- READ ME FIRST -

PURPOSE OF THE SURVEY **RESPONSE RATE** The BCIT 2022 Student Check-in Survey is an annual survey conducted by The survey targeted part-time and full-time students registered in the Fall 2022 BCIT's Institutional Research and Planning Office. term, 21.625 were successfully sent a survey invitation through the email list, and of those students 3,222 participated in the survey; yielding an overall response rate of The purpose of this survey is to reach out to current students and learn more 15% (response rates will vary by question). about their needs, challenges, concerns and future considerations. Note: the total cohort was 21,796, but due to invalid email addresses and unsubscribes only 21.625 were contacted. The survey also provides an insight into the awareness, usage and satisfaction of these students with the services available to them. 21.796 Cohort **Response Rate** 21.625 Valid invites It is our hope that the findings from the survey will help BCIT make more 15% informed decisions to better meet students needs and mitigate their concerns. 3,222 Valid responses SURVEY TIMEFRAME November 1 - Initial invite November 8 - First reminder November 15 - Second reminder November 24 - Survey closed November 22 -Last reminder STRUCTURE OF THE REPORT This report presents information on the **Institute-wide** results and different program types. The 5 available sections are: Institue results **Full-time technology results** Apprenticeship results Trades & Technical studies results Part-time studies results Rim weighting methodology was used to calculate a set of weights to demographically compensate for the answers collected, i.e. align the demographic profile of the respondents to that of the cohort. The results are weighted by: Age Group, Gender, School, Degree Type and Program Type. There is a 95% certainty (19 out of 20 times) of the accuracy in the survey results at the institute level with a +/-1.6% margin of error.

Multiple selection (checklist) questions add up to more than 100%.

Throughout the report, "-" and "x" are used when counts are "0" (zero) and <=5, respectively, to avoid the risks of disclosing the personally identifiable information.

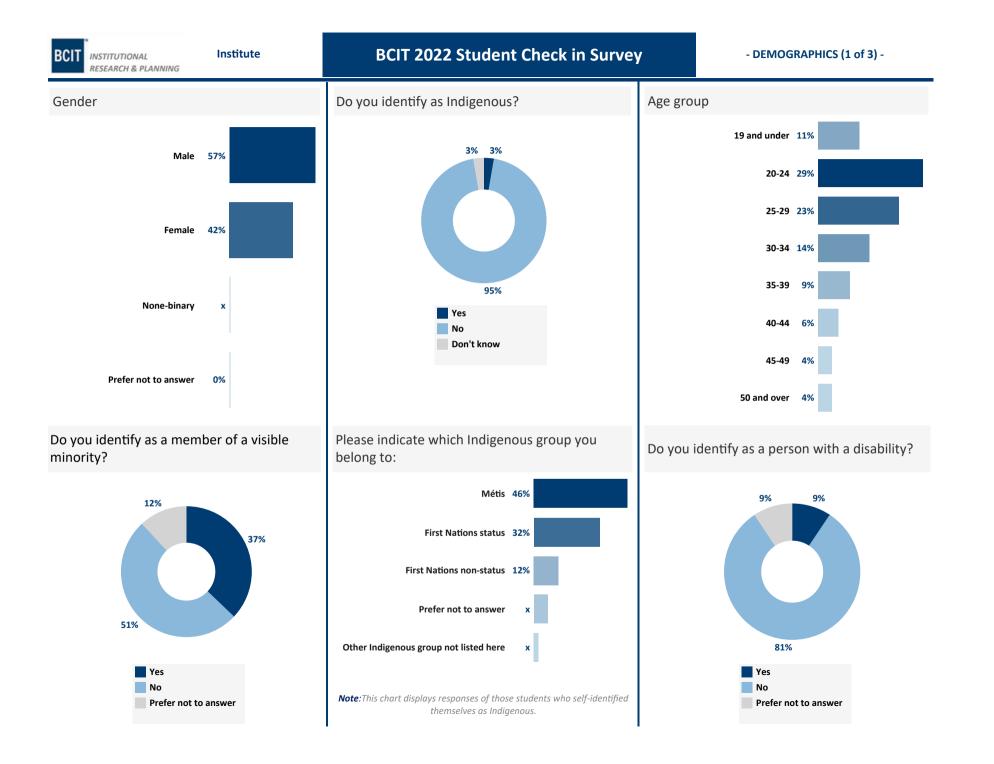
- The vast majority of respondents (87%) were domestic students located in Canada, followed by international students located in Canada (10%), domestic student located outside of Canada (1%), and international student located outside of Canada (1%).
- Of those international students currently located in Canada (10%), 50% reported they were living in Canada "0-5 months" prior to attending BCIT, followed by "1-2 years" (18%), "6-12 months" (15%), and "2+ years" (17%).
- About six in ten (58%) were returning students, 42% were new students.
- 9% of respondents identified themselves as a person with disability.
- Over one third of respondents (37%) identified themselves as a member of visible minority.
- 49% of students reported that their main mode of learning was "100% in-person learning", followed by "100% online learning" (28%), and "blended" (22%).
- When asked about their preferred method of learning for Winter 2023, 44% reported "blended learning", 33% selected "100% in-person learning", and 22% chose "100% online learning".
- 81% of students were satisfied with the education they received in the Fall 2022 term.
- 45% of students indicated a high likelihood to recommend BCIT to family, friends, and/or co-workers (promoters or strong advocates). 20% reported a low likelihood to recommend (detractors or non-advocates for BCIT). These scores generate a net promoter score (NPS) of +25. Part-time students have much higher NPS score (38%) compared to full-time students (7%).
- Factors that could prevent students from continuing their education this term were: "hard to fit classes with job schedule" (44%), "lack of financial support" (44%), and "mental health" (43%).
- Eight in ten (80%) of respondents reported they are satisfied with BCIT efforts to maintain safe learning environment (classrooms, shops, labs, etc.).
- When asked about how easy or challenging students found their education at BCIT this term, 60% responded it was challenging.
- Results suggest the awareness and usage gap continues to exist among BCIT student services. "Learning Hub" and "Bookstore" had the highest awareness and usage among BCIT student services. Results suggest students are fairly satisfied with BCIT student services that they have used, except "parking" that has lower satisfaction (37%).
- When asked about BCIT diversity and inclusion, the respondents agreed that BCIT is a diverse and inclusive environment. While there was a strong agreement with "At BCIT I am treated fairly and with respect " (80%), there was lower agreement around "If I feel that I am the target of harassment, I know where to seek assistance at BCIT" (47%).
- The majority of full-time students indicated their plans for next term have not changed (domestic 75%; international 68%). About half of domestic part-time students (52%) and 42% of international part-time students have indicated no change to their plans. **17% of international full-time students, and 20% of international part-time students responded they will have completed their program for the Winter 2023.**

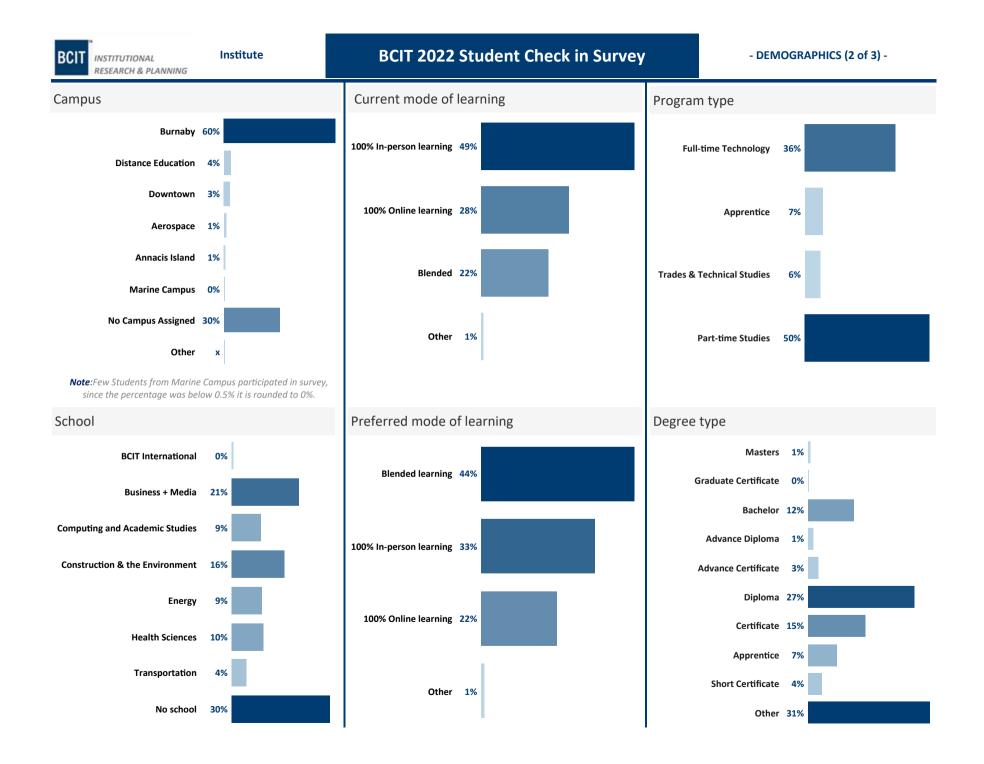


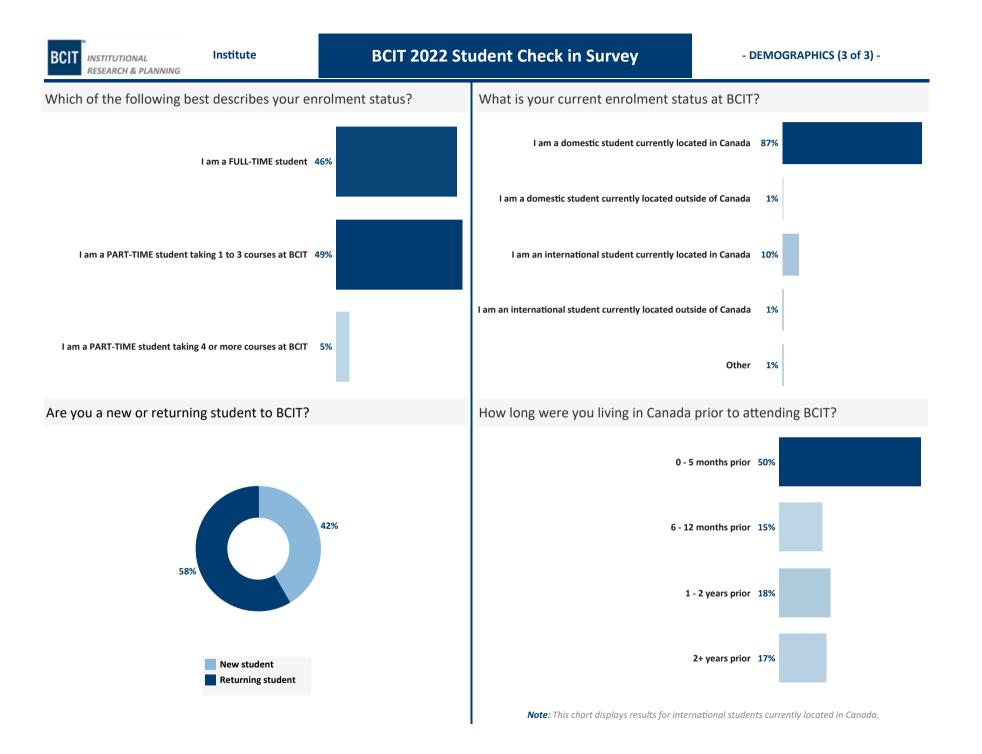
BCIT INSTITUTIONAL RESEARCH & PLANNING

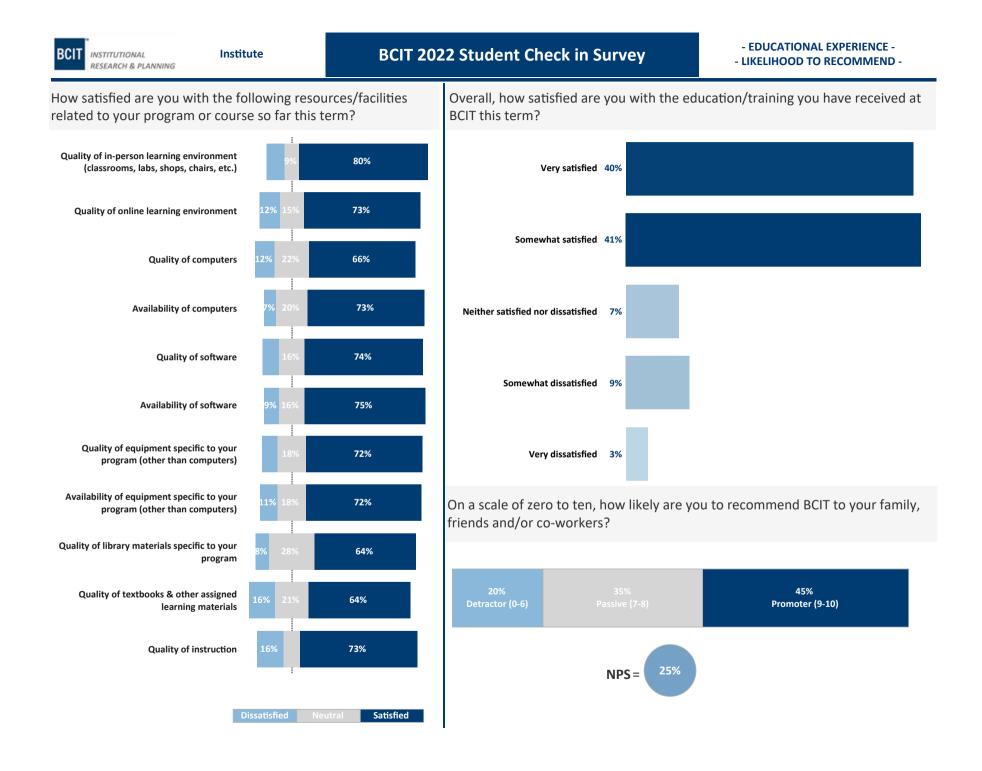
Results by

Institute







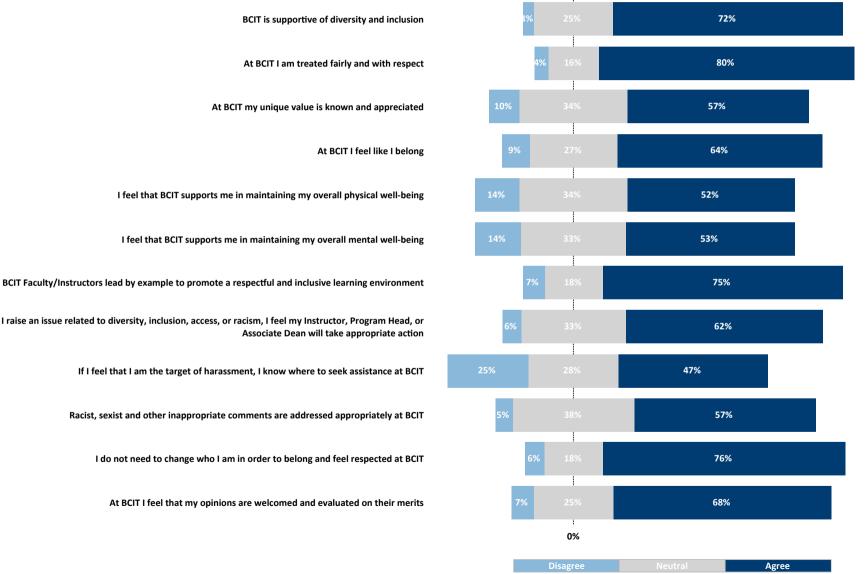


Please rate the extent of your agreement with the following statements:

Institute

BCIT

INSTITUTIONAL **RESEARCH & PLANNING**



If I raise an issue related to diversity, inclusion, access, or racism, I feel my Instructor, Program Head, or Associate Dean will take appropriate action

If I feel that I am the target of harassment, I know where to seek assistance at BCIT

Racist, sexist and other inappropriate comments are addressed appropriately at BCIT

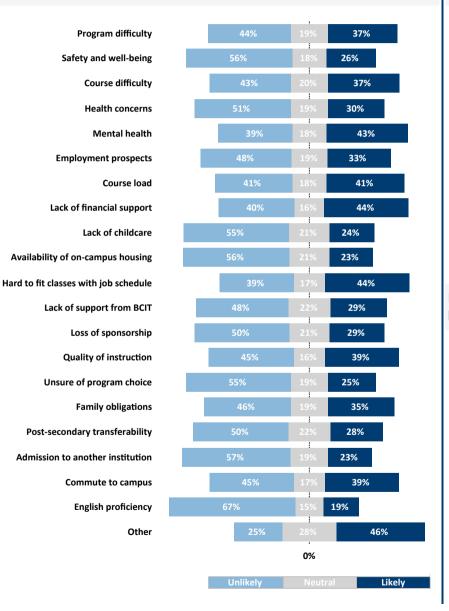
I do not need to change who I am in order to belong and feel respected at BCIT

At BCIT I feel that my opinions are welcomed and evaluated on their merits

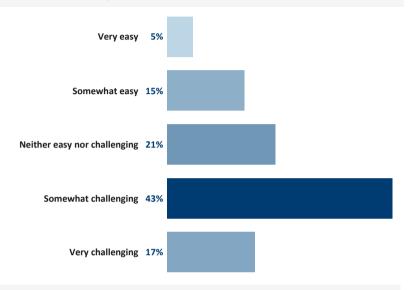


- EDUCATIONAL CHALLENGES -- LEARNING ENVIRONMENT -

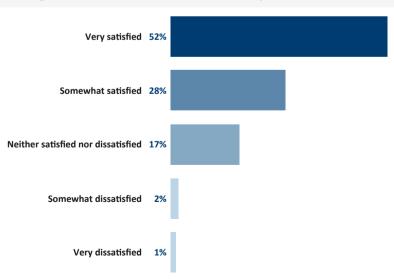
How likely is it that any of the following factors could delay or prevent you from completing your education/training at BCIT this term?



Overall, how easy or challenging do you find your education/training at BCIT this term?



How satisfied are you with BCIT's efforts to maintain a safe learning environment (classrooms, labs, shops, etc.) for students?



- BCIT STUDENT SERVICES -- AWARENESS & USAGE -

BCIT Student Services: Awareness vs. Usage Bookstore 71% Learning Hub 78% Parking 59% Library Services 59% 43% Food Services **Recreation Services** 39% Admissions and Registration 57% 49% IT Services Student Housing 39% 53% myBCIT Student Mobile app Student Health Services 39% Safety, Security and Emergency Management 27% Program Advising 36% Student Employment Services (ejobs) 22% Accessibility Services 13% International Student Centre 19% Indigenous Initiatives 15% Trades Learning Centre 19% Centre for Workplace Education (Co-op) 16% Respect, Diversity and Inclusion Office 14% International Credential Evaluation Services 8% Student Success Hub 30% Counselling and Student Development 33% Test Centre 21% Student Life Office 20% Early Assist 13% Indigenous Gathering Place 15% Learning Commons 35% Student Financial Aid and Awards 44% None of above 3%

Institute

Please indicate your level of SATISFACTION with the BCIT student services listed below:

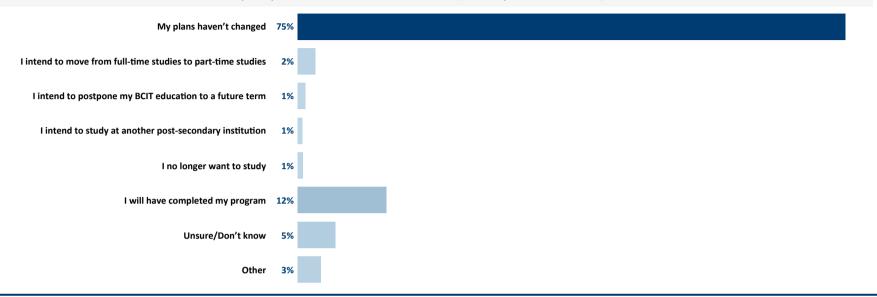
Bookstore	8% 16%	76%
Learning Hub	576 1076	83%
Parking	46% 17% 3	37%
Library Services	12%	84%
Food Services	23% 17%	60%
Recreation Services	7% 9%	84%
Admissions and Registration	5% 14%	80%
IT Services	13%	80%
Student Housing	26%	68%
myBCIT Student Mobile app	14% 24%	63%
Student Health Services	12%	82%
Safety, Security and Emergency Management	x 20%	75%
Program Advising	14%	76%
Student Employment Services (ejobs)	14% 31%	55%
Accessibility Services	××	90%
International Student Centre	8% 11%	80%
Indigenous Initiatives	xx	84%
Trades Learning Centre	x 18%	78%
Centre for Workplace Education (Co-op)	x 12%	79%
Respect, Diversity and Inclusion Office	×	97%
International Credential Evaluation Services	××	85%
Student Success Hub	× 20%	77%
Counselling and Student Development	11% 11%	77%
Test Centre	5 <mark>%</mark> 14%	80%
Student Life Office	x 13%	80%
Early Assist	x	91%
Indigenous Gathering Place	16% 15%	69%
Learning Commons	14%	81%
Student Financial Aid and Awards	9% 14%	77%
	0%	
	Dissatisfied	Neutral Satisfied

Note: Charts display results for students who have used BCIT Student Services.

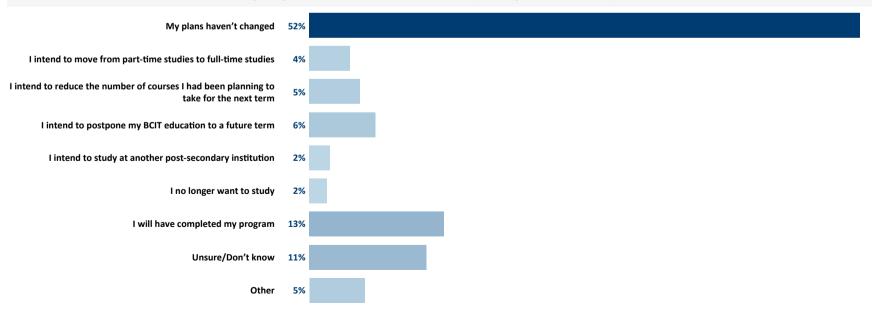


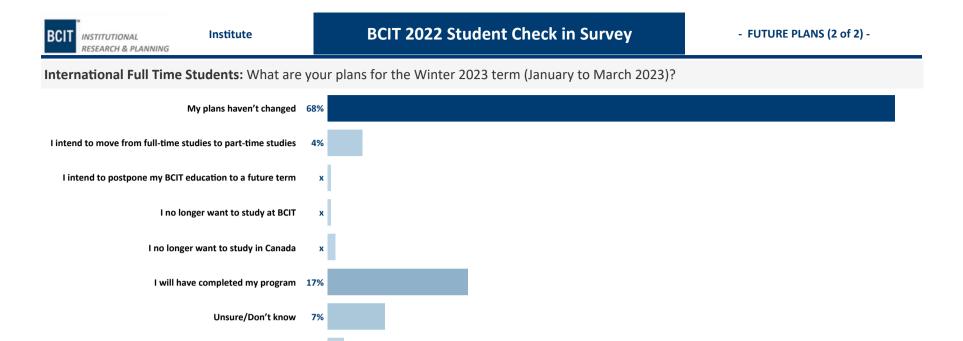
- FUTURE PLANS (1 of 2) -

Domestic Full Time Students: What are your plans for the Winter 2023 term (January to March 2023)?



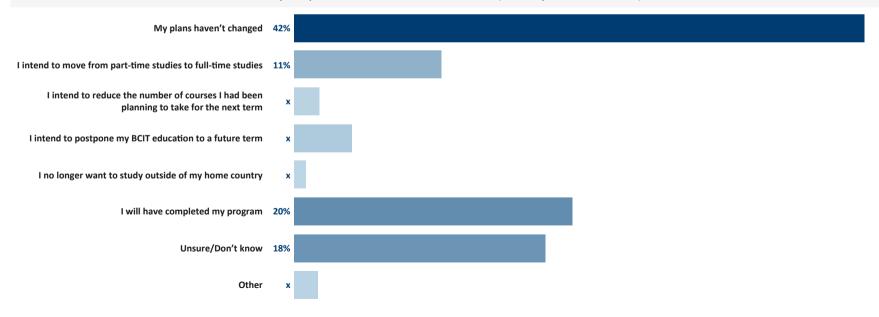
Domestic Part Time Students: What are your plans for the Winter 2023 term (January to March 2023)?





International Part Time Students: What are your plans for the Winter 2023 term (January to March 2023)?

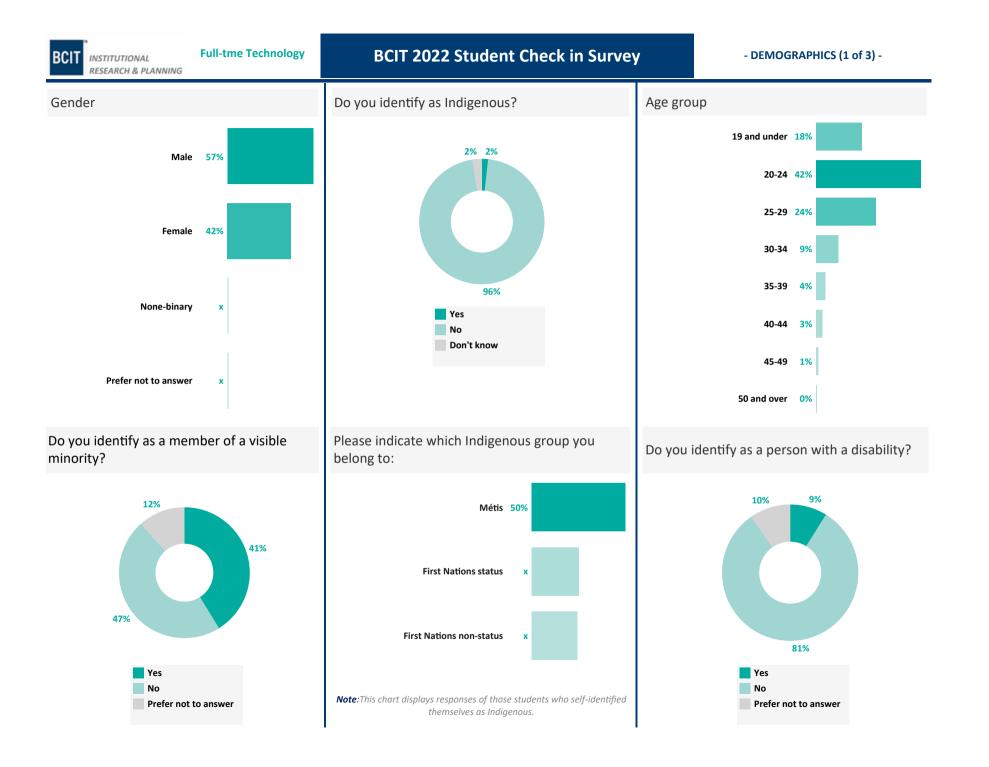
Other

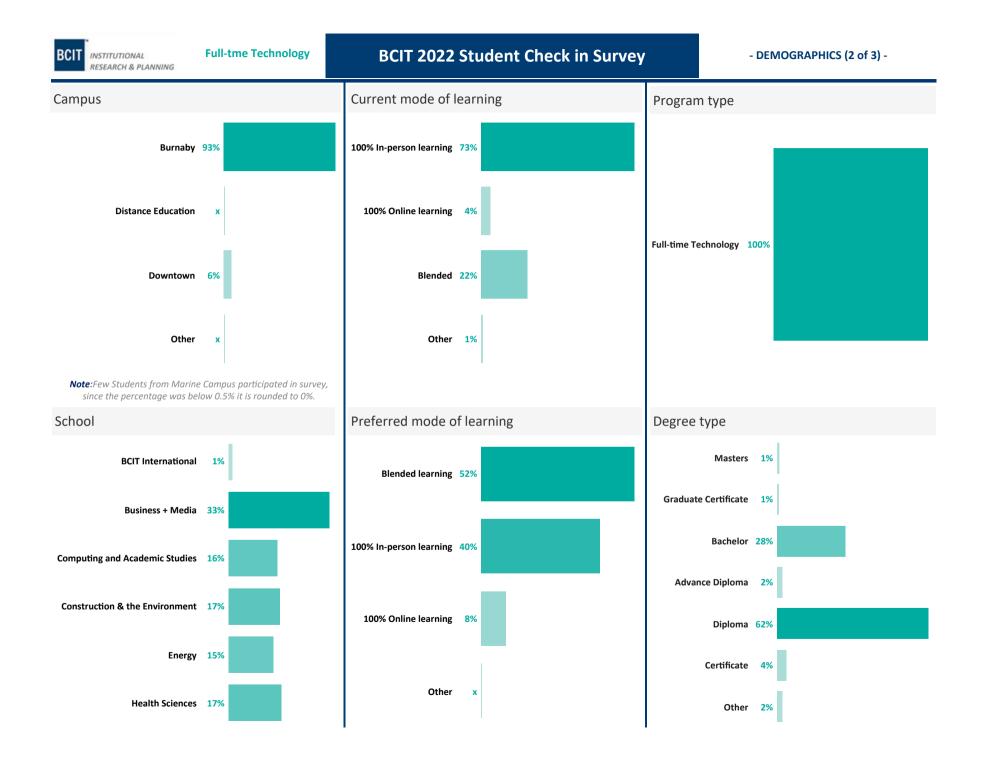


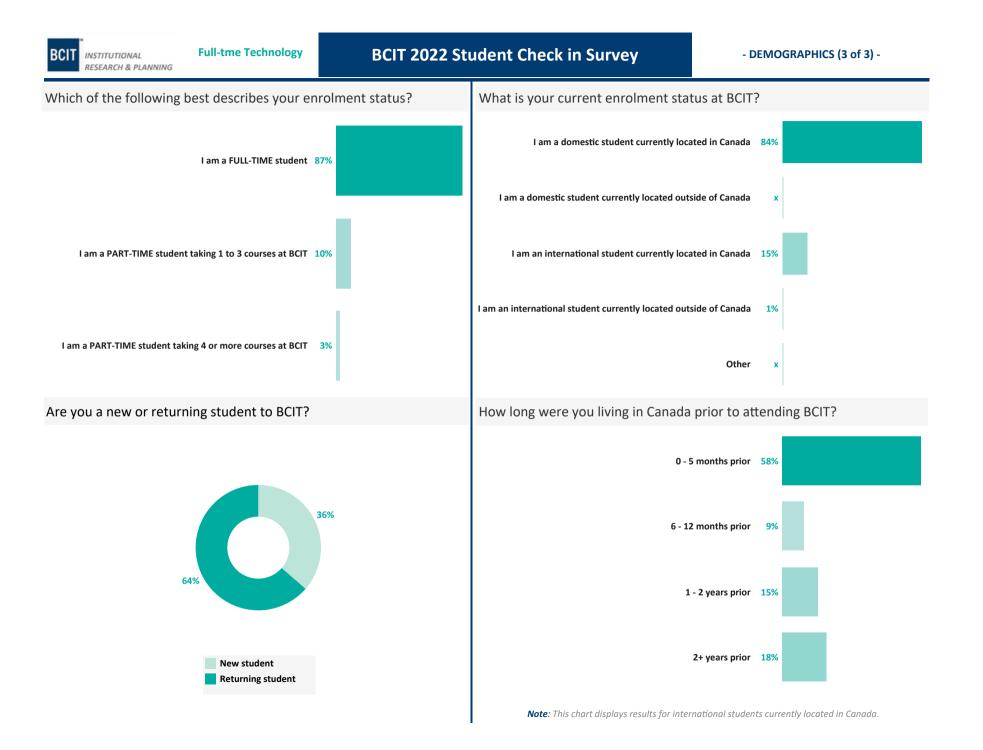


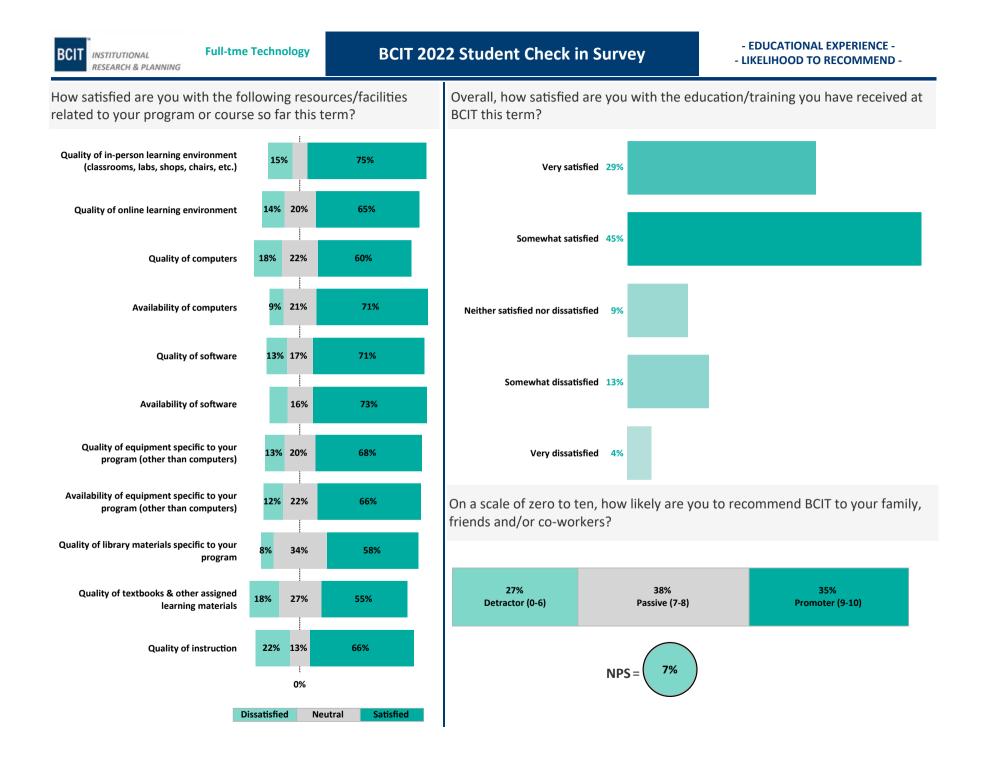
Results by

Full-time Technology



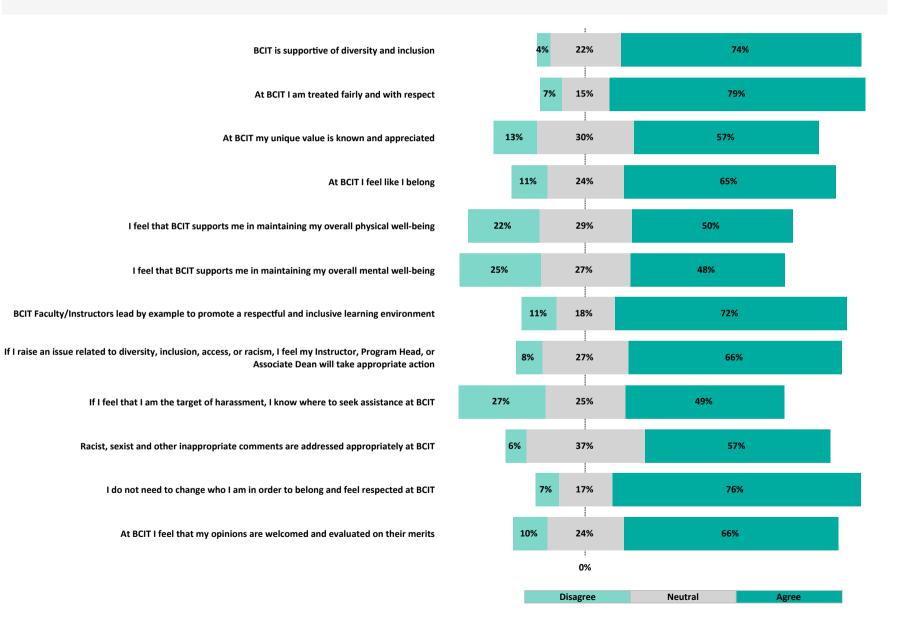






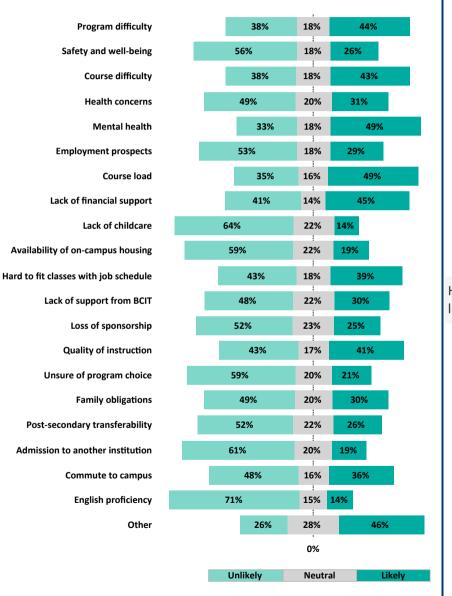
BCIT

Please rate the extent of your agreement with the following statements:

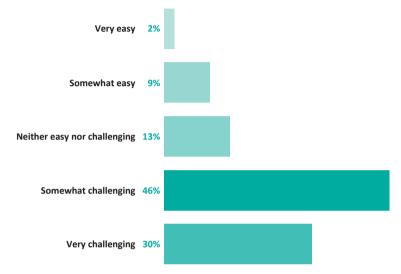


- EDUCATIONAL CHALLENGES -- LEARNING ENVIRONMENT -

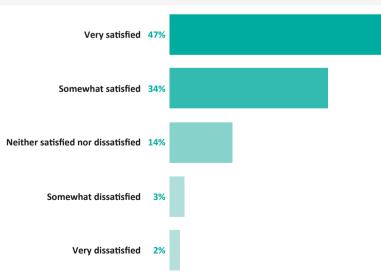
How likely is it that any of the following factors could delay or prevent you from completing your education/training at BCIT this term?



Overall, how easy or challenging do you find your education/training at BCIT this term?



How satisfied are you with BCIT's efforts to maintain a safe learning environment (classrooms, labs, shops, etc.) for students?



BCIT Student Services: Awareness vs. Usage

BCIT 2022 Student Check in Survey

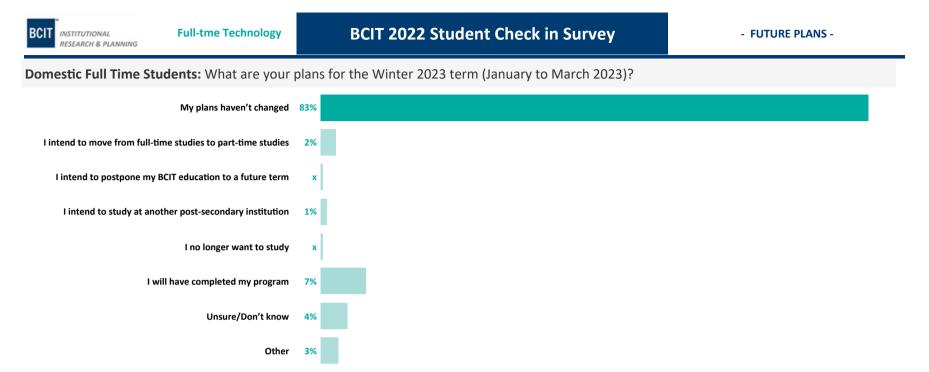
- BCIT STUDENT SERVICES -- AWARENESS & USAGE -

83% Bookstore Learning Hub 87% Parking 72% Library Services 75% Food Services 58% **Recreation Services** 62% Admissions and Registration 64% IT Services 63% Student Housing 60% myBCIT Student Mobile app 68% Student Health Services 62% Safety, Security and Emergency Management 33% Program Advising 45% Student Employment Services (ejobs) 32% Accessibility Services 21% International Student Centre 27% Indigenous Initiatives 23% **Trades Learning Centre** 16% Centre for Workplace Education (Co-op) 26% **Respect, Diversity and Inclusion Office** 18% International Credential Evaluation Services 9% Student Success Hub 💳 39% Counselling and Student Development 47% Test Centre 17% Student Life Office 34% 21% Early Assist 26% Indigenous Gathering Place Learning Commons 53% Student Financial Aid and Awards 64% None of above 1%

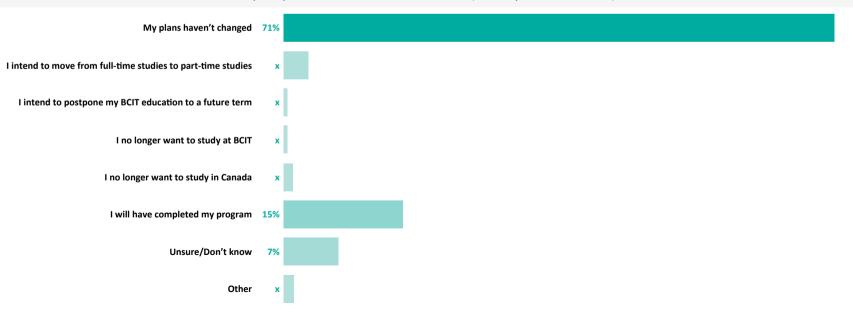
Please indicate your level of SATISFACTION with the BCIT student services listed below:

Bookstore			20%	70%	
Learning Hub		9%	6 13%	78%	
Parking	56%		17%	27%	
Library Services			12%	83%	
Food Services		26%	16%	58%	
Recreation Services		8	8%	84%	
Admissions and Registration			15%	75%	
IT Services			15%	74%	
Student Housing		31%	x	64%	
myBCIT Student Mobile app	1	18%	28%	55%	
Student Health Services		7	%	83%	
Safety, Security and Emergency Management		x	x	71%	
Program Advising		15%	21%	64%	
Student Employment Services (ejobs)	19	9%	30%	51%	
Accessibility Services			хх	91%	
International Student Centre			x	82%	
Indigenous Initiatives			x	91%	
Trades Learning Centre			x	85%	
Centre for Workplace Education (Co-op))	< x	80%	
Respect, Diversity and Inclusion Office			x	89%	
International Credential Evaluation Services		x	x	78%	
Student Success Hub		x	30%	65%	
Counselling and Student Development		12	%	79%	
Test Centre		×	17%	78%	
Student Life Office		x	17%	74%	
Early Assist				100%	
Indigenous Gathering Place	2	7%	22%	51%	
Learning Commons			13%	81%	
Student Financial Aid and Awards		7%	6 14%	79%	
			0%		
		Dissat	isfied	Neutral	Satisfied

Note: Charts display results for students who have used BCIT Student Services.

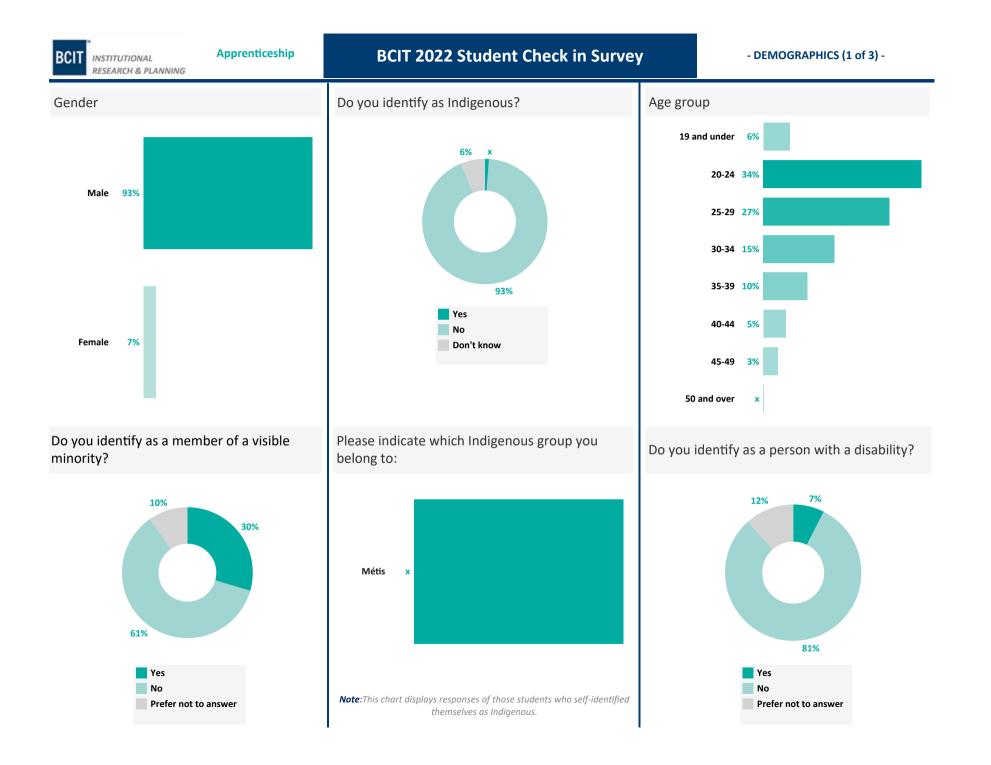


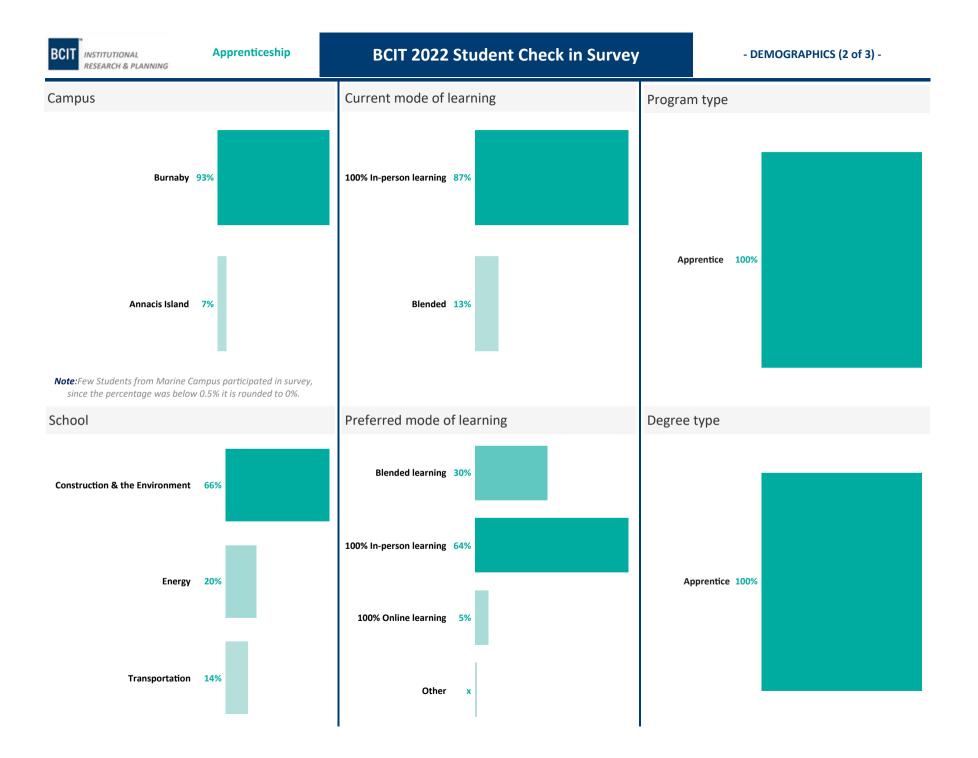
International Full Time Students: What are your plans for the Winter 2023 term (January to March 2023)?

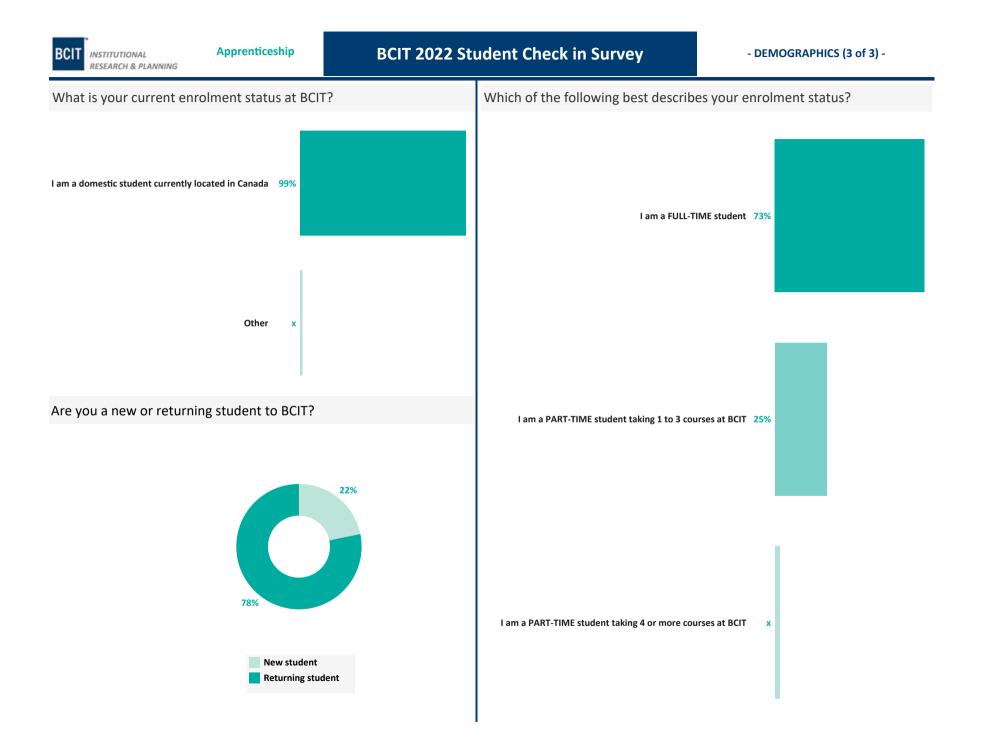


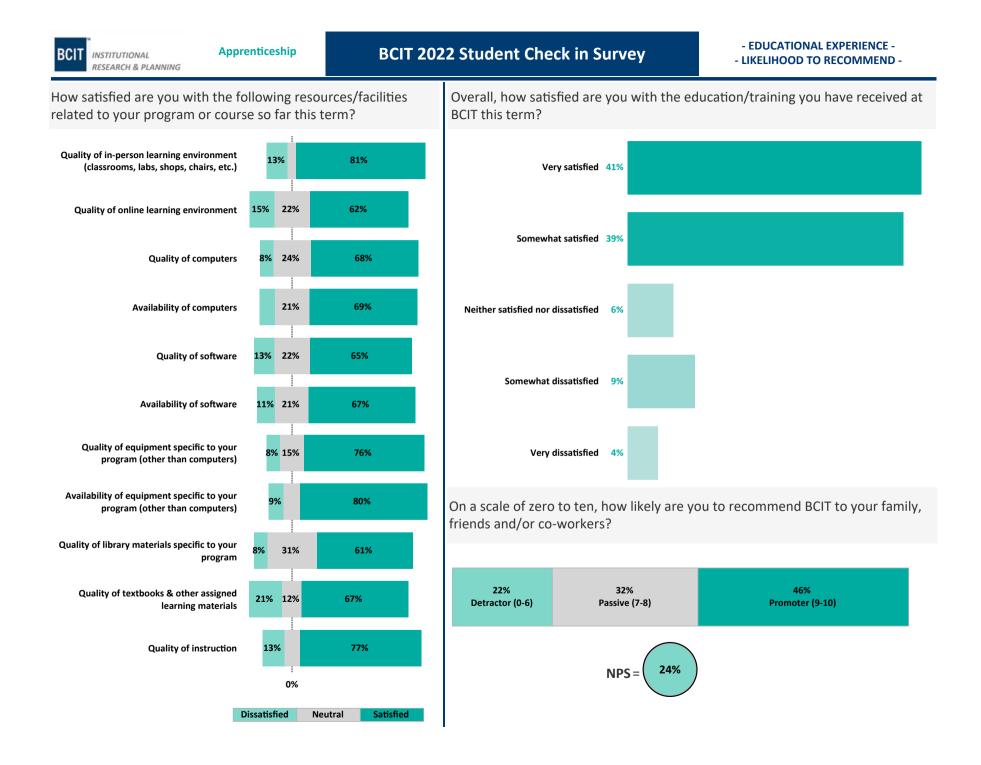
Results by

Apprenticeship

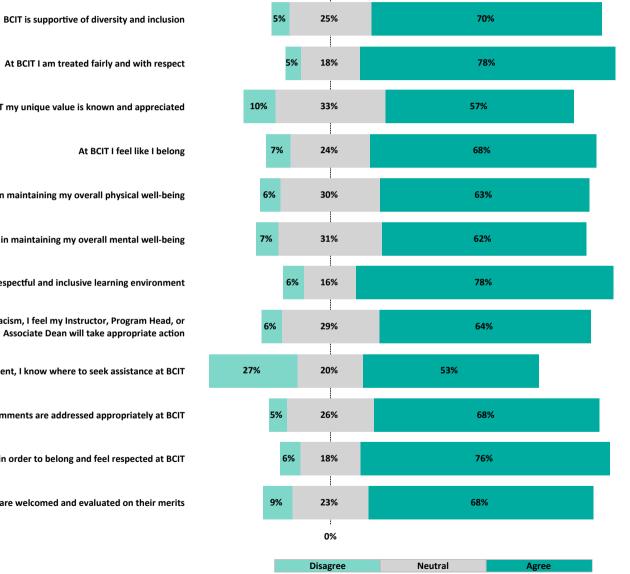








Please rate the extent of your agreement with the following statements:



At BCIT my unique value is known and appreciated

I feel that BCIT supports me in maintaining my overall physical well-being

I feel that BCIT supports me in maintaining my overall mental well-being

BCIT Faculty/Instructors lead by example to promote a respectful and inclusive learning environment

If I raise an issue related to diversity, inclusion, access, or racism, I feel my Instructor, Program Head, or Associate Dean will take appropriate action

If I feel that I am the target of harassment, I know where to seek assistance at BCIT

Racist, sexist and other inappropriate comments are addressed appropriately at BCIT

I do not need to change who I am in order to belong and feel respected at BCIT

At BCIT I feel that my opinions are welcomed and evaluated on their merits

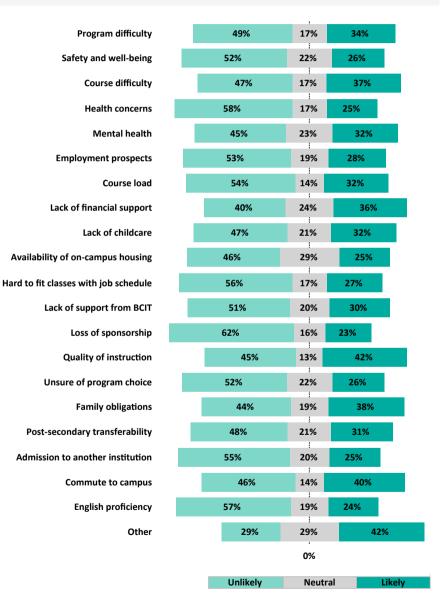


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BCIT 2022 Student Check in Survey

- EDUCATIONAL CHALLENGES -- LEARNING ENVIRONMENT -

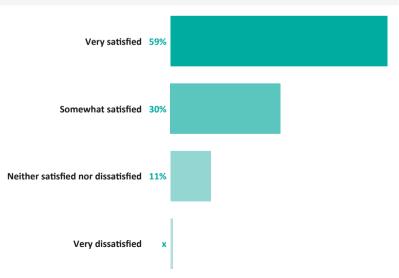
How likely is it that any of the following factors could delay or prevent you from completing your education/training at BCIT this term?



Overall, how easy or challenging do you find your education/training at BCIT this term?

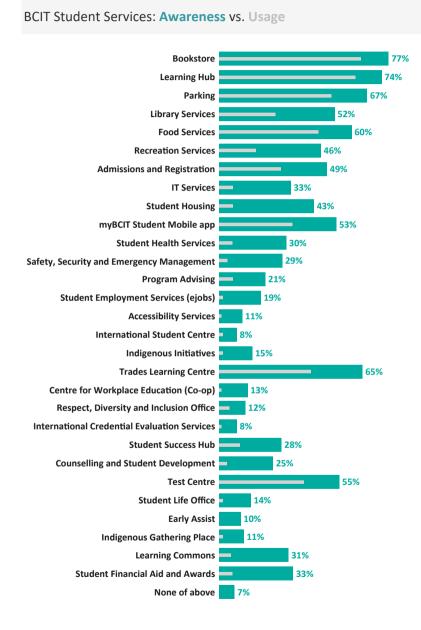


How satisfied are you with BCIT's efforts to maintain a safe learning environment (classrooms, labs, shops, etc.) for students?





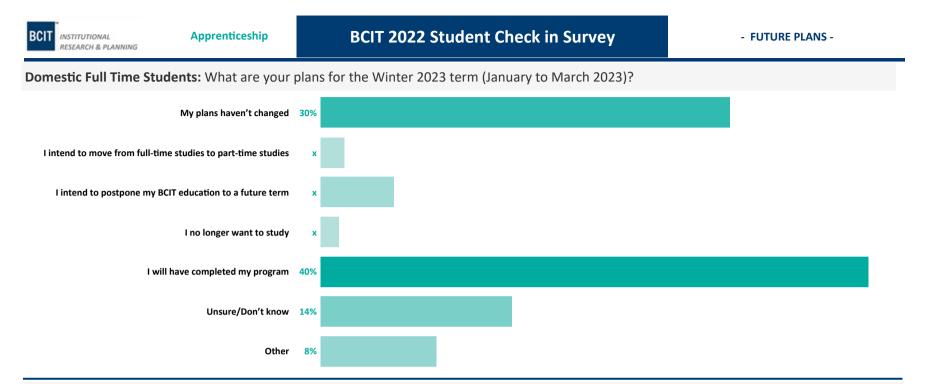
- BCIT STUDENT SERVICES -- AWARENESS & USAGE -



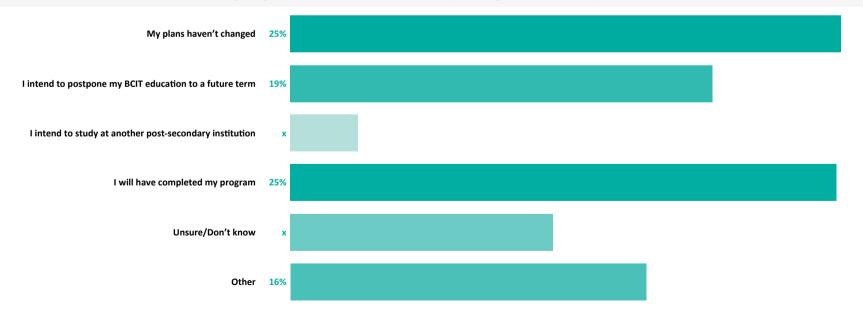
Please indicate your level of SATISFACTION with the BCIT student services listed below:



Note: Charts display results for students who have used BCIT Student Services.

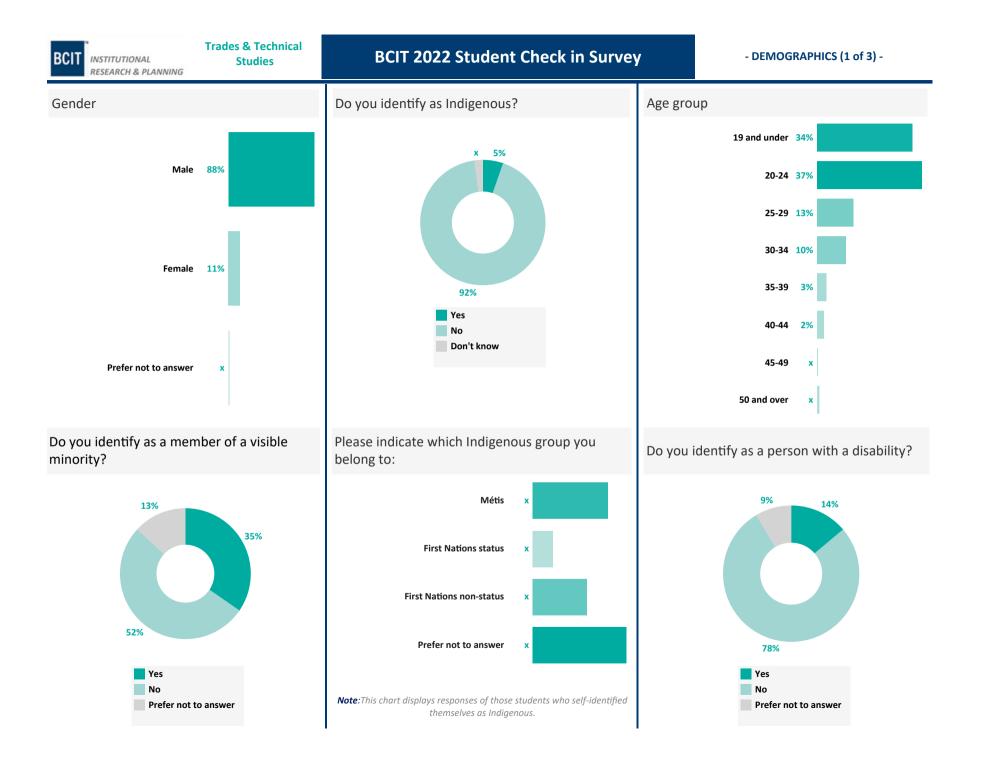


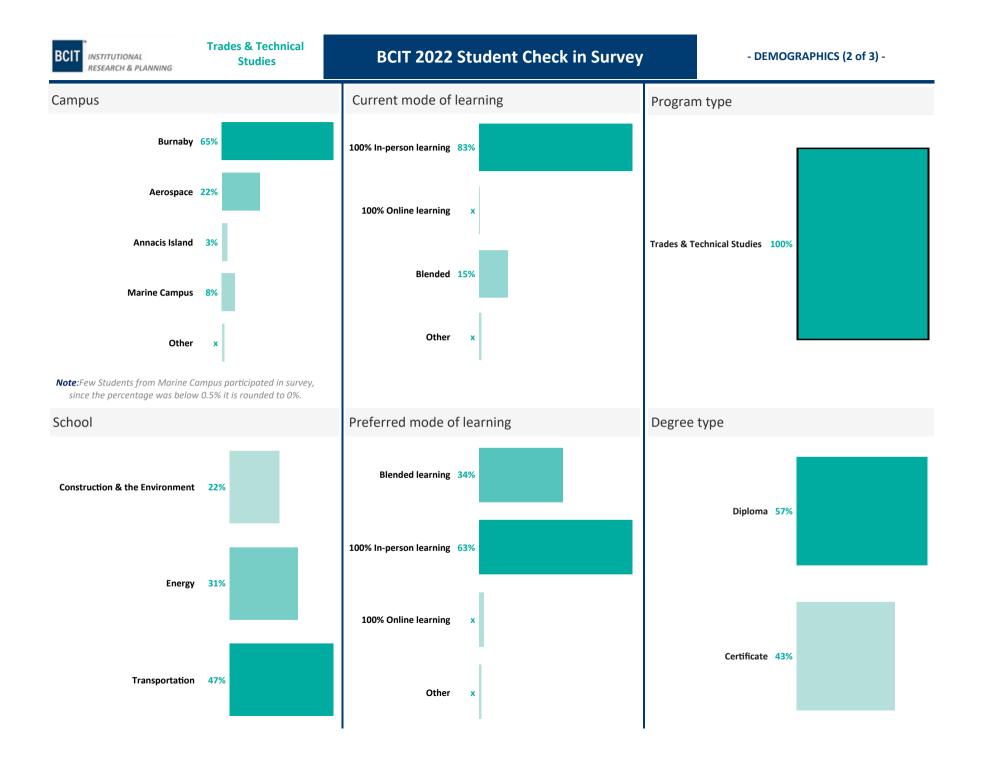
Domestic Part Time Students: What are your plans for the Winter 2023 term (January to March 2023)?

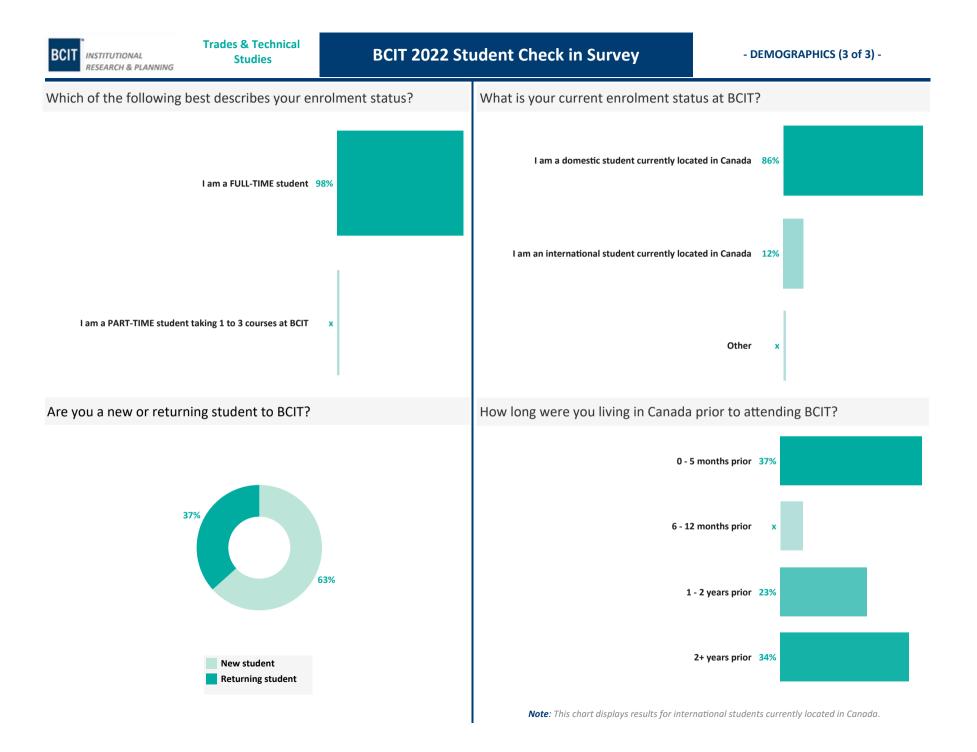


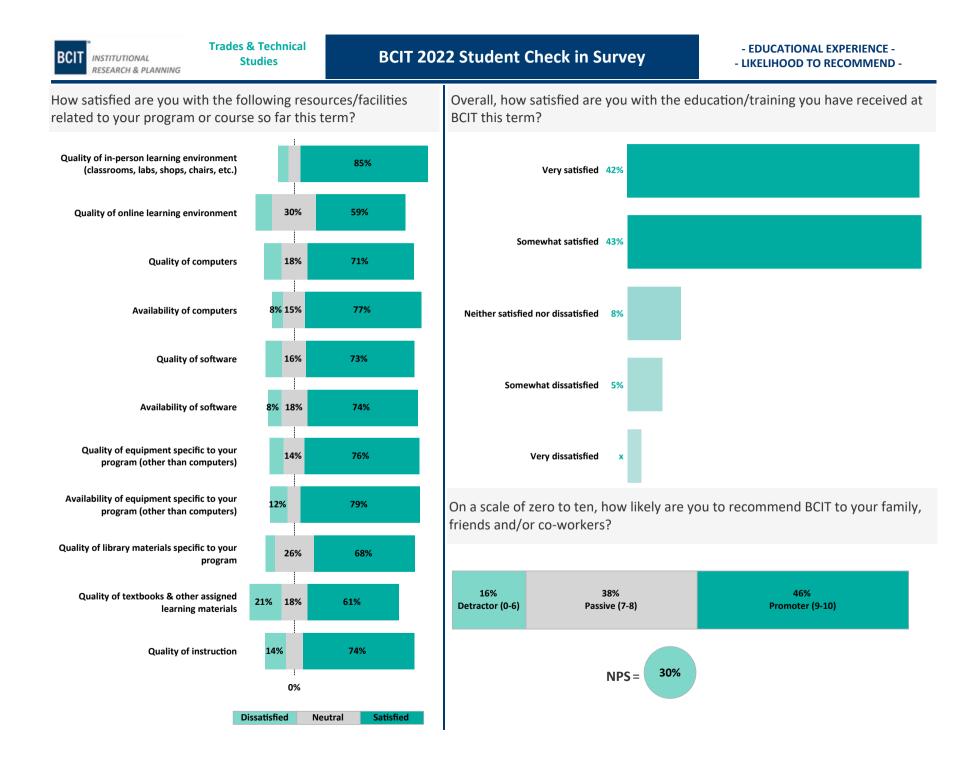
Results by

Trades & Technical Studies

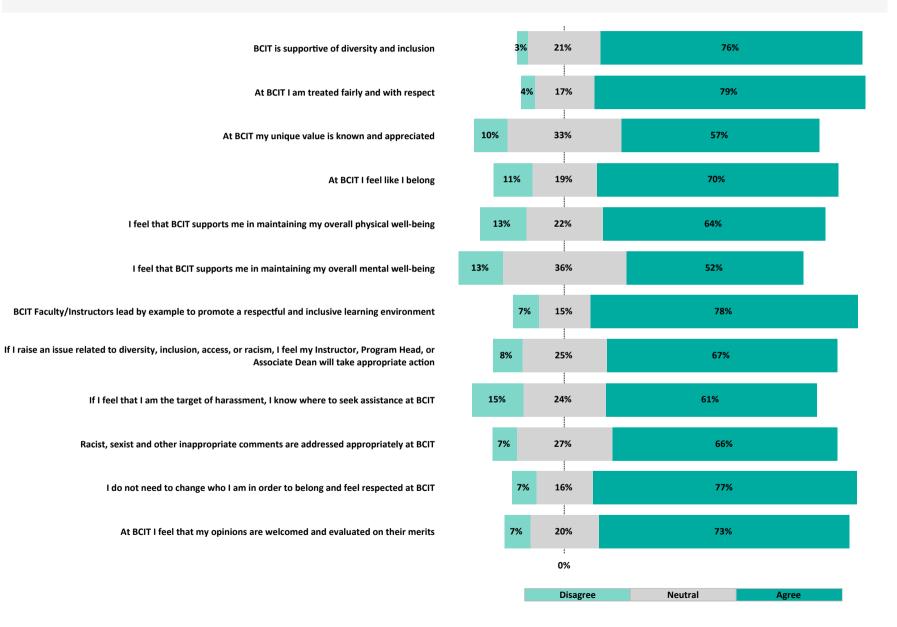








Please rate the extent of your agreement with the following statements:

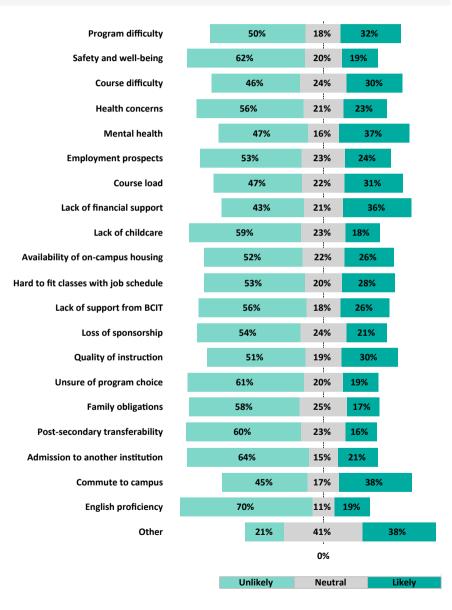




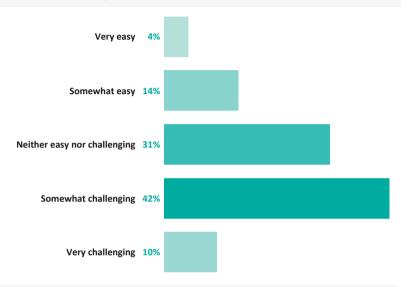
BCIT 2022 Student Check in Survey

- EDUCATIONAL CHALLENGES -- LEARNING ENVIRONMENT -

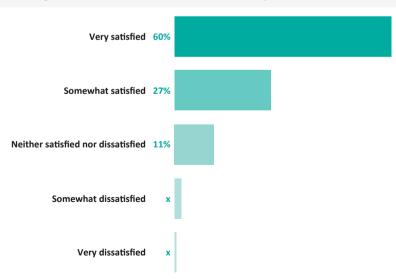
How likely is it that any of the following factors could delay or prevent you from completing your education/training at BCIT this term?



Overall, how easy or challenging do you find your education/training at BCIT this term?



How satisfied are you with BCIT's efforts to maintain a safe learning environment (classrooms, labs, shops, etc.) for students?





BCIT Student Services: Awareness vs. Usage

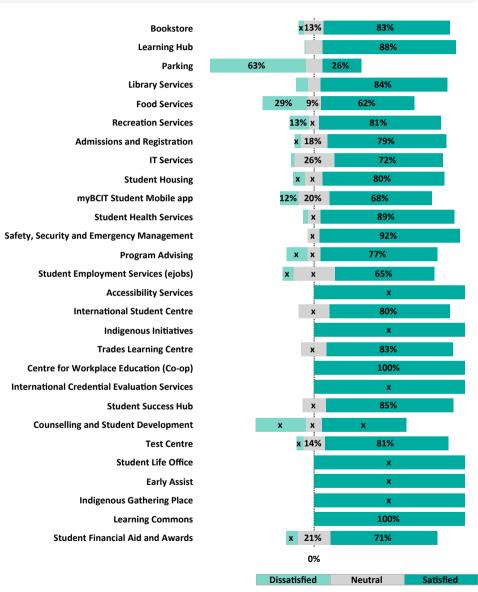
Trades & Technical Studies

BCIT 2022 Student Check in Survey

- BCIT STUDENT SERVICES -- AWARENESS & USAGE -

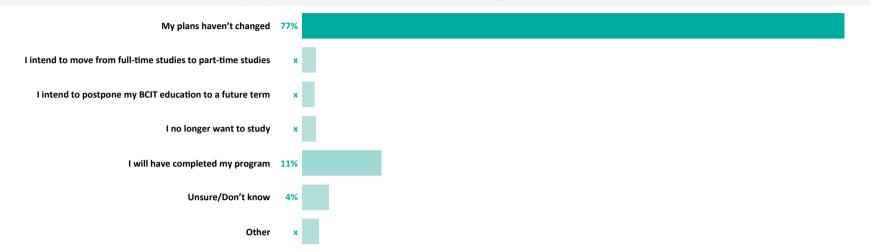
Bookstore 77% Learning Hub 76% Parking 66% Library Services 64% 54% Food Services **Recreation Services** 54% Admissions and Registration 56% 48% IT Services Student Housing 47% myBCIT Student Mobile app 59% Student Health Services 50% 38% Safety, Security and Emergency Management Program Advising 💳 36% 22% Student Employment Services (ejobs) Accessibility Services 11% International Student Centre 19% Indigenous Initiatives 17% Trades Learning Centre 39% Centre for Workplace Education (Co-op) 16% Respect, Diversity and Inclusion Office 14% International Credential Evaluation Services 9% Student Success Hub 38% 44% Counselling and Student Development Test Centre 53% Student Life Office 29% Early Assist 16% Indigenous Gathering Place 22% Learning Commons 39% Student Financial Aid and Awards 50% None of above 2%

Please indicate your level of SATISFACTION with the BCIT student services listed below:



Note: Charts display results for students who have used BCIT Student Services.

Domestic Full Time Students: What are your plans for the Winter 2023 term (January to March 2023)?



International Full Time Students: What are your plans for the Winter 2023 term (January to March 2023)?

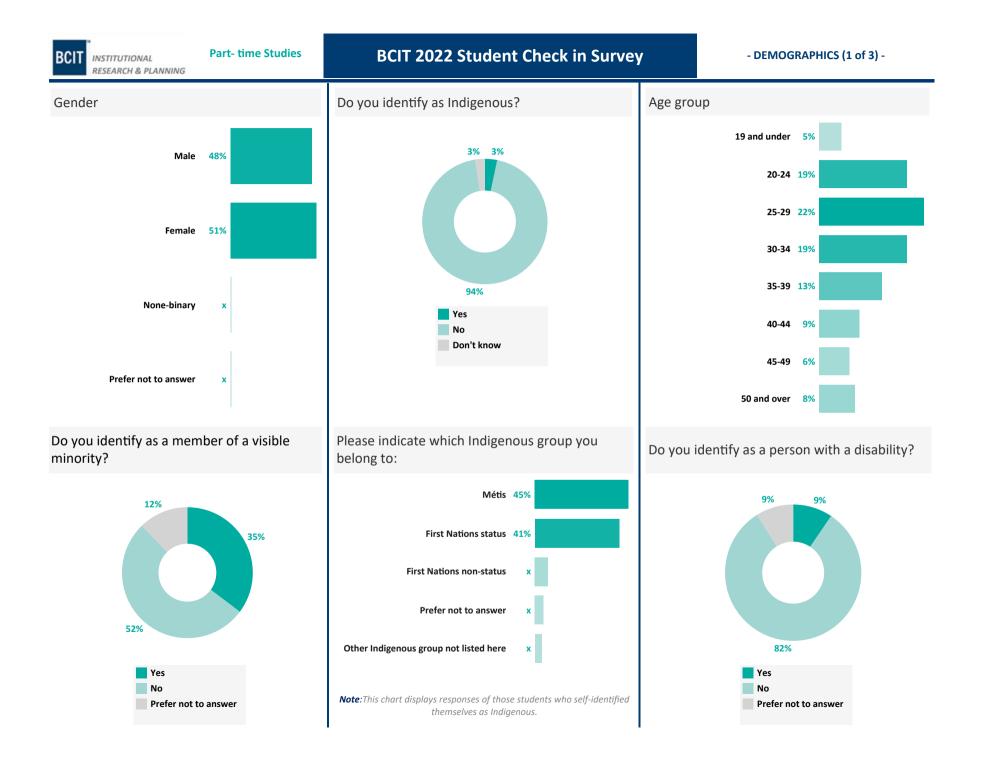


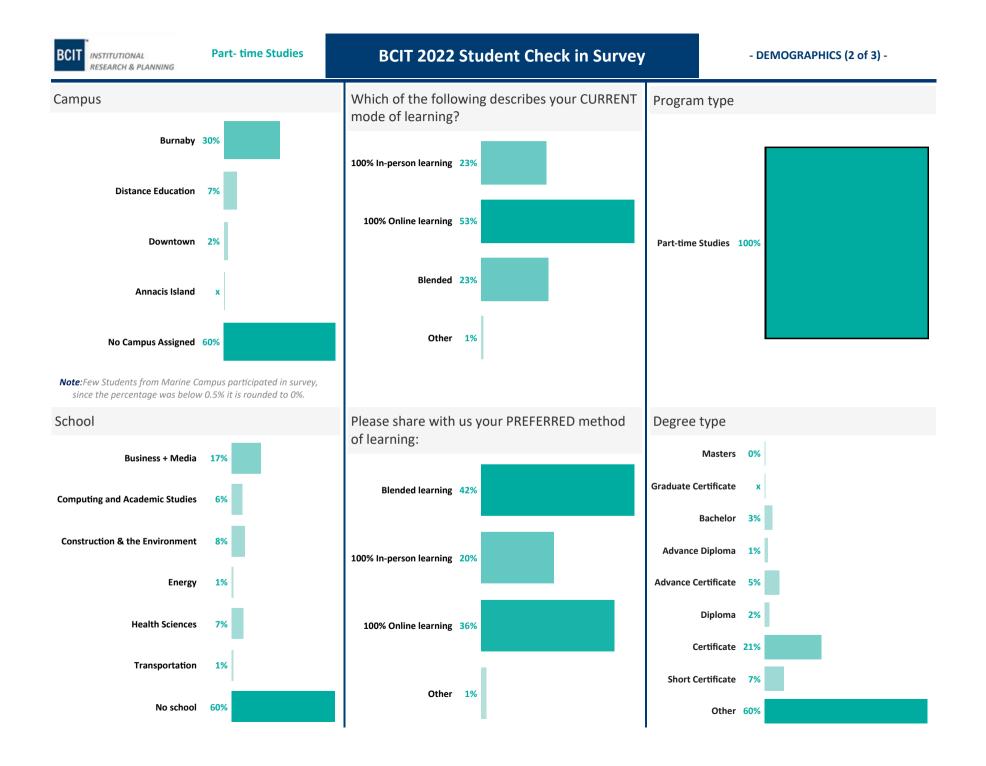
Domestic Part Time Students: What are your plans for the Winter 2023 term (January to March 2023)?

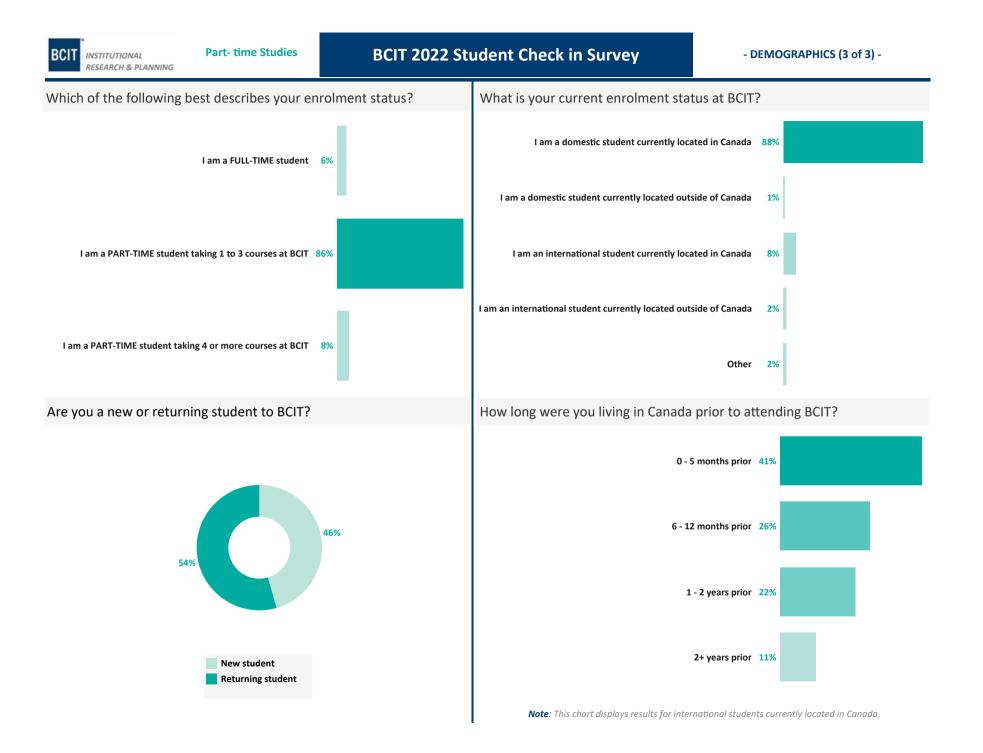


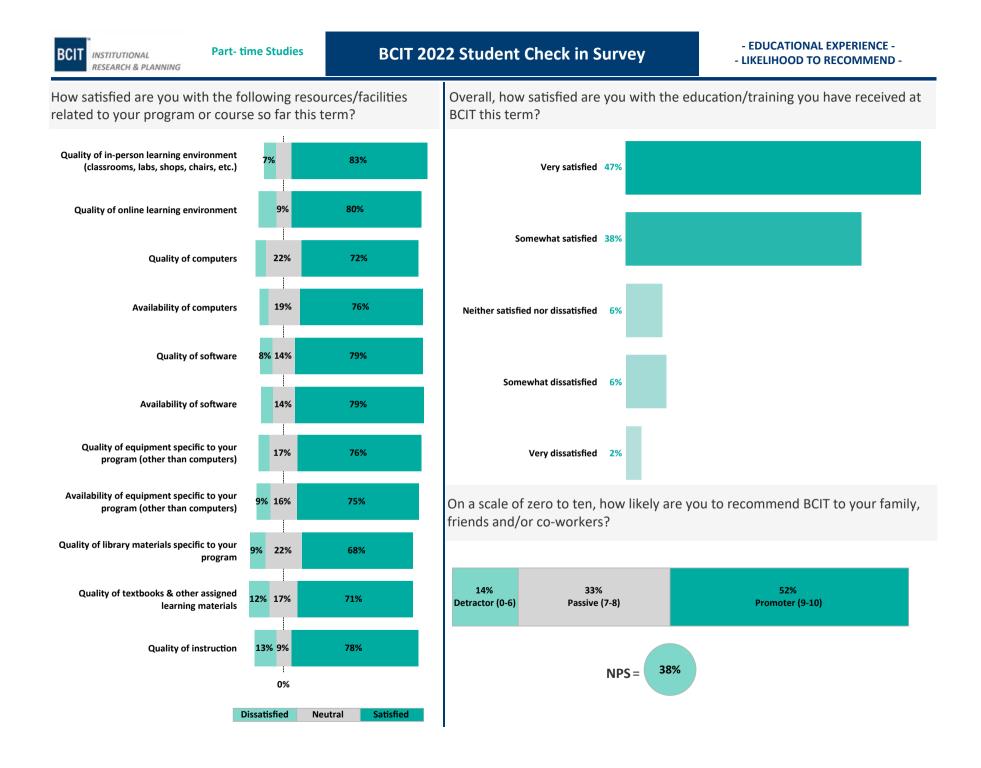
Results by

Part- time Studies









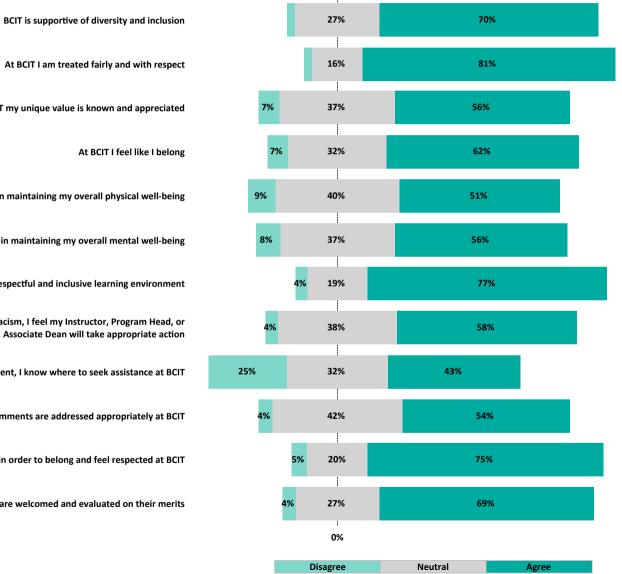
Please rate the extent of your agreement with the following statements:

Part- time Studies

BCIT

INSTITUTIONAL

RESEARCH & PLANNING



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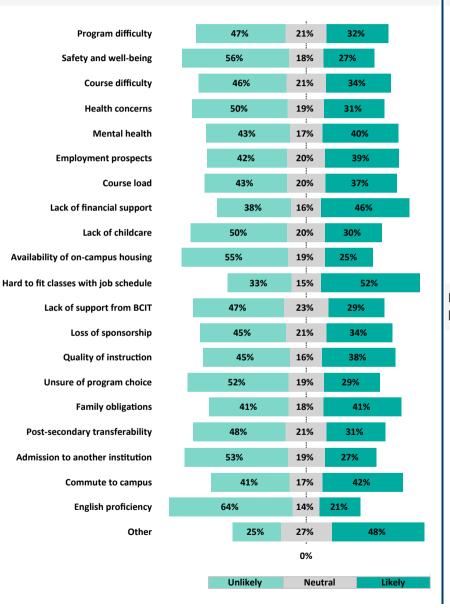
At BCIT I feel that my opinions are welcomed and evaluated on their merits



BCIT 2022 Student Check in Survey

- EDUCATIONAL CHALLENGES -- LEARNING ENVIRONMENT -

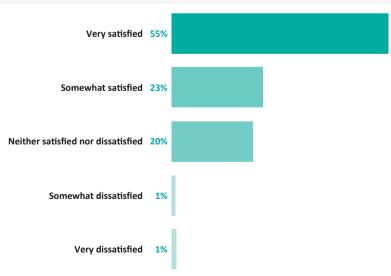
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Overall, how easy or challenging do you find your education/training at BCIT this term?



How satisfied are you with BCIT's efforts to maintain a safe learning environment (classrooms, labs, shops, etc.) for students?



BCIT Student Services: Awareness vs. Usage

BCIT 2022 Student Check in Survey

72%

- BCIT STUDENT SERVICES -- AWARENESS & USAGE -

Bookstore 61% Learning Hub Parking 48% Library Services 48% Food Services 29% Recreation Services 20% Admissions and Registration 53% 40% IT Services Student Housing 21% myBCIT Student Mobile app 41% Student Health Services 22% Safety, Security and Emergency Management 20% Program Advising 32% Student Employment Services (ejobs) 16% Accessibility Services 8% International Student Centre = 14% Indigenous Initiatives 8% Trades Learning Centre 14% Centre for Workplace Education (Co-op) 10% **Respect, Diversity and Inclusion Office** 11% International Credential Evaluation Services 8% Student Success Hub 23% Counselling and Student Development 23% Test Centre 16% Student Life Office 10% Early Assist 7% 7% Indigenous Gathering Place Learning Commons 22% Student Financial Aid and Awards 30% None of above 5%

Please indicate your level of SATISFACTION with the BCIT student services listed below:

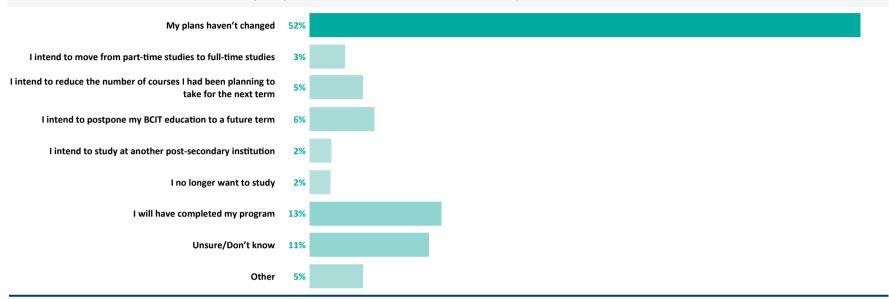
Bookstore	79	% 13%	80%	
Learning Hub	1	8%	88%	
Parking	32%	18%	50%	
Library Services	02/0	11%	87%	
Food Services	19%	19%	62%	
Recreation Services		xx	86%	
Admissions and Registration		12%	83%	
IT Services			86%	
Student Housing	x	x	x	
myBCIT Student Mobile app	11%	1	70%	
Student Health Services		19%	79%	
Safety, Security and Emergency Management		x	77%	
Program Advising	8	% 10%	82%	
Student Employment Services (ejobs)	x	34%	55%	
Accessibility Services		x x	86%	
International Student Centre	x	x	76%	
Indigenous Initiatives	x	x	74%	
Trades Learning Centre		x	79%	
Centre for Workplace Education (Co-op)	x	x	59%	
Respect, Diversity and Inclusion Office			100%	_
International Credential Evaluation Services		x	87%	
Student Success Hub		x 14%	83%	
Counselling and Student Development	x	17%	76%	
Test Centre		x x	82%	
Student Life Office			100%	
Early Assist		x	90%	
Indigenous Gathering Place		xx	89%	
Learning Commons	×	21%	76%	
Student Financial Aid and Awards	10	% 12%	78%	
		0%		
		Dissatisfied	Neutral	Satisfied

Note: Charts display results for students who have used BCIT Student Services.

BCIT 2022 Student Check in Survey

- FUTURE PLANS -

Domestic Part Time Students: What are your plans for the Winter 2023 term (January to March 2023)?



International Part Time Students: What are your plans for the Winter 2023 term (January to March 2023)?

