchanged plans** remained **relatively stable (48% in 2025 to 46% in 2026)**.

**Results by**

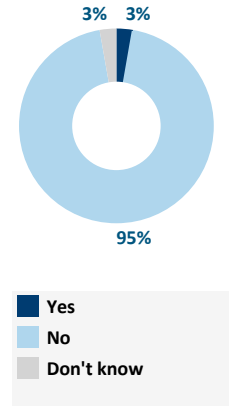
**Institute**

# BCIT 2026 Student Check in Survey

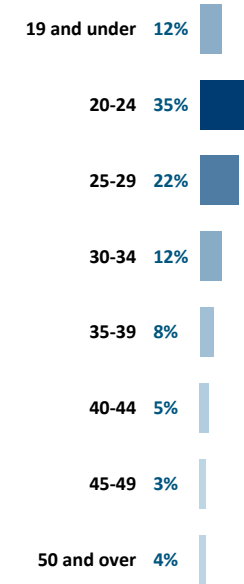
## Gender



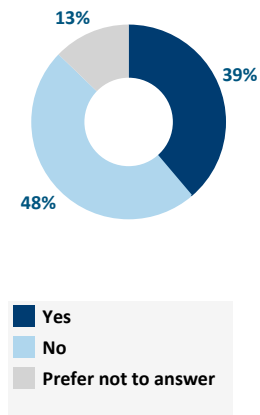
## Do you identify as Indigenous?



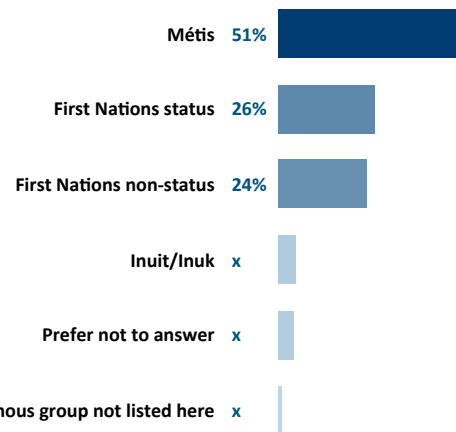
## Age group



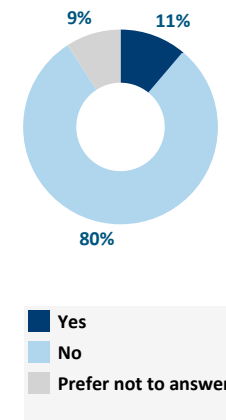
## Do you identify as a member of a visible minority?



## Please indicate which Indigenous group you belong to:

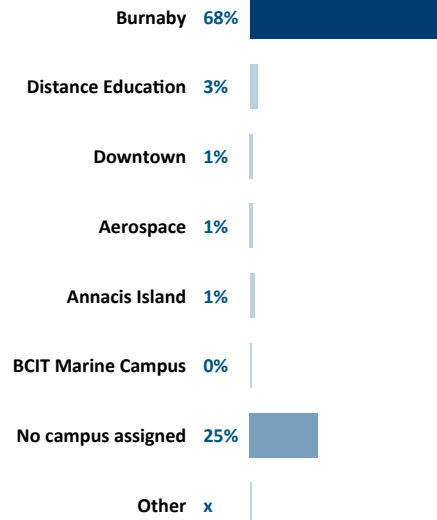


## Do you identify as a person with a disability?



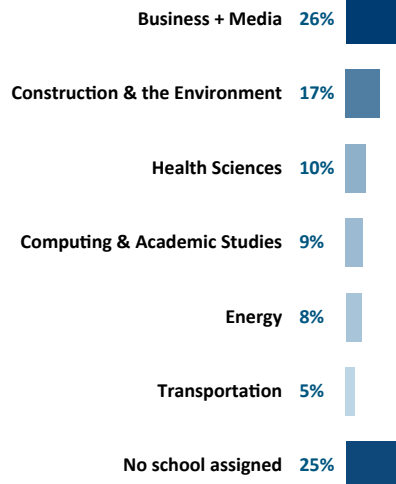
*Note: This chart displays responses of those students who self-identified themselves as Indigenous.*

Campus

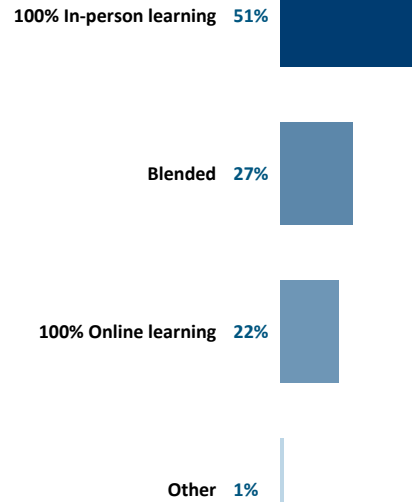


*Note: Few Students from Marine Campus participated in survey, since the percentage was below 0.5% it is rounded to 0%.*

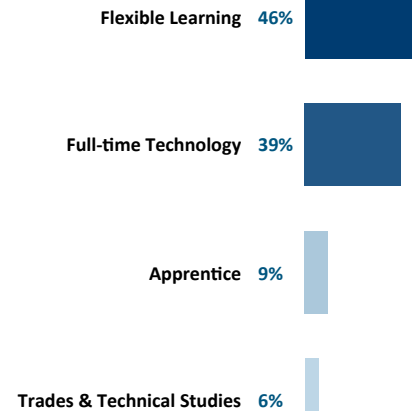
School



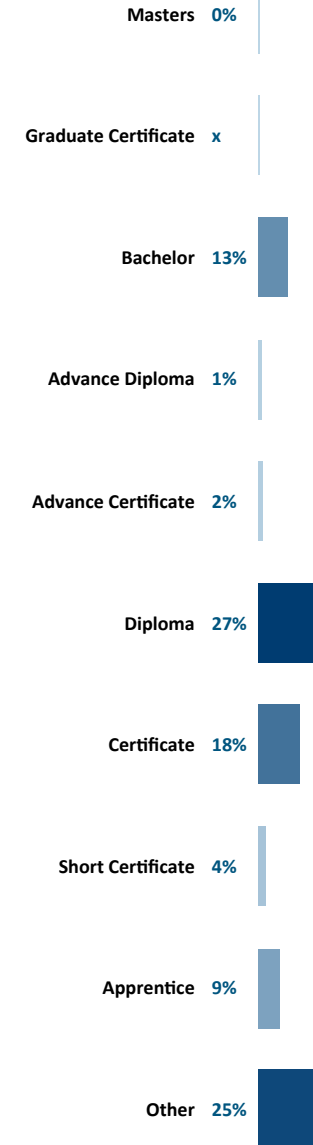
Current mode of learning



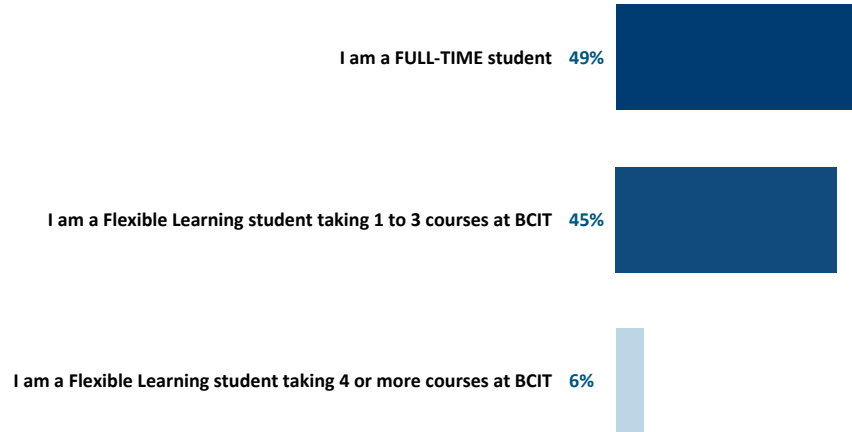
Program type



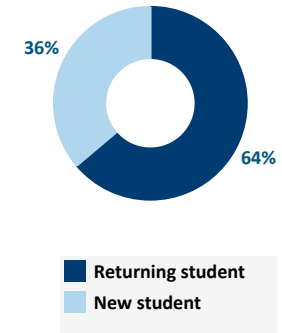
Degree type



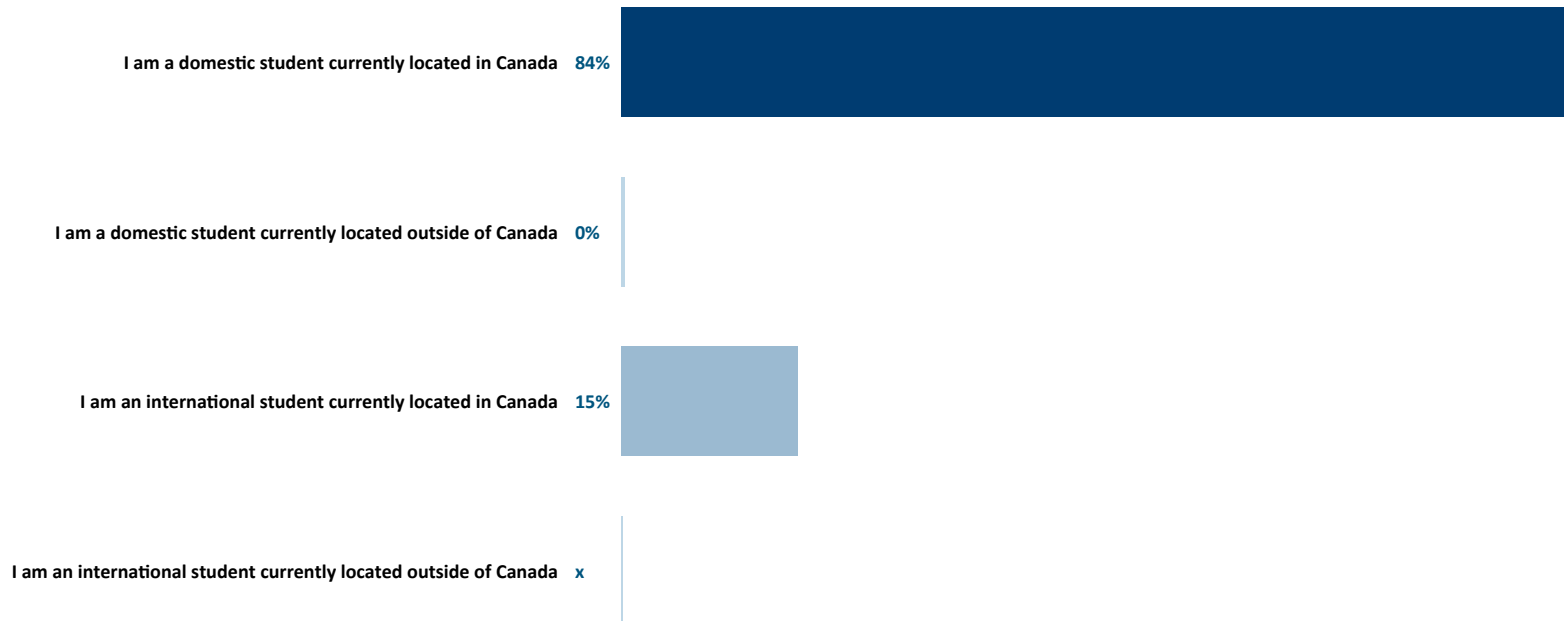
Which of the following best describes your enrolment status?



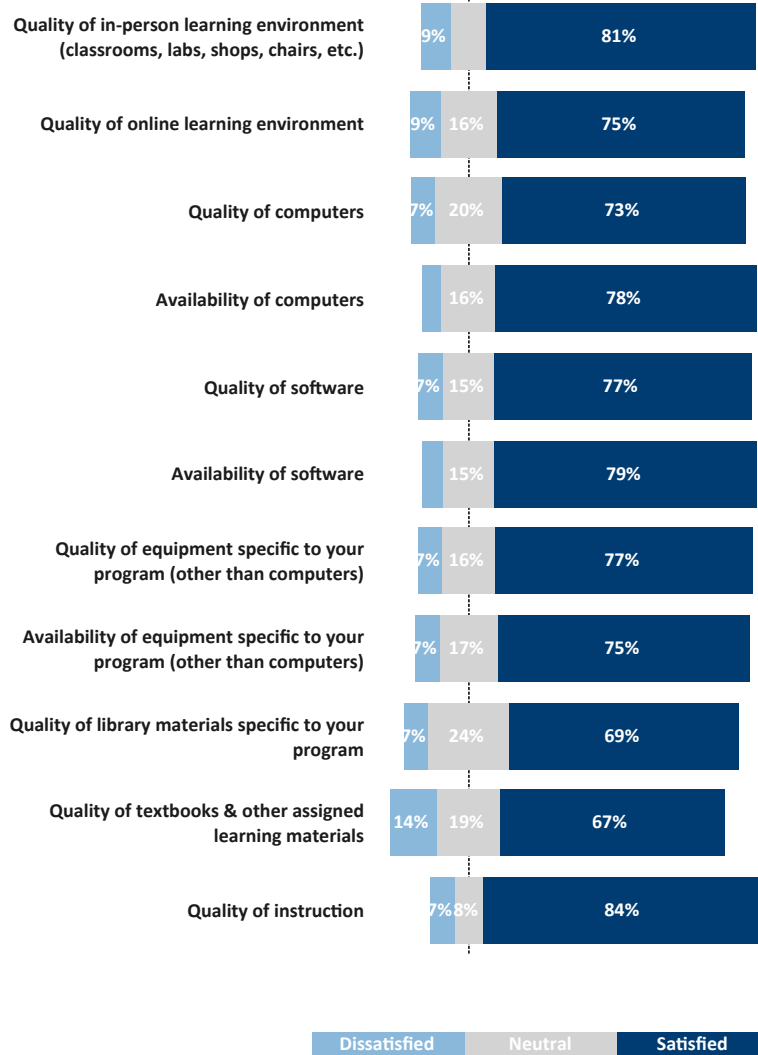
Are you a new or returning student to BCIT?



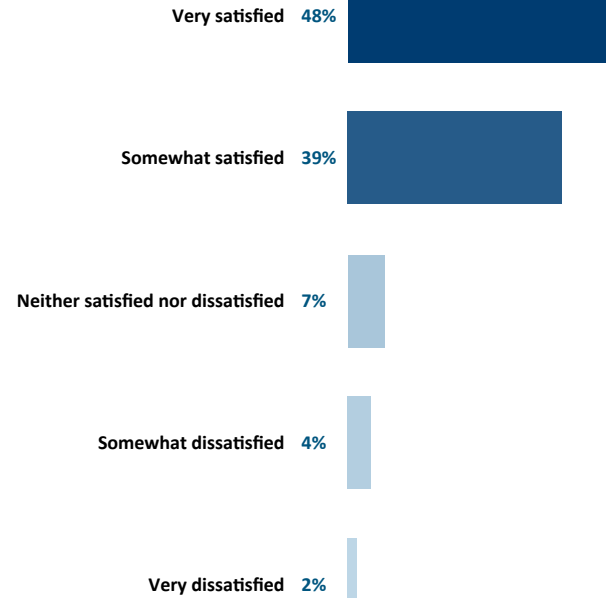
What is your current enrolment status at BCIT?



How satisfied are you with the following resources/facilities related to your program or course so far this term?



Overall, how satisfied are you with the education/training you have received at BCIT this term?

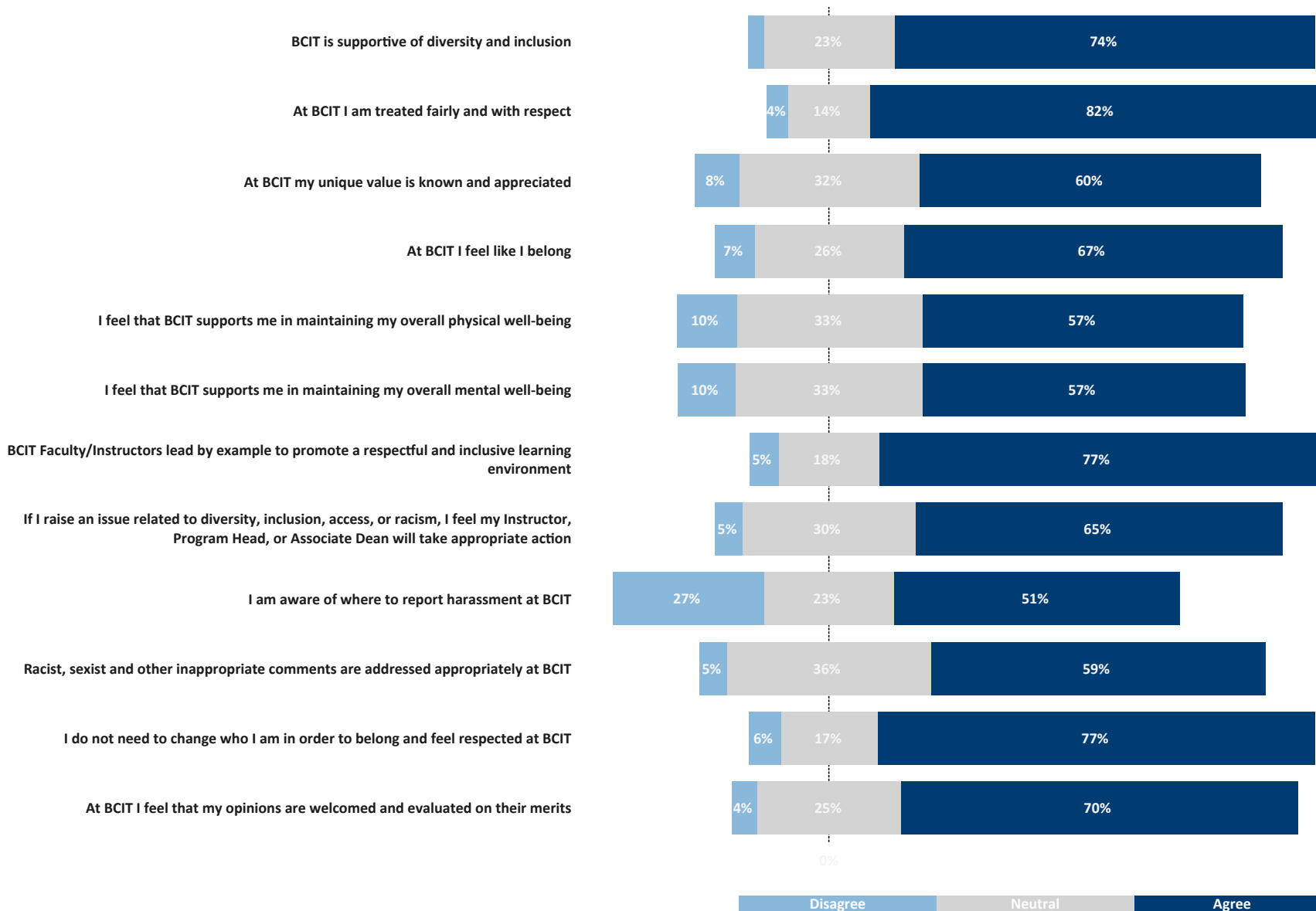


On a scale of 0 – 10, how likely are you to recommend BCIT to your family, friends or co-workers?

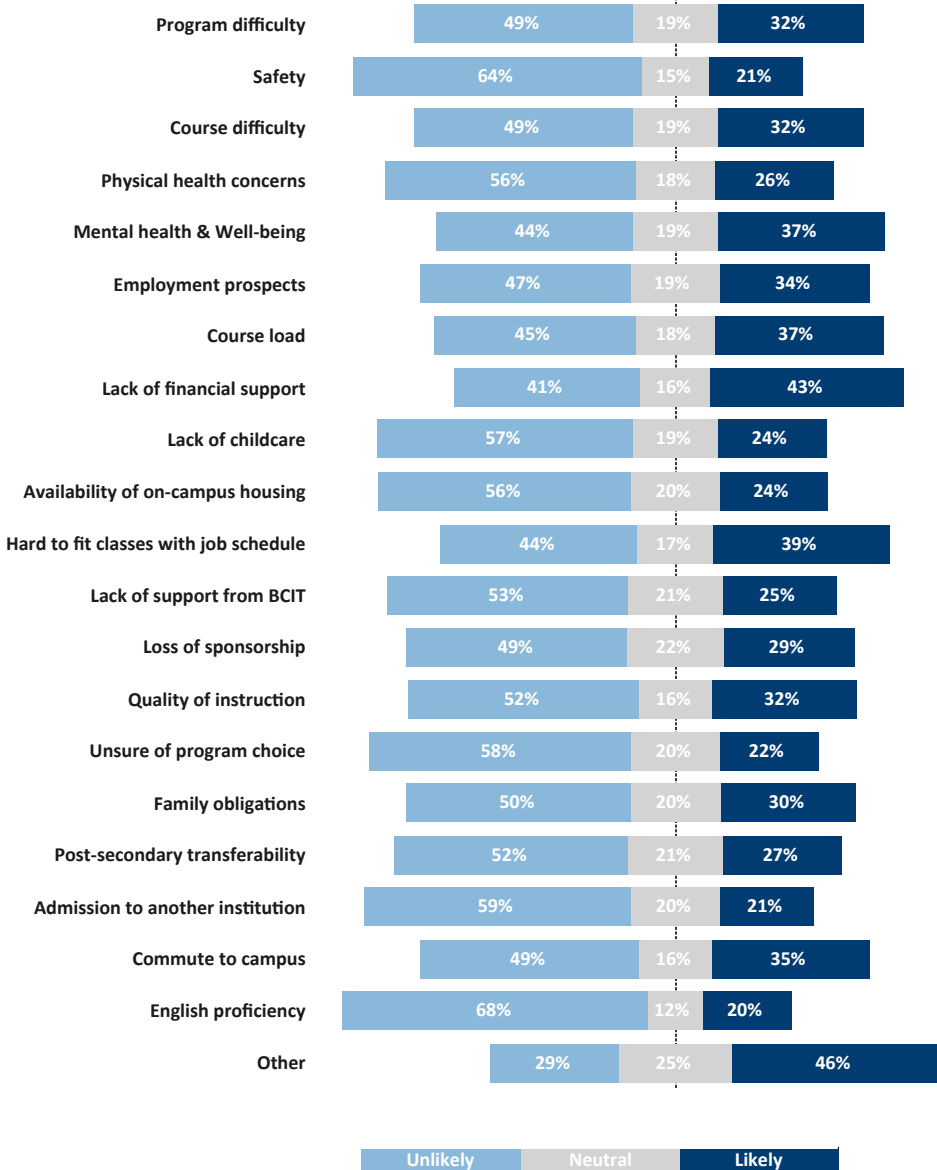


NPS = **34%**

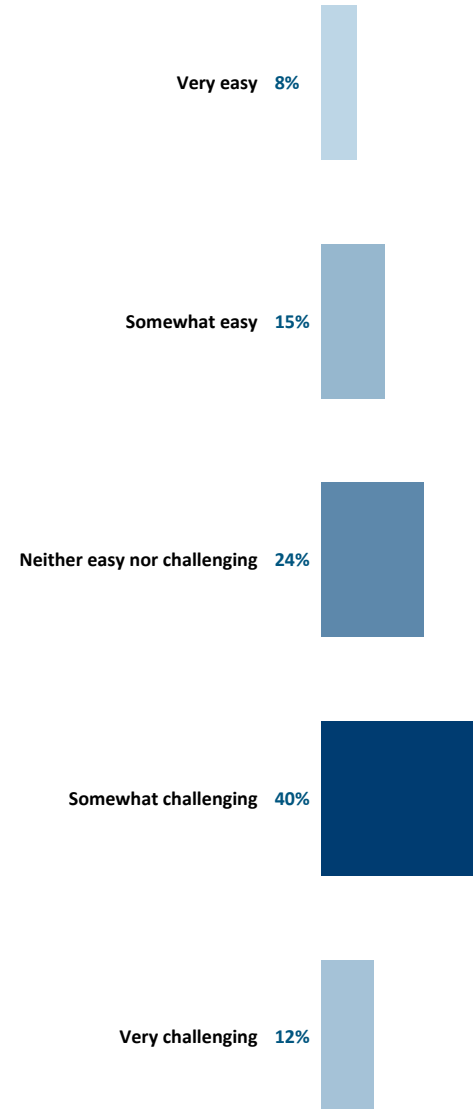
Please rate the extent of your agreement with the following statements:



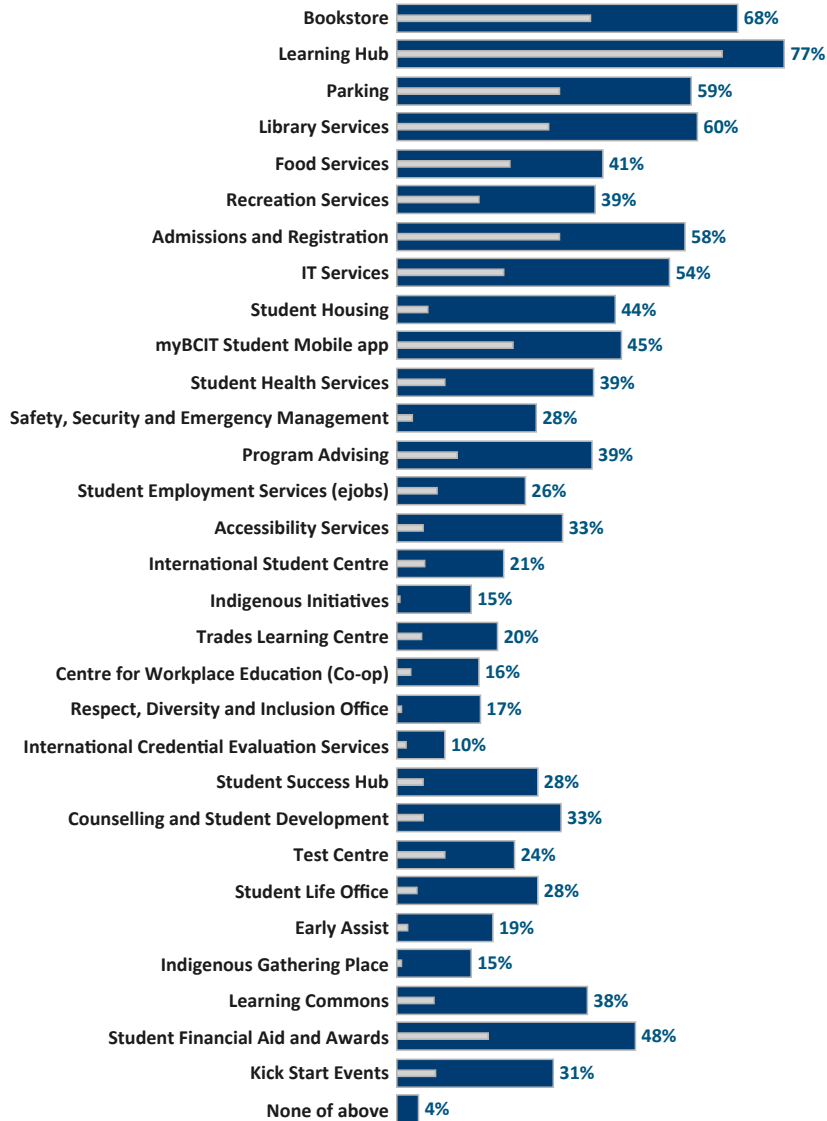
How likely is it that any of the following factors could delay or prevent you from completing your education/training at BCIT this term?



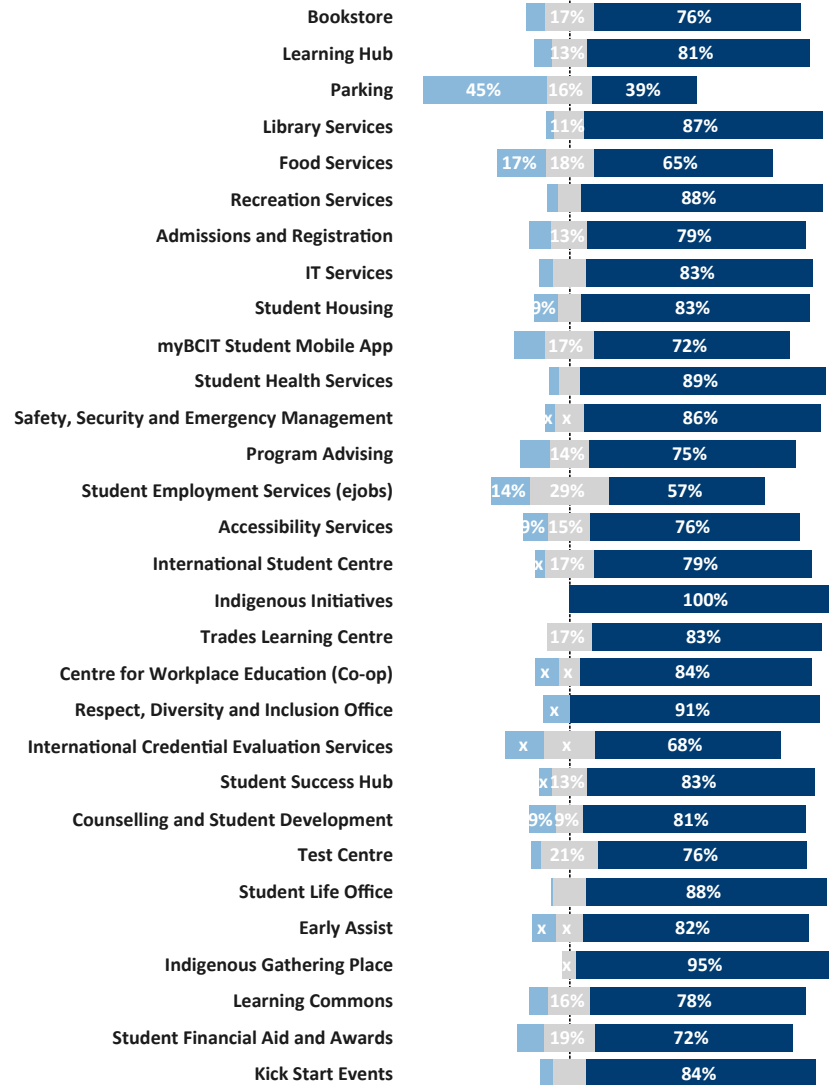
Overall, how easy or challenging do you find your education/training at BCIT this term?



## BCIT Student Services: Awareness vs. Usage



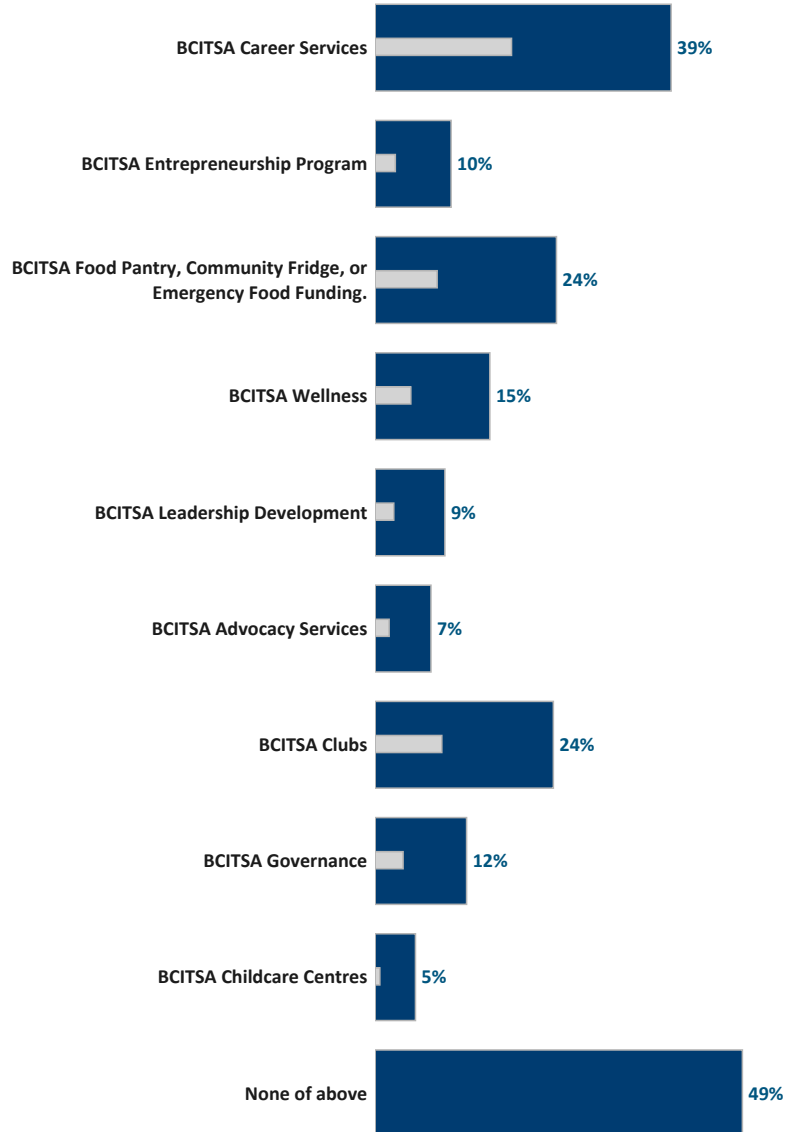
Please indicate your level of SATISFACTION with the BCIT student services listed below:



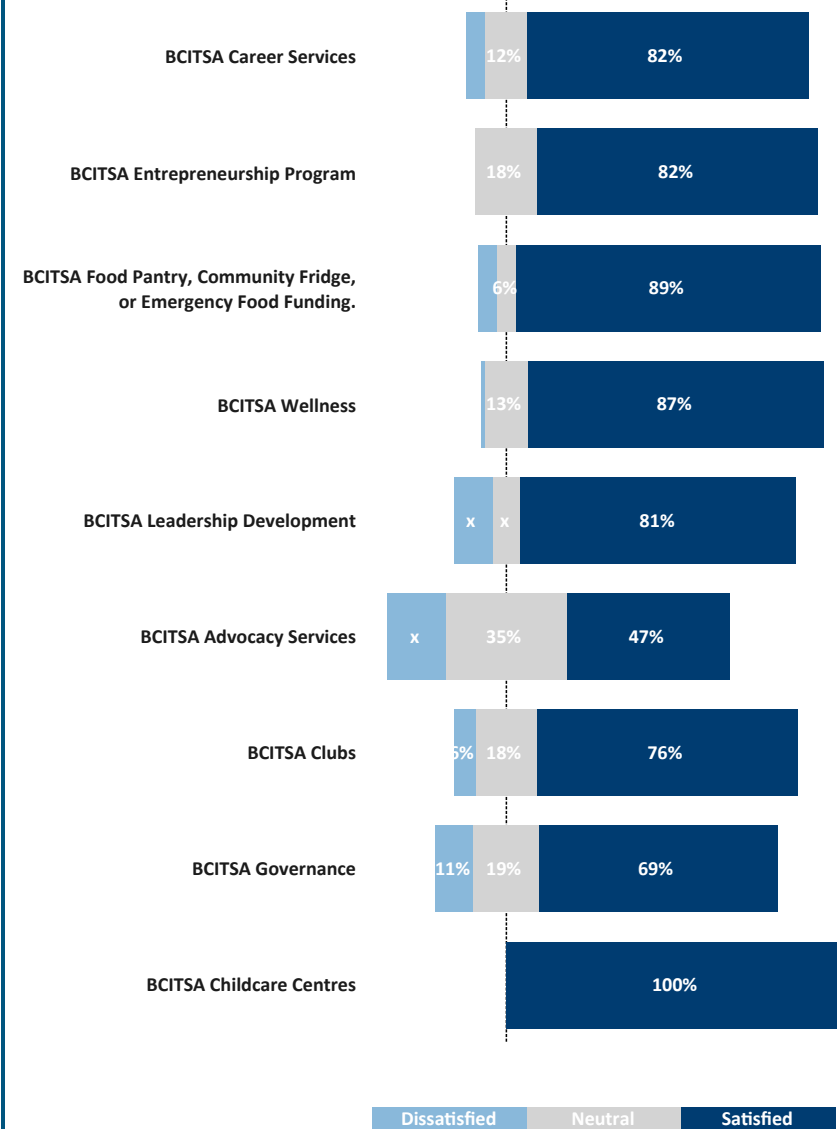
Dissatisfied Neutral Satisfied

Note: Charts display results for students who have used BCIT Student Services.

BCITSA Student Services: **Awareness** vs. **Usage**

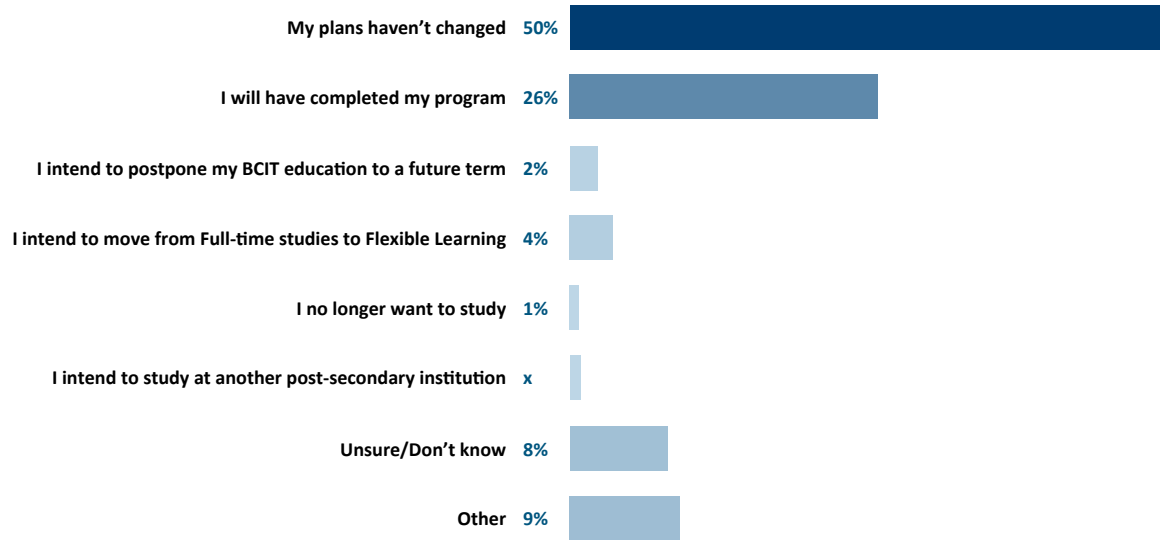


Please indicate your level of **SATISFACTION** with the BCITSA student services listed below:

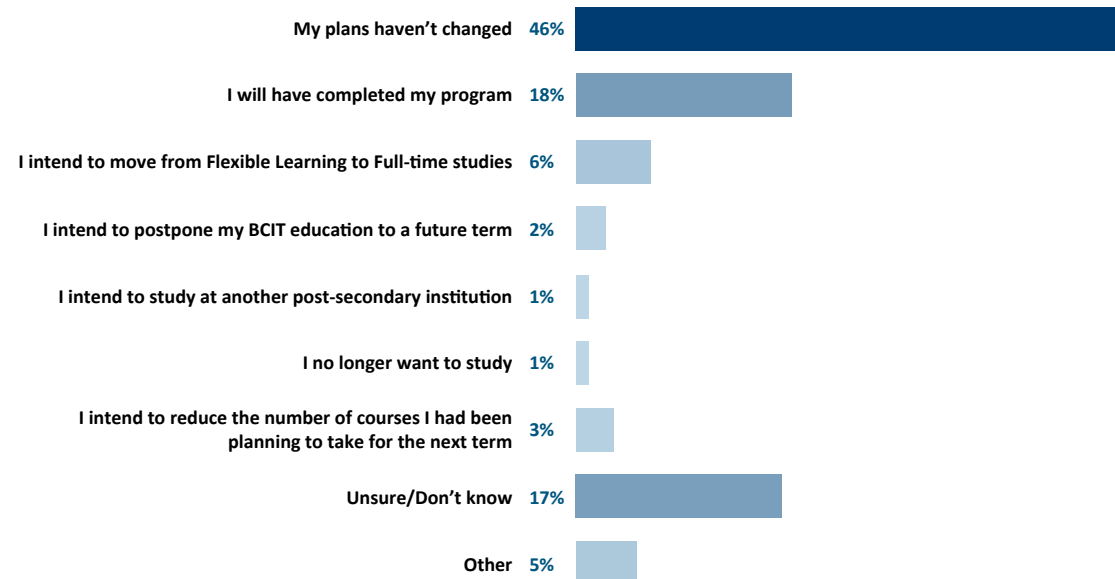


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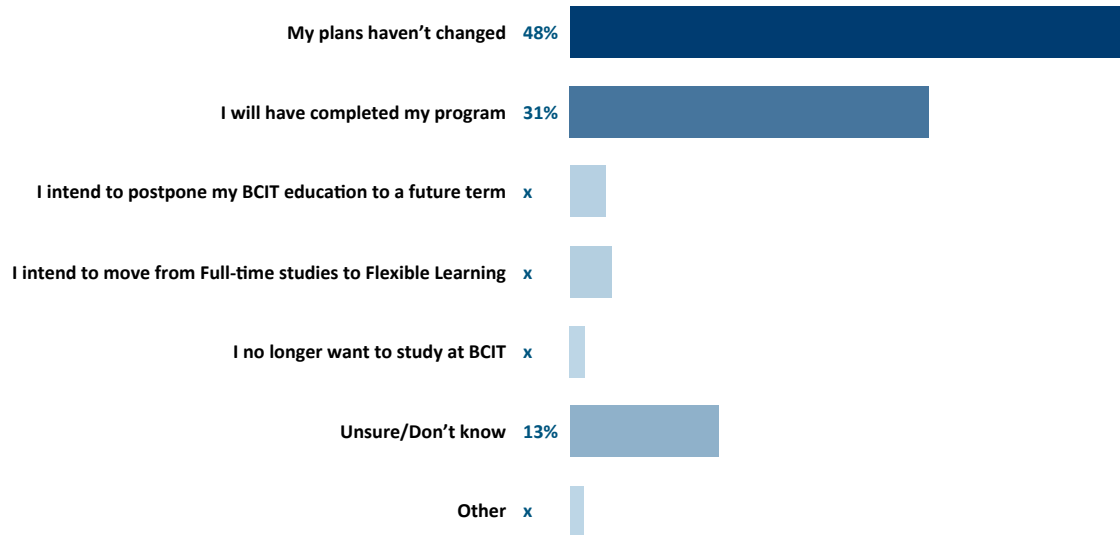
**Domestic Full Time Students: What are your plans for the Spring/Summer 2026 term (April-August 2026)?**



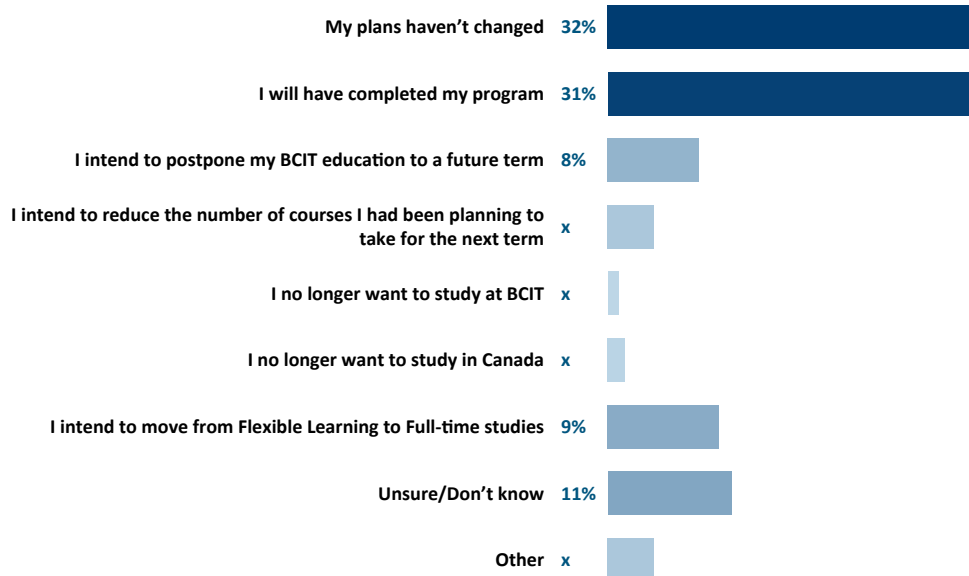
**Domestic Flexible Learning Students: What are your plans for the Spring/Summer 2026 term (April-August 2026)?**



**International Full Time Students:** What are your plans for the Spring/Summer 2026 term (April-August 2026)?



**International Flexible Learning Students:** What are your plans for the Spring/Summer 2026 term (April-August 2026)?

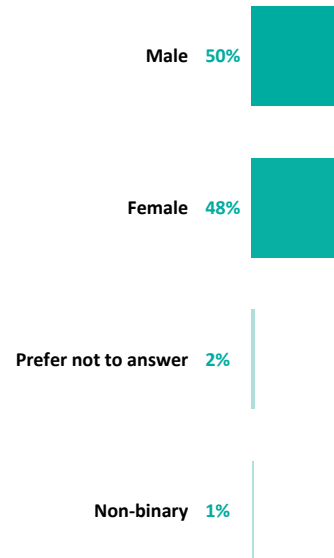


**Results by**

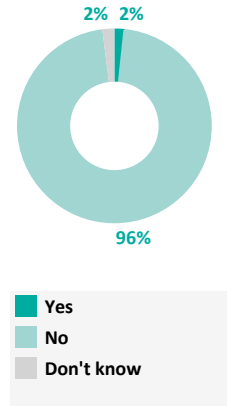
# **Full-time Technology**

# BCIT 2026 Student Check in Survey

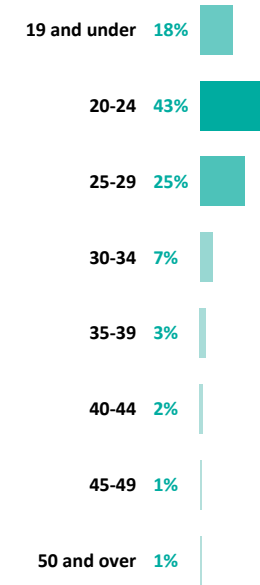
## Gender



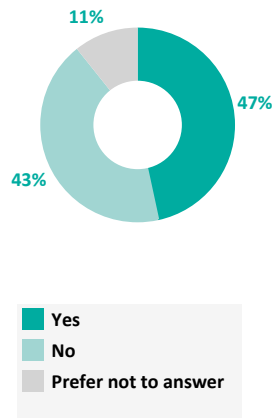
## Do you identify as Indigenous?



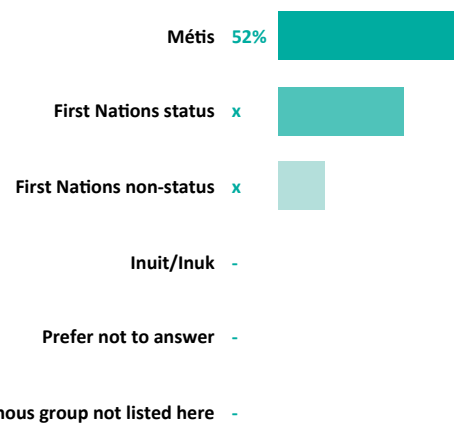
## Age group



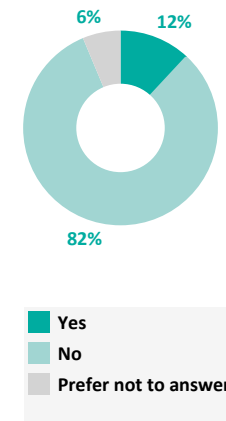
## Do you identify as a member of a visible minority?



## Please indicate which Indigenous group you belong to:

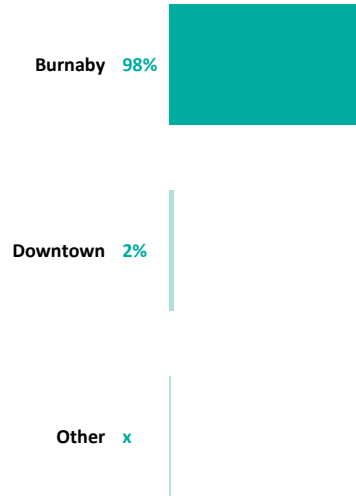


## Do you identify as a person with a disability?



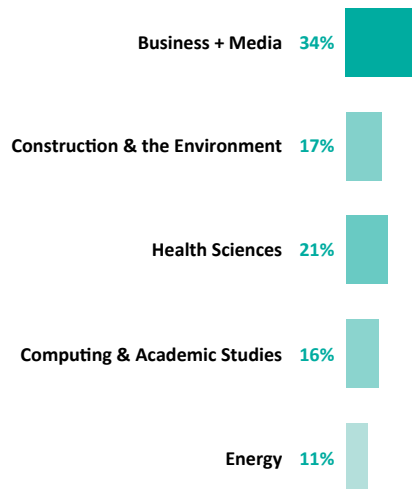
*Note: This chart displays responses of those students who self-identified themselves as Indigenous.*

Campus

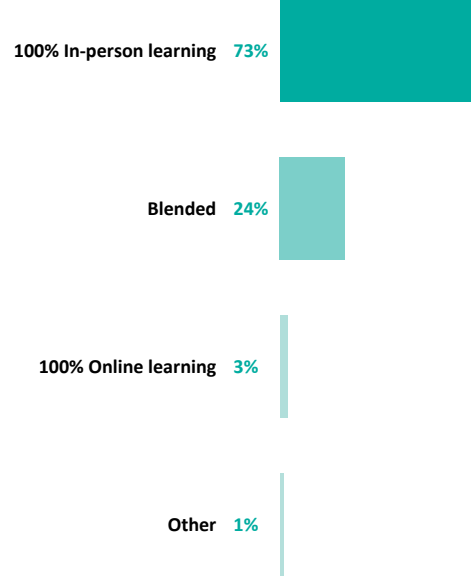


*Note: Few Students from Marine Campus participated in survey, since the percentage was below 0.5% it is rounded to 0%.*

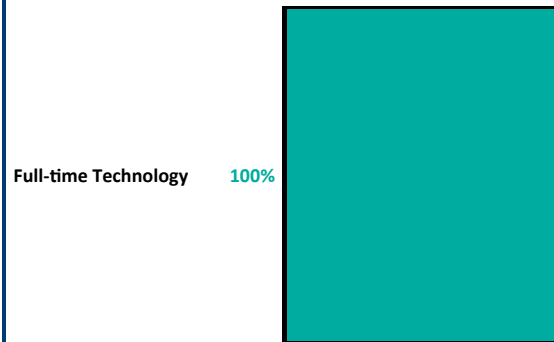
School



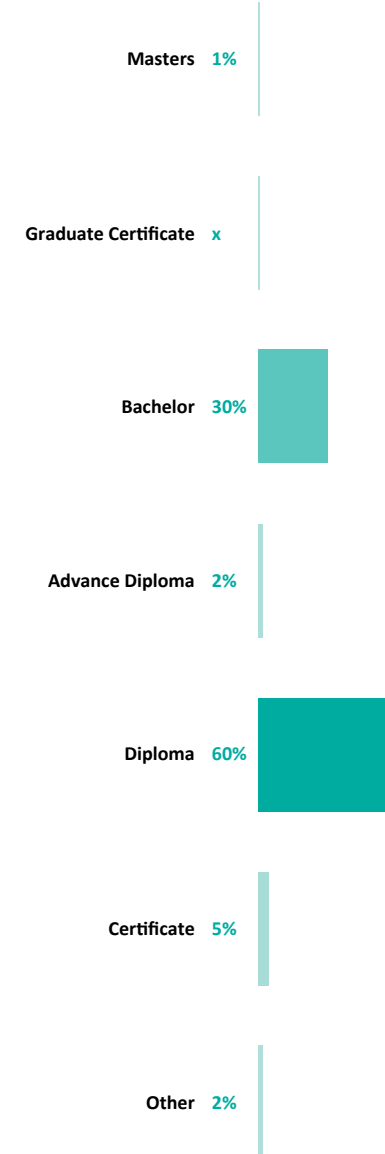
Current mode of learning



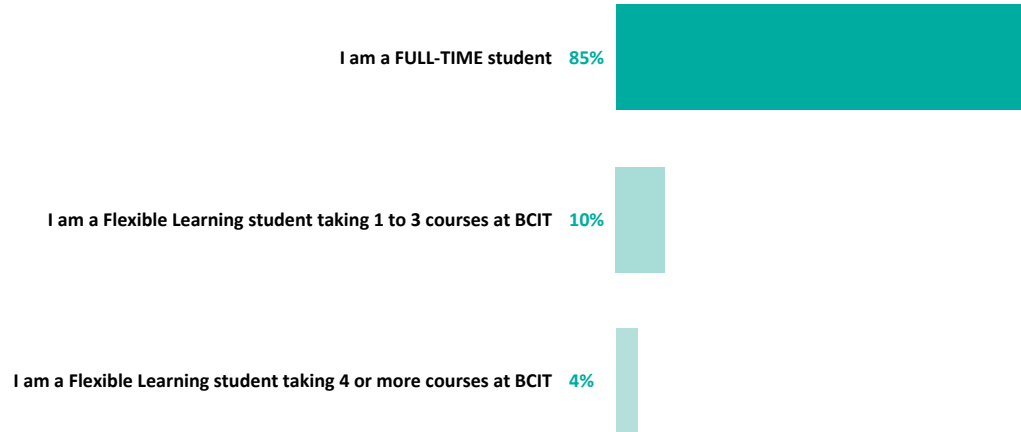
Program type



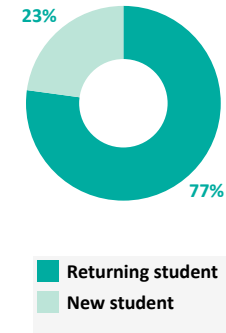
Degree type



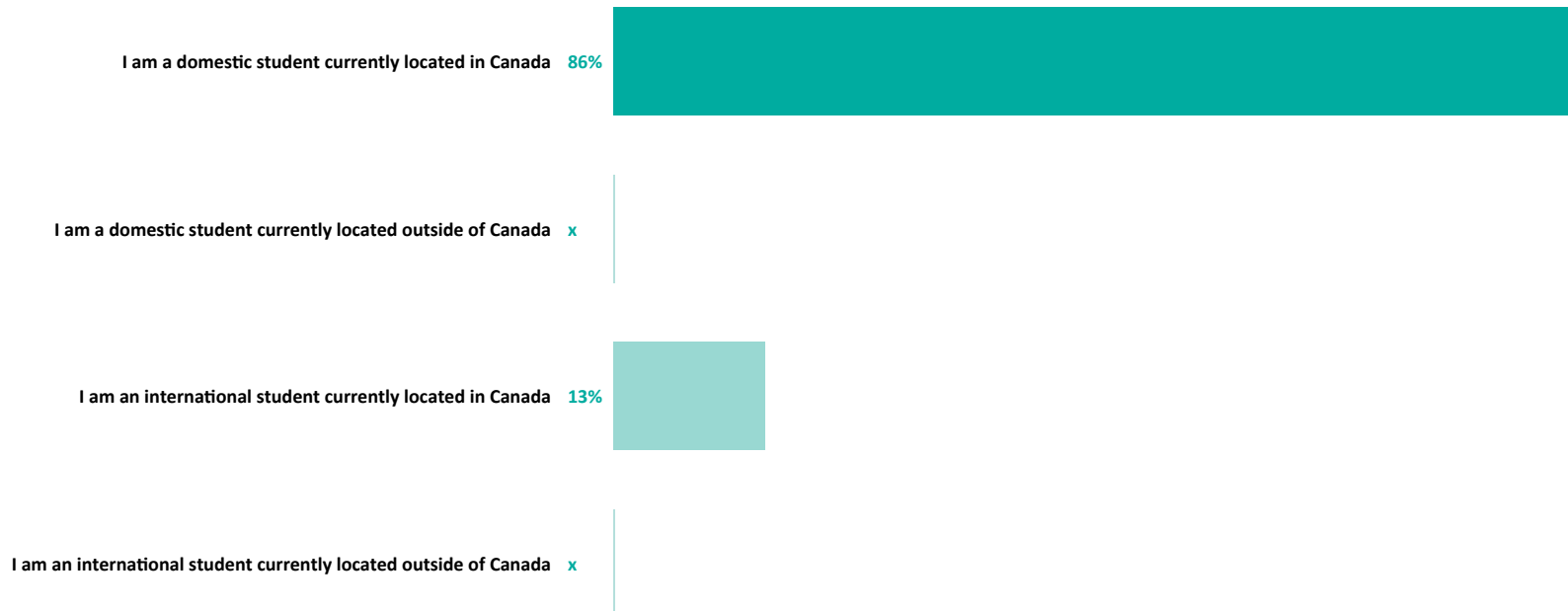
Which of the following best describes your enrolment status?



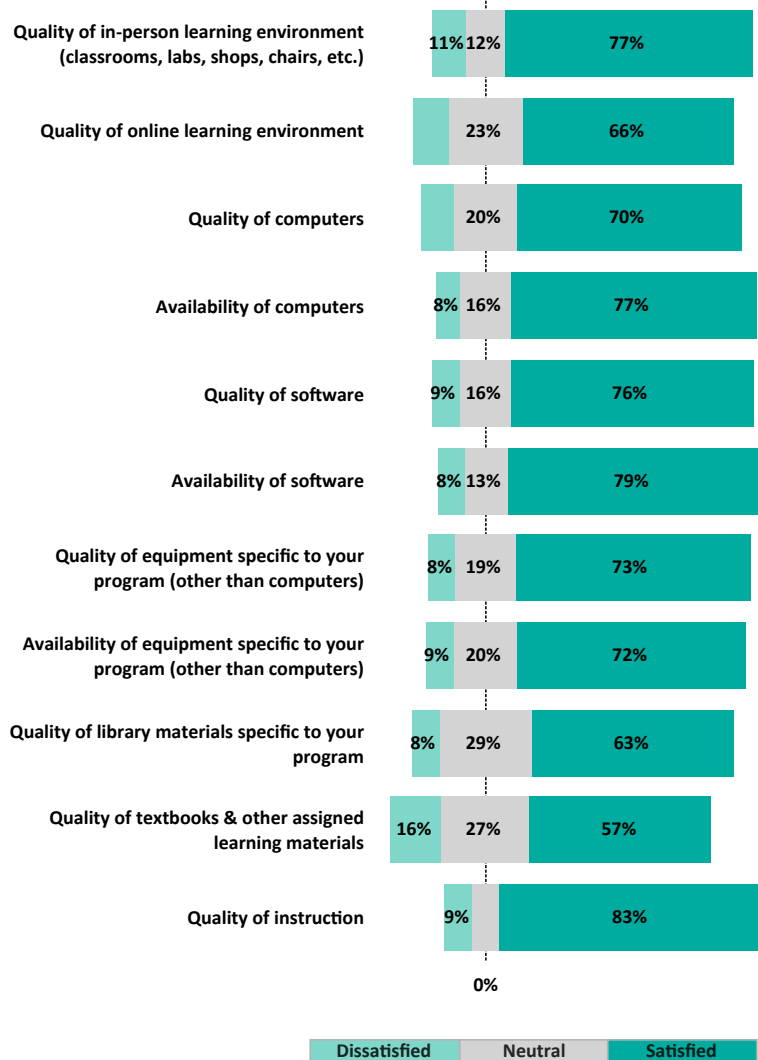
Are you a new or returning student to BCIT?



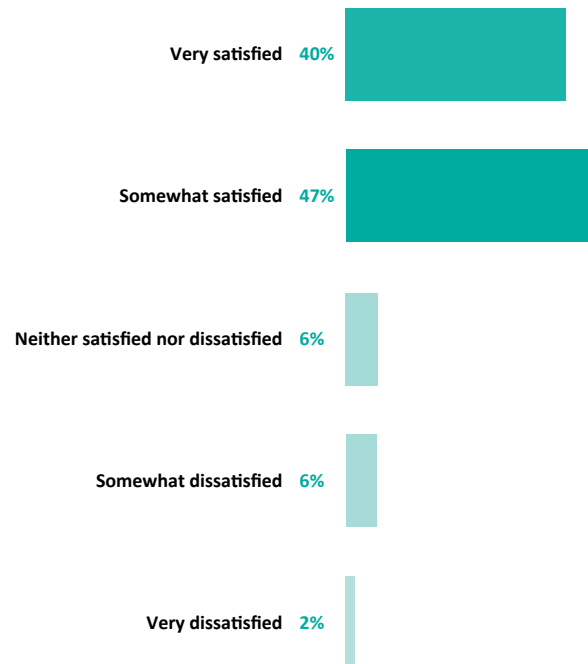
What is your current enrolment status at BCIT?



How satisfied are you with the following resources/facilities related to your program or course so far this term?



Overall, how satisfied are you with the education/training you have received at BCIT this term?

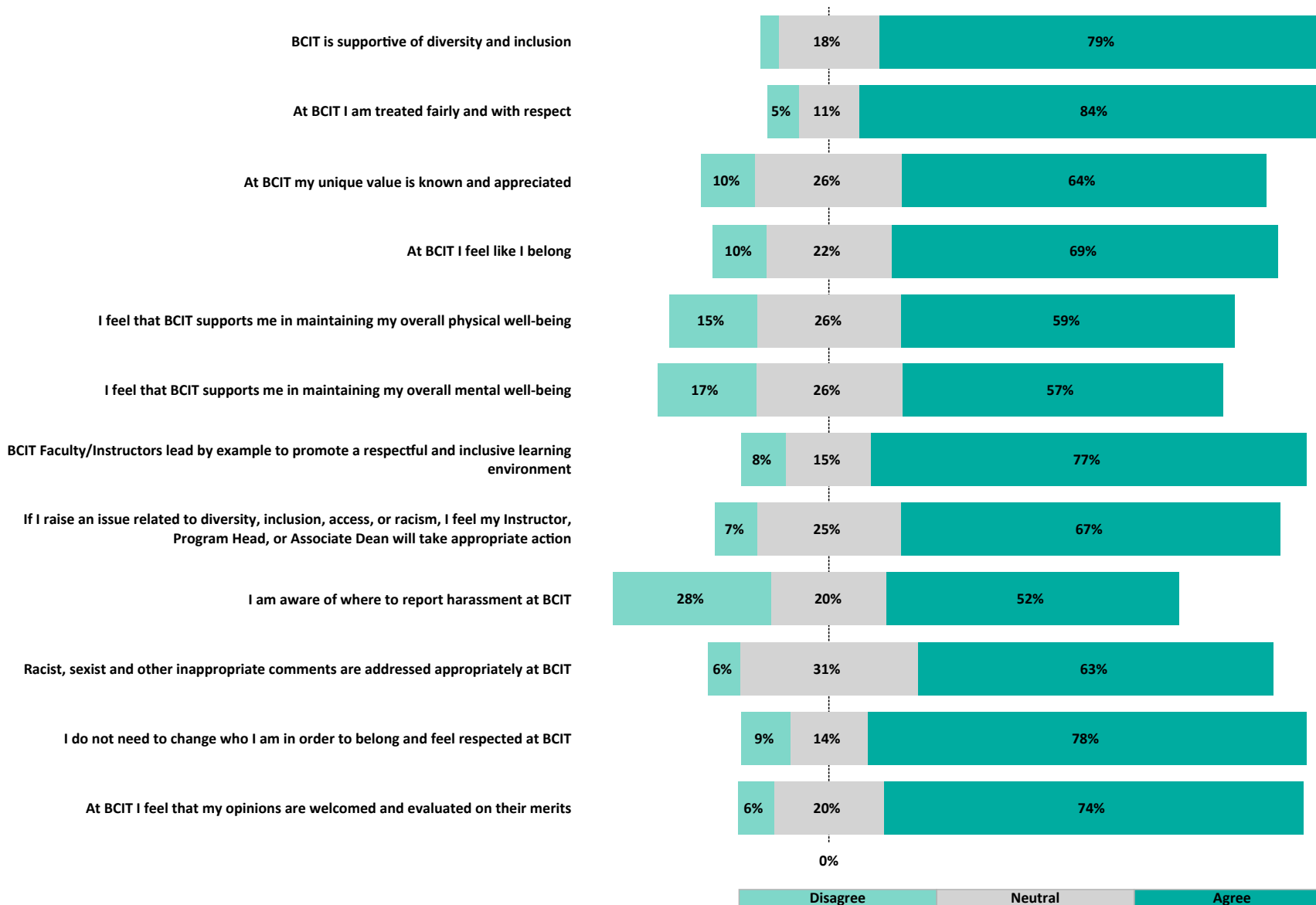


On a scale of 0 – 10, how likely are you to recommend BCIT to your family, friends or co-workers?

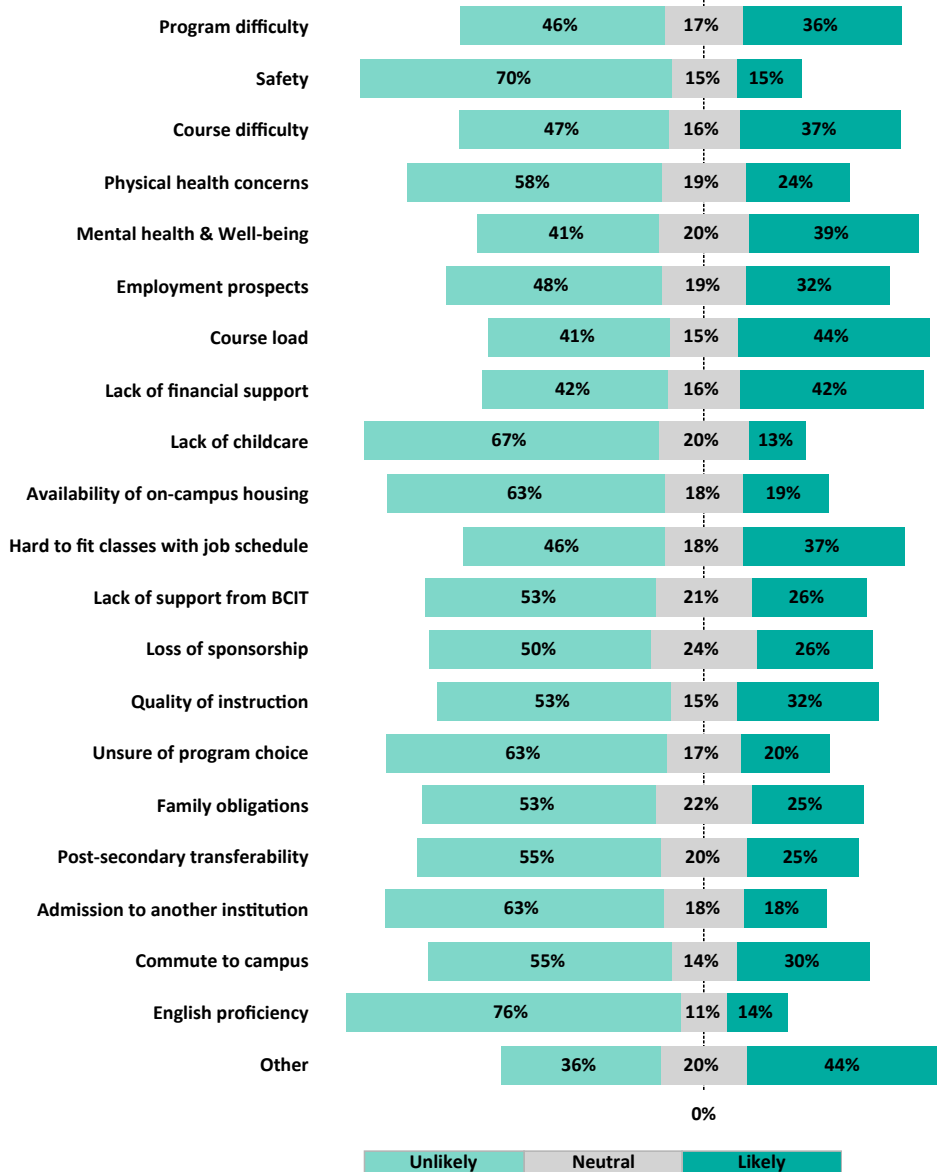


NPS = 23%

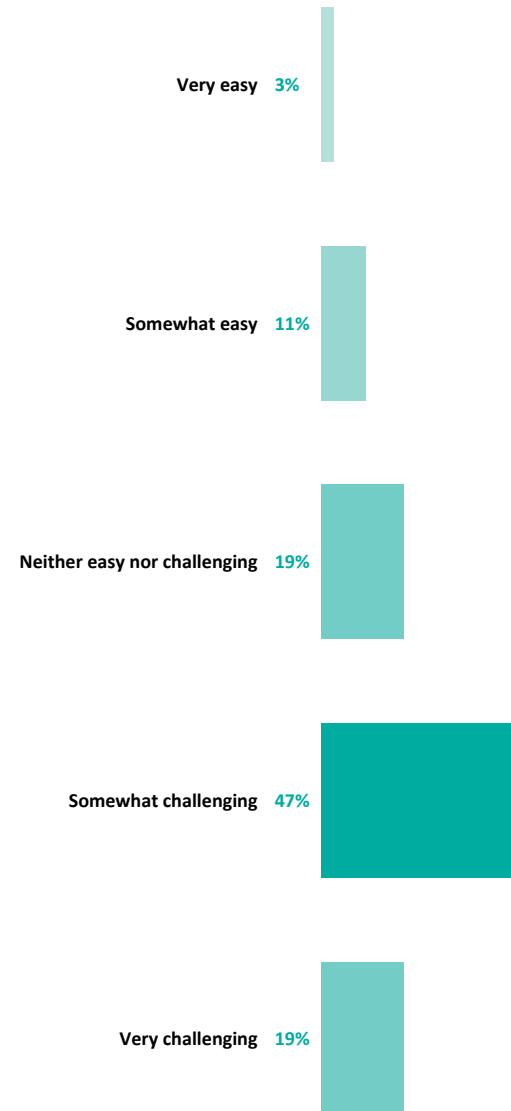
Please rate the extent of your agreement with the following statements:



How likely is it that any of the following factors could delay or prevent you from completing your education/training at BCIT this term?



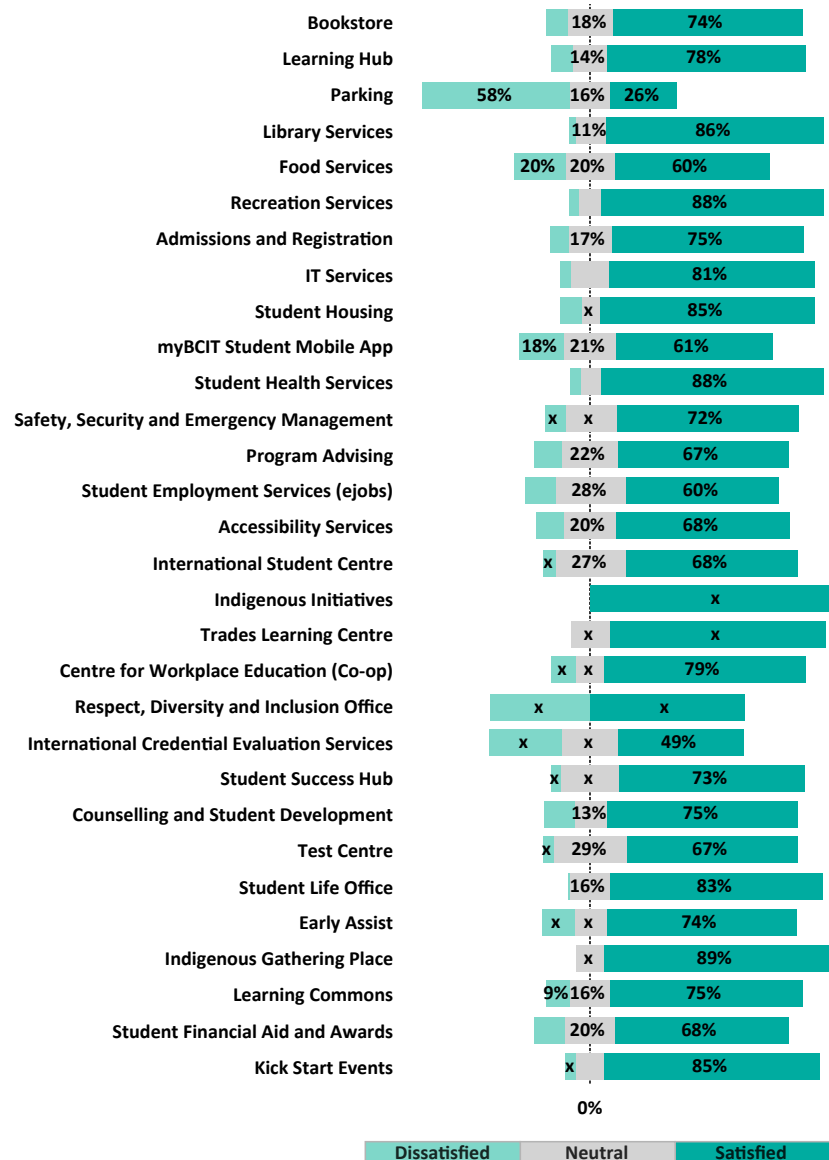
Overall, how easy or challenging do you find your education/training at BCIT this term?



## BCIT Student Services: Awareness vs. Usage

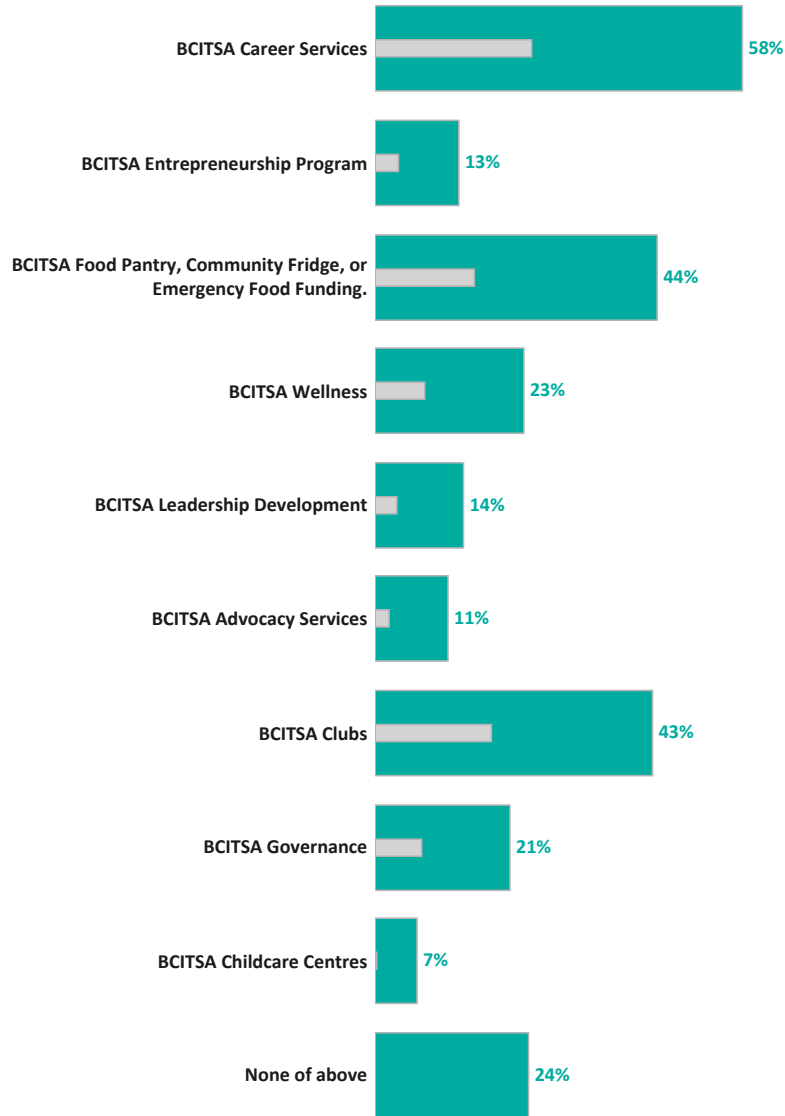


Please indicate your level of SATISFACTION with the BCIT student services listed below:

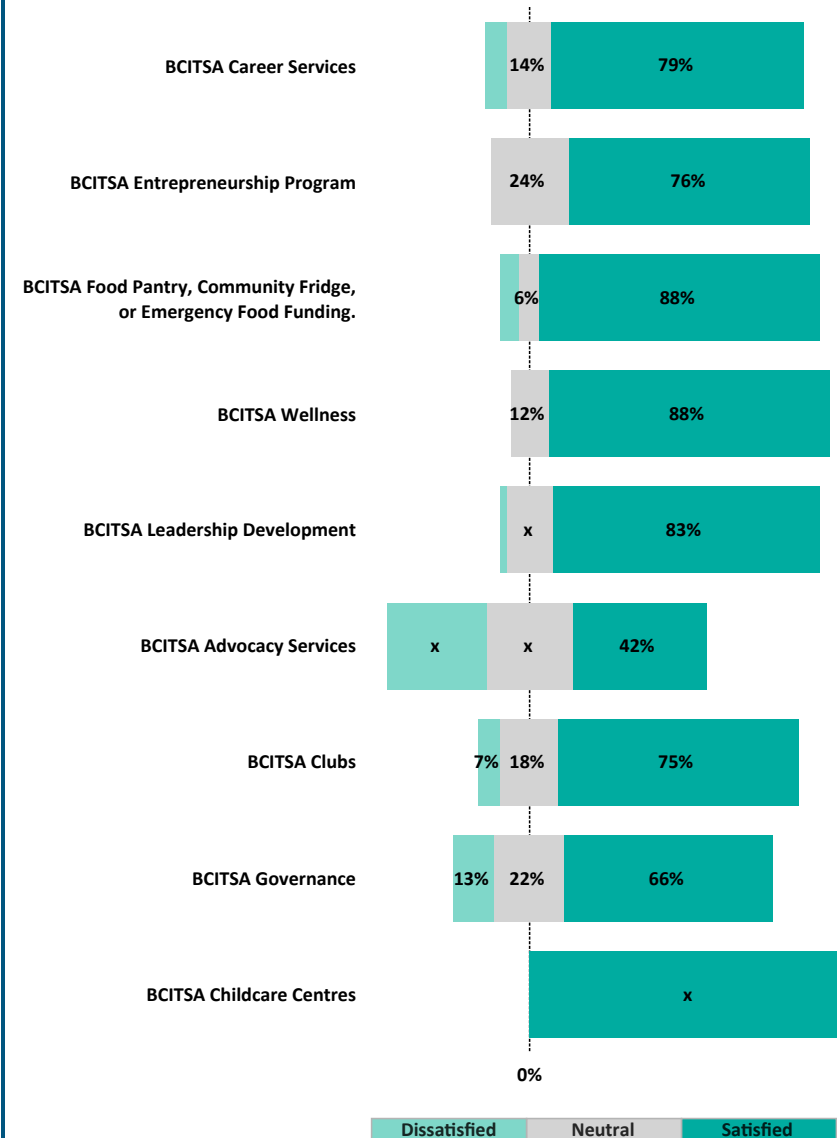


Note: Charts display results for students who have used BCIT Student Services.

BCITSA Student Services: Awareness vs. Usage

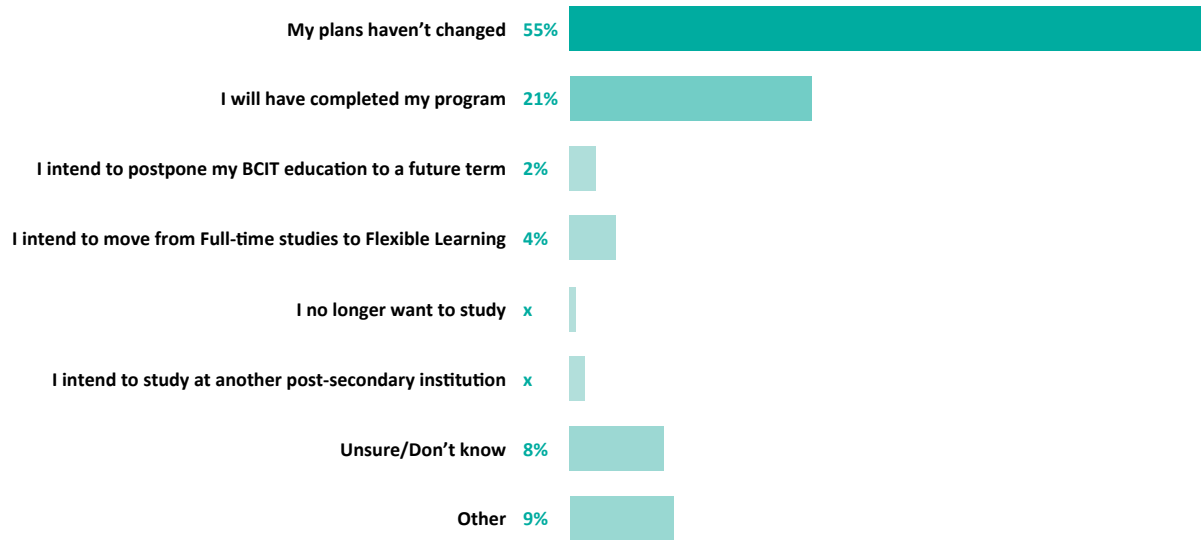


Please indicate your level of SATISFACTION with the BCITSA student services listed below:

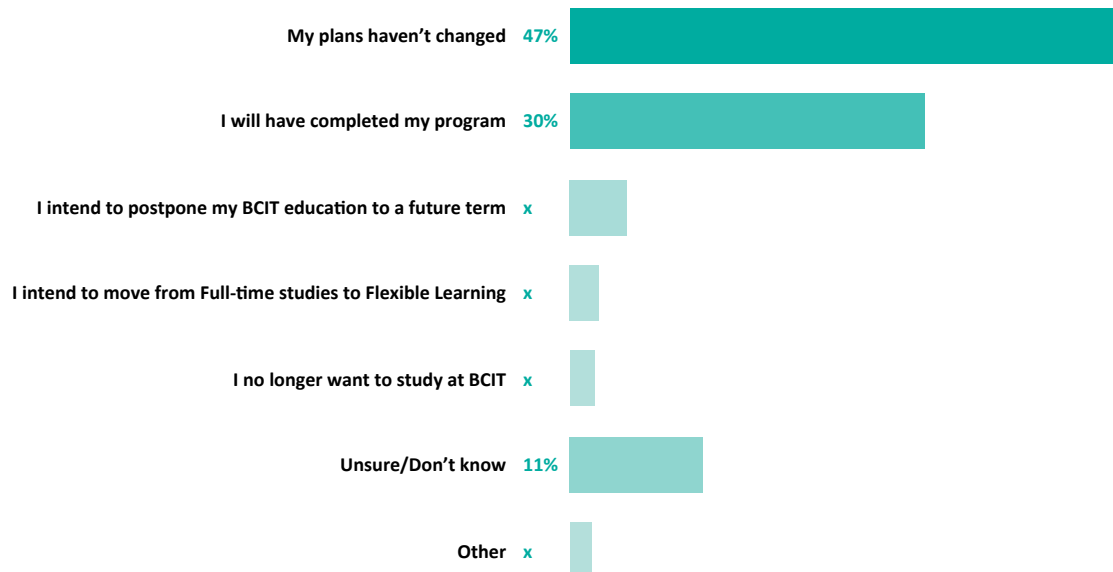


Note: Charts display results for students who have used BCITSA student services.

Domestic Full Time Students: What are your plans for the Spring/Summer 2026 term (April-August 2026)?



International Full Time Students: What are your plans for the Spring/Summer 2026 term (April-August 2026)?

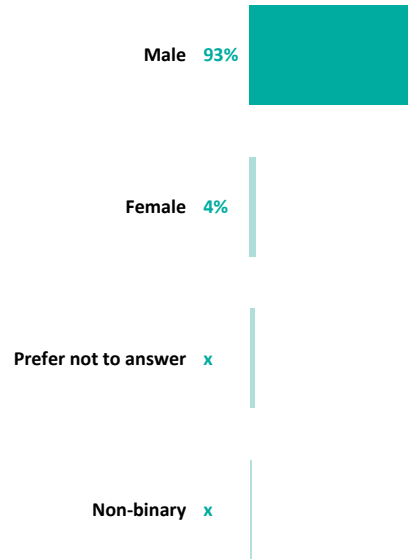


**Results by**

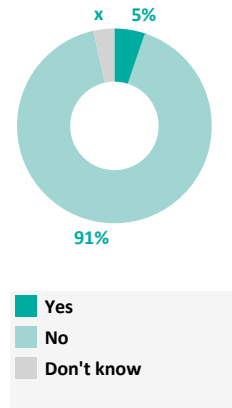
# Apprenticeship

# BCIT 2026 Student Check in Survey

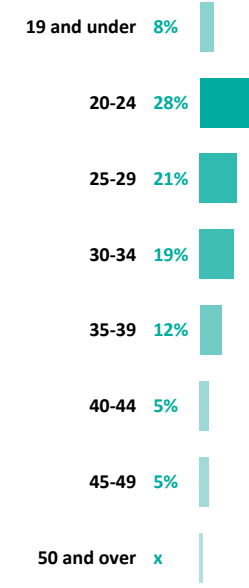
## Gender



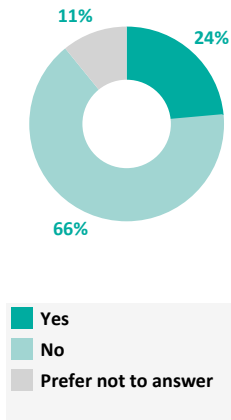
## Do you identify as Indigenous?



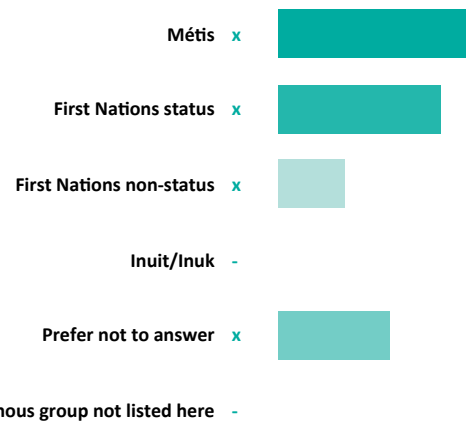
## Age group



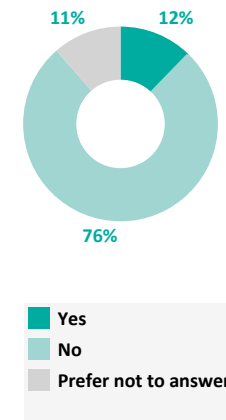
## Do you identify as a member of a visible minority?



## Please indicate which Indigenous group you belong to:

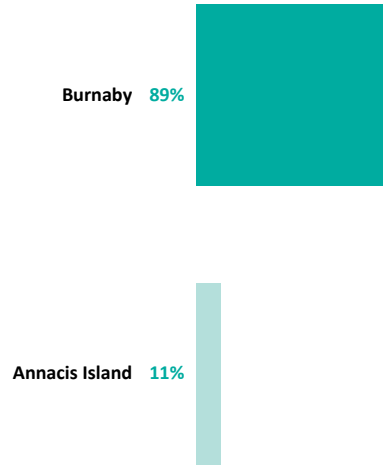


## Do you identify as a person with a disability?



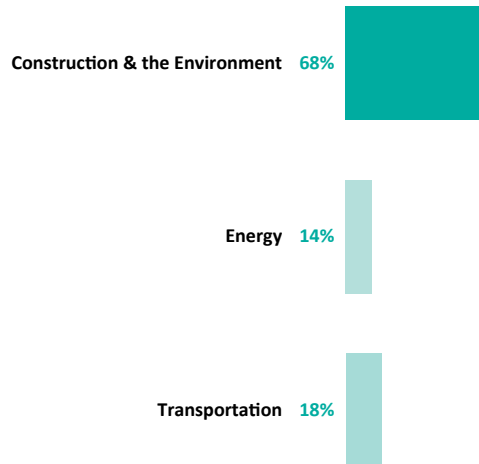
*Note: This chart displays responses of those students who self-identified themselves as Indigenous.*

Campus

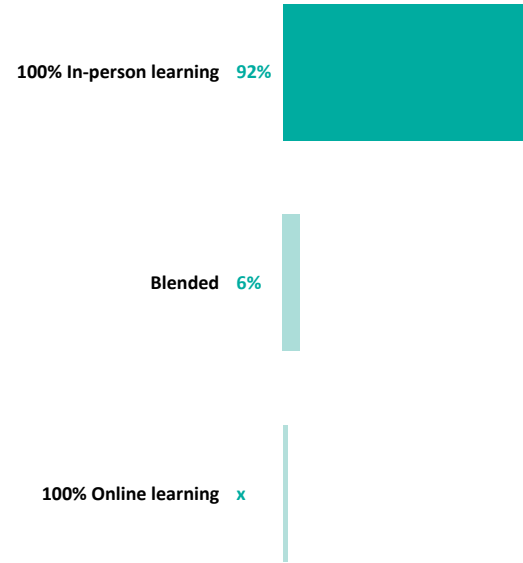


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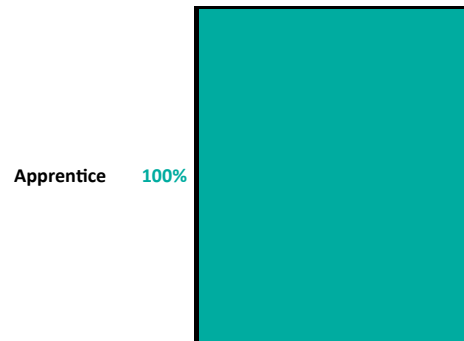
School



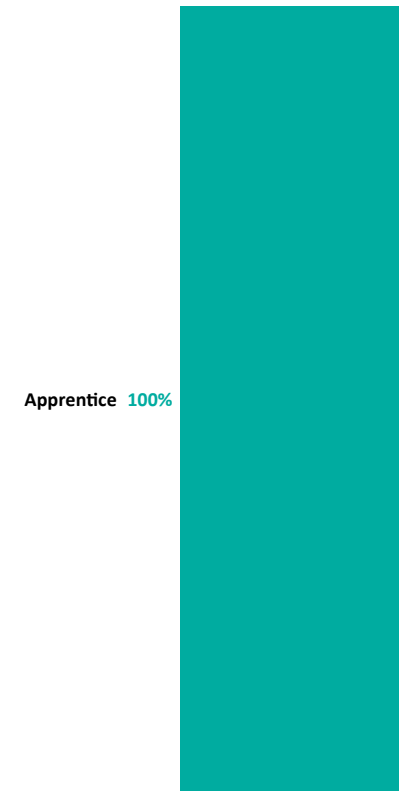
Current mode of learning



Program type



Degree type



Which of the following best describes your enrolment status?

I am a FULL-TIME student 77%



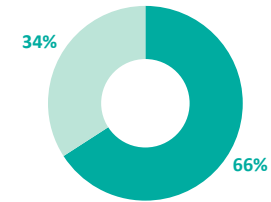
I am a Flexible Learning student taking 1 to 3 courses at BCIT 22%



I am a Flexible Learning student taking 4 or more courses at BCIT x



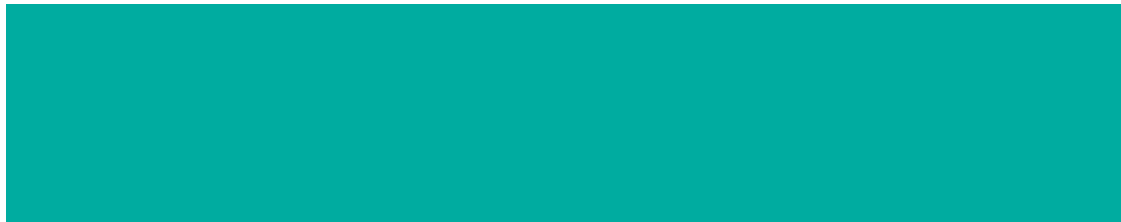
Are you a new or returning student to BCIT?



Returning student  
New student

What is your current enrolment status at BCIT?

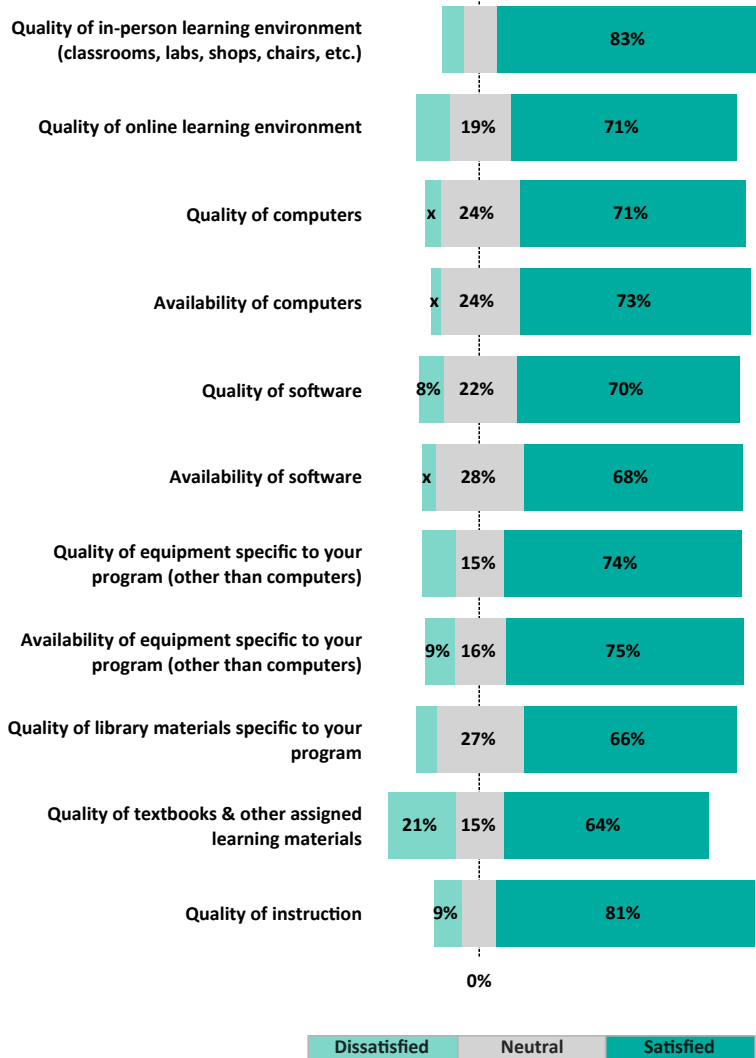
I am a domestic student currently located in Canada 99%



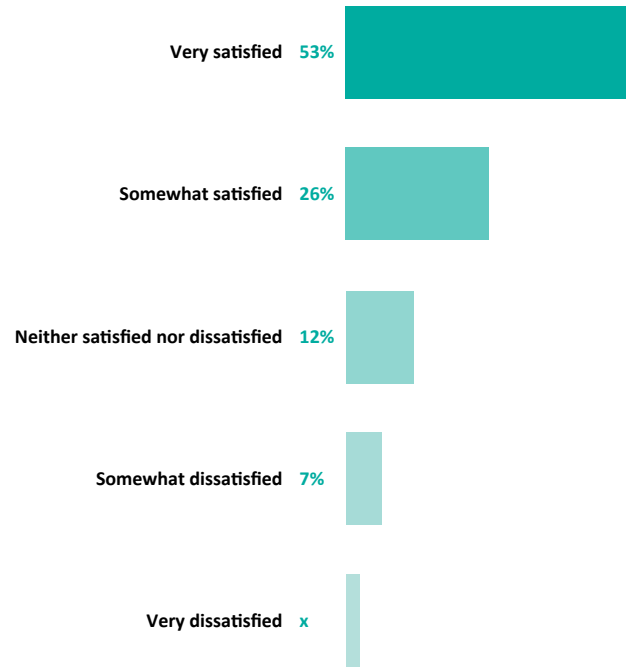
I am an international student currently located in Canada x



How satisfied are you with the following resources/facilities related to your program or course so far this term?



Overall, how satisfied are you with the education/training you have received at BCIT this term?



On a scale of 0 – 10, how likely are you to recommend BCIT to your family, friends or co-workers?

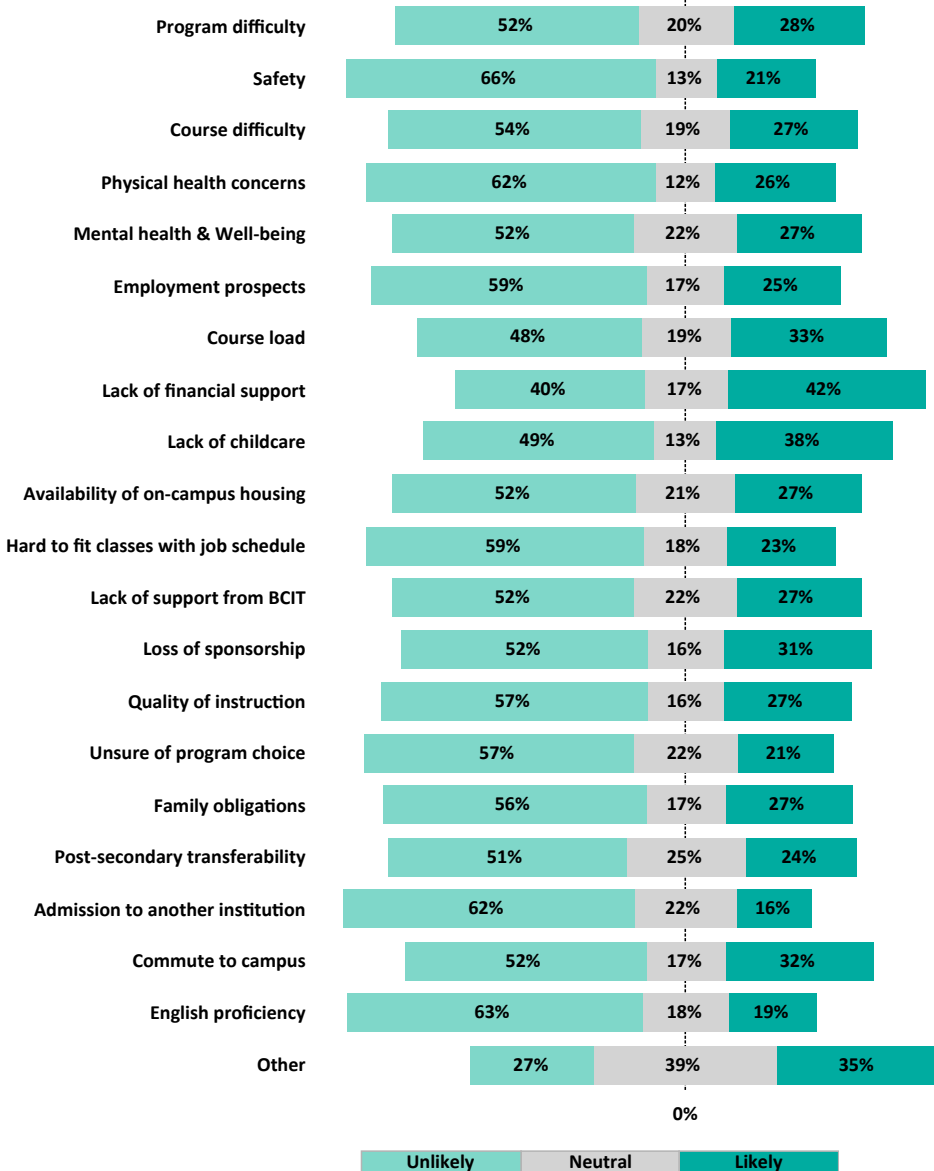


NPS = 34%

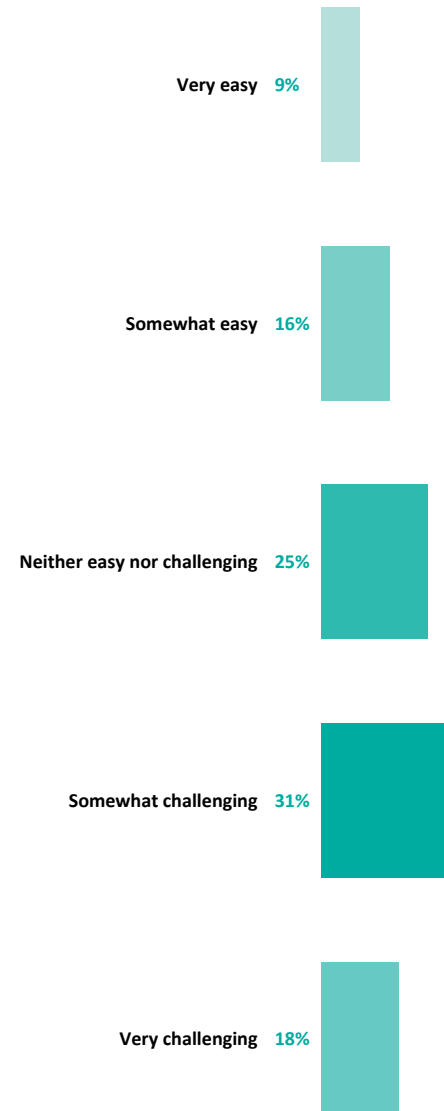
Please rate the extent of your agreement with the following statements:



How likely is it that any of the following factors could delay or prevent you from completing your education/training at BCIT this term?



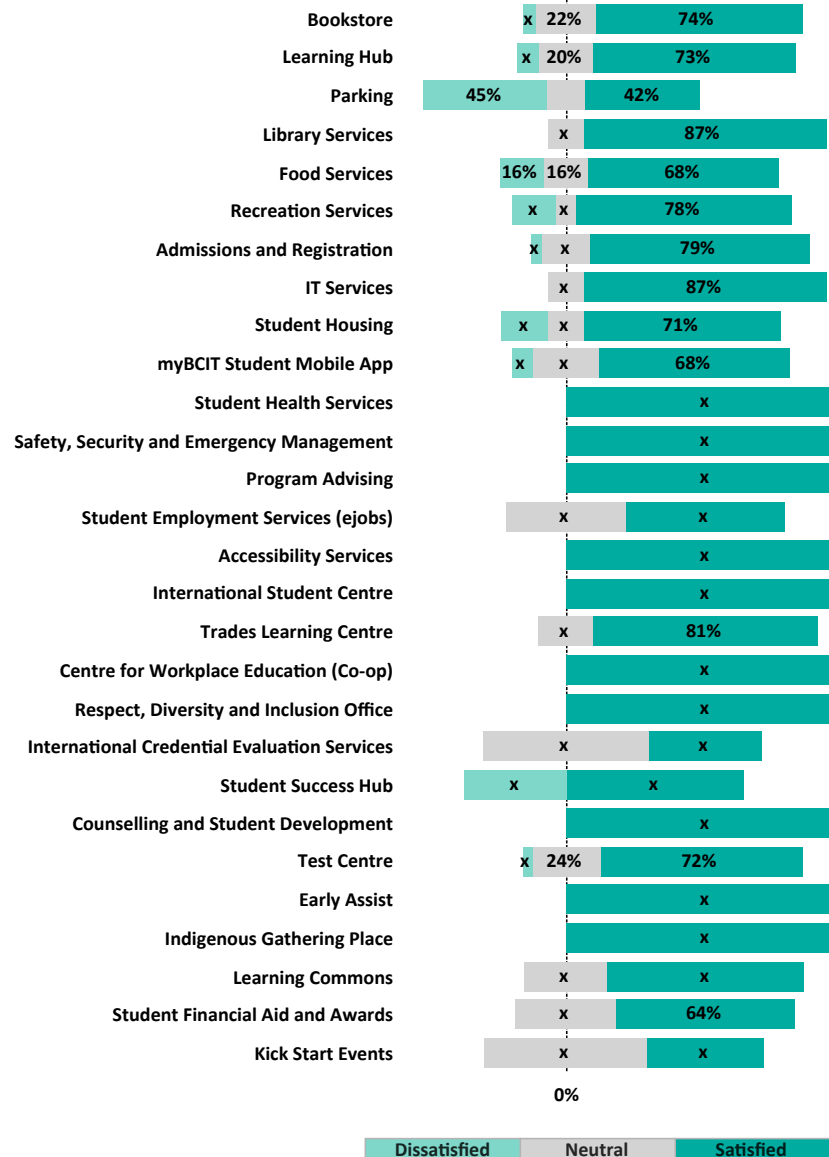
Overall, how easy or challenging do you find your education/training at BCIT this term?



BCIT Student Services: **Awareness** vs. **Usage**

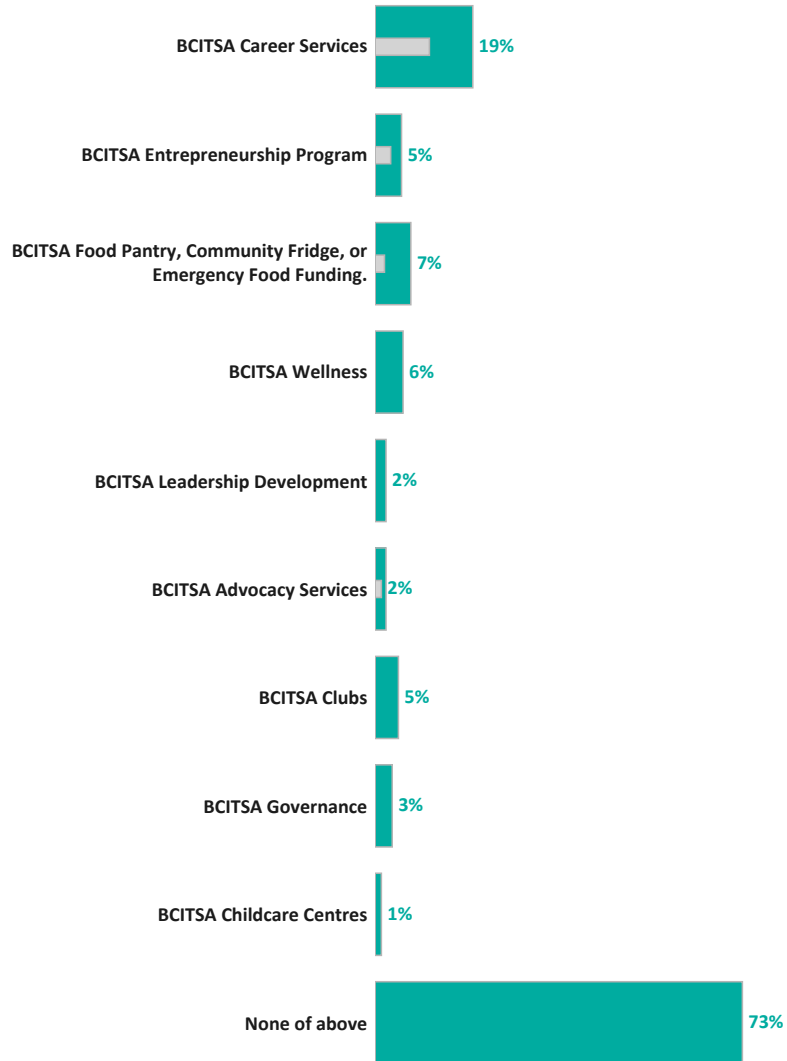


Please indicate your level of **SATISFACTION** with the BCIT student services listed below:

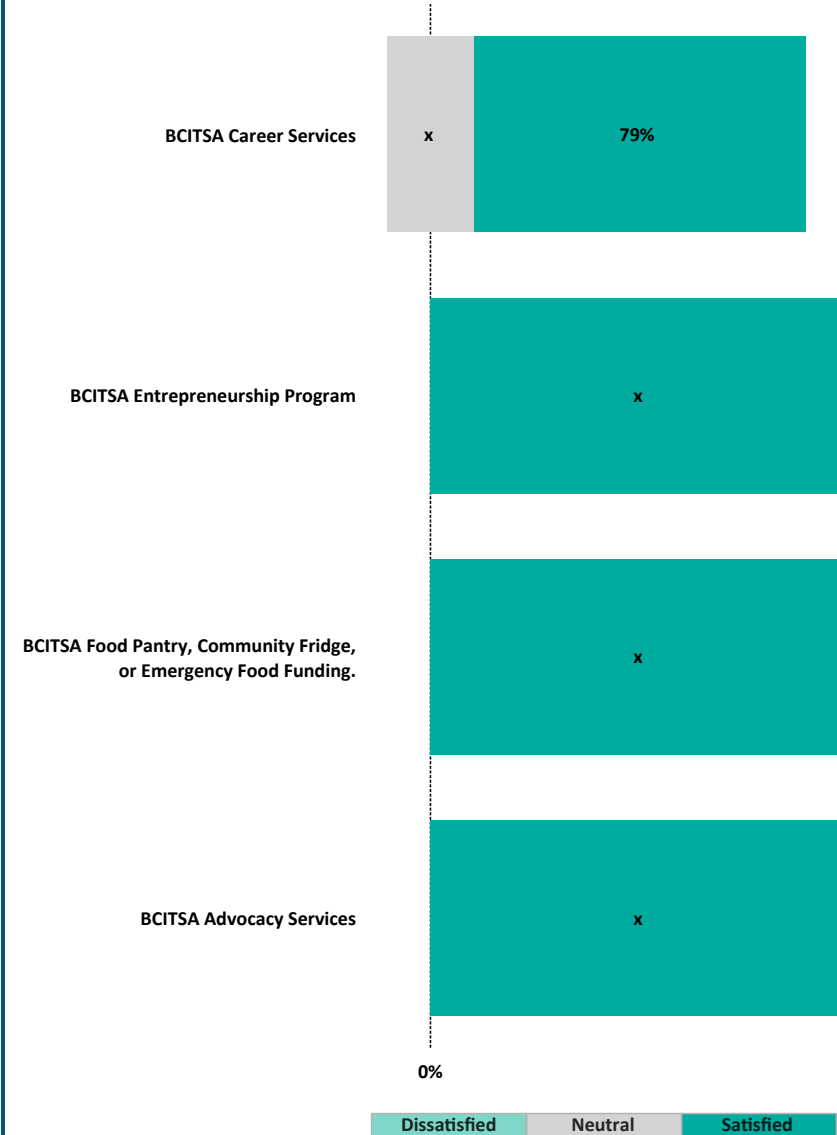


Note: Charts display results for students who have used BCIT Student Services.

BCITSA Student Services: Awareness vs. Usage

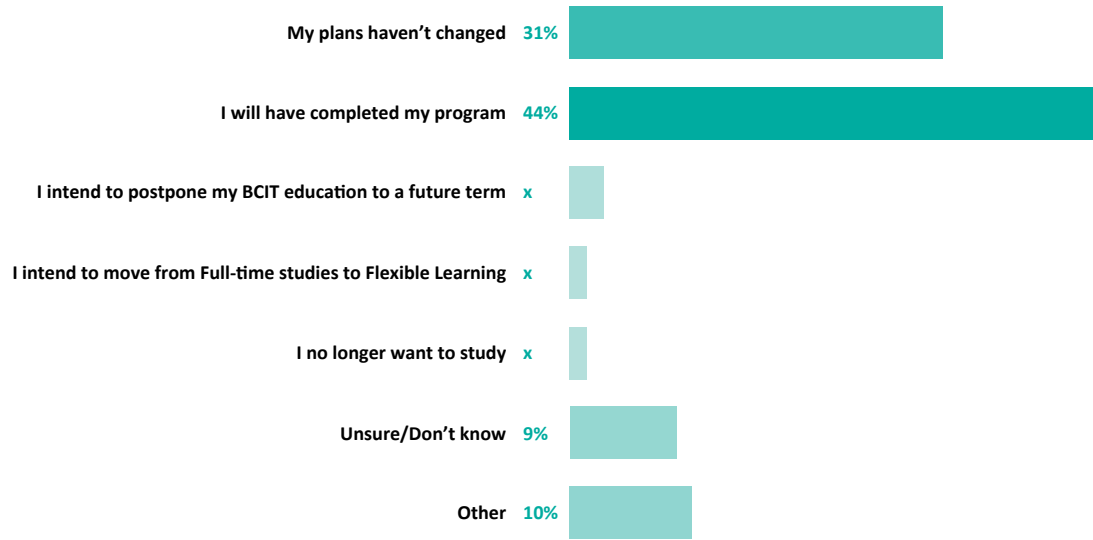


Please indicate your level of SATISFACTION with the BCITSA student services listed below:

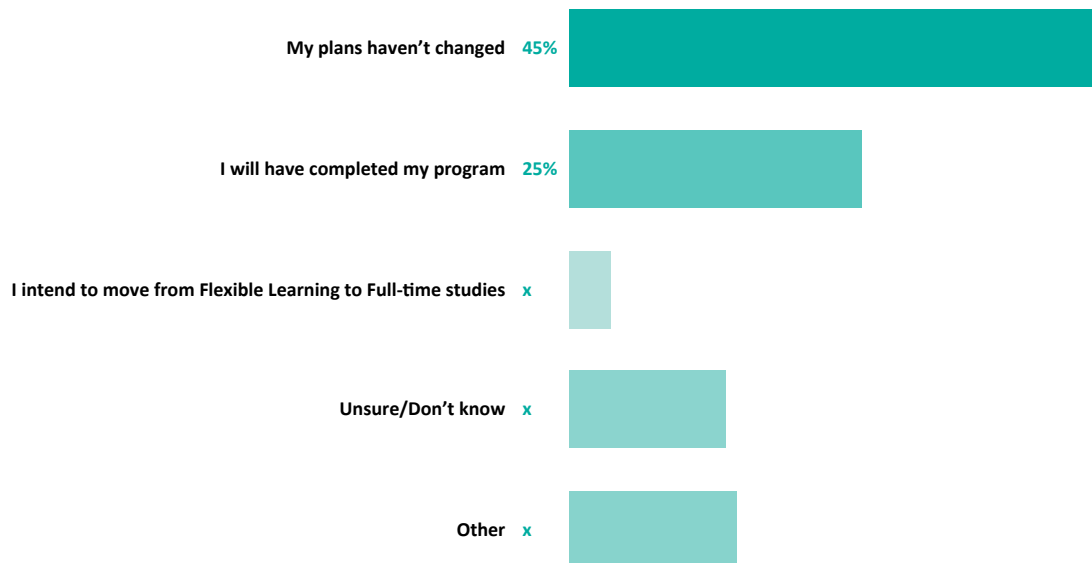


Note: Charts display results for students who have used BCITSA student services.

Domestic Full Time Students: What are your plans for the Spring/Summer 2026 term (April-August 2026)?



Domestic Flexible Learning Students: What are your plans for the Spring/Summer 2026 term (April-August 2026)?

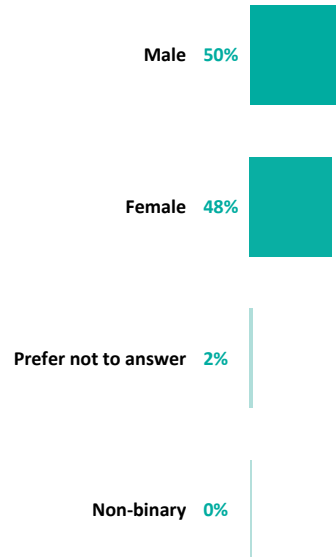


**Results by**

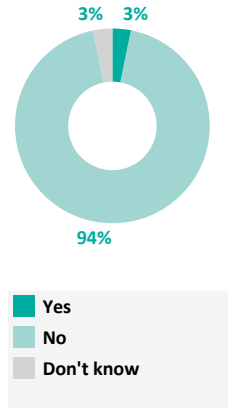
# **Flexible Learning**

# BCIT 2026 Student Check in Survey

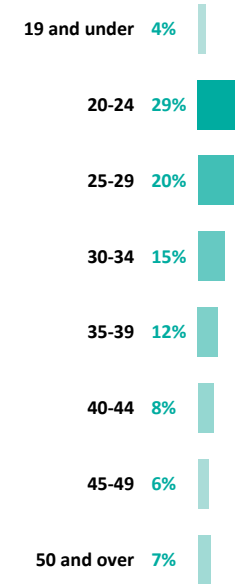
## Gender



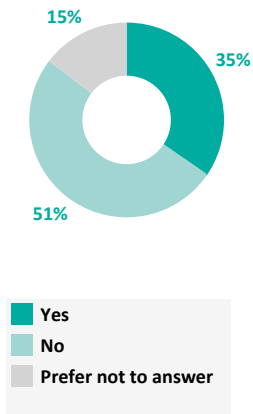
## Do you identify as Indigenous?



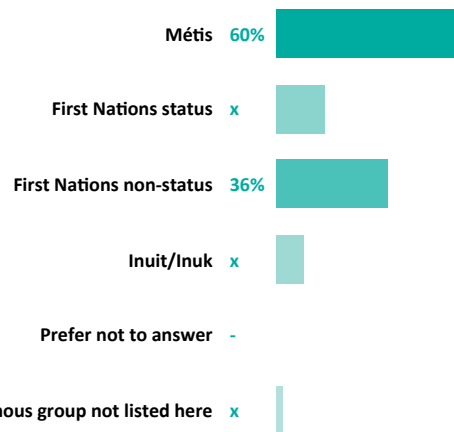
## Age group



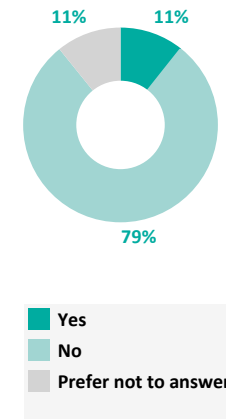
## Do you identify as a member of a visible minority?



## Please indicate which Indigenous group you belong to:

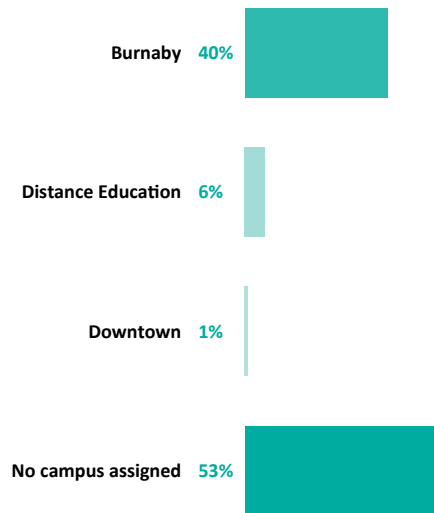


## Do you identify as a person with a disability?



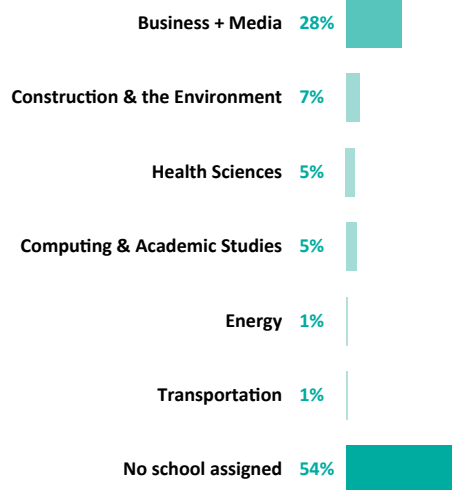
*Note: This chart displays responses of those students who self-identified themselves as Indigenous.*

Campus

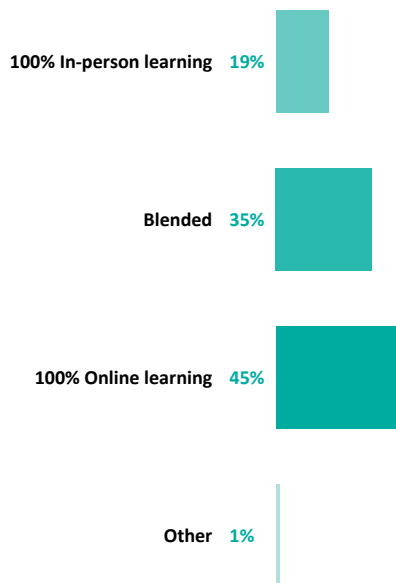


*Note: Few Students from Marine Campus participated in survey, since the percentage was below 0.5% it is rounded to 0%.*

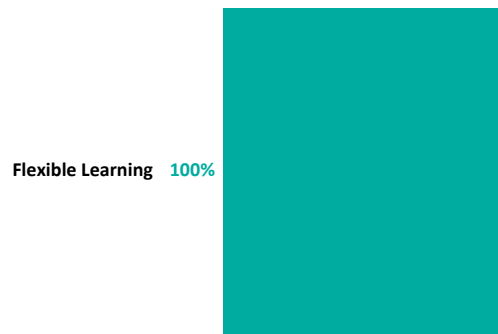
School



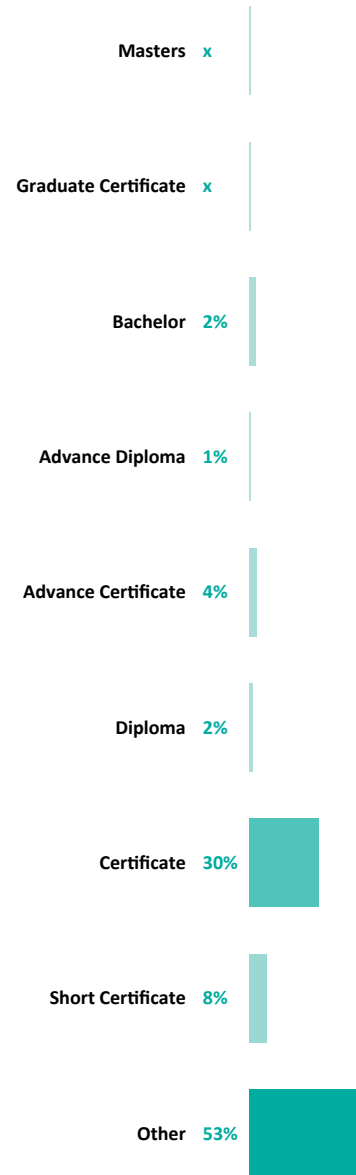
Current mode of learning



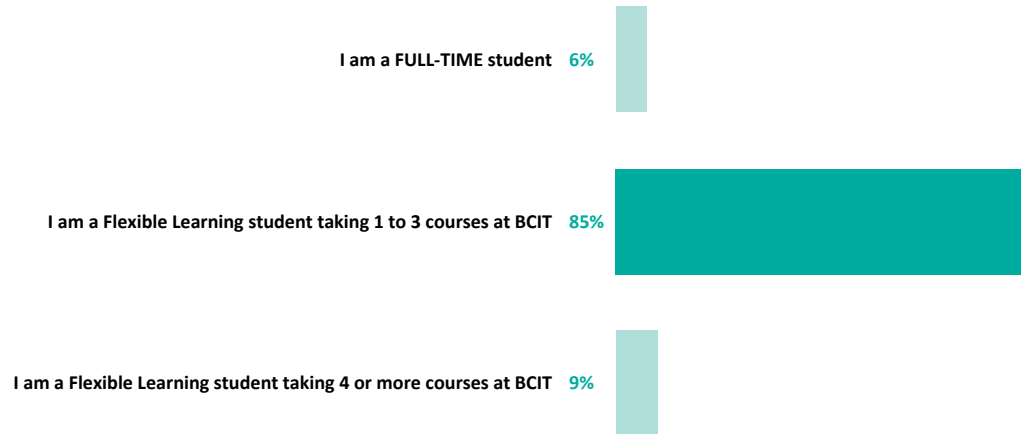
Program type



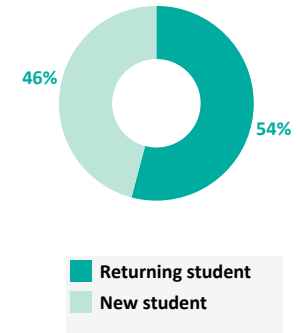
Degree type



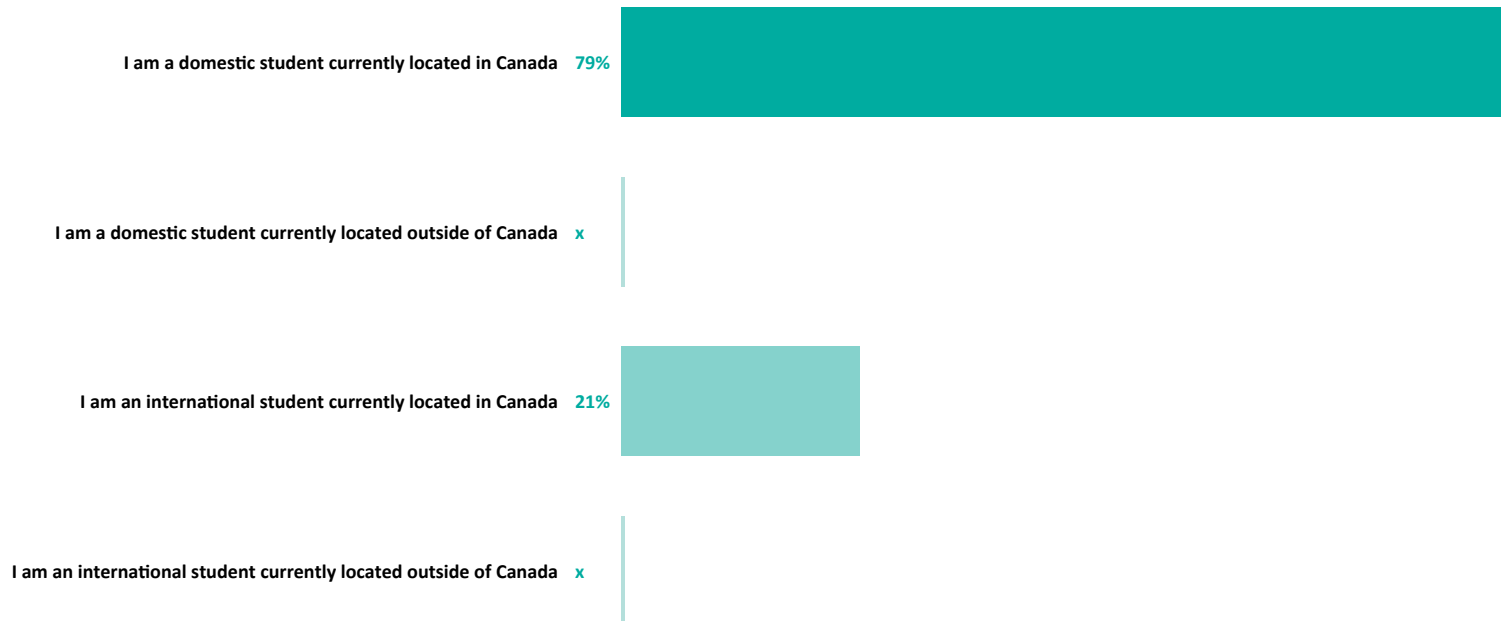
Which of the following best describes your enrolment status?



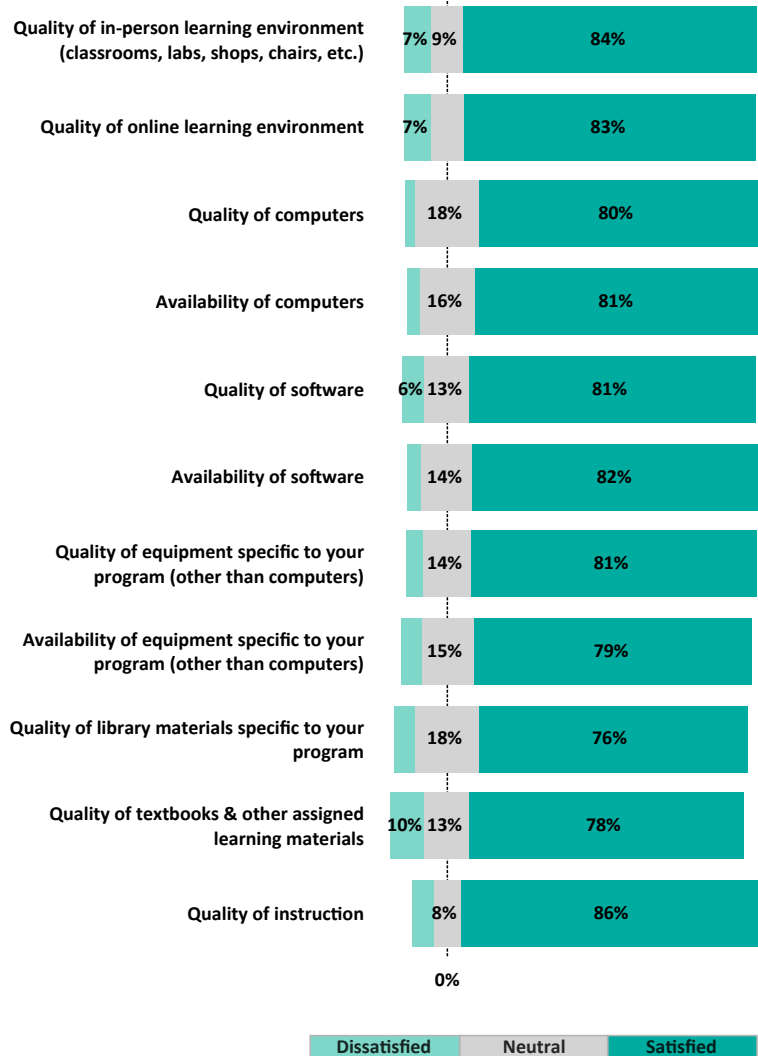
Are you a new or returning student to BCIT?



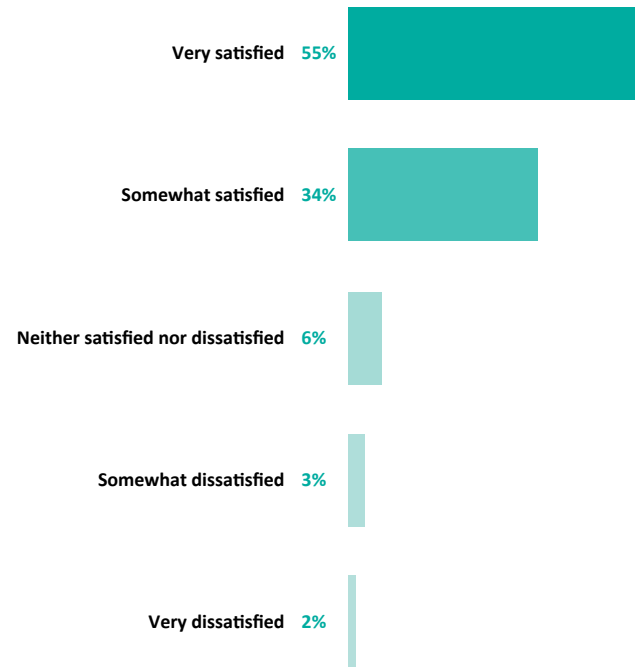
What is your current enrolment status at BCIT?



How satisfied are you with the following resources/facilities related to your program or course so far this term?



Overall, how satisfied are you with the education/training you have received at BCIT this term?

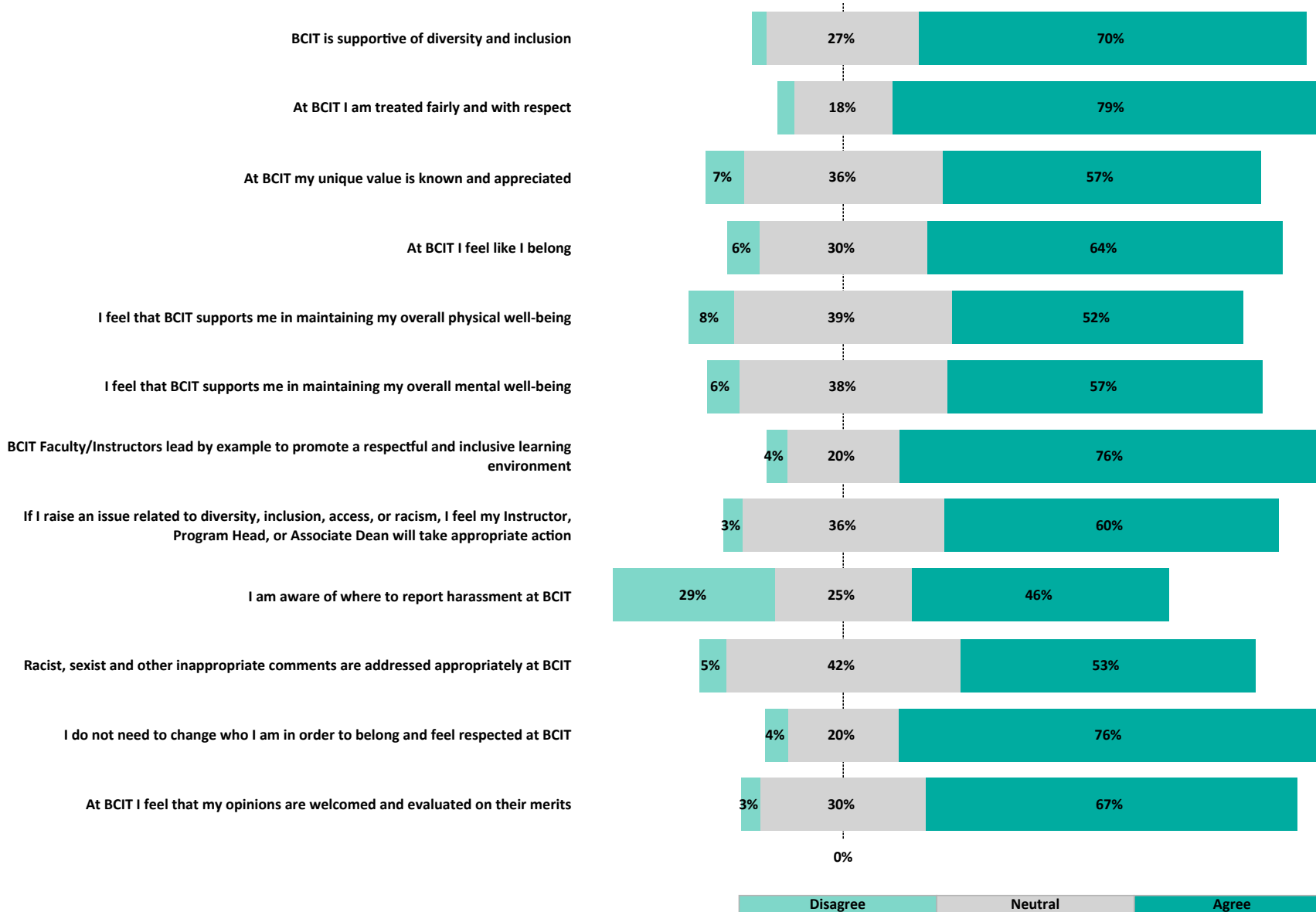


On a scale of 0 – 10, how likely are you to recommend BCIT to your family, friends or co-workers?

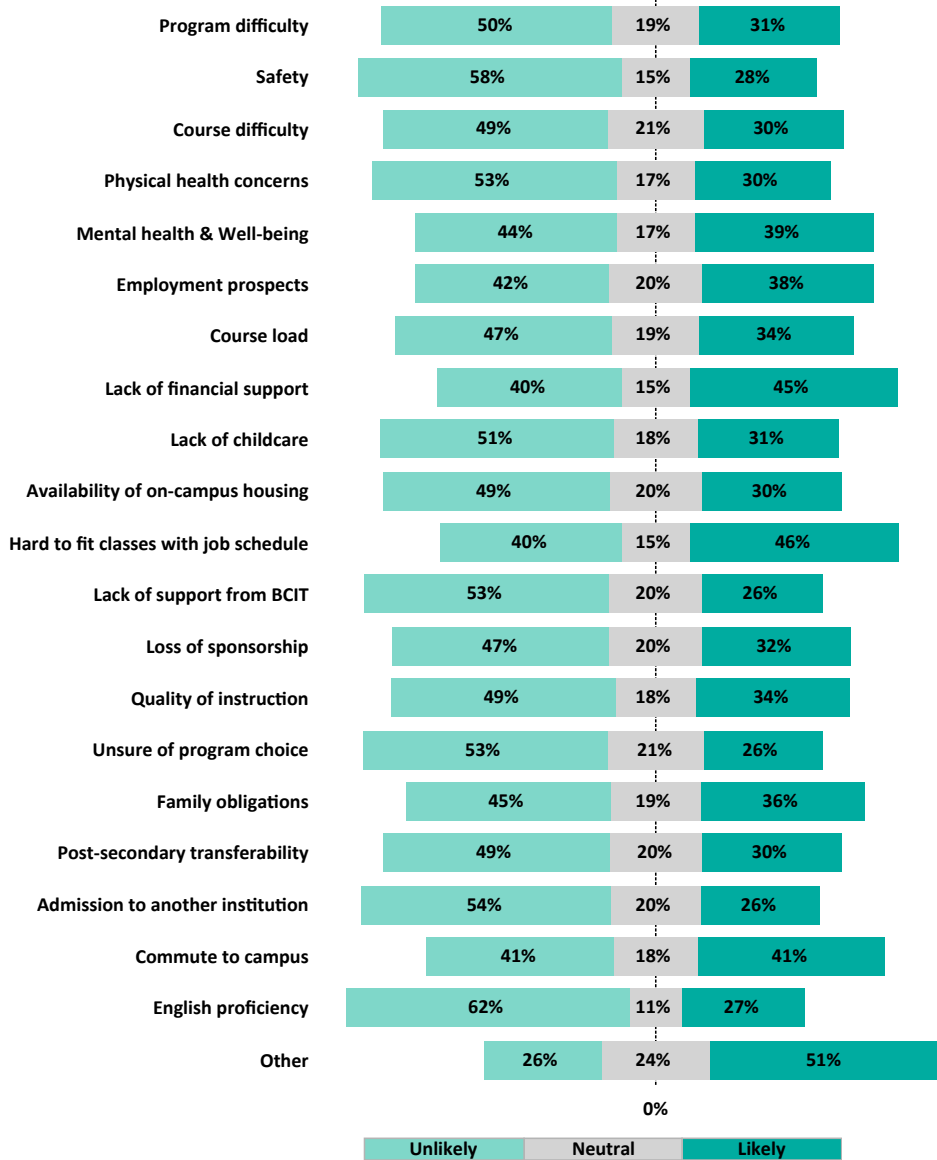


NPS = 44%

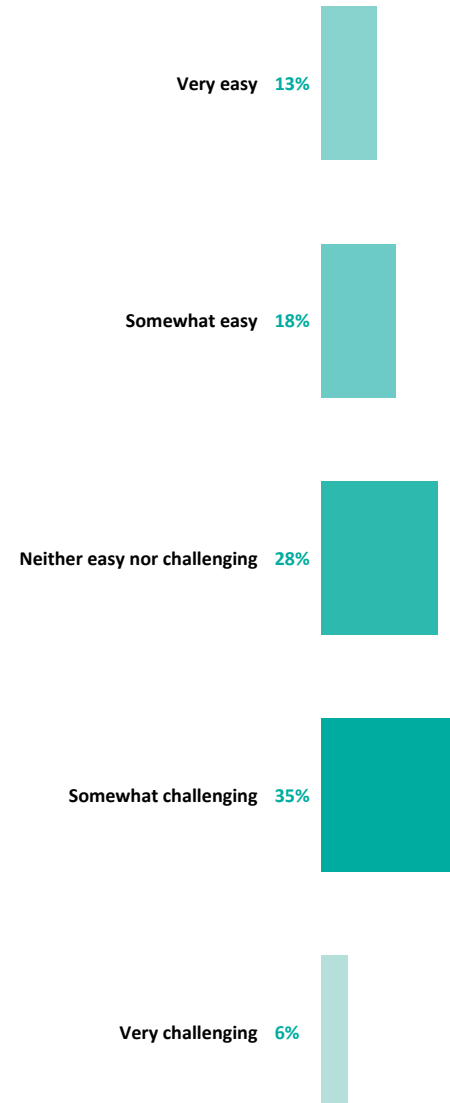
Please rate the extent of your agreement with the following statements:



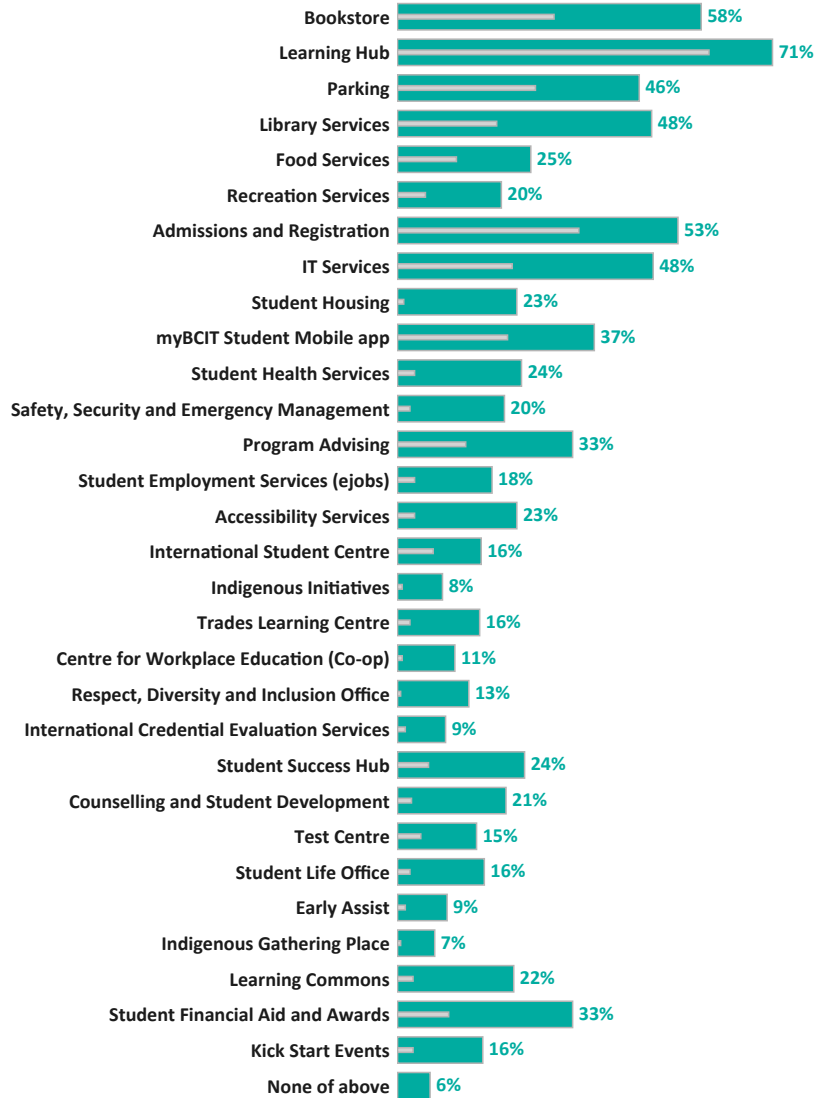
How likely is it that any of the following factors could delay or prevent you from completing your education/training at BCIT this term?



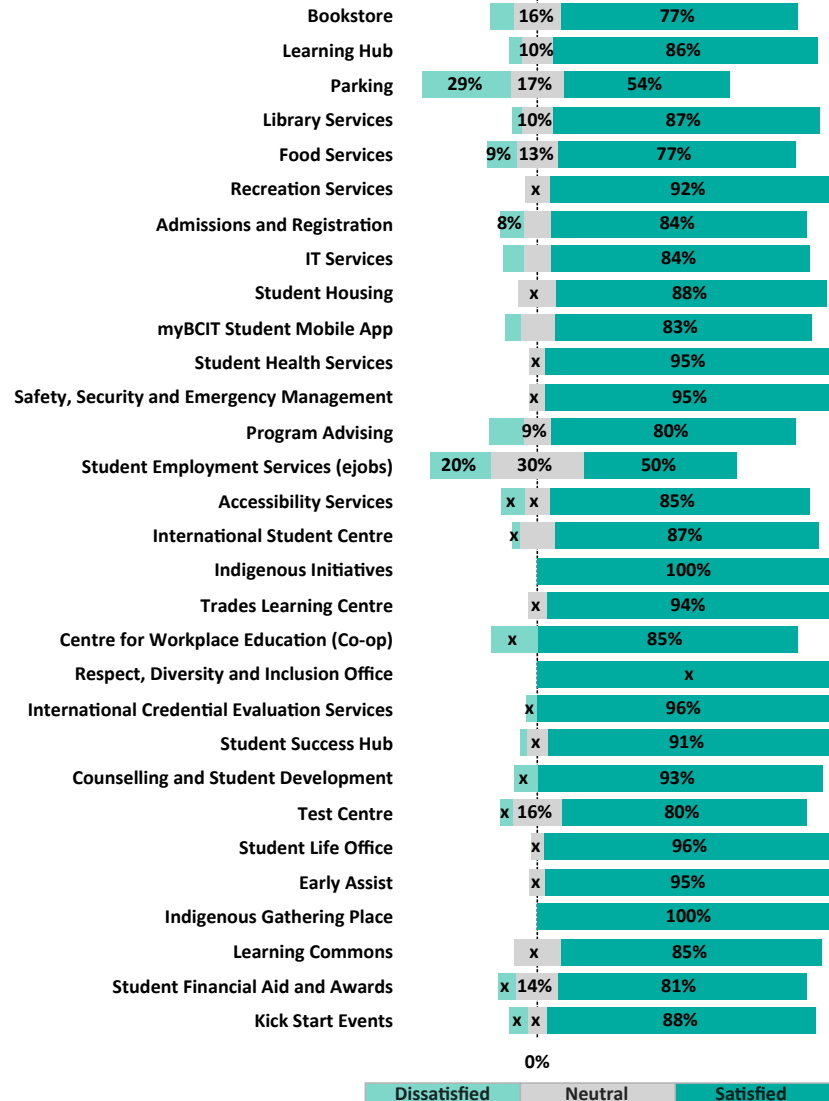
Overall, how easy or challenging do you find your education/training at BCIT this term?



BCIT Student Services: Awareness vs. Usage

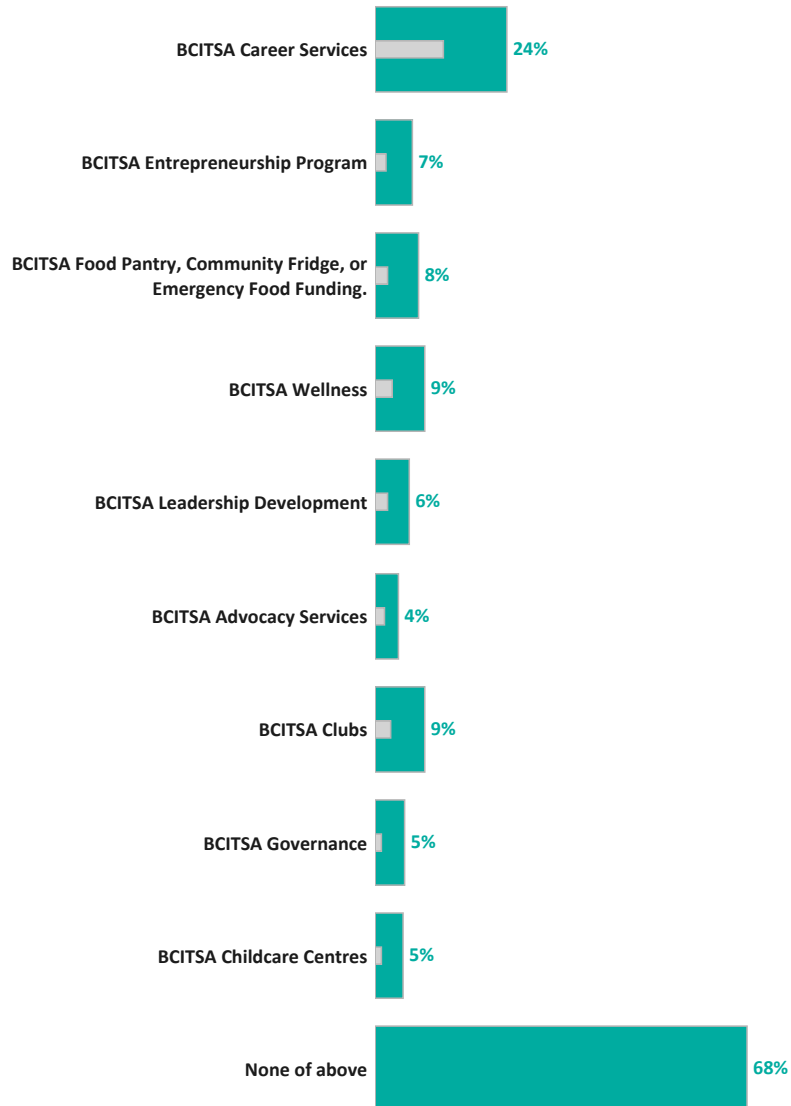


Please indicate your level of SATISFACTION with the BCIT student services listed below:

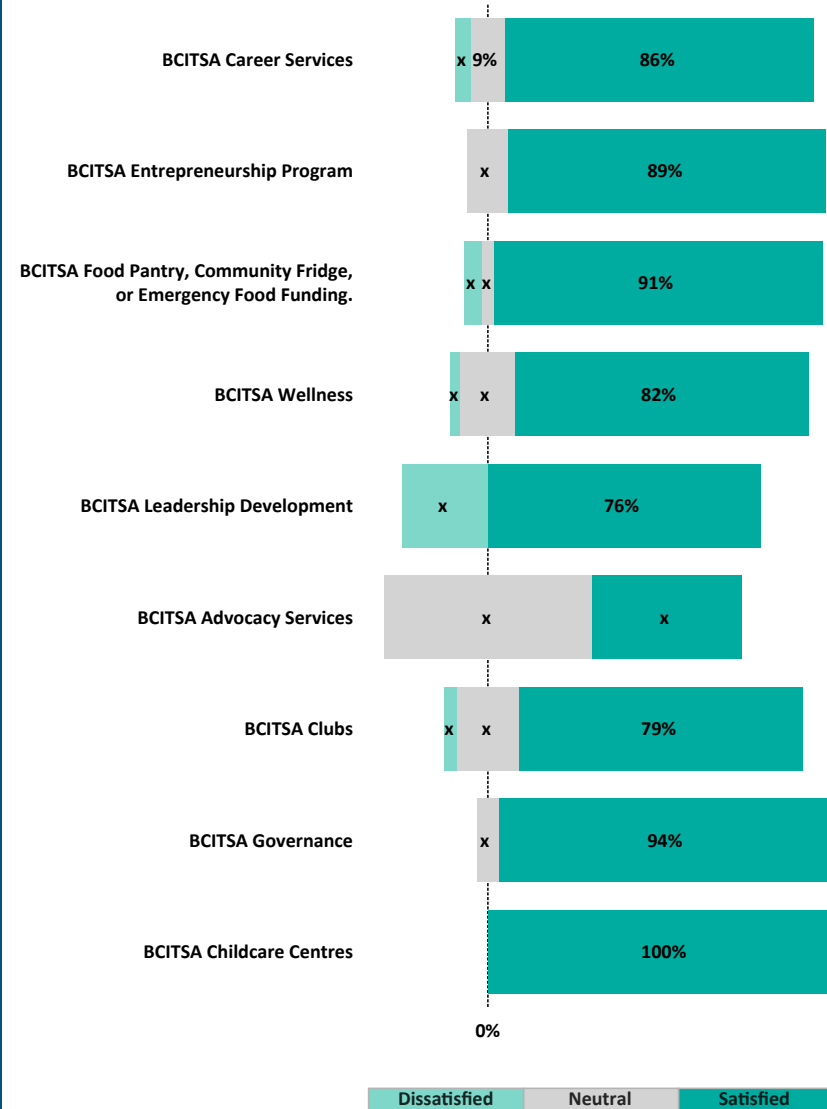


Note: Charts display results for students who have used BCIT Student Services.

BCITSA Student Services: **Awareness vs. Usage**

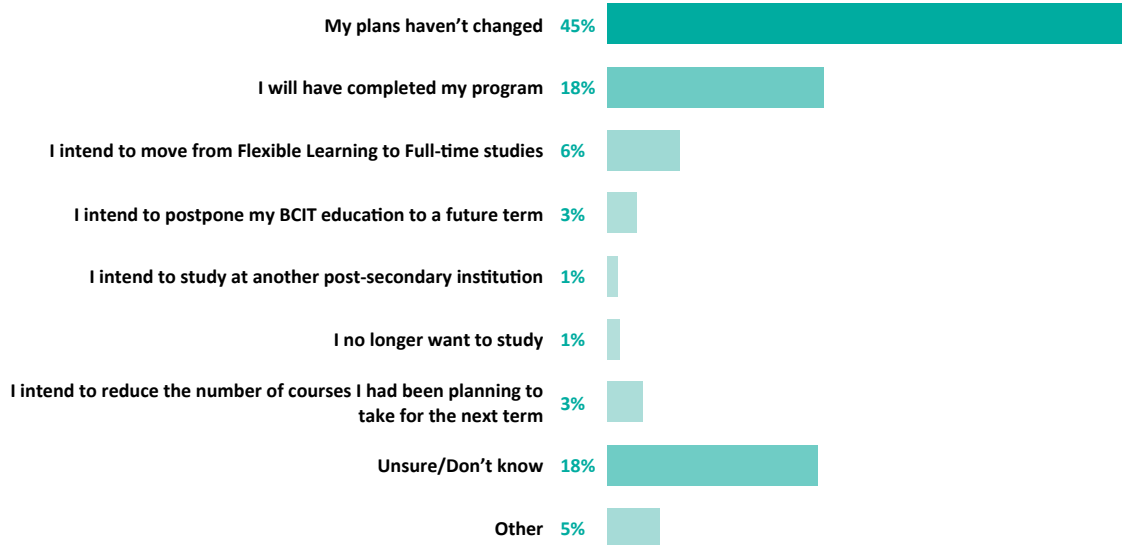


Please indicate your level of SATISFACTION with the BCITSA student services listed below:

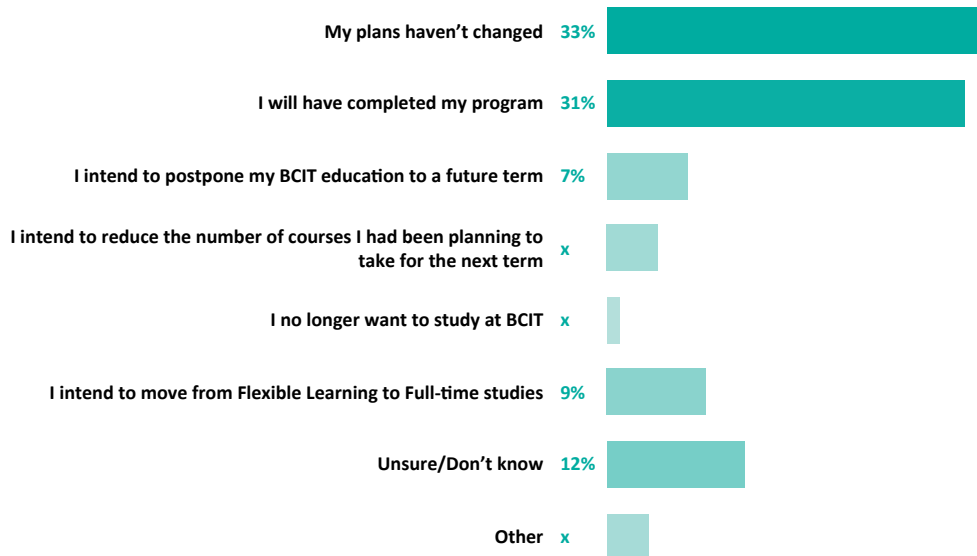


*Note: Charts display results for students who have used BCITSA student services.*

**Domestic Flexible Learning Students: What are your plans for the Spring/Summer 2026 term (April-August 2026)?**



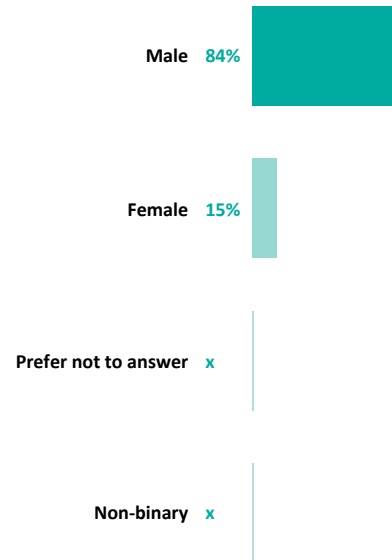
**International Flexible Learning Students: What are your plans for the Spring/Summer 2026 term (April-August 2026)?**



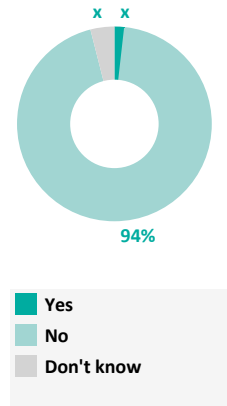
**Results by**

# **Trades & Technical Studies**

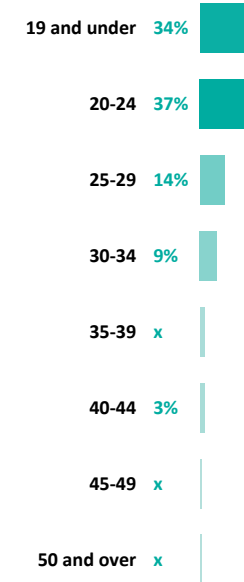
Gender



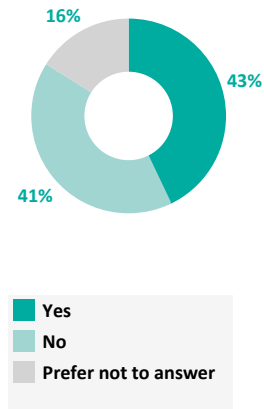
Do you identify as Indigenous?



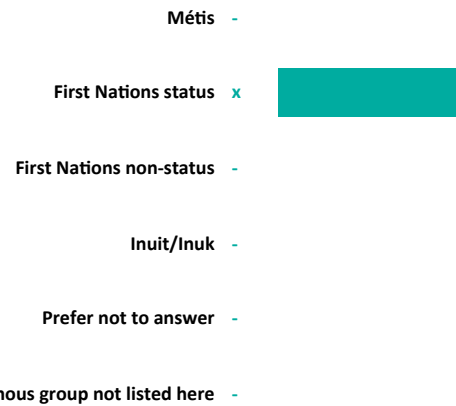
Age group



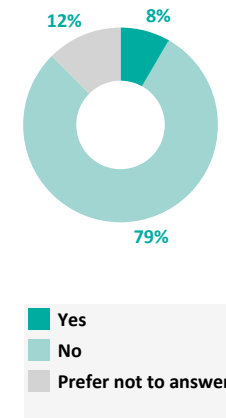
Do you identify as a member of a visible minority?



Please indicate which Indigenous group you belong to:

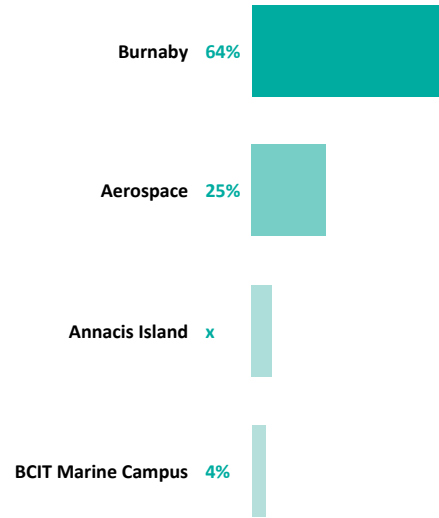


Do you identify as a person with a disability?



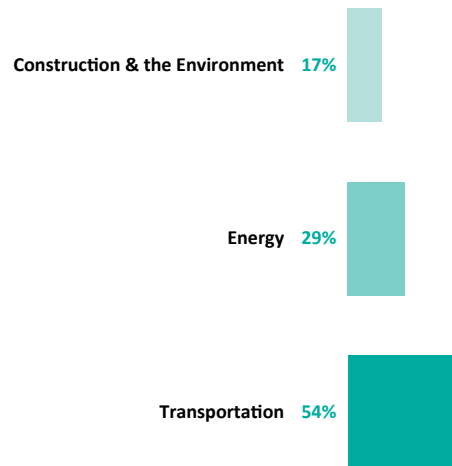
Note: This chart displays responses of those students who self-identified themselves as Indigenous.

Campus

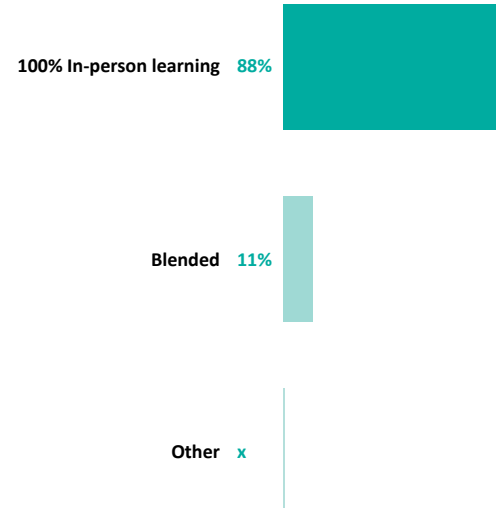


*Note: Few Students from Marine Campus participated in survey, since the percentage was below 0.5% it is rounded to 0%.*

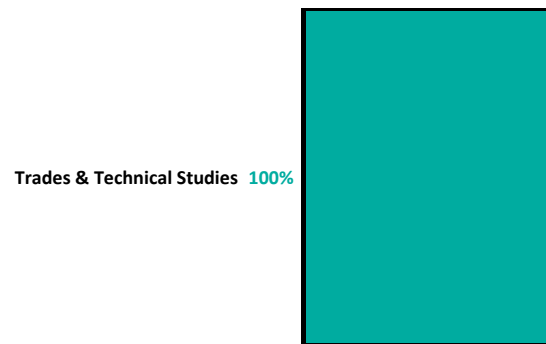
School



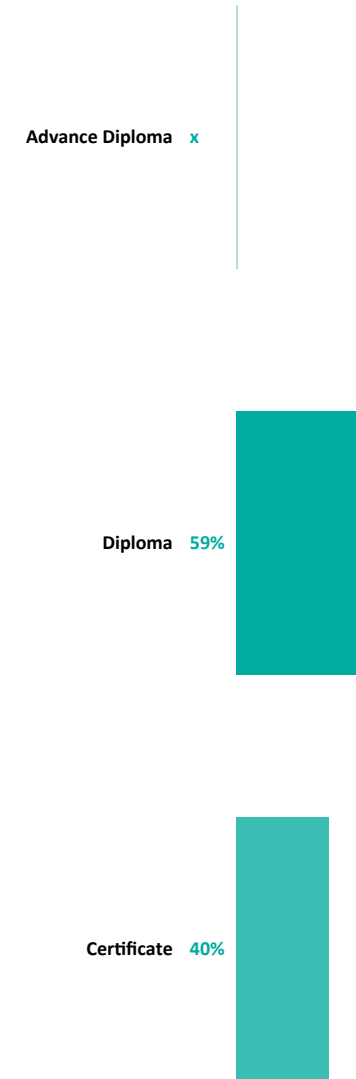
Current mode of learning



Program type



Degree type



Which of the following best describes your enrolment status?

I am a FULL-TIME student 98%



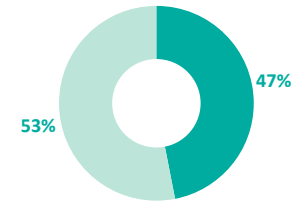
I am a Flexible Learning student taking 1 to 3 courses at BCIT x



I am a Flexible Learning student taking 4 or more courses at BCIT x



Are you a new or returning student to BCIT?



Returning student  
New student

What is your current enrolment status at BCIT?

I am a domestic student currently located in Canada 90%



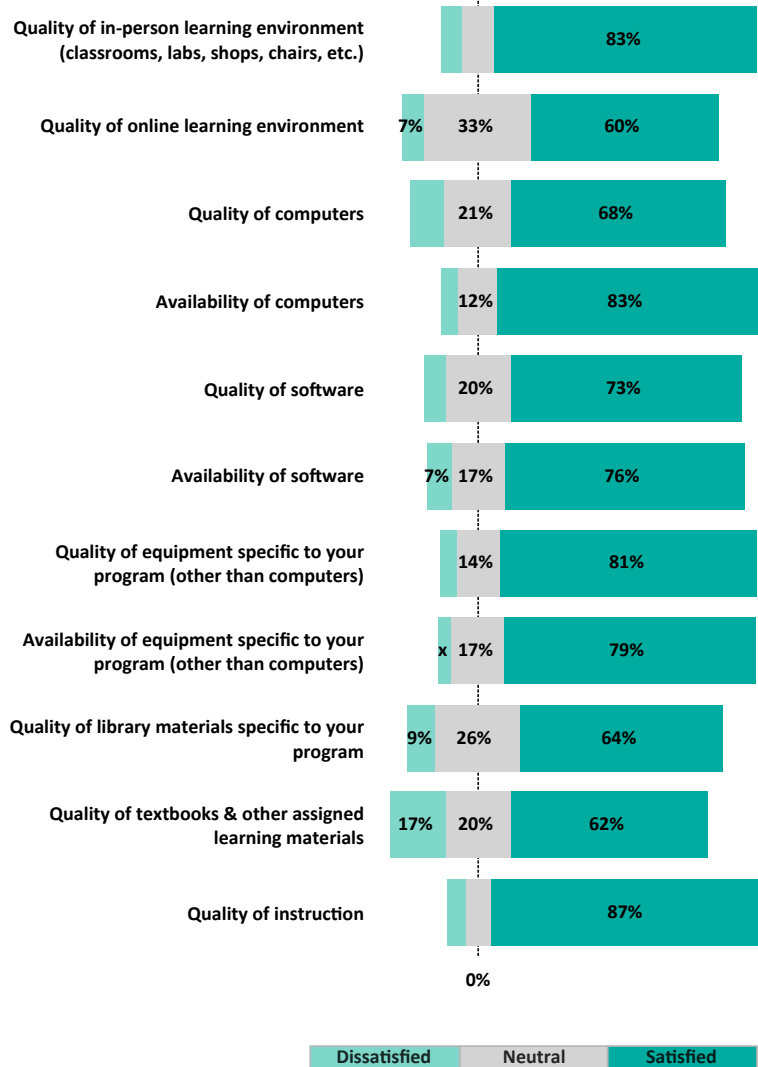
I am a domestic student currently located outside of Canada x



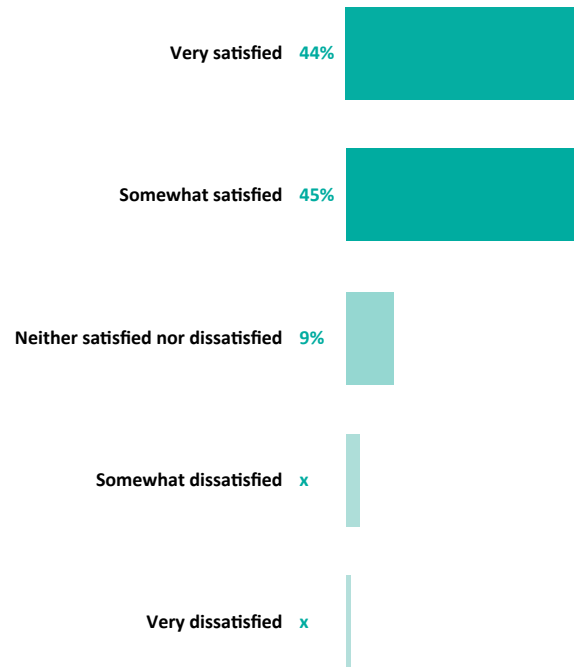
I am an international student currently located in Canada 9%



How satisfied are you with the following resources/facilities related to your program or course so far this term?



Overall, how satisfied are you with the education/training you have received at BCIT this term?

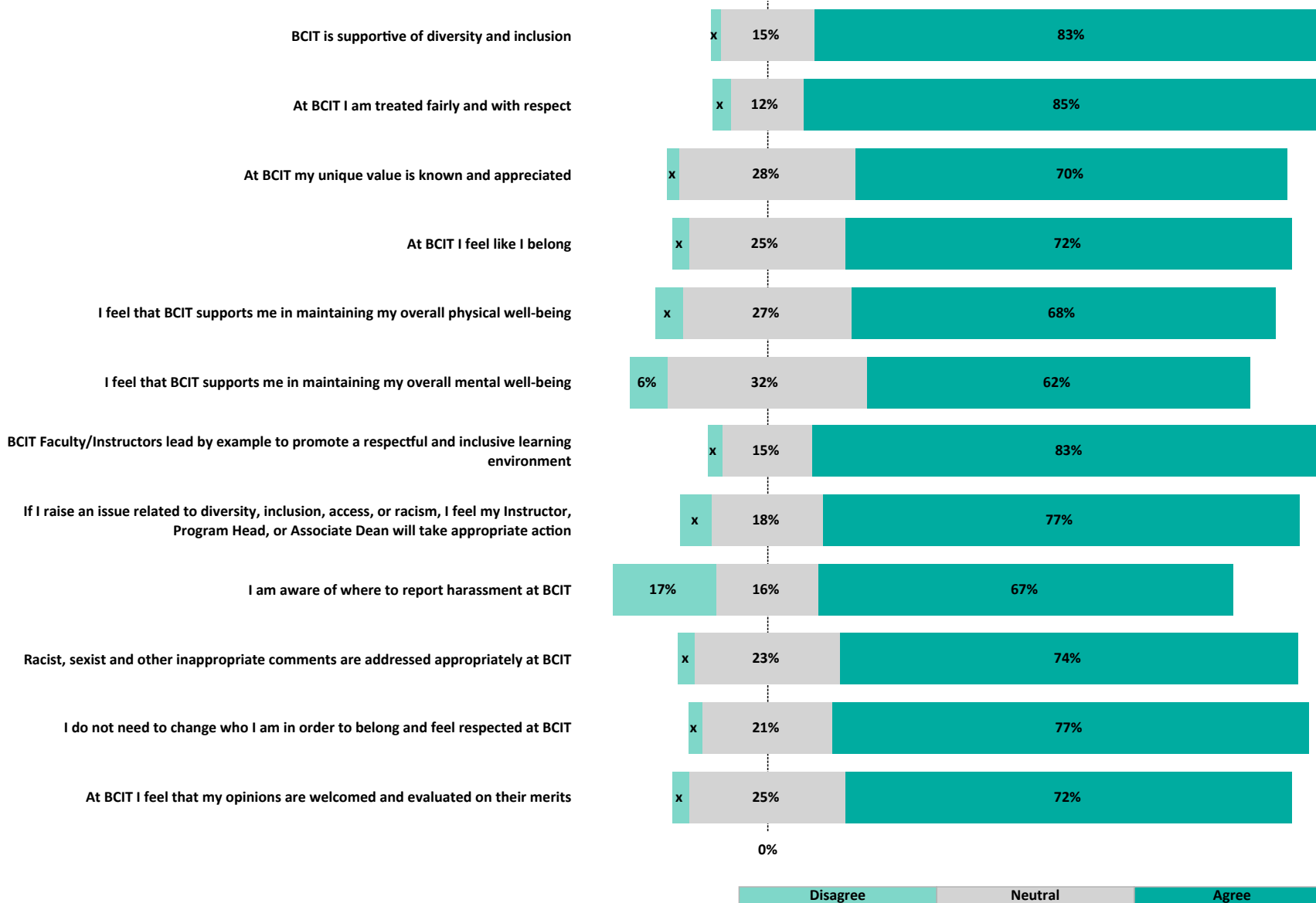


On a scale of 0 – 10, how likely are you to recommend BCIT to your family, friends or co-workers?

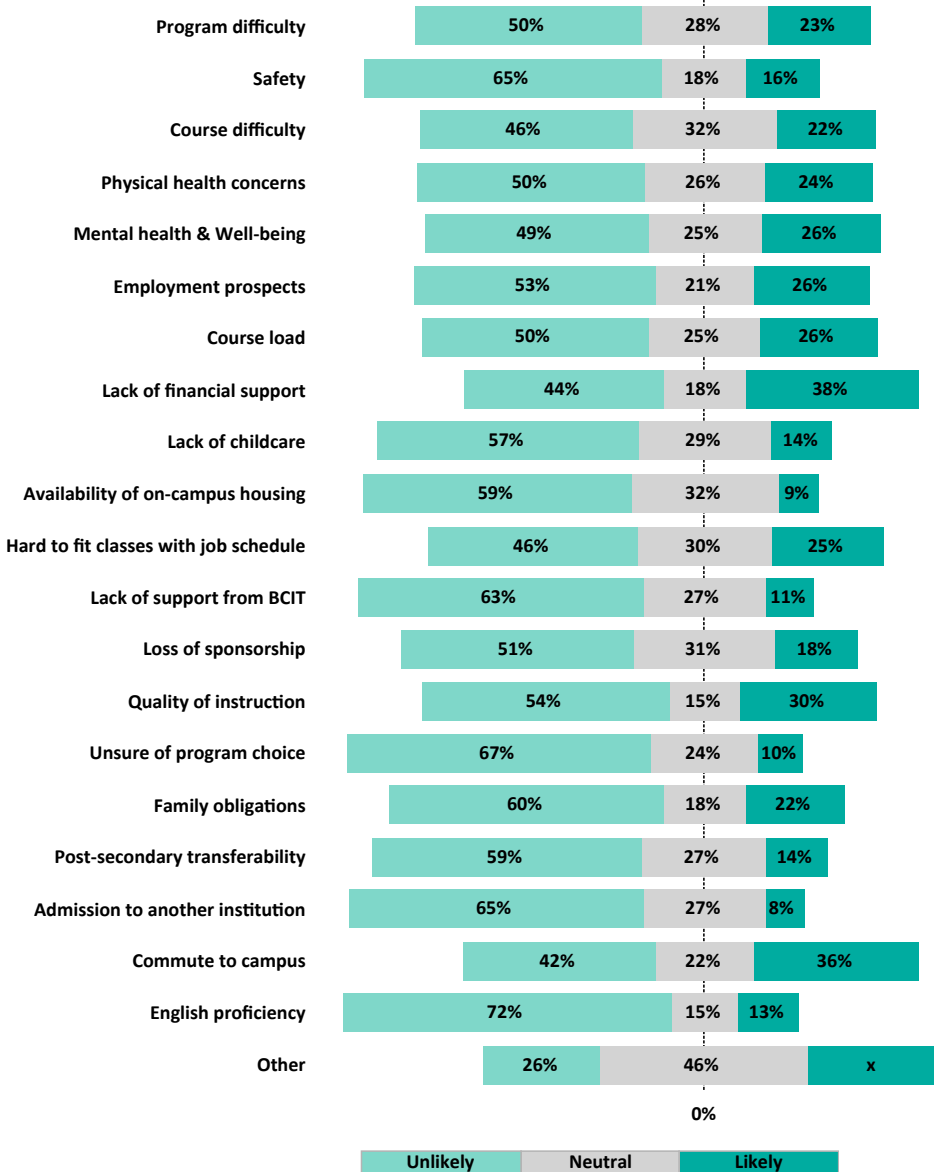


NPS = 32%

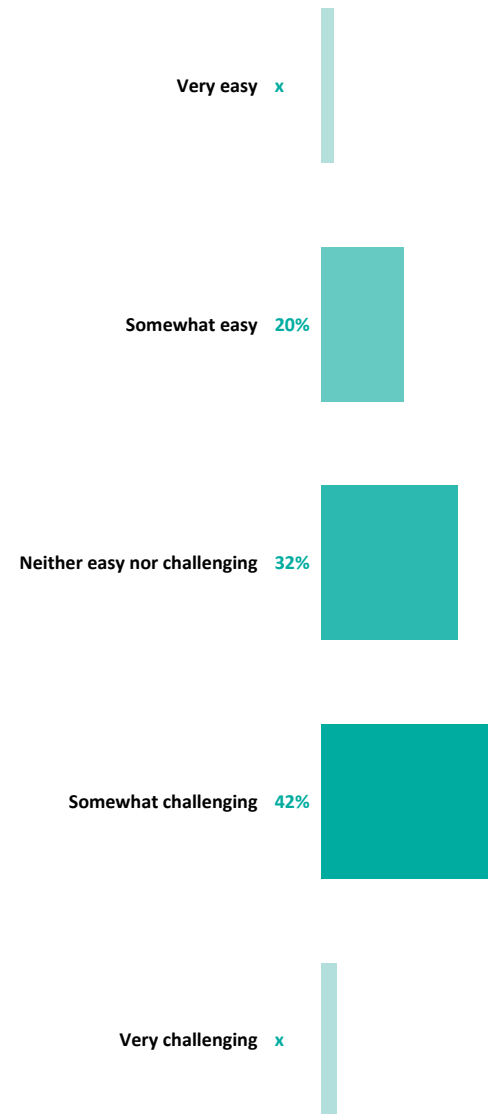
Please rate the extent of your agreement with the following statements:



How likely is it that any of the following factors could delay or prevent you from completing your education/training at BCIT this term?



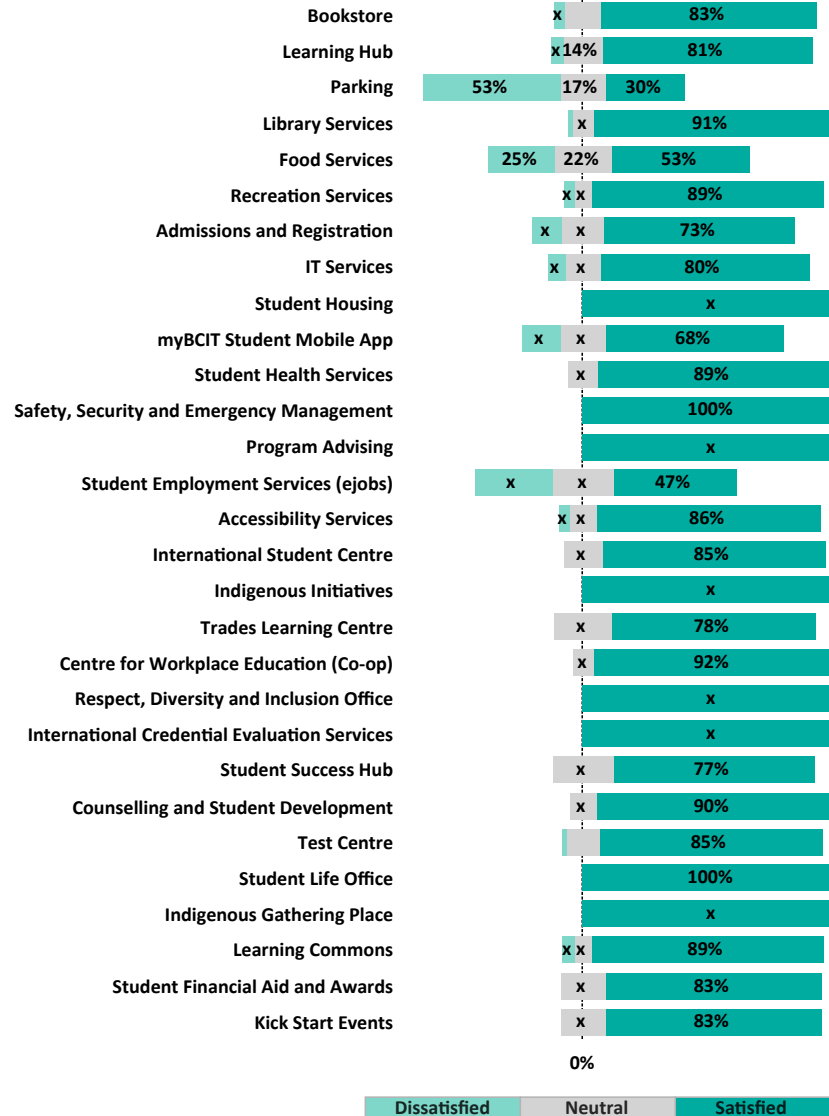
Overall, how easy or challenging do you find your education/training at BCIT this term?



BCIT Student Services: Awareness vs. Usage

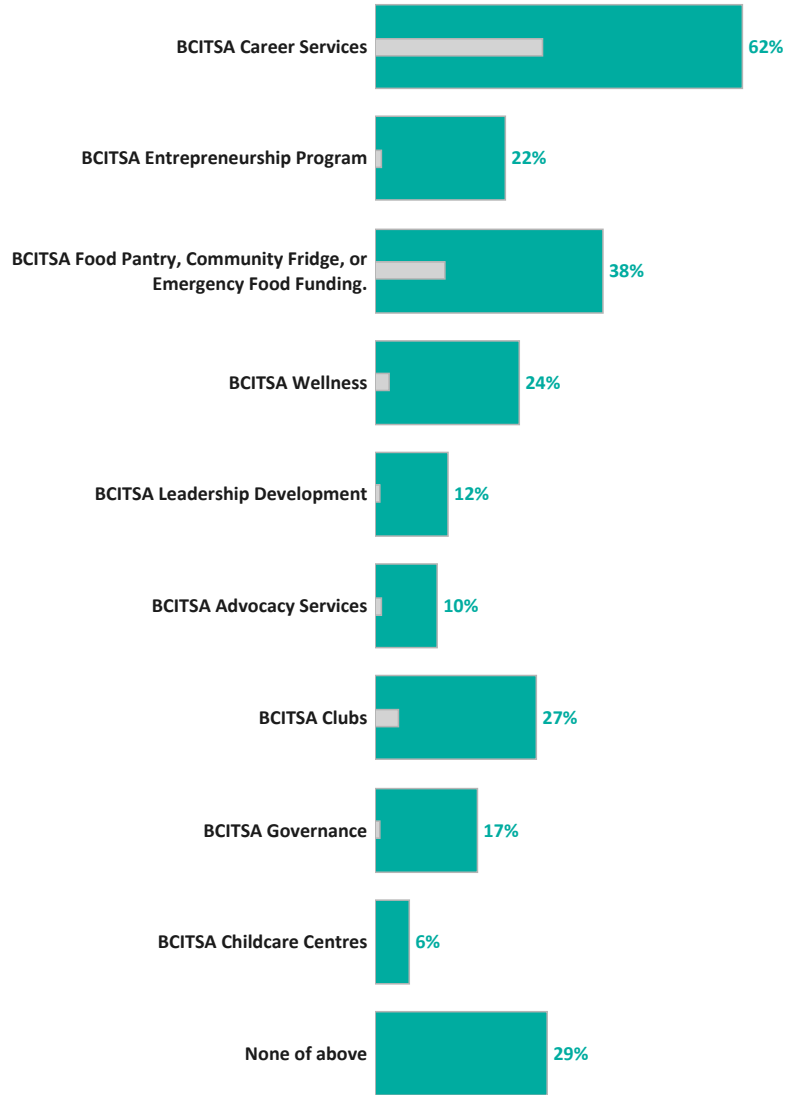


Please indicate your level of SATISFACTION with the BCIT student services listed below:

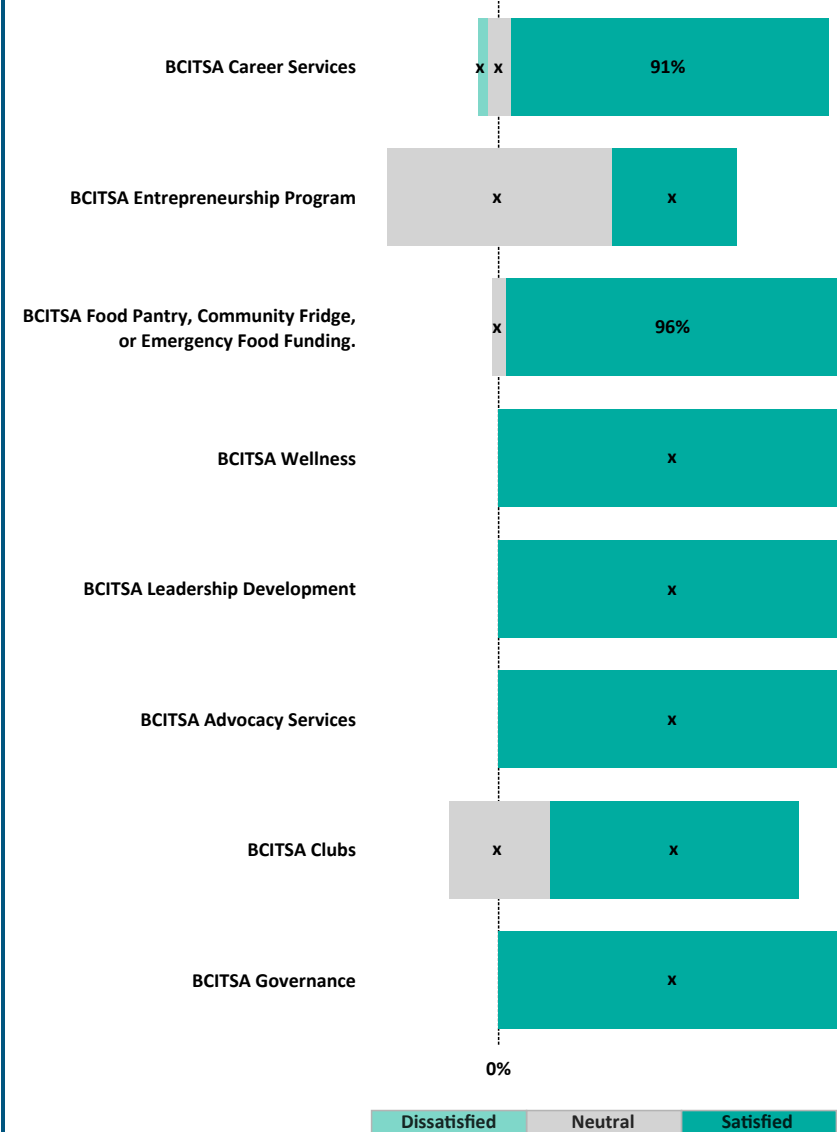


Note: Charts display results for students who have used BCIT Student Services.

BCITSA Student Services: **Awareness** vs. **Usage**

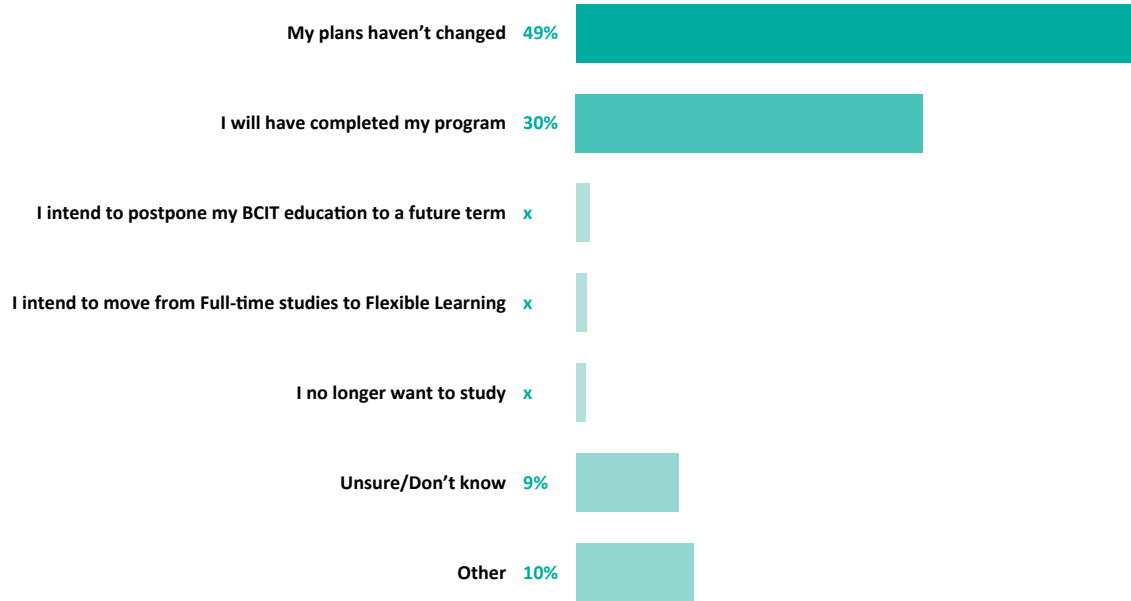


Please indicate your level of **SATISFACTION** with the BCITSA student services listed below:



*Note: Charts display results for students who have used BCITSA student services.*

Domestic Full Time Students: What are your plans for the Spring/Summer 2026 term (April-August 2026)?



International Full Time Students: What are your plans for the Spring/Summer 2026 term (April-August 2026)?

