

PURPOSE OF THE SURVEY

The **BCIT 2022 Student Check-in Survey** is an annual survey conducted by BCIT's Institutional Research and Planning Office.

The purpose of this survey is to reach out to current students and learn more about their needs, challenges, concerns and future considerations.

The survey also provides an insight into the awareness, usage and satisfaction of these students with the services available to them.

It is our hope that the findings from the survey will help BCIT make more informed decisions to better meet students needs and mitigate their concerns.

RESPONSE RATE

The survey targeted part-time and full-time students registered in the Fall 2022 term. 21,625 were successfully sent a survey invitation through the email list, and of those students 3,222 participated in the survey; yielding an overall response rate of 15% (response rates will vary by question).

Note: the total cohort was 21,796, but due to invalid email addresses and unsubscribes only 21,625 were contacted.

21,796	Cohort	Response Rate
21,625	Valid invites	15%
3,222	Valid responses	

SURVEY TIMEFRAME

November 1 - Initial invite

November 8 - First reminder

November 15 - Second reminder

November 22 -Last reminder

November 24 - Survey closed

STRUCTURE OF THE REPORT

This report presents information on the **Institute-wide** results and different program types . The 5 available sections are:

Institute results	Full-time technology results	Apprenticeship results	Trades & Technical studies results	Part-time studies results
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Rim weighting methodology was used to calculate a set of weights to demographically compensate for the answers collected, i.e. align the demographic profile of the respondents to that of the cohort.

The results are **weighted by: Age Group, Gender, School, Degree Type and Program Type**.

There is a 95% certainty (19 out of 20 times) of the accuracy in the survey results at the institute level with a +/- 1.6% margin of error.

Multiple selection (checkbox) questions add up to more than 100%.

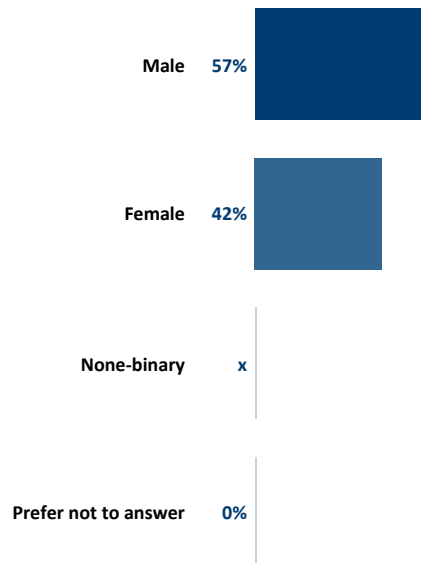
Throughout the report, "-" and "x" are used when counts are "0" (zero) and <=5, respectively, to avoid the risks of disclosing the personally identifiable information.

- The vast majority of respondents (87%) were domestic students located in Canada, followed by international students located in Canada (10%), domestic student located outside of Canada (1%), and international student located outside of Canada (1%).
- Of those international students currently located in Canada (10%), 50% reported they were living in Canada "0-5 months" prior to attending BCIT, followed by "1-2 years" (18%), "6-12 months" (15%), and "2+ years"(17%).
- About six in ten (58%) were returning students, 42% were new students.
- 9% of respondents identified themselves as a person with disability.
- Over one third of respondents (37%) identified themselves as a member of visible minority.
- 49% of students reported that their main mode of learning was "100% in-person learning", followed by "100% online learning" (28%), and "blended" (22%).
- When asked about their preferred method of learning for Winter 2023, 44% reported "blended learning", 33% selected "100% in-person learning", and 22% chose "100% online learning".
- 81% of students were satisfied with the education they received in the Fall 2022 term.
- 45% of students indicated a high likelihood to recommend BCIT to family, friends, and/or co-workers (promoters or strong advocates). 20% reported a low likelihood to recommend (detractors or non-advocates for BCIT). These scores generate a net promoter score (NPS) of +25. Part-time students have much higher NPS score (38%) compared to full-time students (7%).
- Factors that could prevent students from continuing their education this term were: "hard to fit classes with job schedule" (44%), "lack of financial support" (44%), and "mental health" (43%).
- Eight in ten (80%) of respondents reported they are satisfied with BCIT efforts to maintain safe learning environment (classrooms, shops, labs, etc.).
- When asked about how easy or challenging students found their education at BCIT this term, 60% responded it was challenging.
- Results suggest the awareness and usage gap continues to exist among BCIT student services. "Learning Hub" and "Bookstore" had the highest awareness and usage among BCIT student services. Results suggest students are fairly satisfied with BCIT student services that they have used, except "parking" that has lower satisfaction (37%).
- When asked about BCIT diversity and inclusion, the respondents agreed that BCIT is a diverse and inclusive environment. While there was a strong agreement with "At BCIT I am treated fairly and with respect" (80%), there was lower agreement around "If I feel that I am the target of harassment, I know where to seek assistance at BCIT"(47%).
- The majority of full-time students indicated their plans for next term have not changed (domestic 75%; international 68%). About half of domestic part-time students (52%) and 42% of international part-time students have indicated no change to their plans. **17% of international full-time students, and 20% of international part-time students responded they will have completed their program for the Winter 2023.**

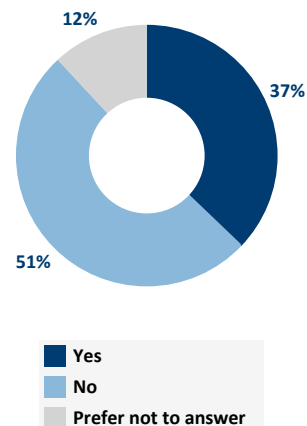
Results by

Institute

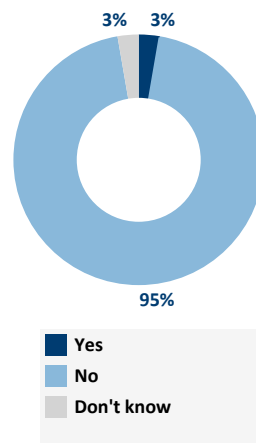
Gender



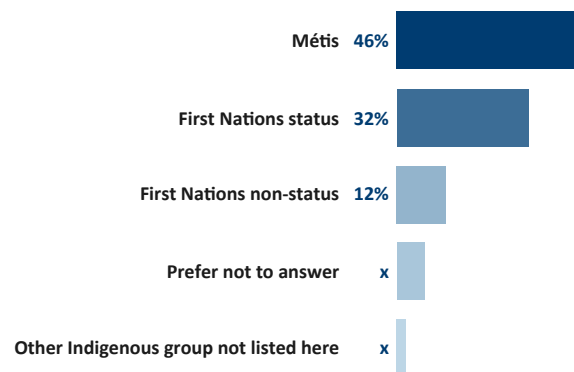
Do you identify as a member of a visible minority?



Do you identify as Indigenous?

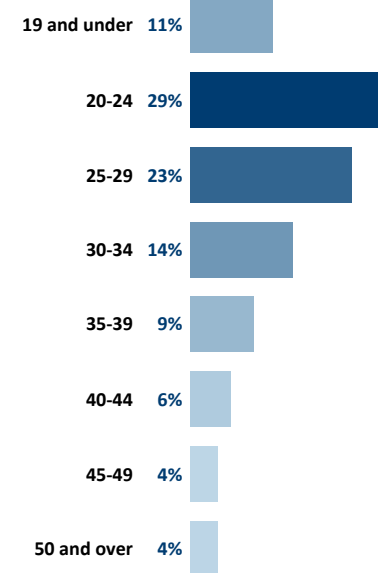


Please indicate which Indigenous group you belong to:

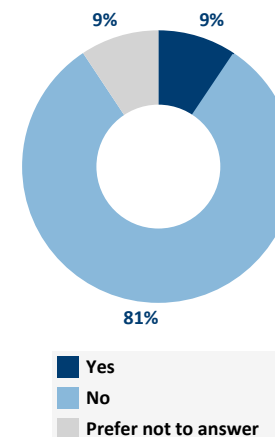


Note: This chart displays responses of those students who self-identified themselves as Indigenous.

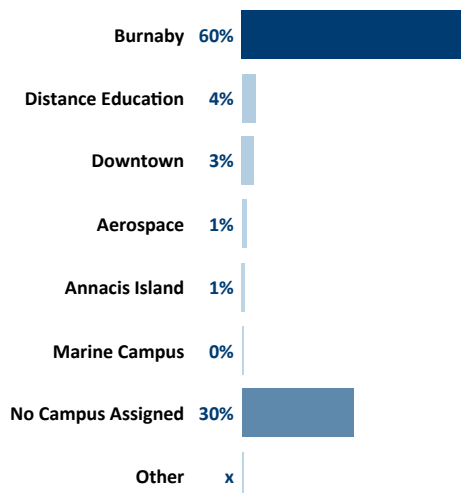
Age group



Do you identify as a person with a disability?

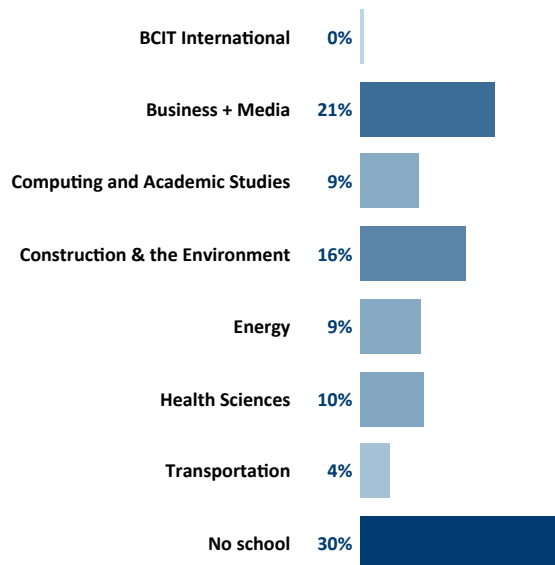


Campus

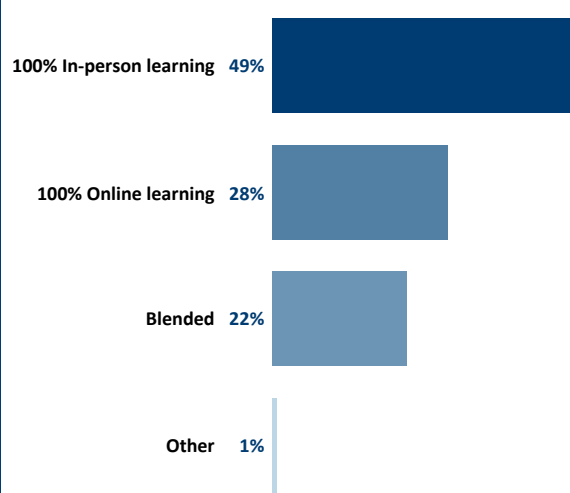


Note: Few Students from Marine Campus participated in survey, since the percentage was below 0.5% it is rounded to 0%.

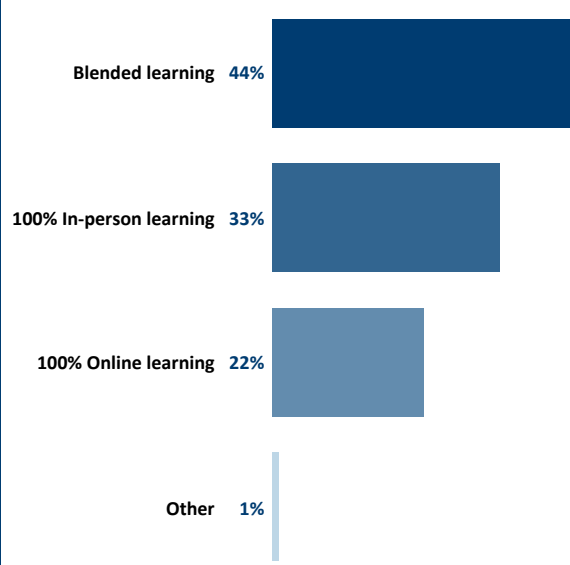
School



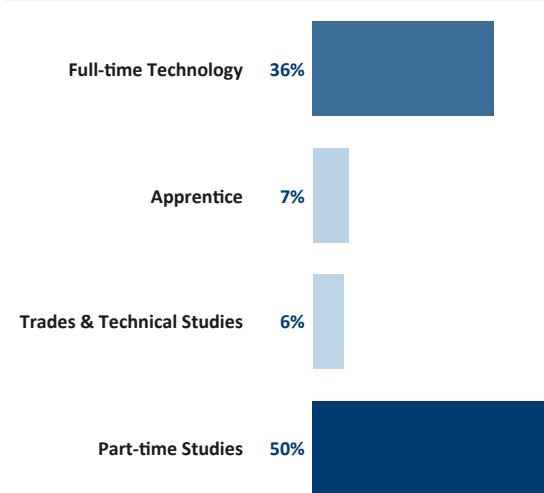
Current mode of learning



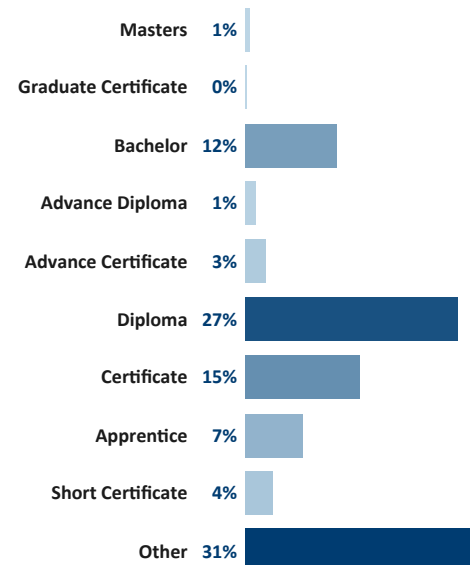
Preferred mode of learning



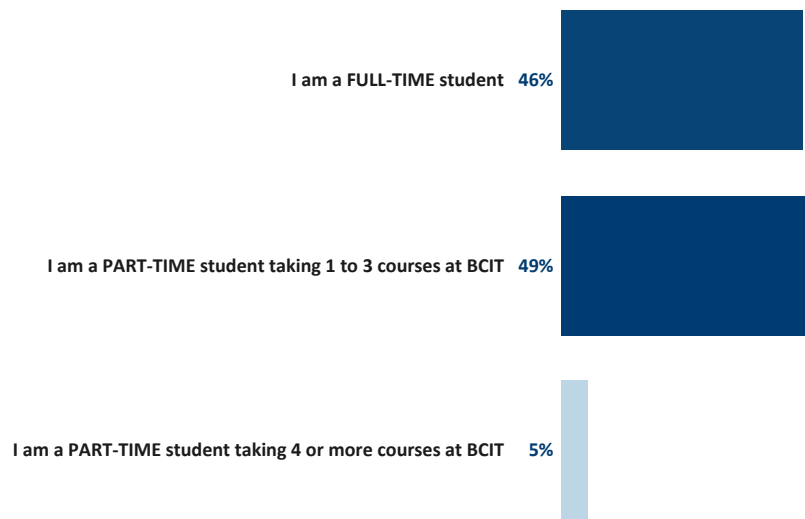
Program type



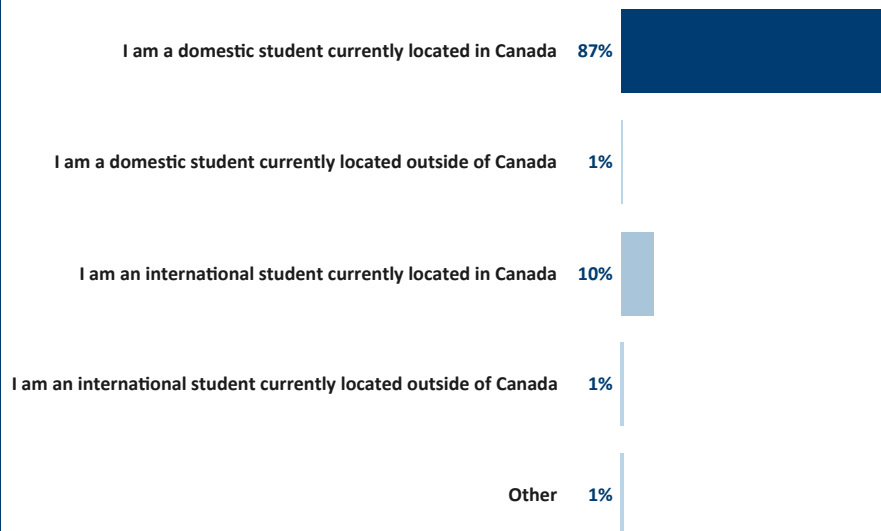
Degree type



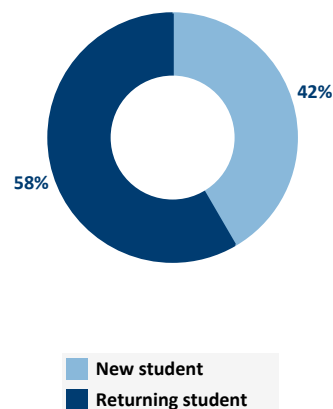
Which of the following best describes your enrolment status?



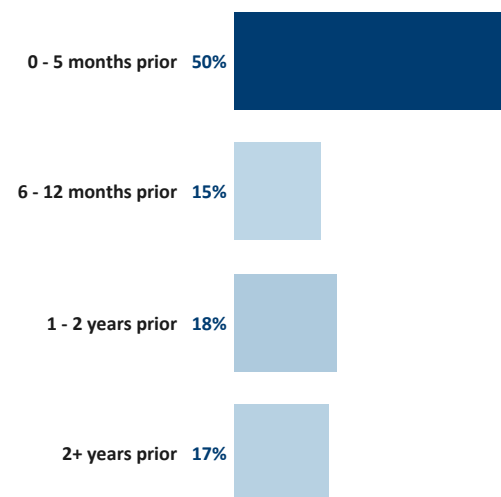
What is your current enrolment status at BCIT?



Are you a new or returning student to BCIT?

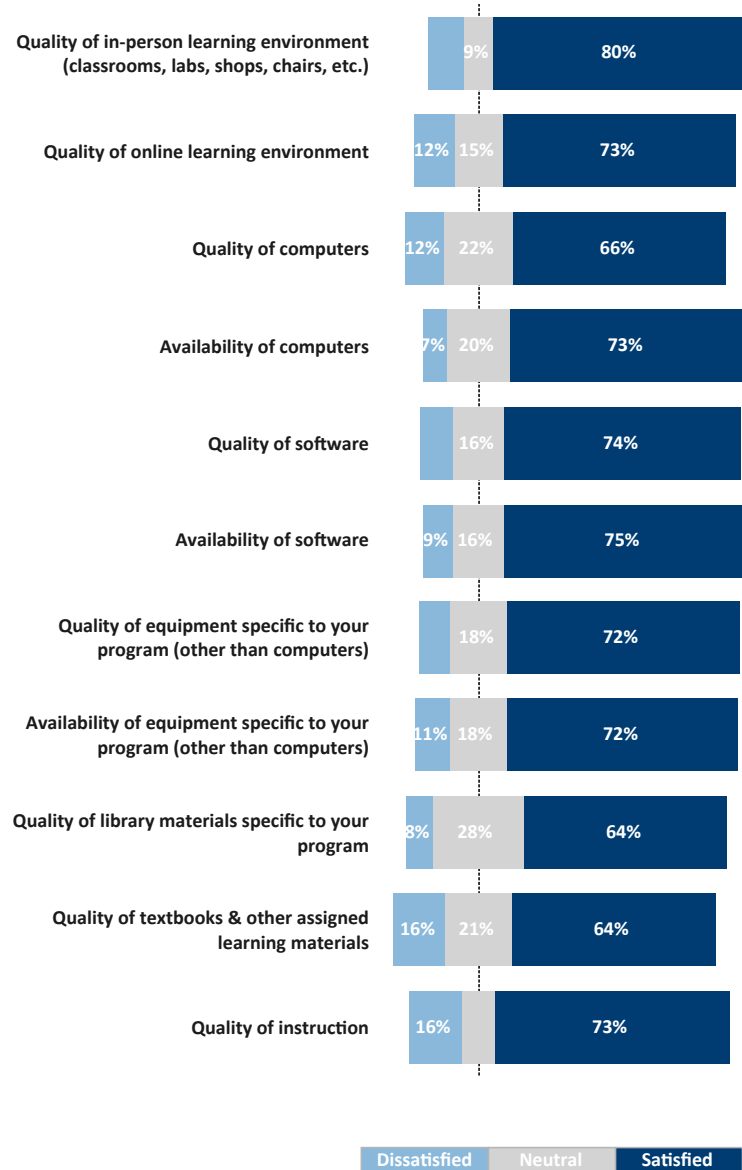


How long were you living in Canada prior to attending BCIT?

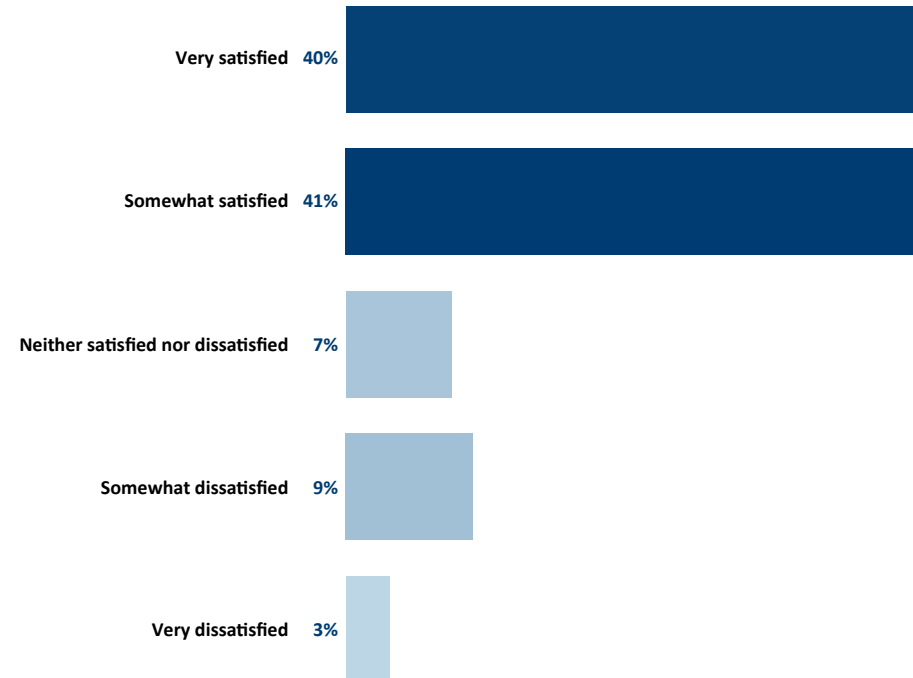


Note: This chart displays results for international students currently located in Canada.

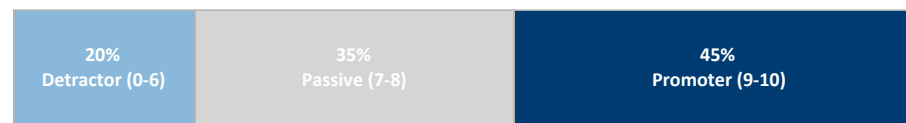
How satisfied are you with the following resources/facilities related to your program or course so far this term?



Overall, how satisfied are you with the education/training you have received at BCIT this term?

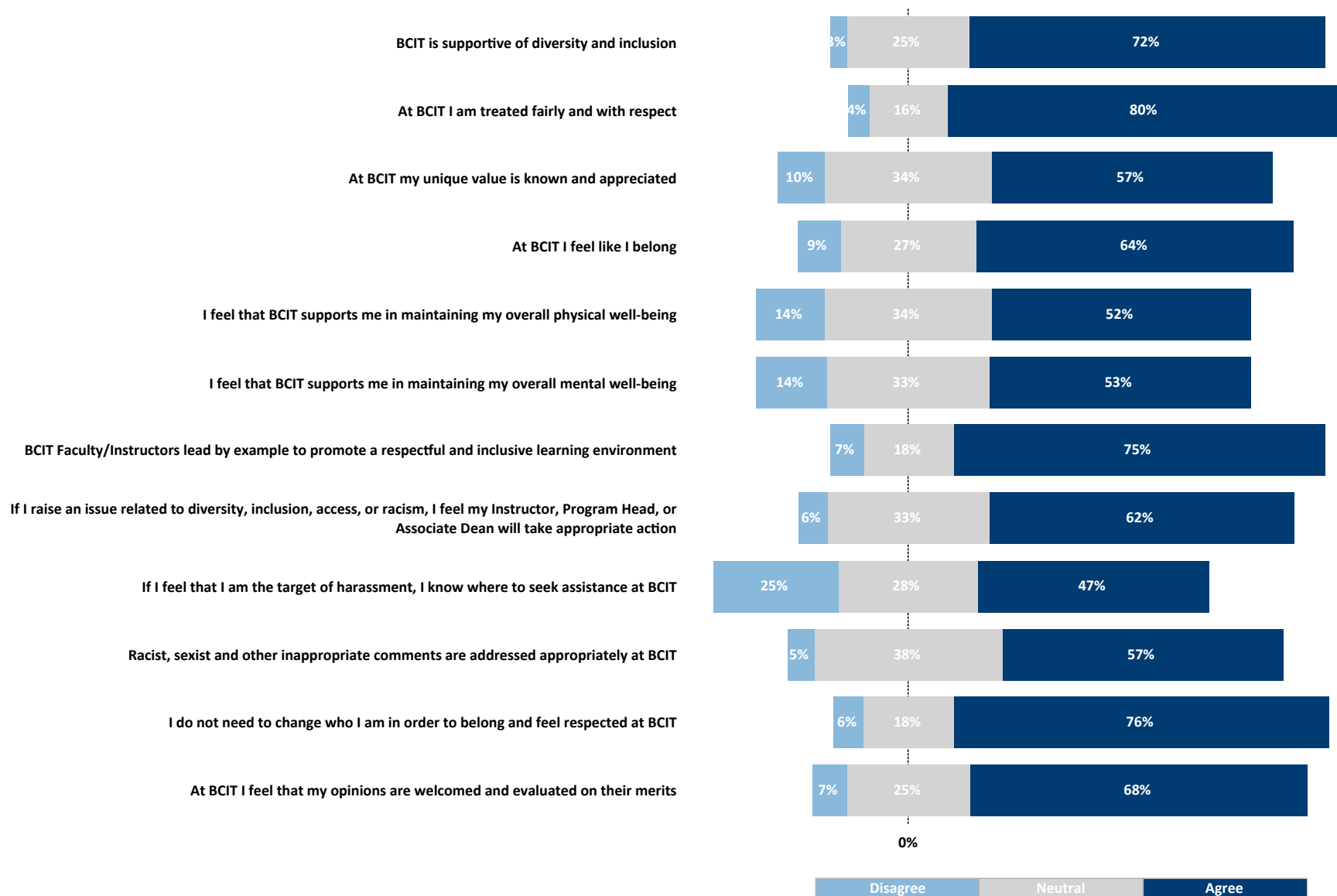


On a scale of zero to ten, how likely are you to recommend BCIT to your family, friends and/or co-workers?

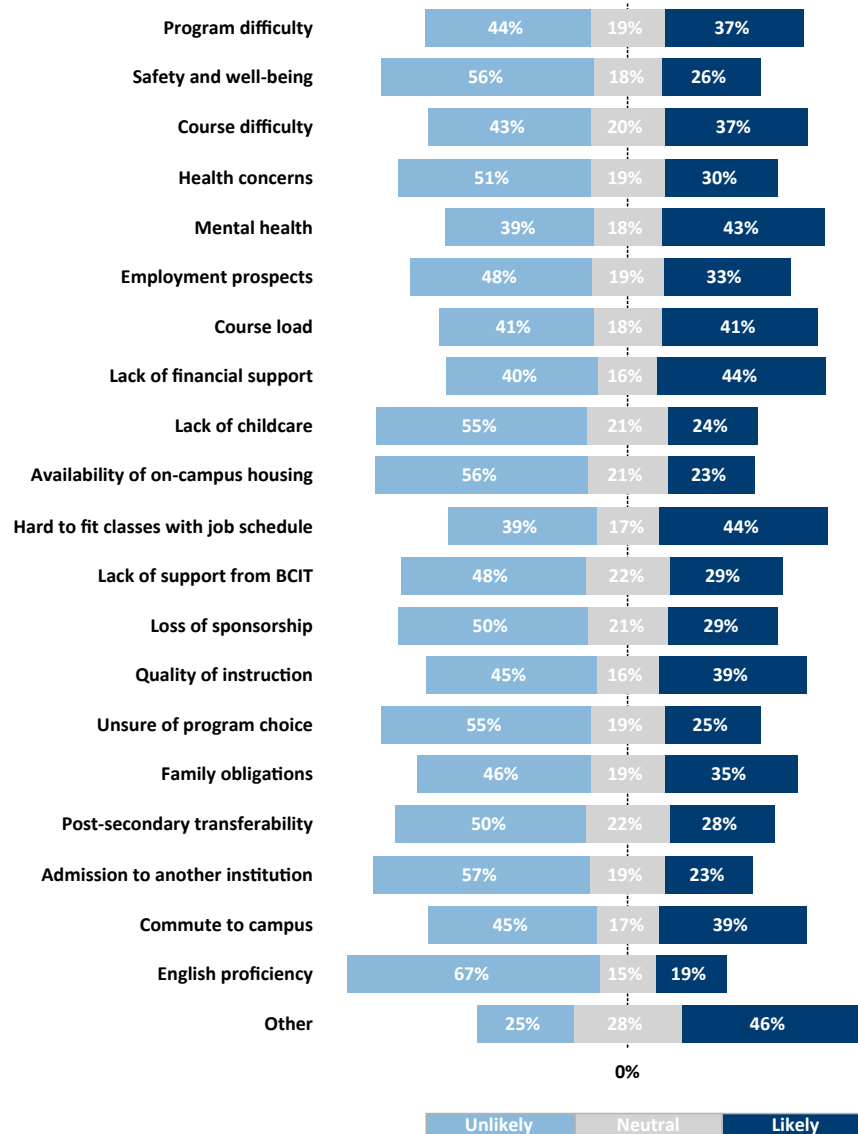


NPS = 25%

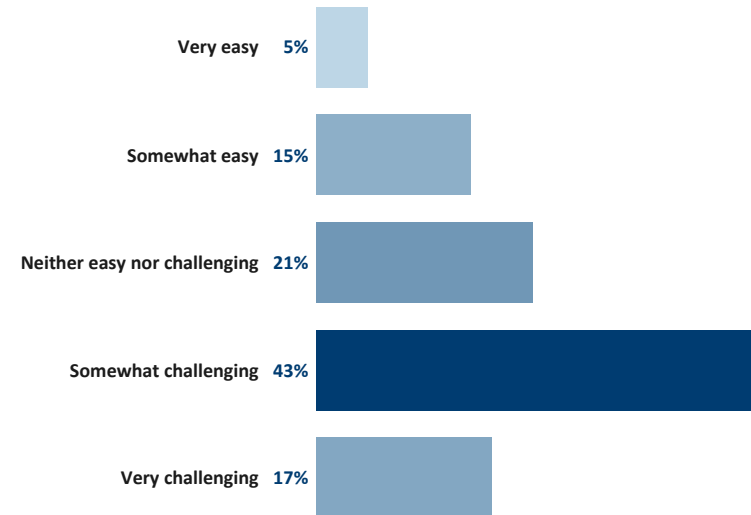
Please rate the extent of your agreement with the following statements:



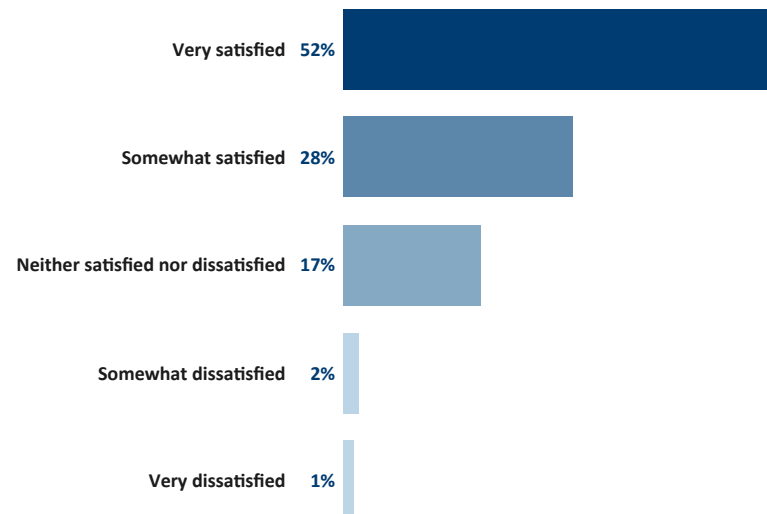
How likely is it that any of the following factors could delay or prevent you from completing your education/training at BCIT this term?



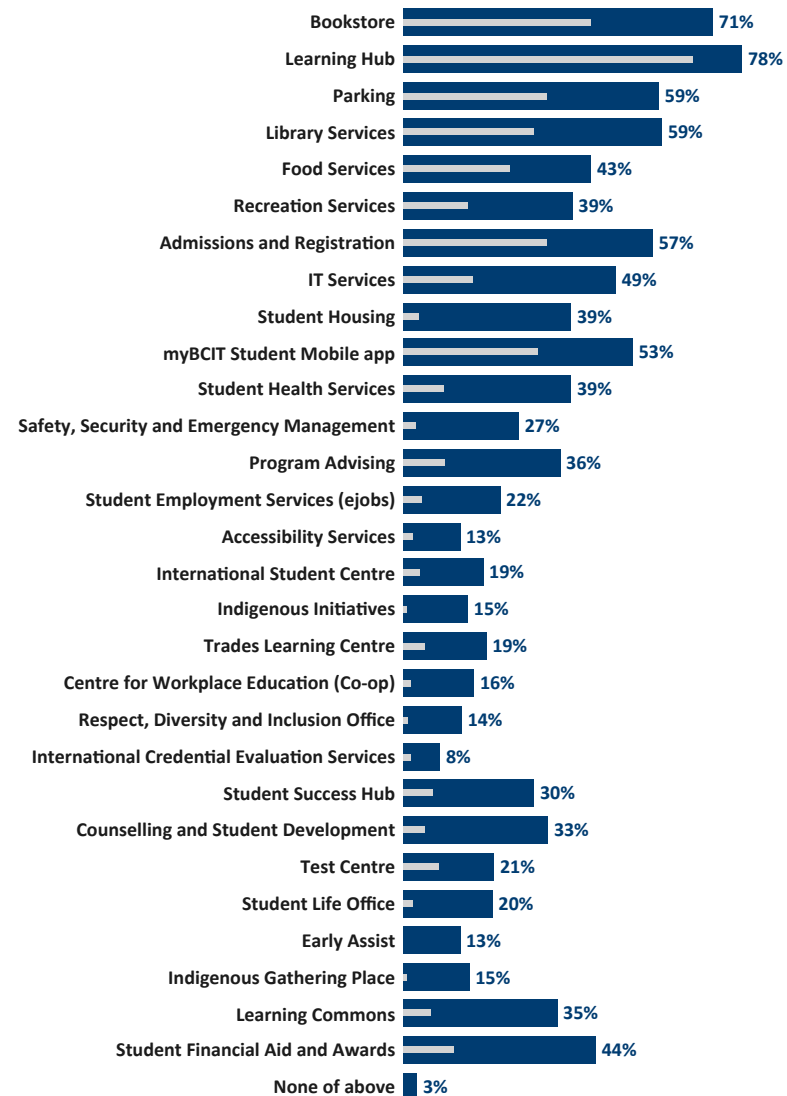
Overall, how easy or challenging do you find your education/training at BCIT this term?



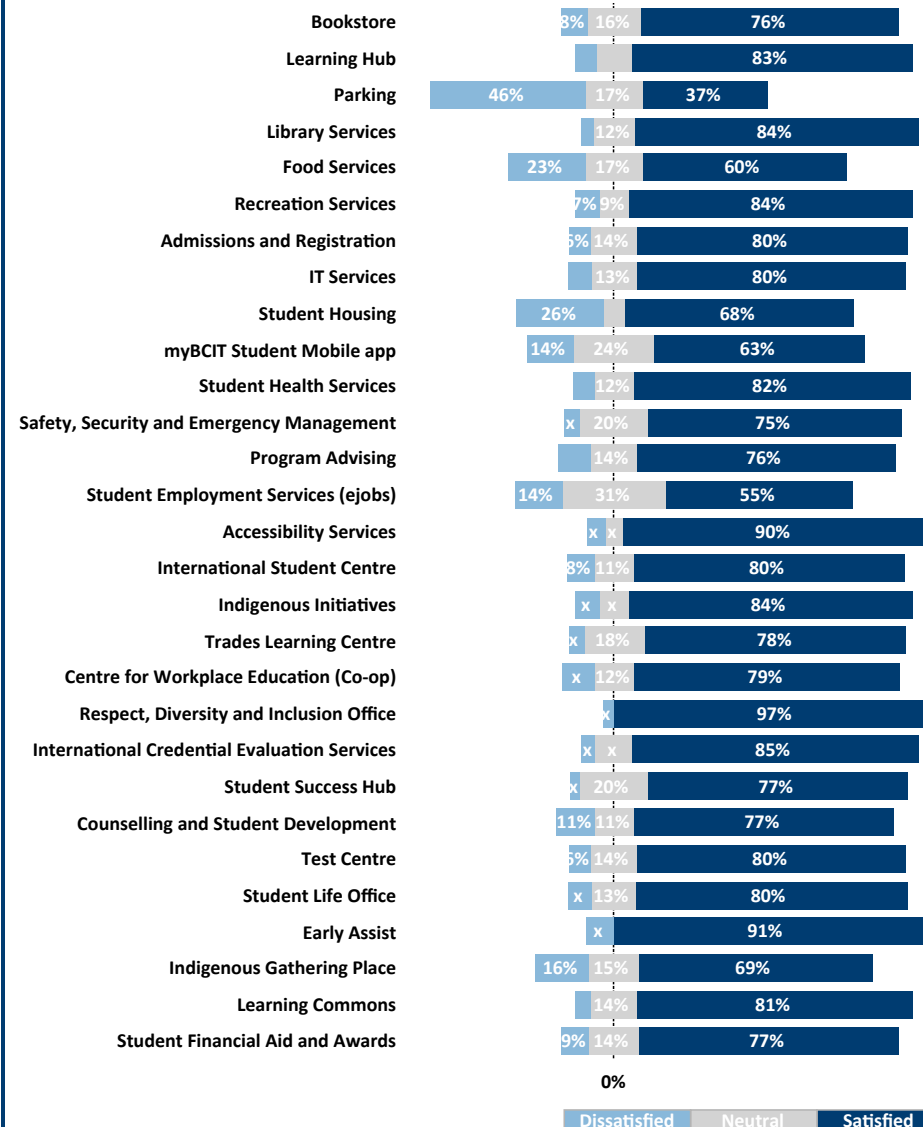
How satisfied are you with BCIT's efforts to maintain a safe learning environment (classrooms, labs, shops, etc.) for students?



BCIT Student Services: Awareness vs. Usage

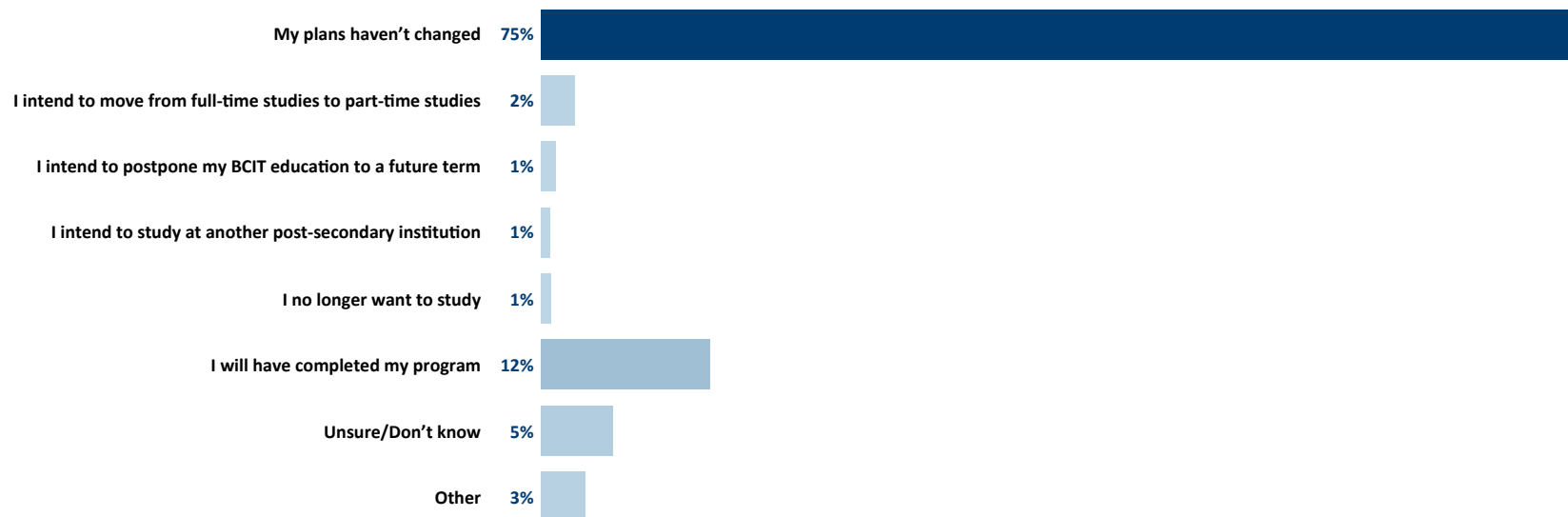


Please indicate your level of SATISFACTION with the BCIT student services listed below:

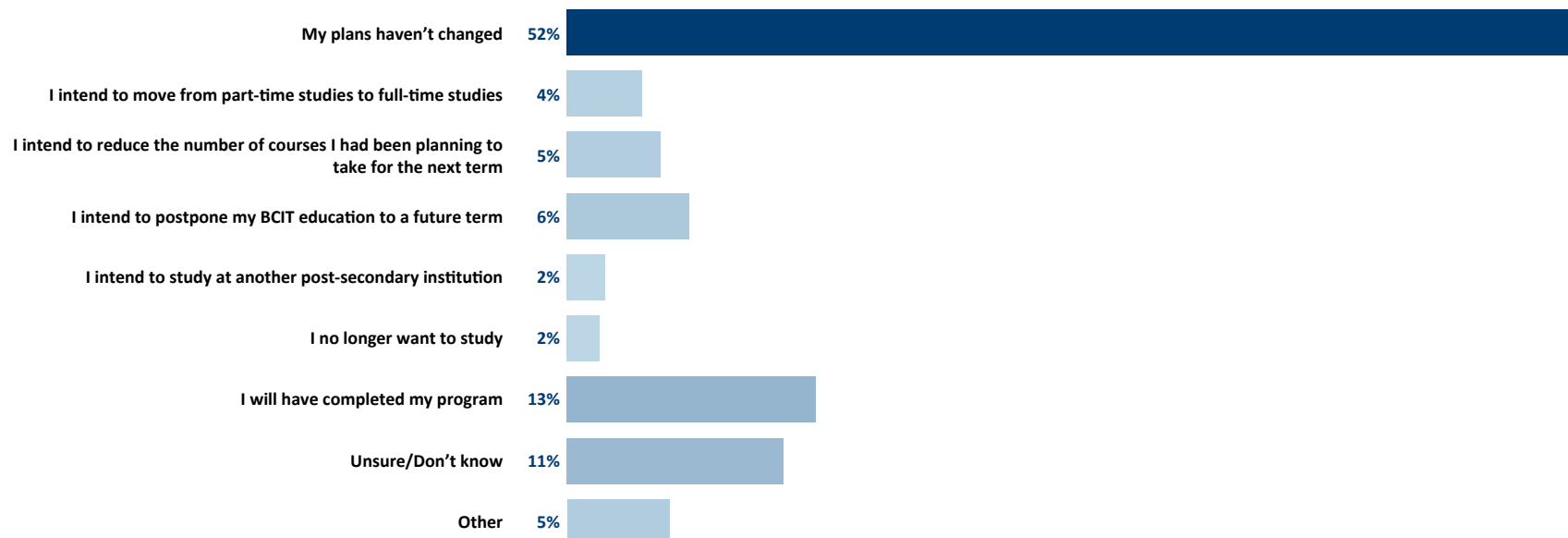


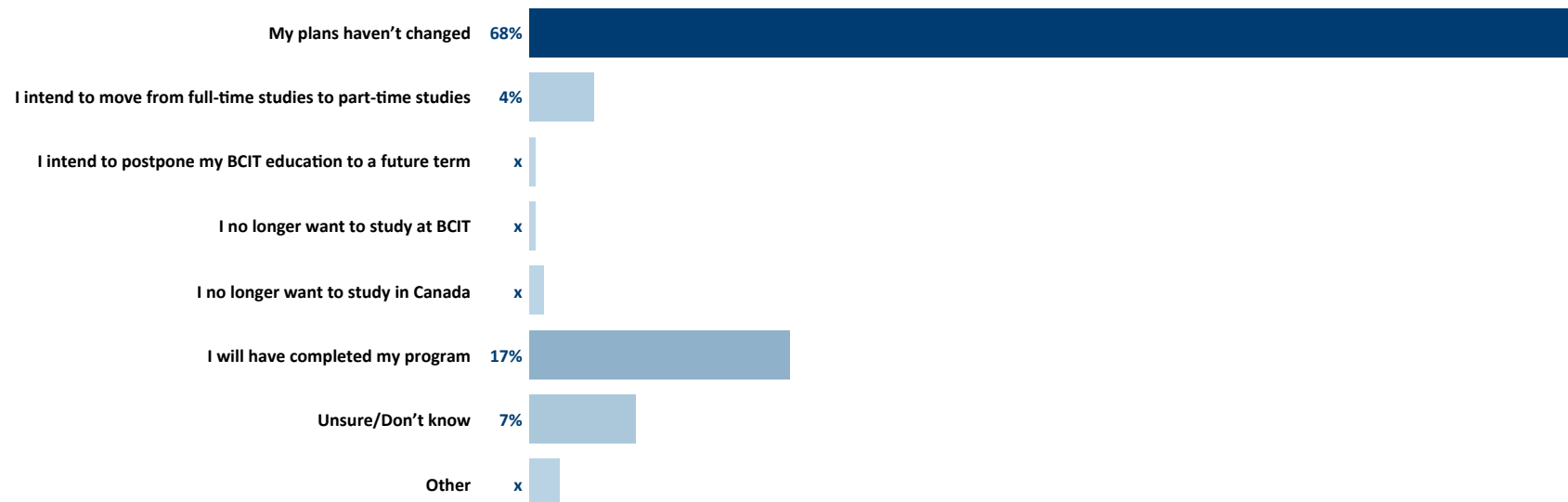
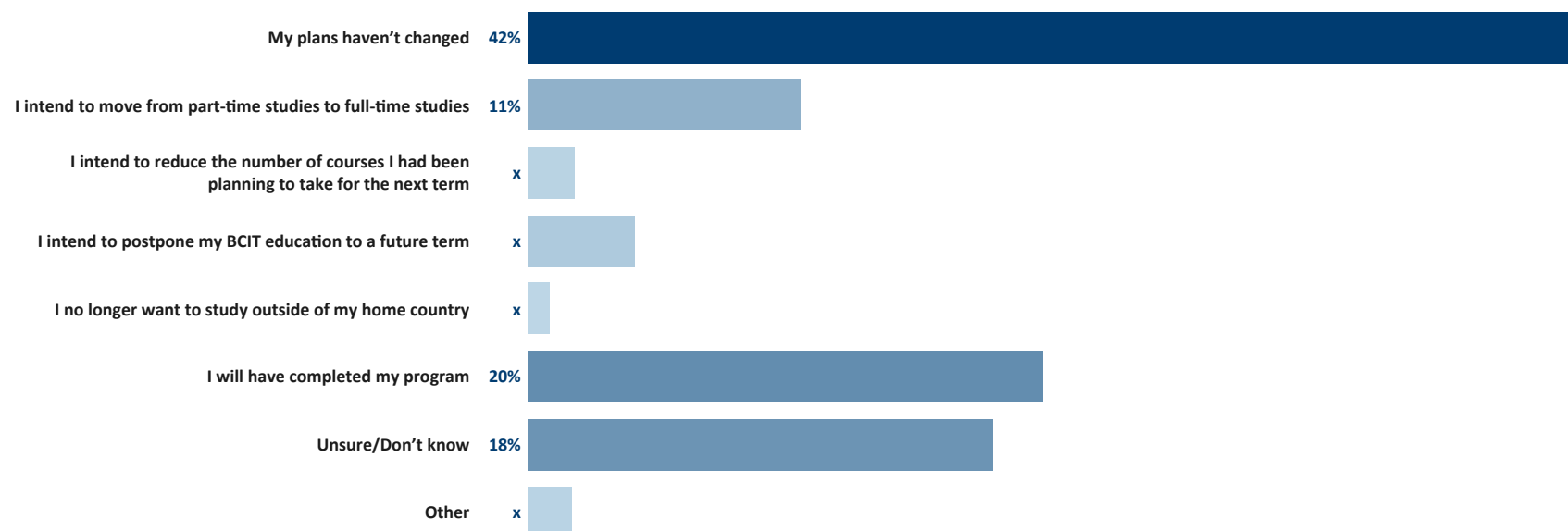
Note: Charts display results for students who have used BCIT Student Services.

Domestic Full Time Students: What are your plans for the Winter 2023 term (January to March 2023)?



Domestic Part Time Students: What are your plans for the Winter 2023 term (January to March 2023)?

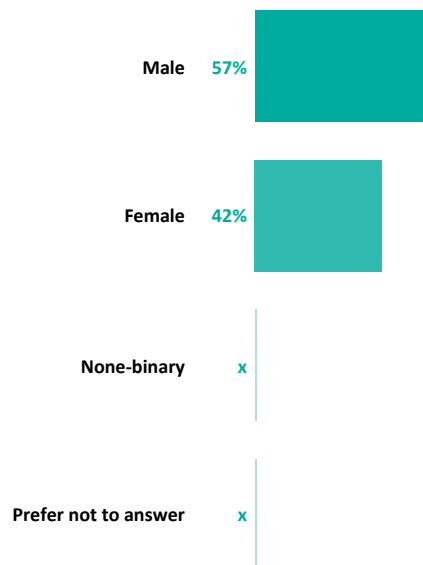


International Full Time Students: What are your plans for the Winter 2023 term (January to March 2023)?**International Part Time Students:** What are your plans for the Winter 2023 term (January to March 2023)?

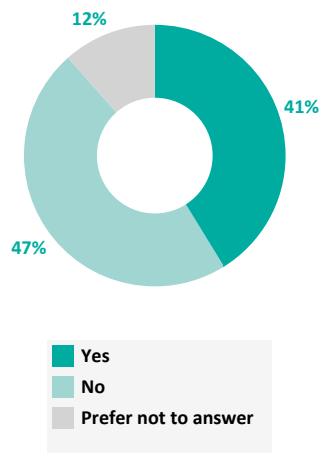
Results by

Full-time Technology

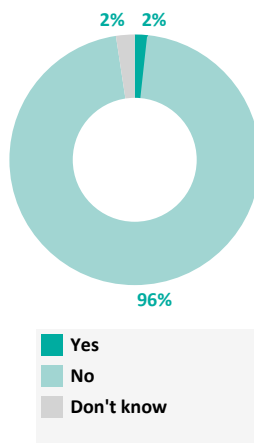
Gender



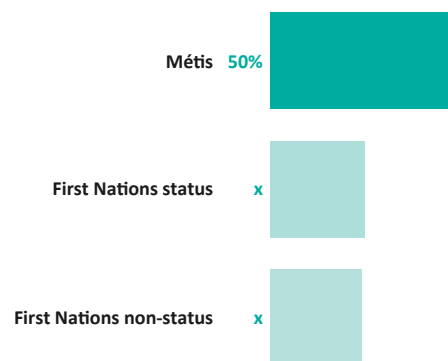
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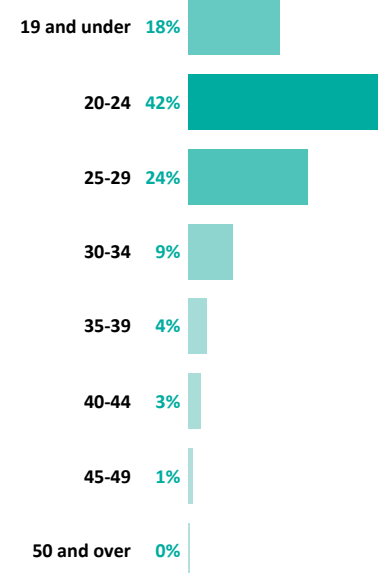


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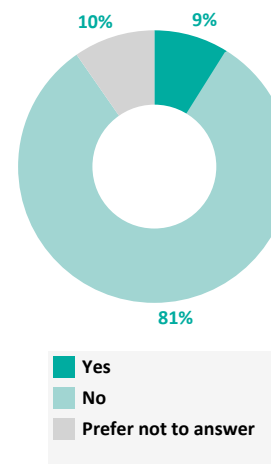


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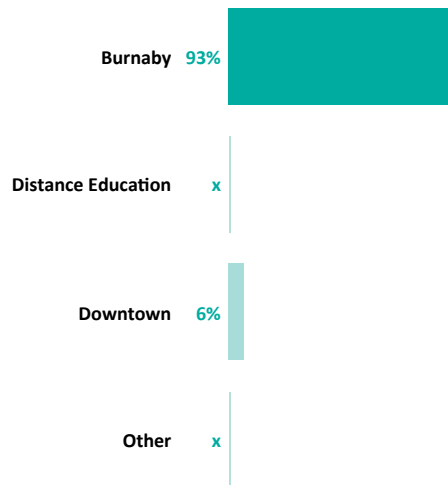
Age group



Do you identify as a person with a disability?

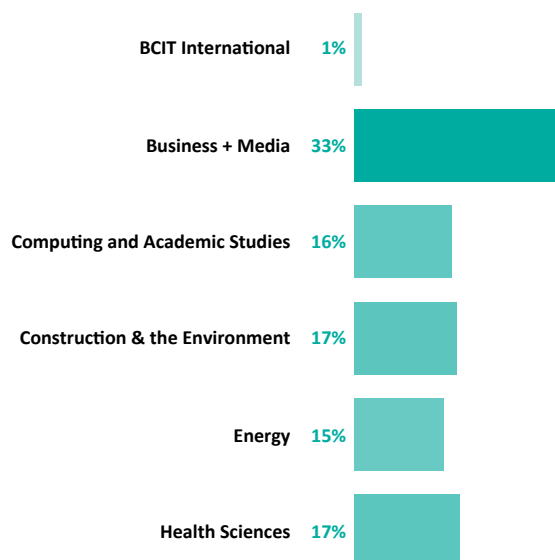


Campus

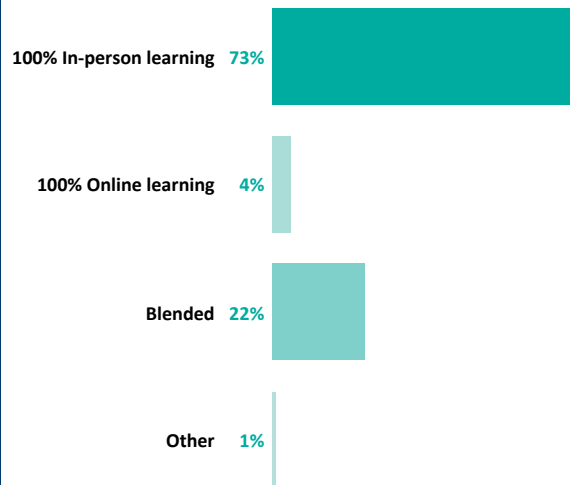


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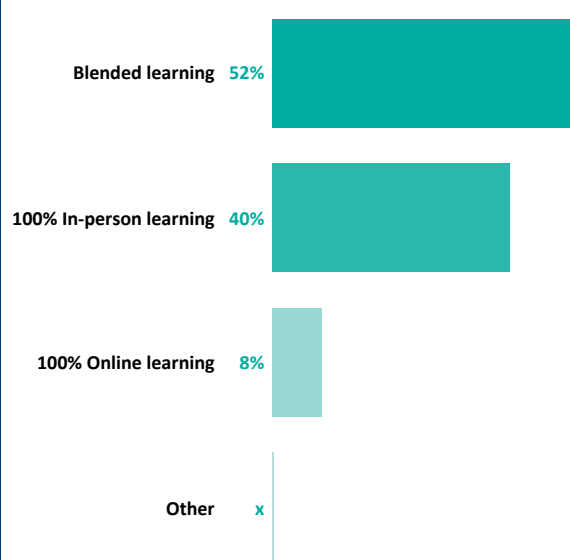
School



Current mode of learning



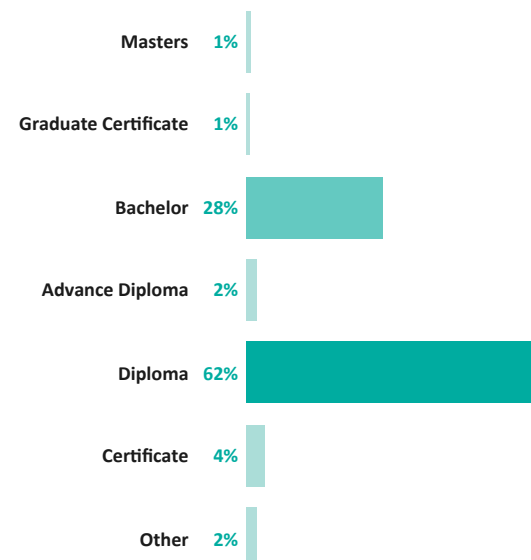
Preferred mode of learning



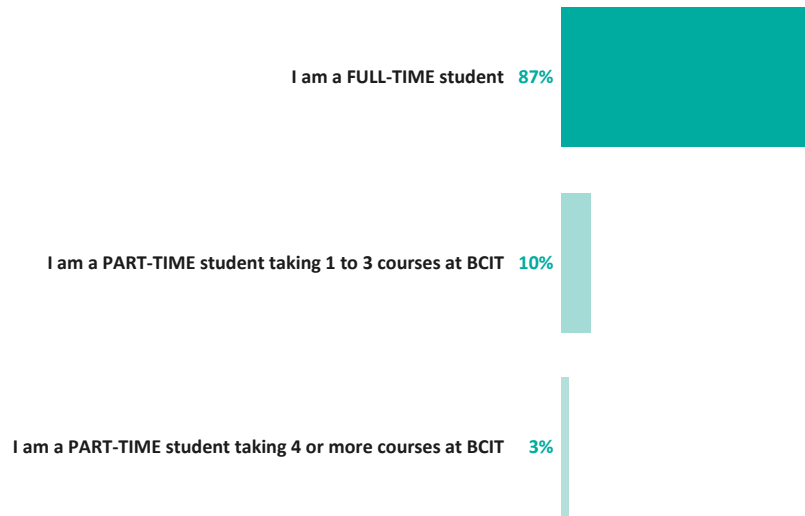
Program type



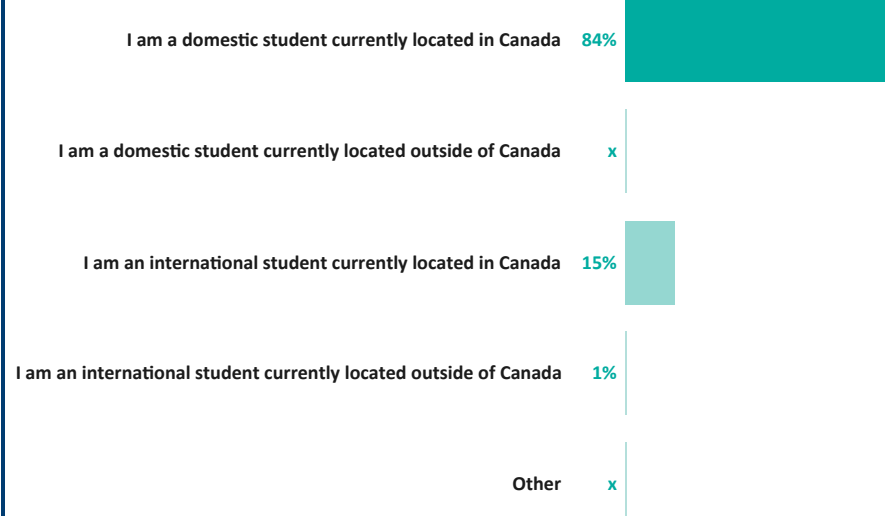
Degree type



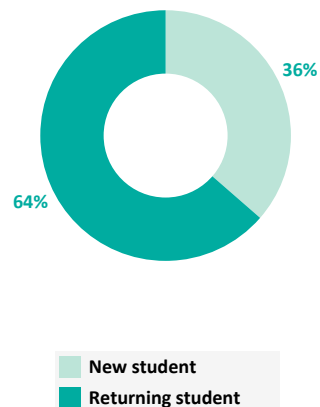
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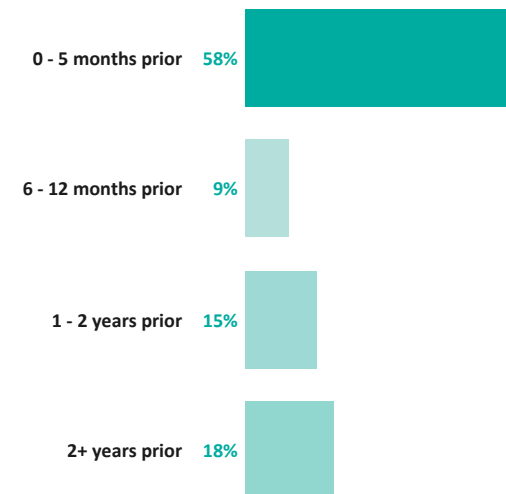
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Are you a new or returning student to BCIT?

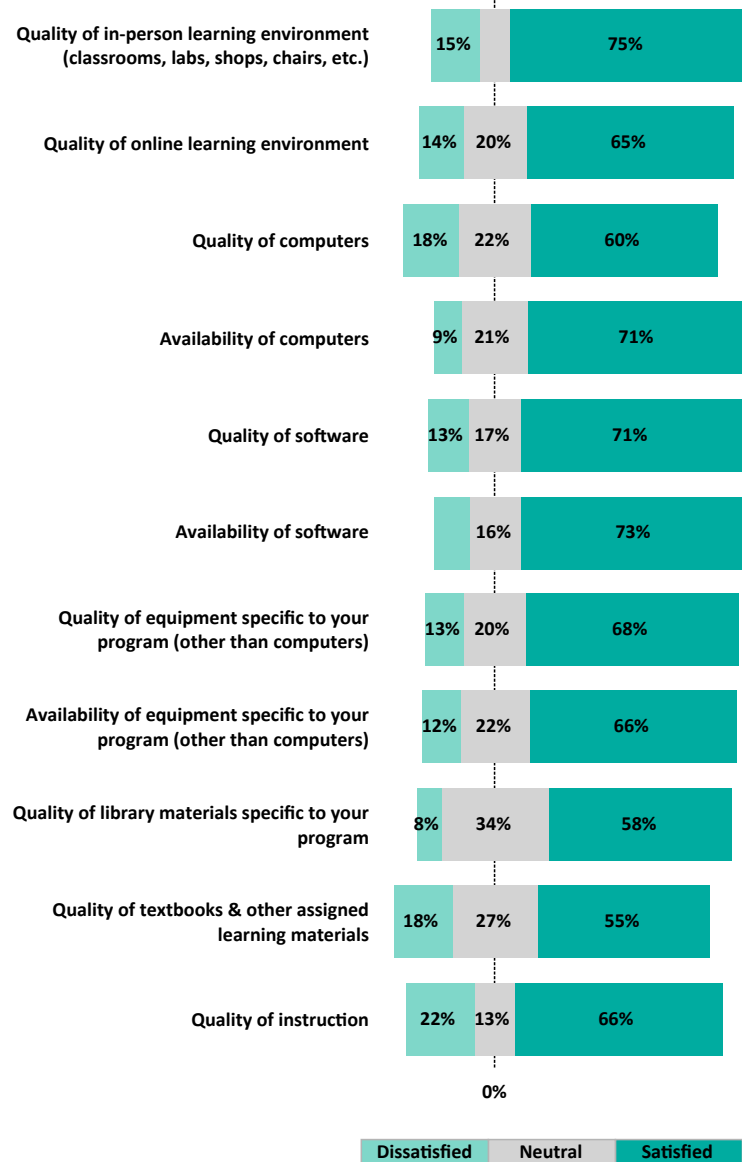


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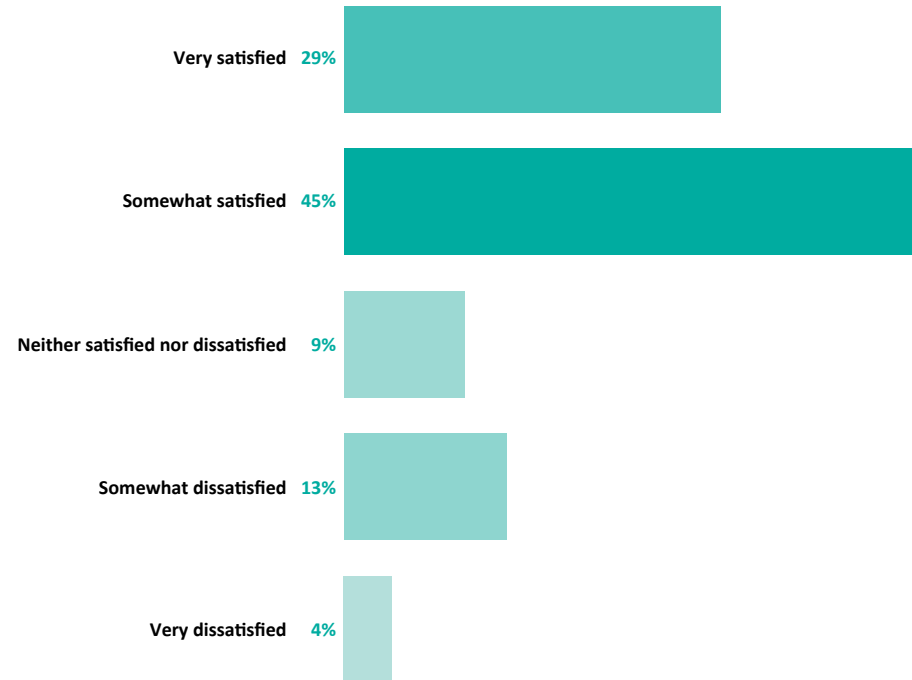


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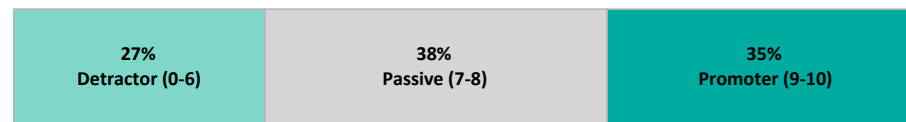
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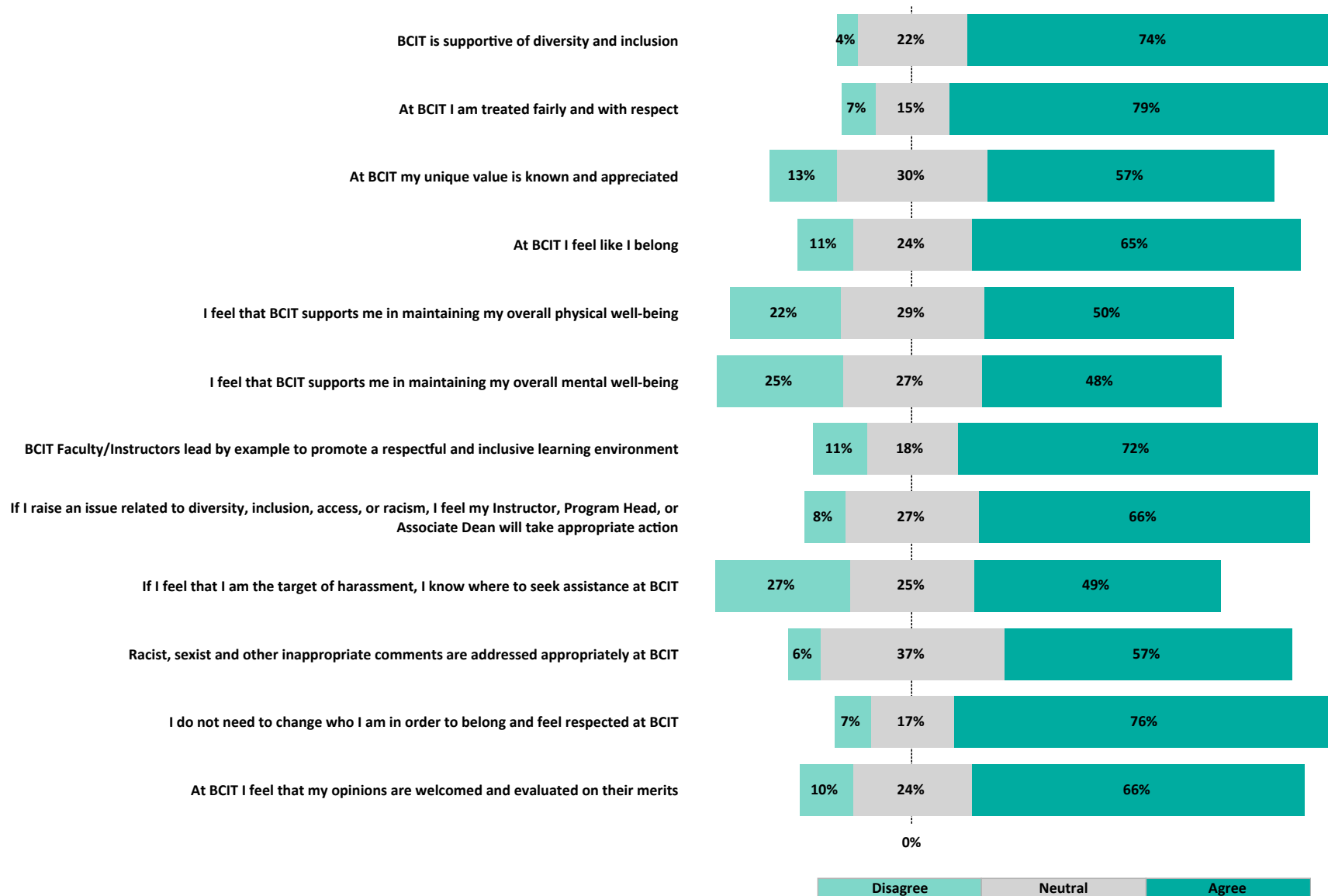


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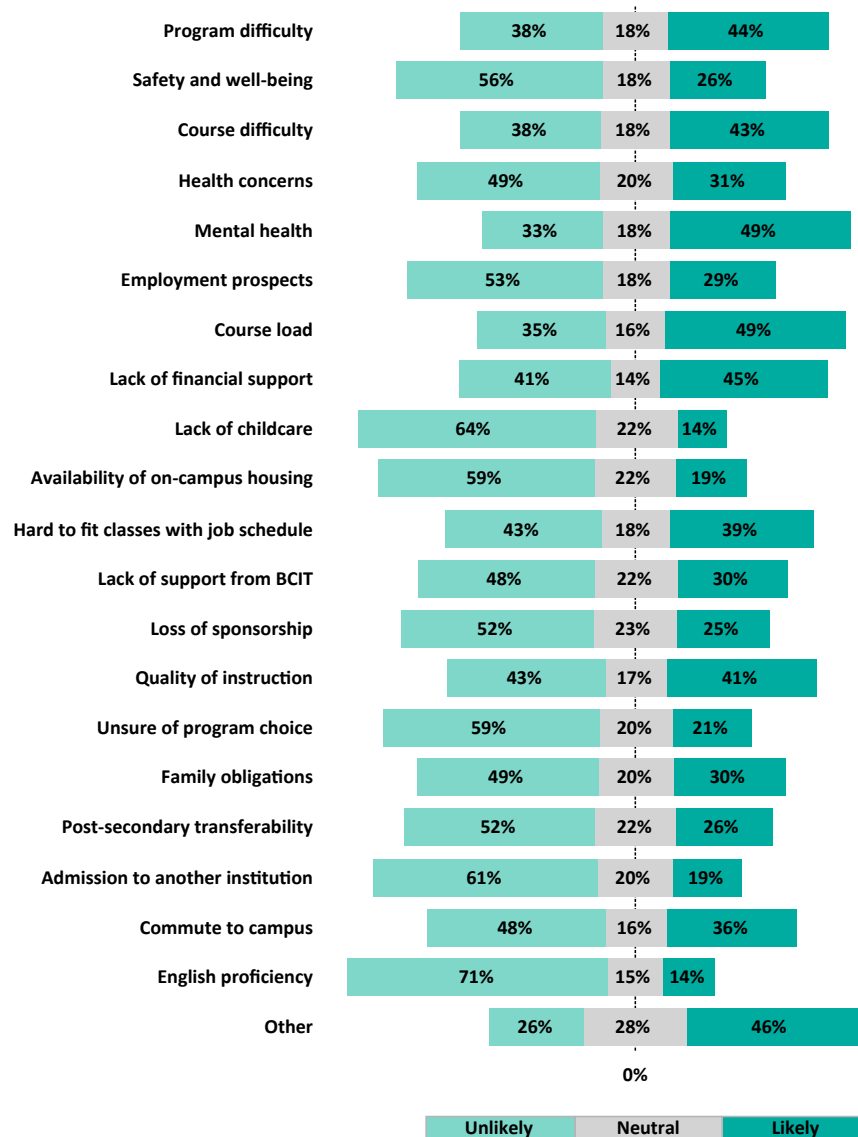


NPS = 7%

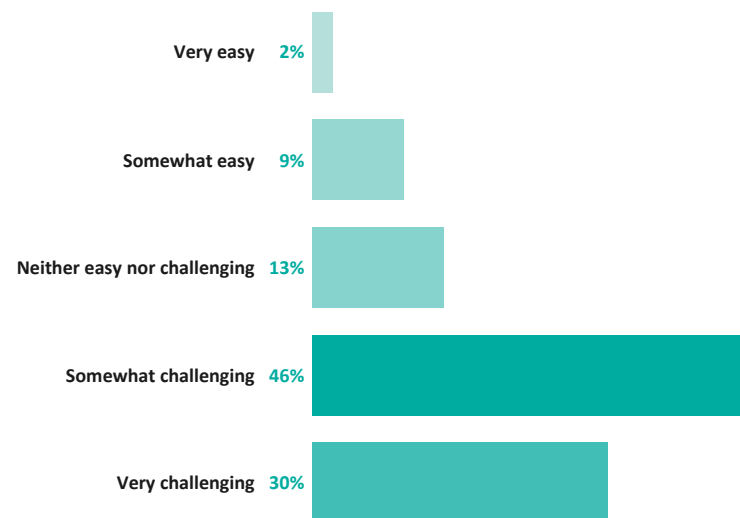
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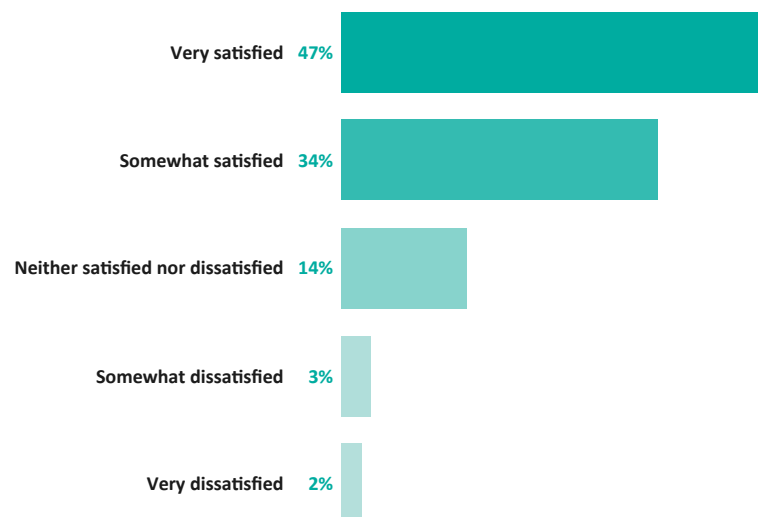
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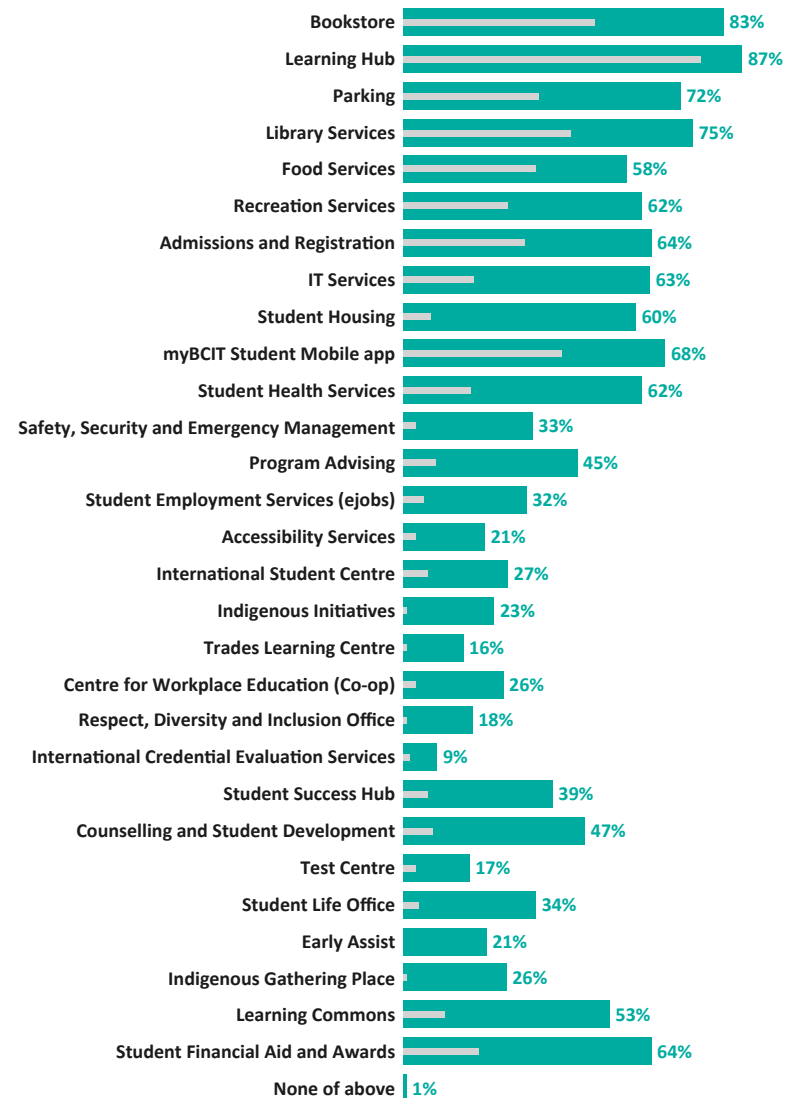
Overall, how easy or challenging do you find your education/training at BCIT this term?



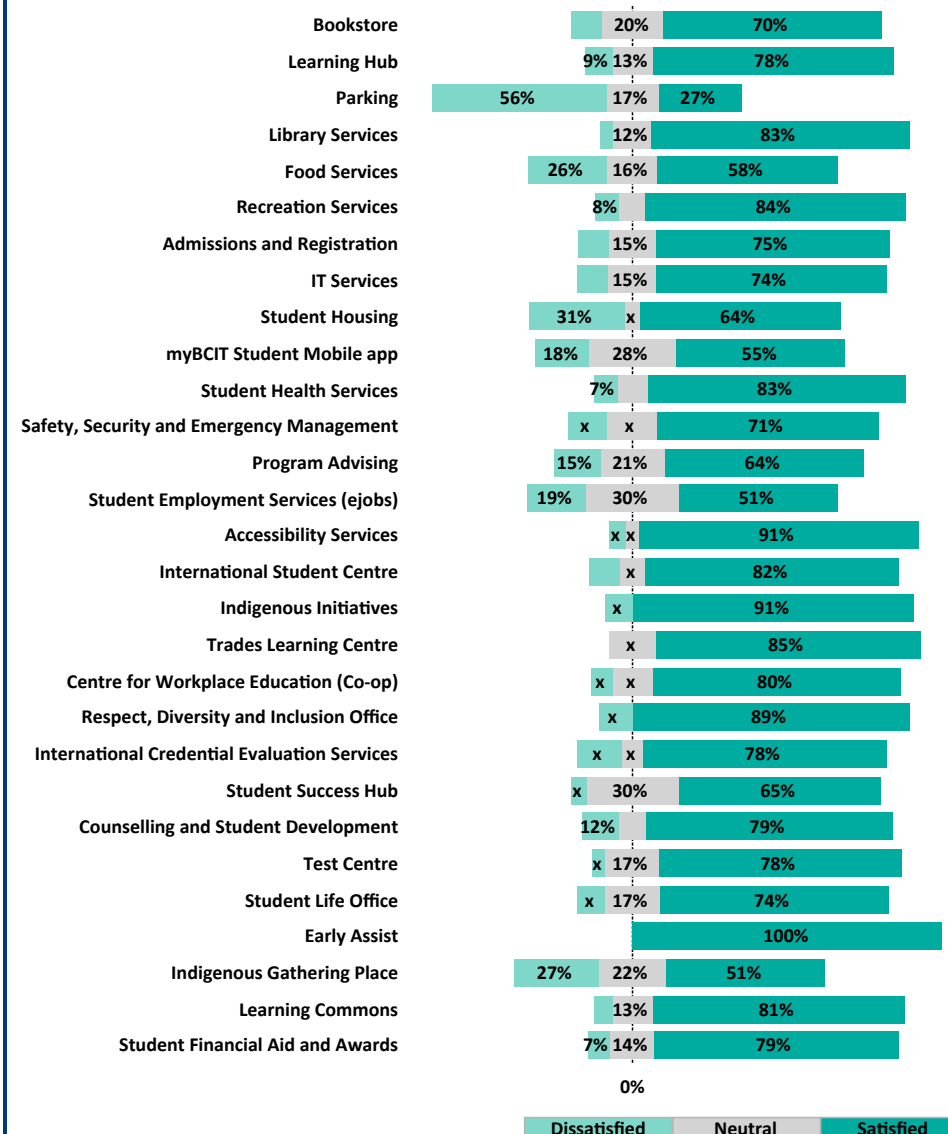
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BCIT Student Services: Awareness vs. Usage

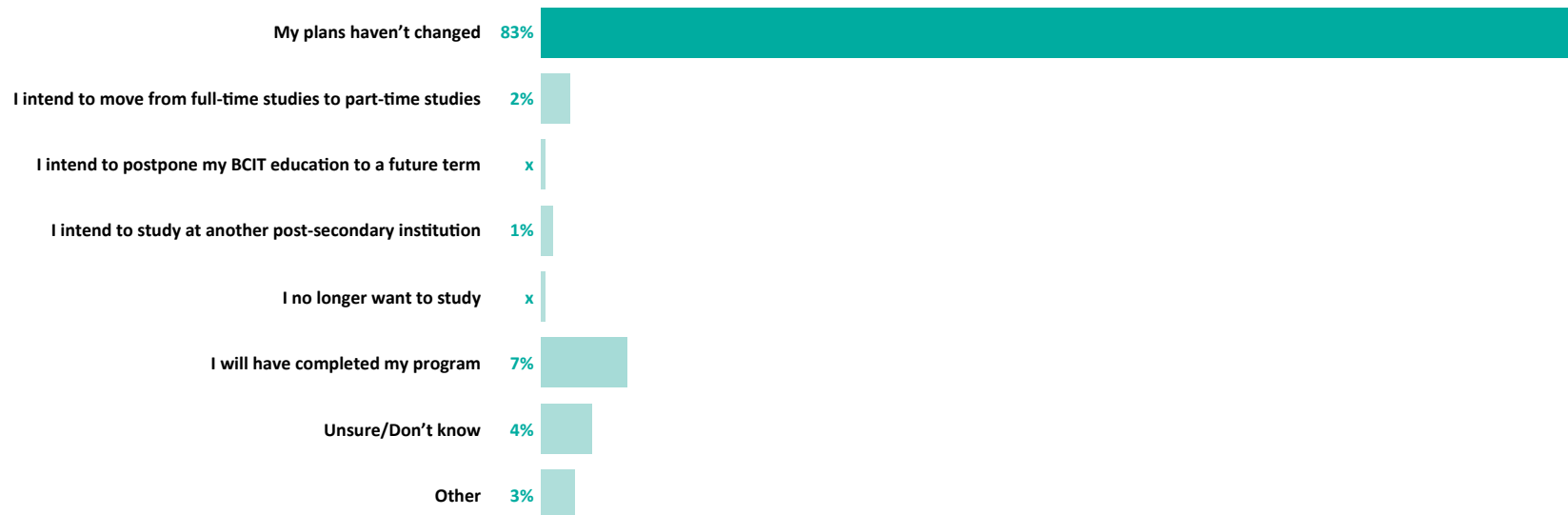


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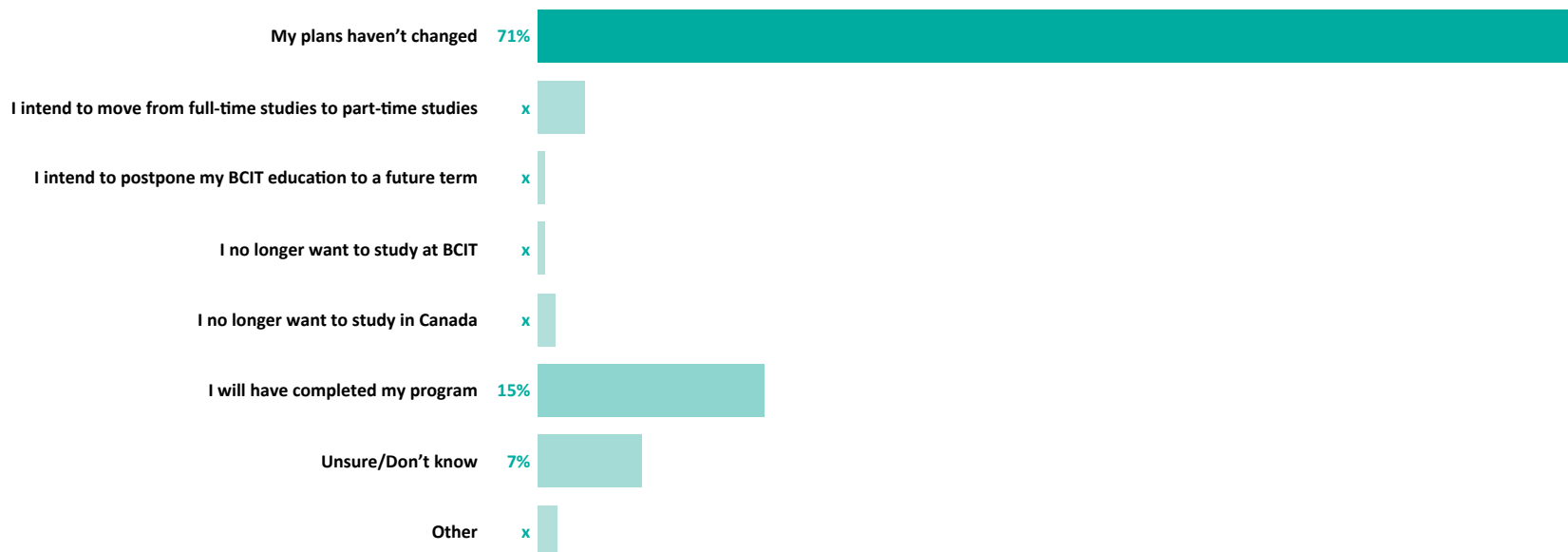


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Domestic Full Time Students: What are your plans for the Winter 2023 term (January to March 2023)?



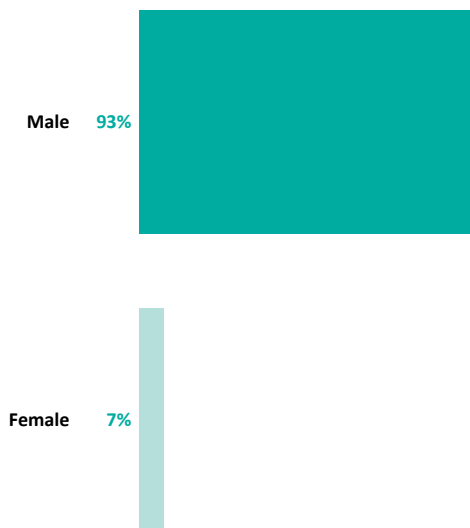
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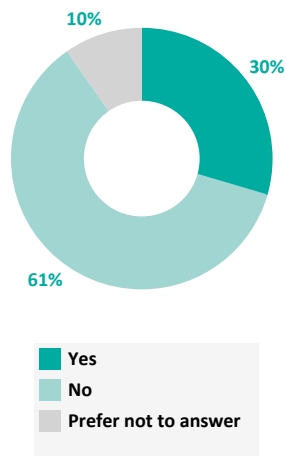
Results by

Apprenticeship

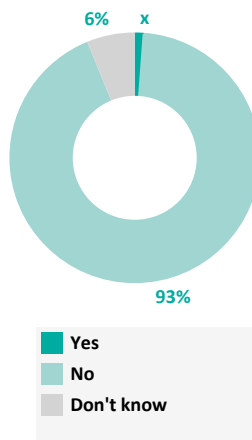
Gender



Do you identify as a member of a visible minority?



Do you identify as Indigenous?

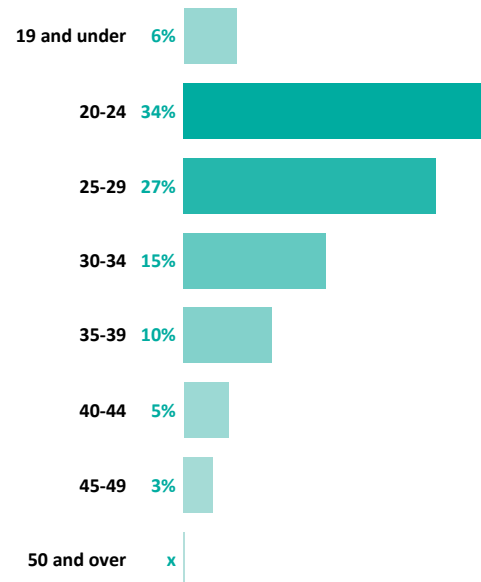


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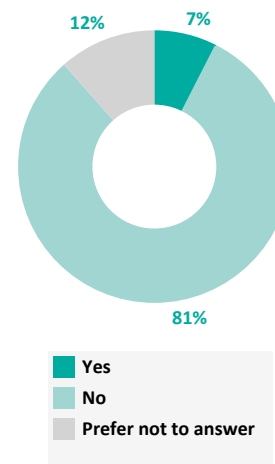


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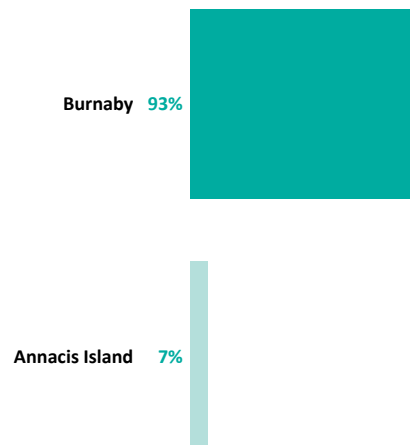
Age group



Do you identify as a person with a disability?

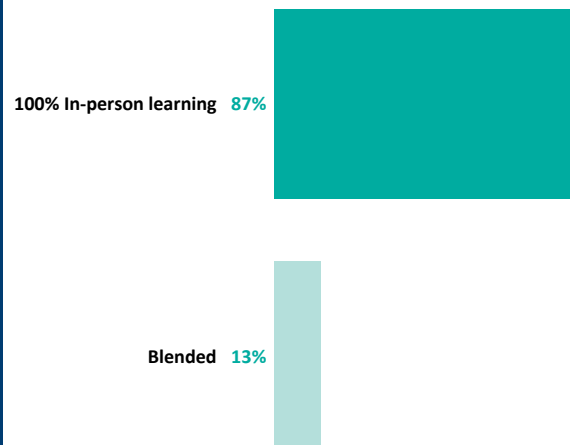


Campus

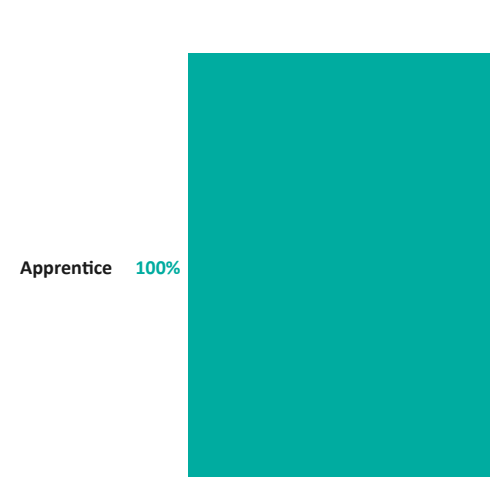


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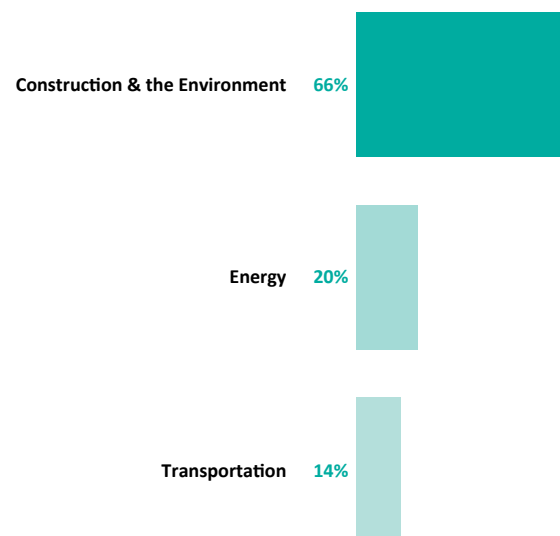
Current mode of learning



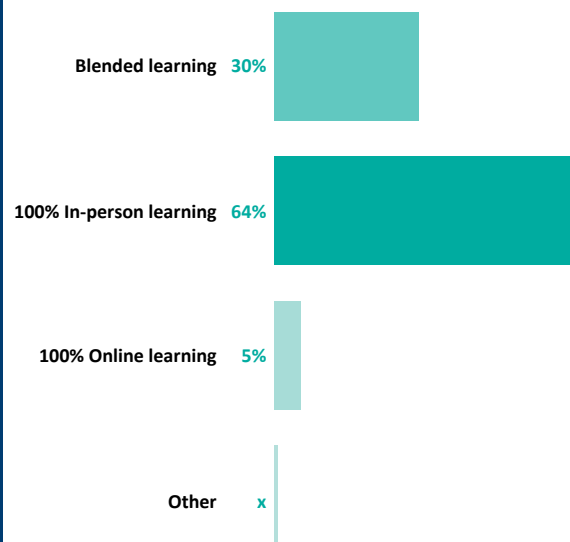
Program type



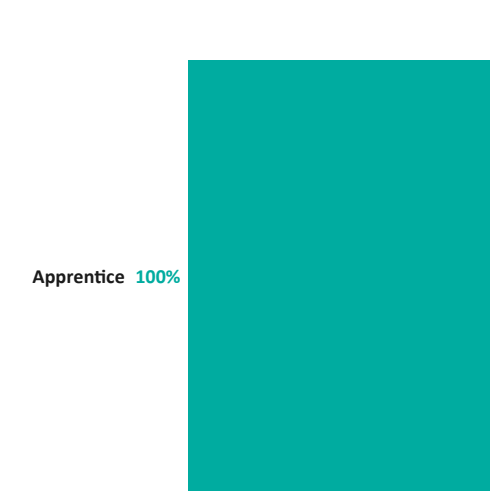
School



Preferred mode of learning



Degree type

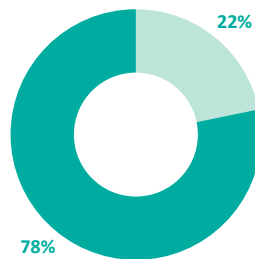


What is your current enrolment status at BCIT?

I am a domestic student currently located in Canada 99%

Other x

Are you a new or returning student to BCIT?



New student
Returning student

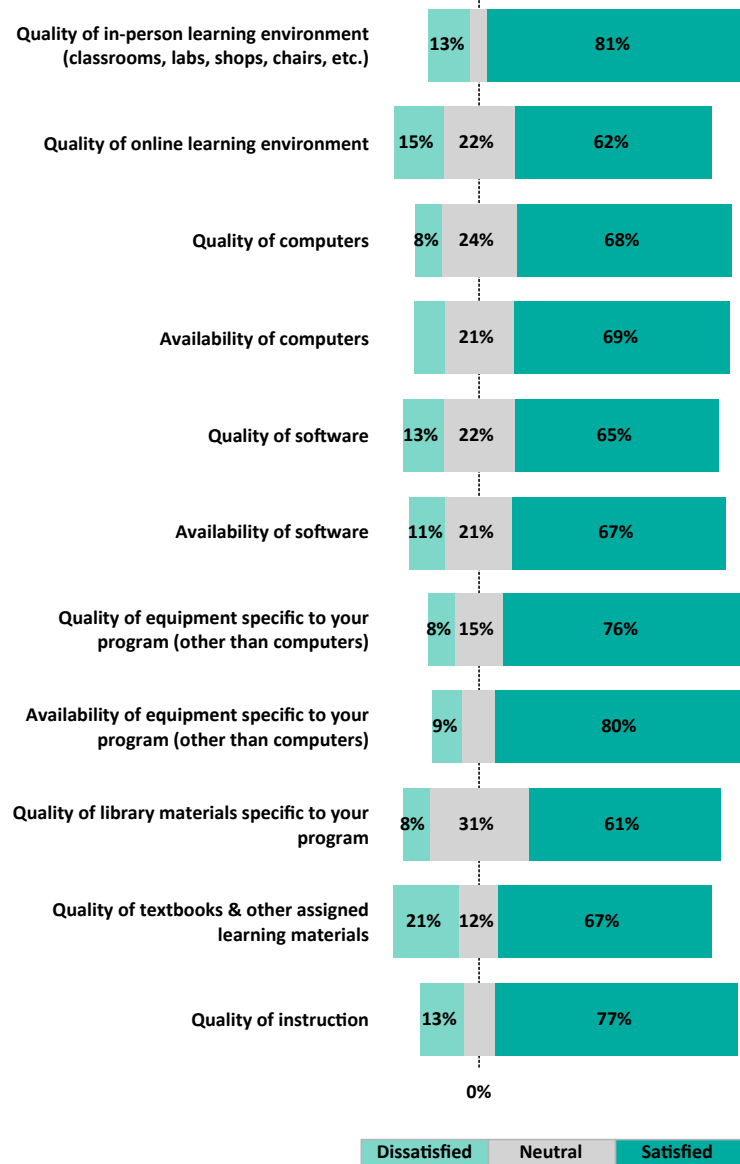
Which of the following best describes your enrolment status?

I am a FULL-TIME student 73%

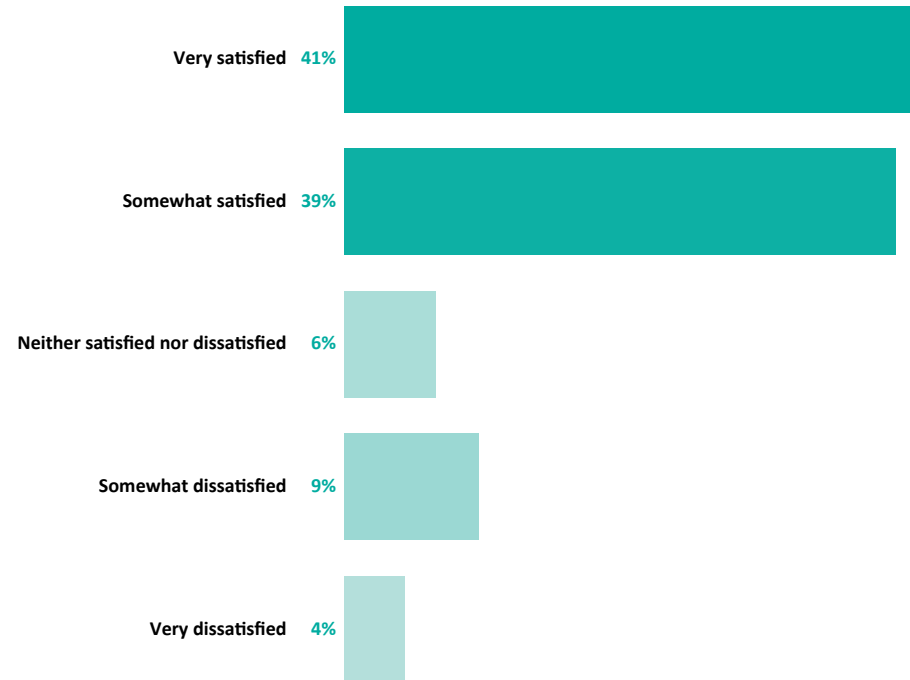
I am a PART-TIME student taking 1 to 3 courses at BCIT 25%

I am a PART-TIME student taking 4 or more courses at BCIT x

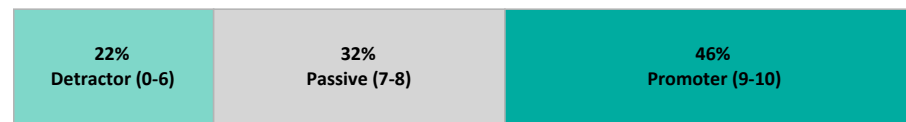
How satisfied are you with the following resources/facilities related to your program or course so far this term?



Overall, how satisfied are you with the education/training you have received at BCIT this term?

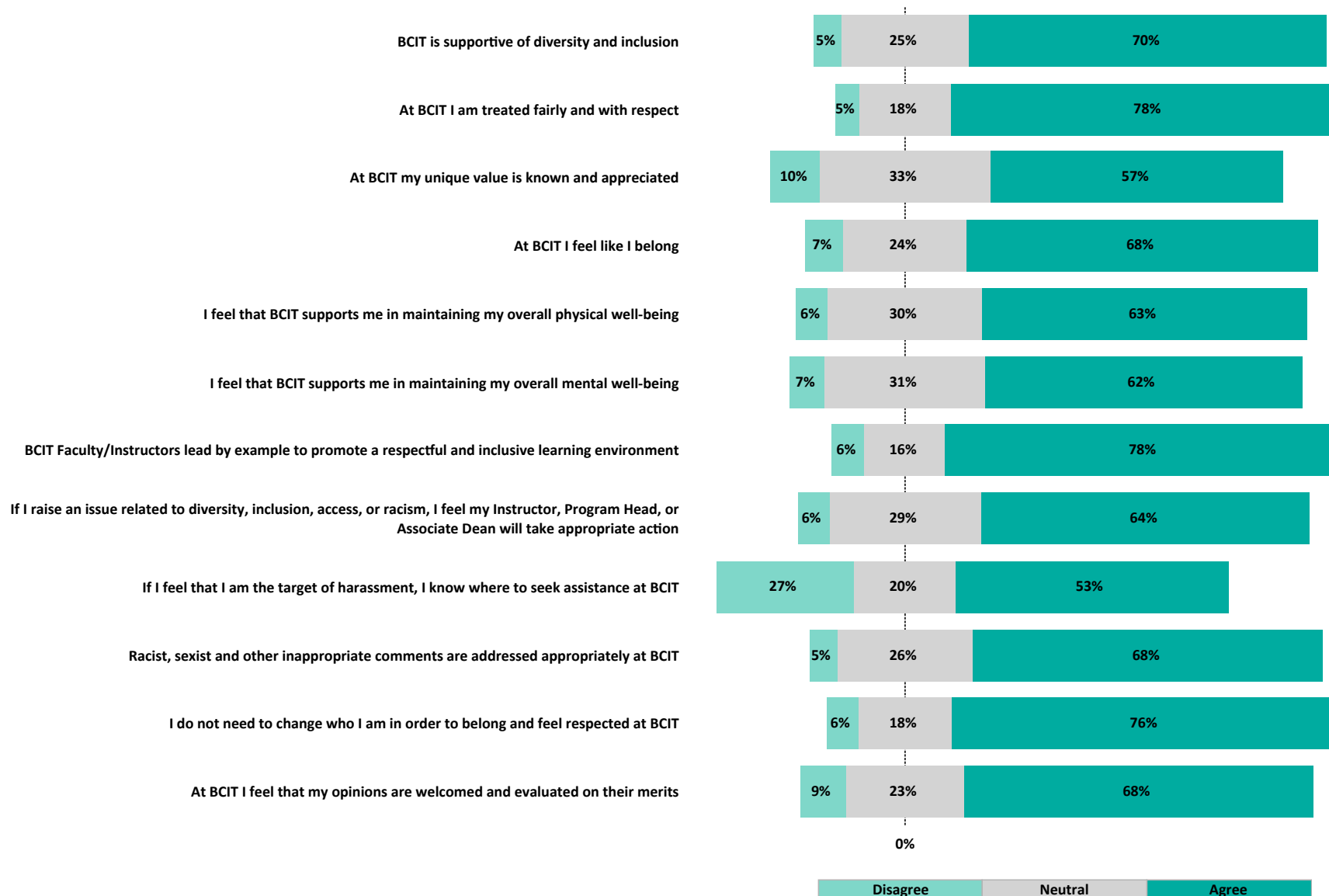


On a scale of zero to ten, how likely are you to recommend BCIT to your family, friends and/or co-workers?

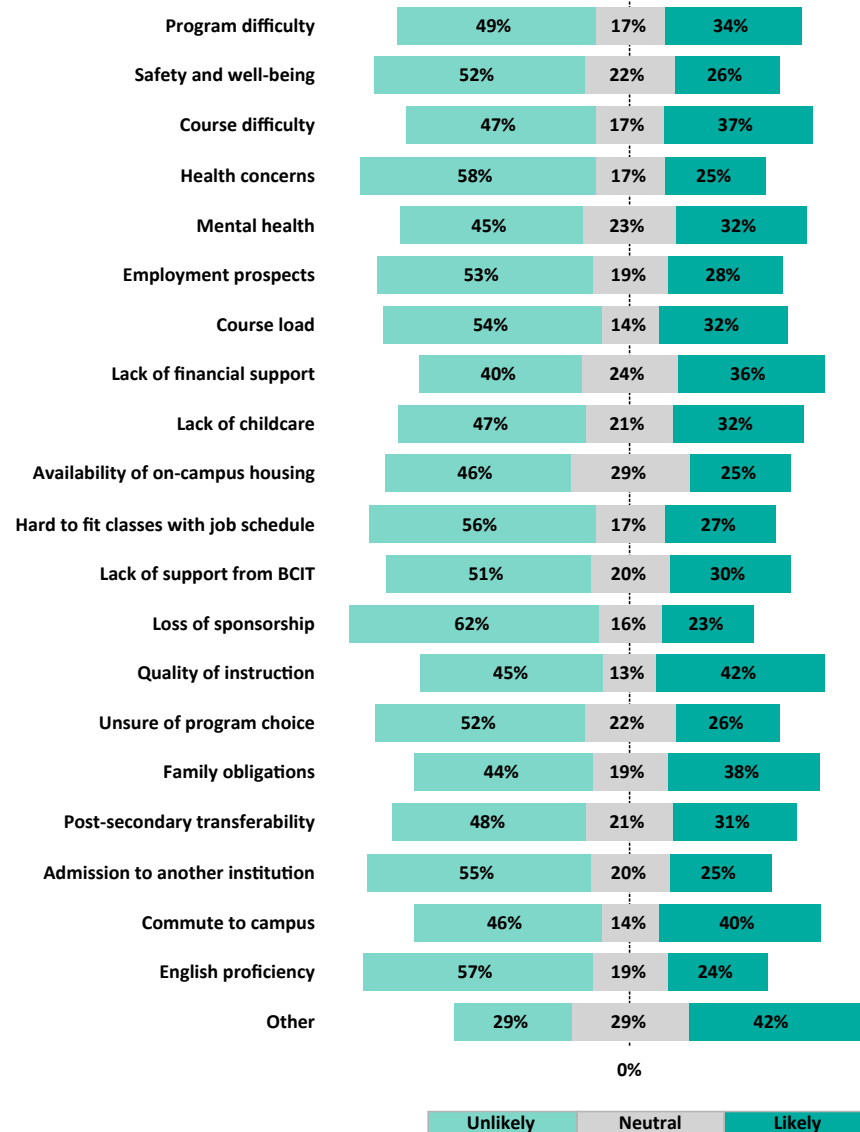


NPS = 24%

Please rate the extent of your agreement with the following statements:



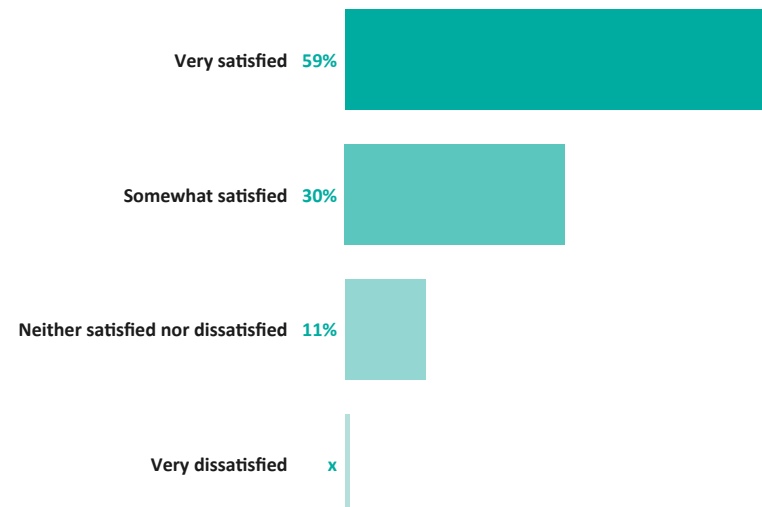
How likely is it that any of the following factors could delay or prevent you from completing your education/training at BCIT this term?



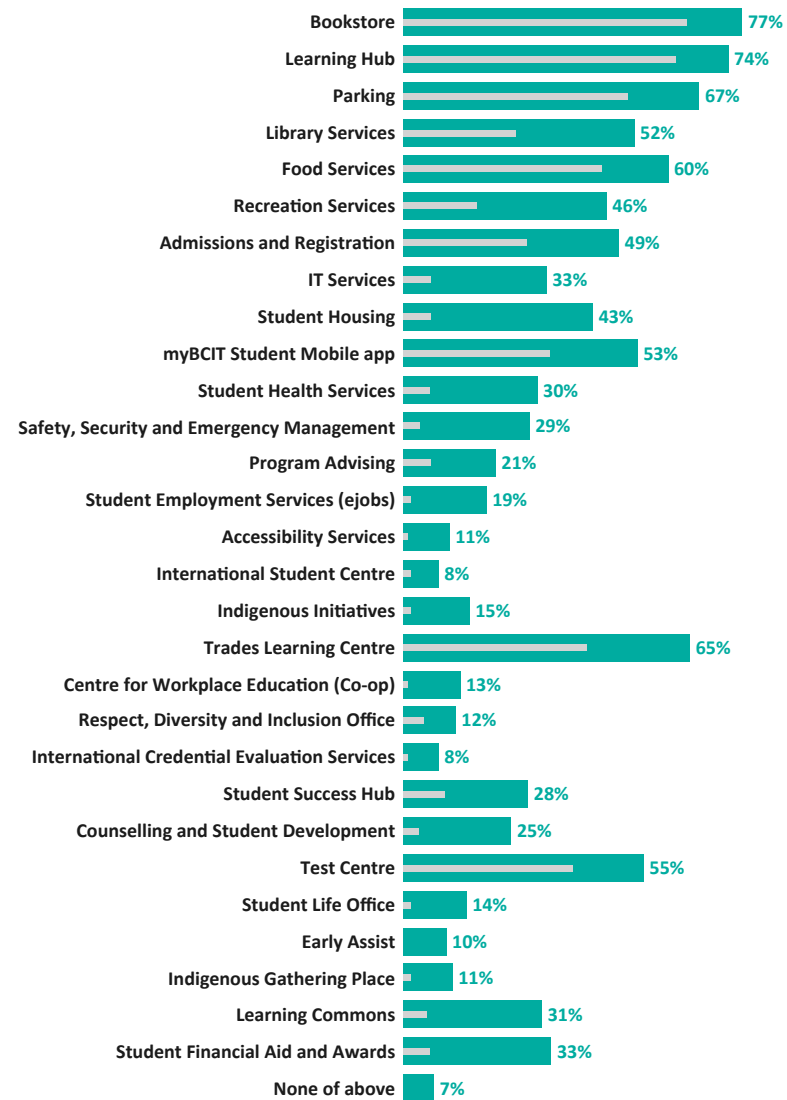
Overall, how easy or challenging do you find your education/training at BCIT this term?



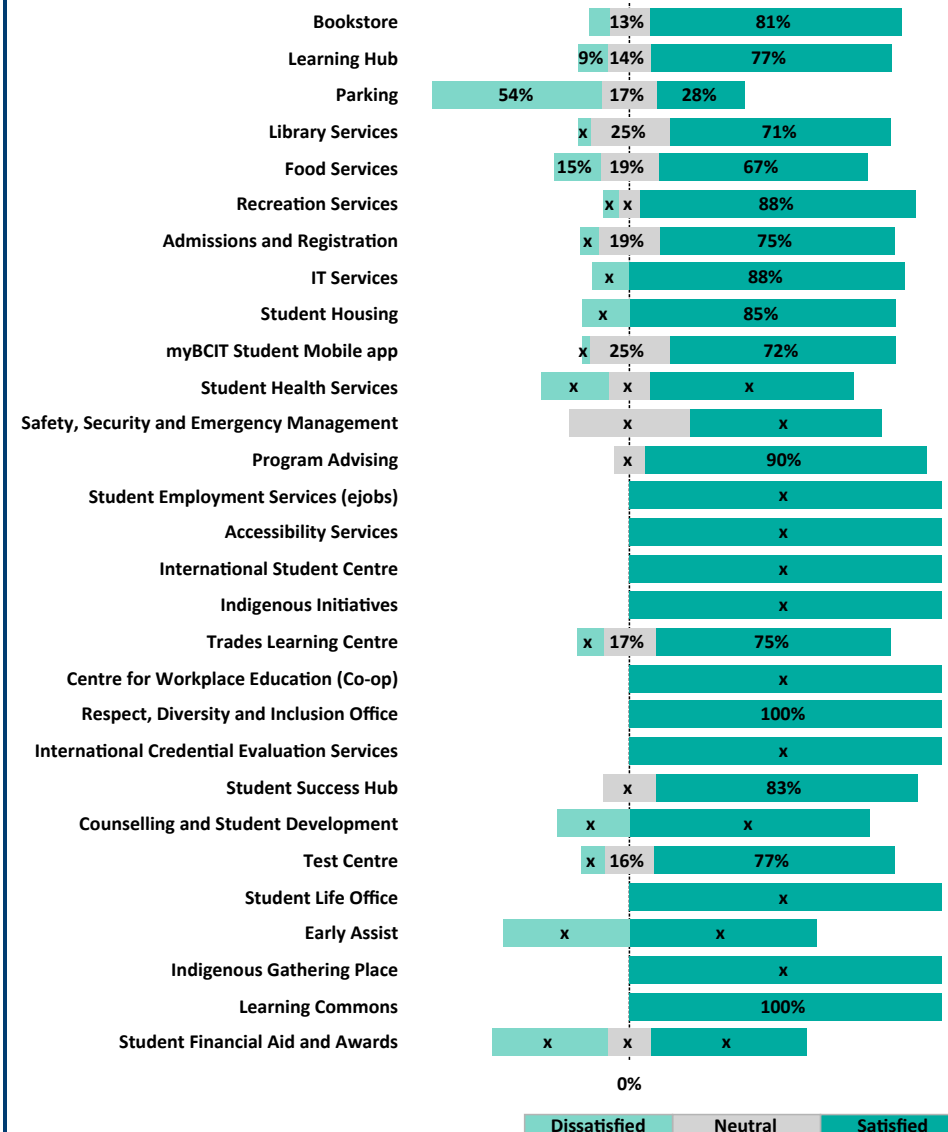
How satisfied are you with BCIT's efforts to maintain a safe learning environment (classrooms, labs, shops, etc.) for students?



BCIT Student Services: Awareness vs. Usage

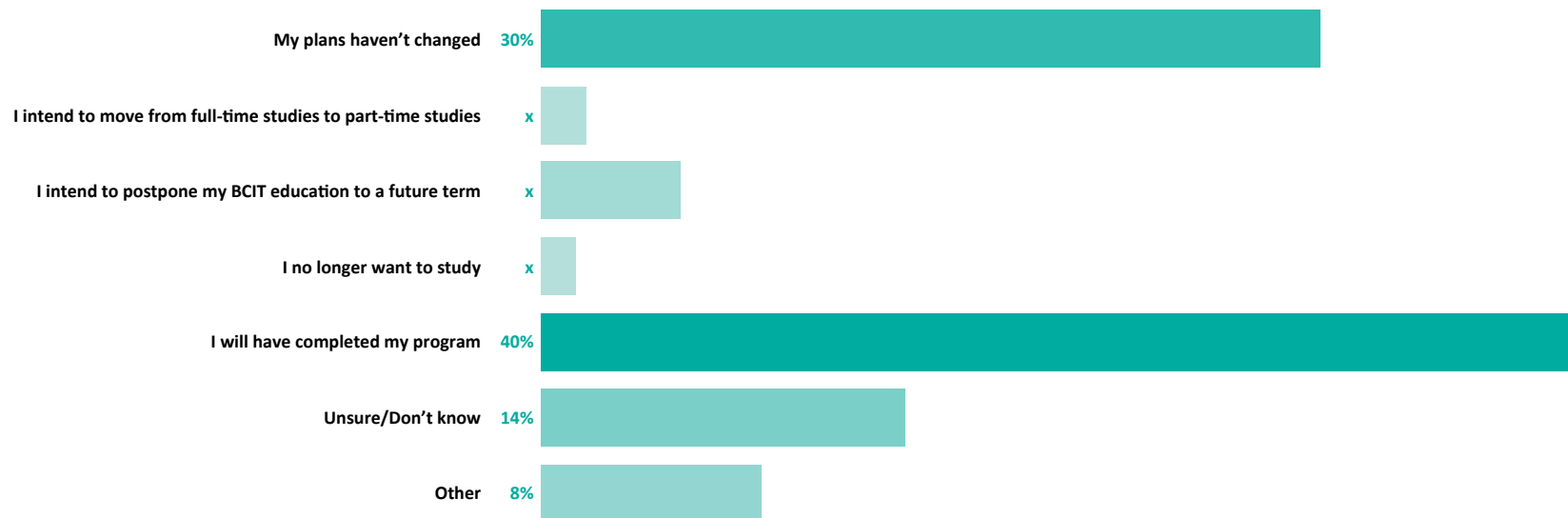


Please indicate your level of SATISFACTION with the BCIT student services listed below:



Note: Charts display results for students who have used BCIT Student Services.

Domestic Full Time Students: What are your plans for the Winter 2023 term (January to March 2023)?



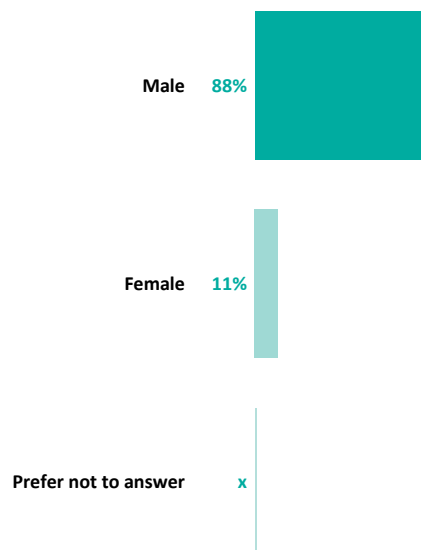
Domestic Part Time Students: What are your plans for the Winter 2023 term (January to March 2023)?



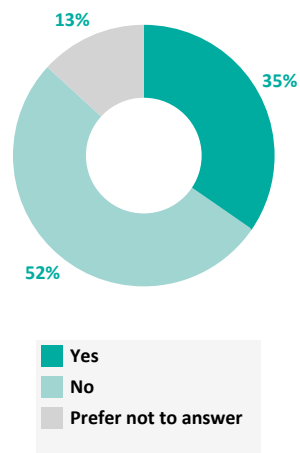
Results by

Trades & Technical Studies

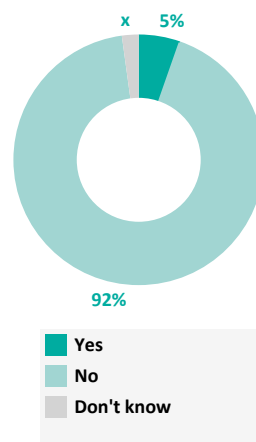
Gender



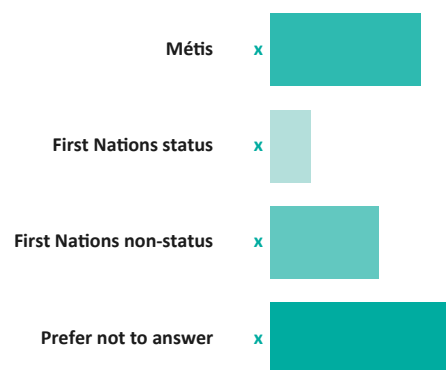
Do you identify as a member of a visible minority?



Do you identify as Indigenous?

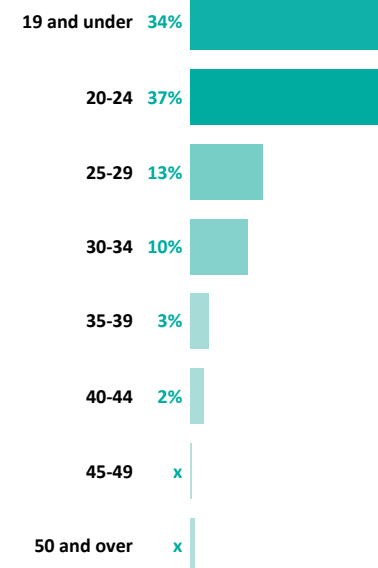


Please indicate which Indigenous group you belong to:

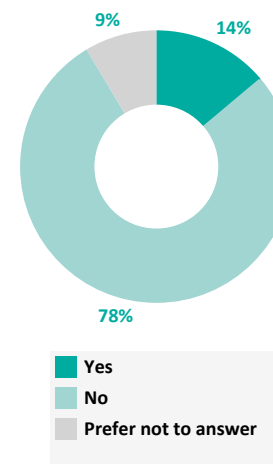


Note: This chart displays responses of those students who self-identified themselves as Indigenous.

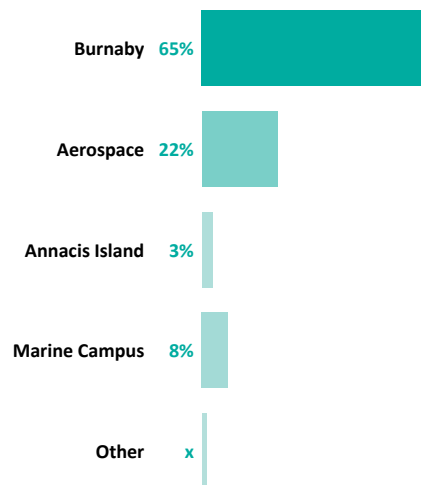
Age group



Do you identify as a person with a disability?

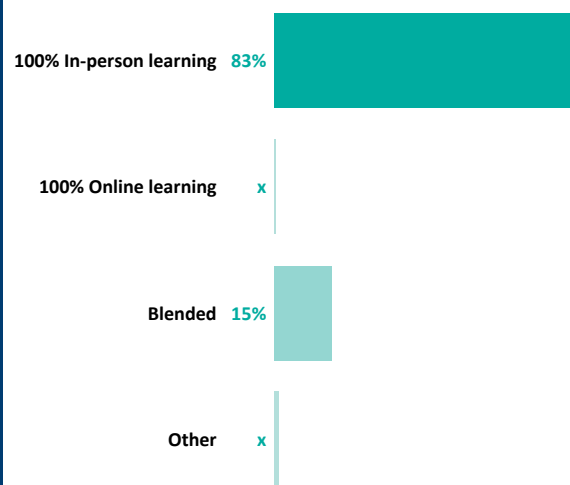


Campus



Note: Few Students from Marine Campus participated in survey, since the percentage was below 0.5% it is rounded to 0%.

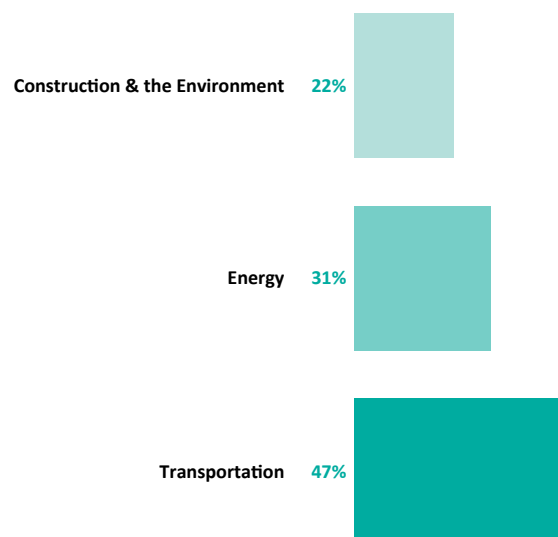
Current mode of learning



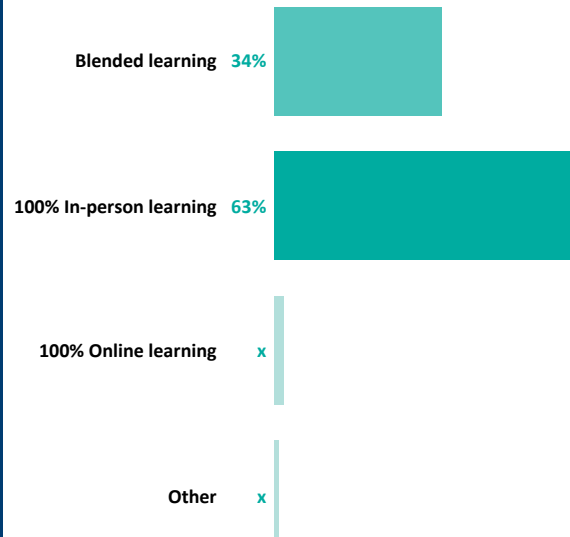
Program type

Trades & Technical Studies 100%

School



Preferred mode of learning

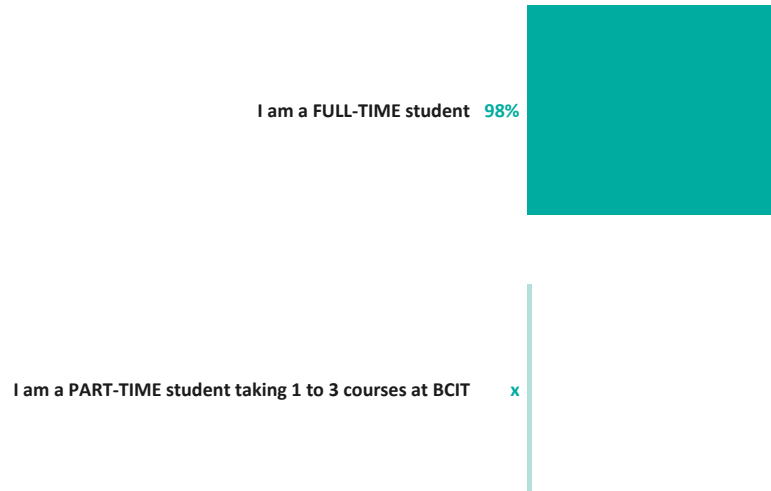


Degree type

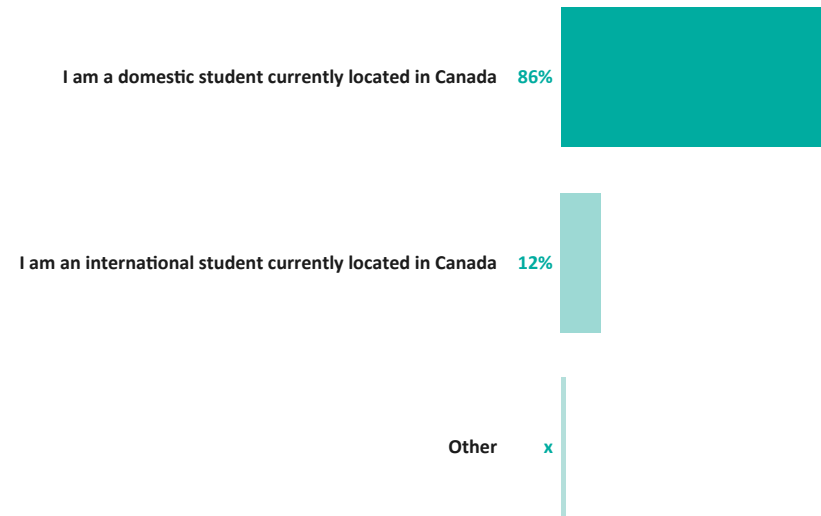
Diploma 57%

Certificate 43%

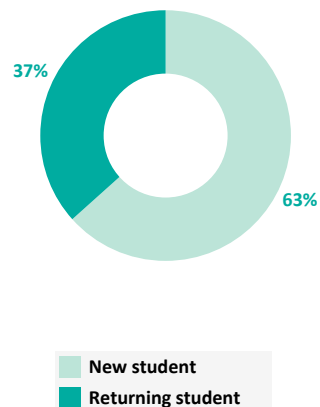
Which of the following best describes your enrolment status?



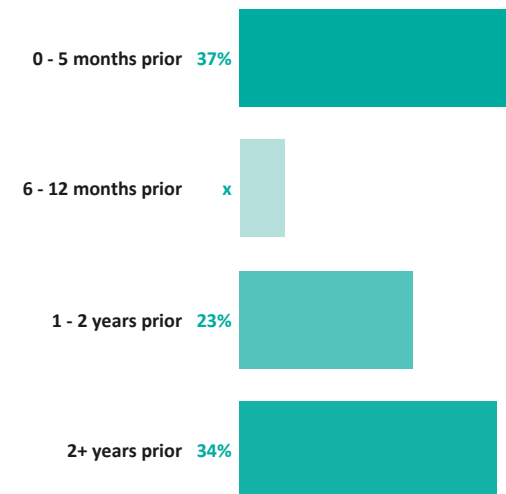
What is your current enrolment status at BCIT?



Are you a new or returning student to BCIT?

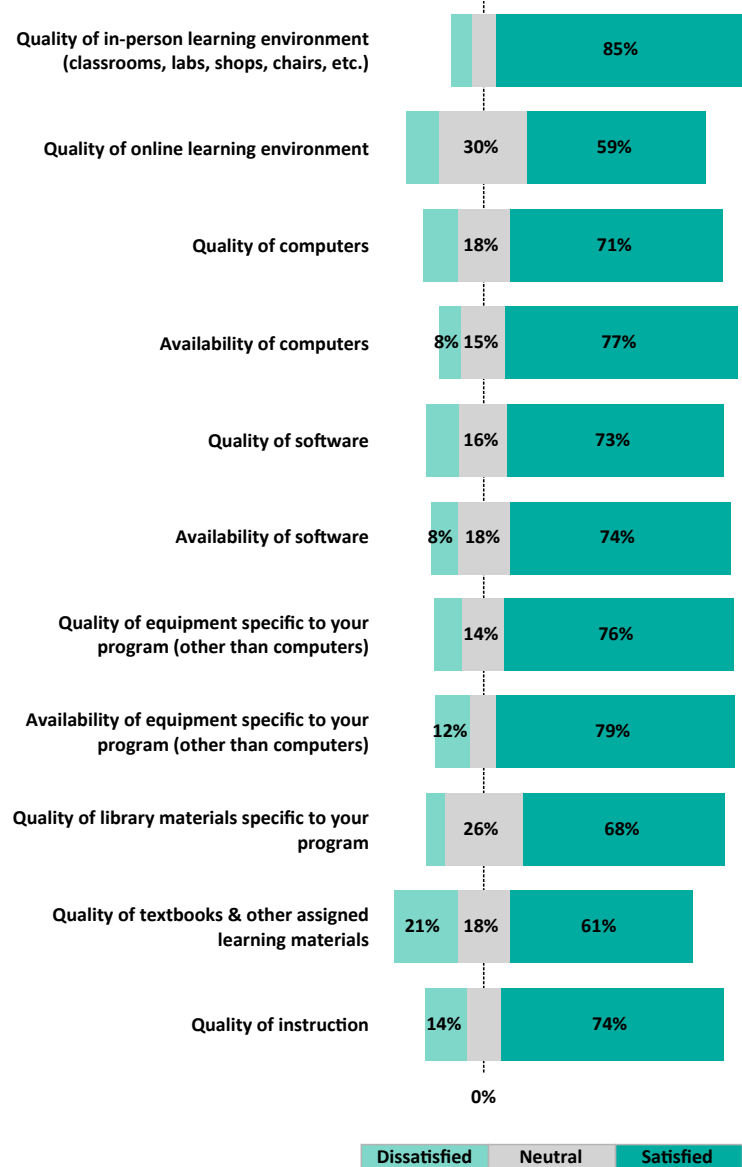


How long were you living in Canada prior to attending BCIT?

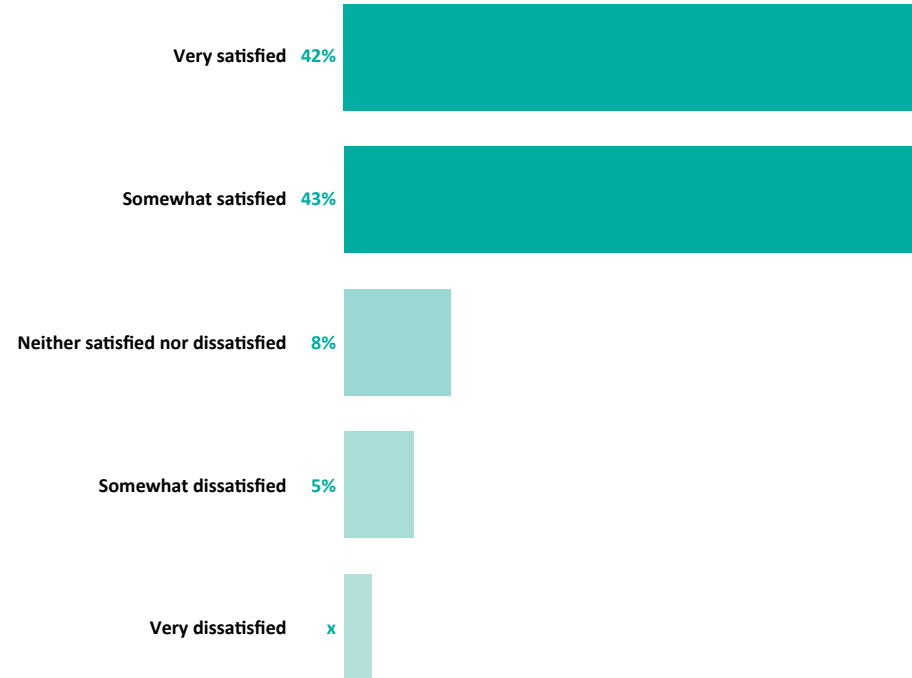


Note: This chart displays results for international students currently located in Canada.

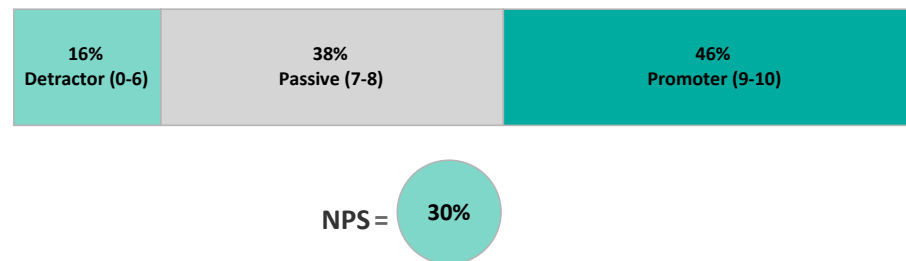
How satisfied are you with the following resources/facilities related to your program or course so far this term?



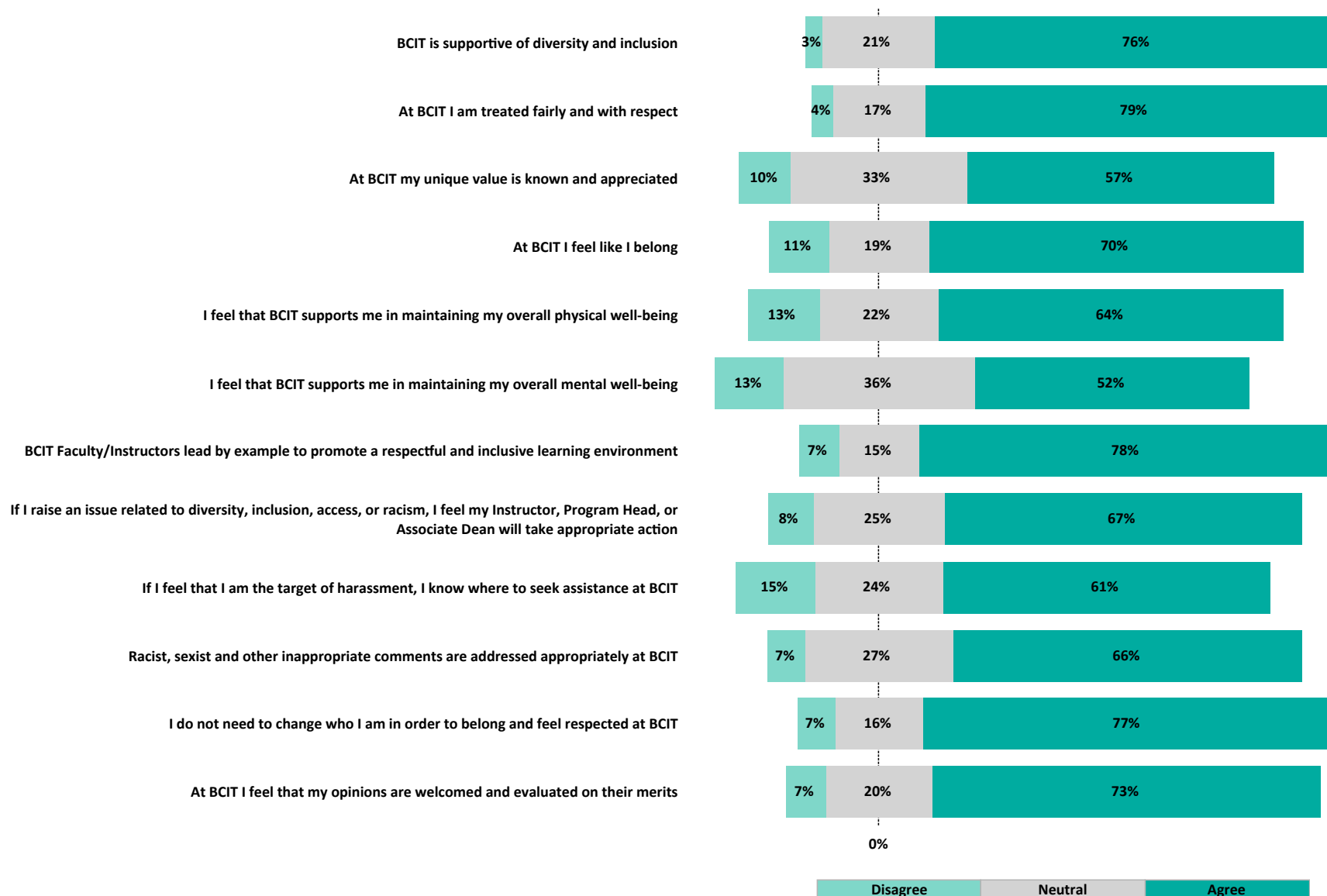
Overall, how satisfied are you with the education/training you have received at BCIT this term?



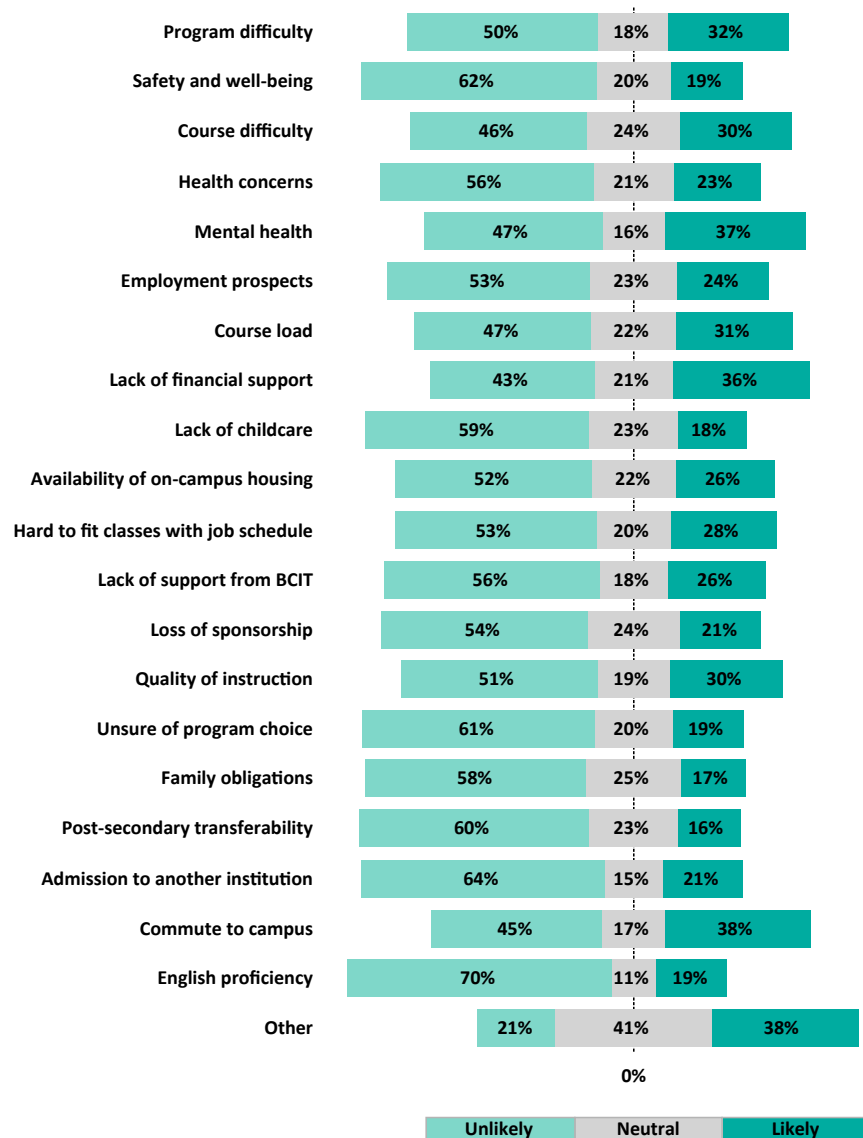
On a scale of zero to ten, how likely are you to recommend BCIT to your family, friends and/or co-workers?



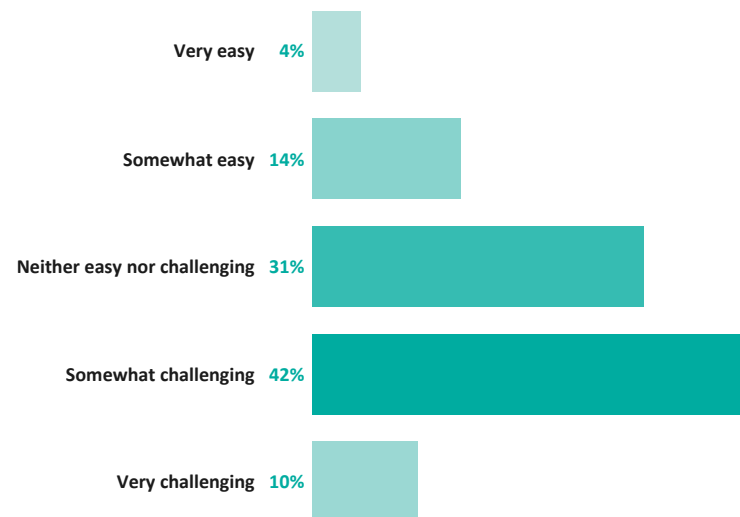
Please rate the extent of your agreement with the following statements:



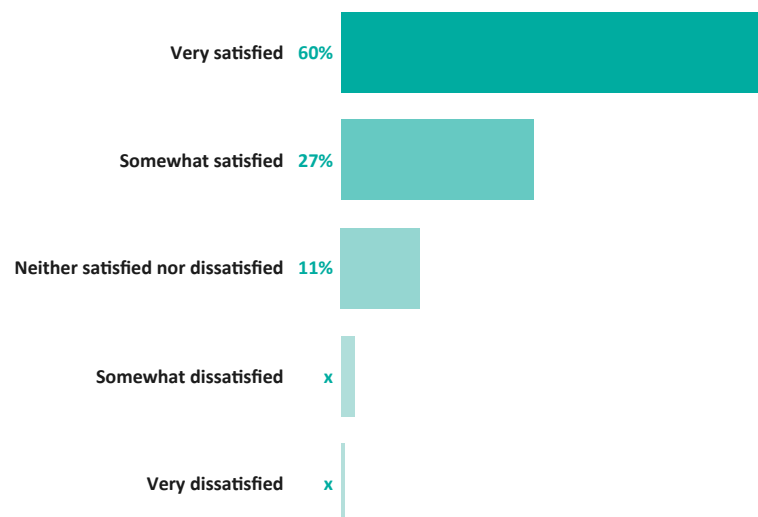
How likely is it that any of the following factors could delay or prevent you from completing your education/training at BCIT this term?



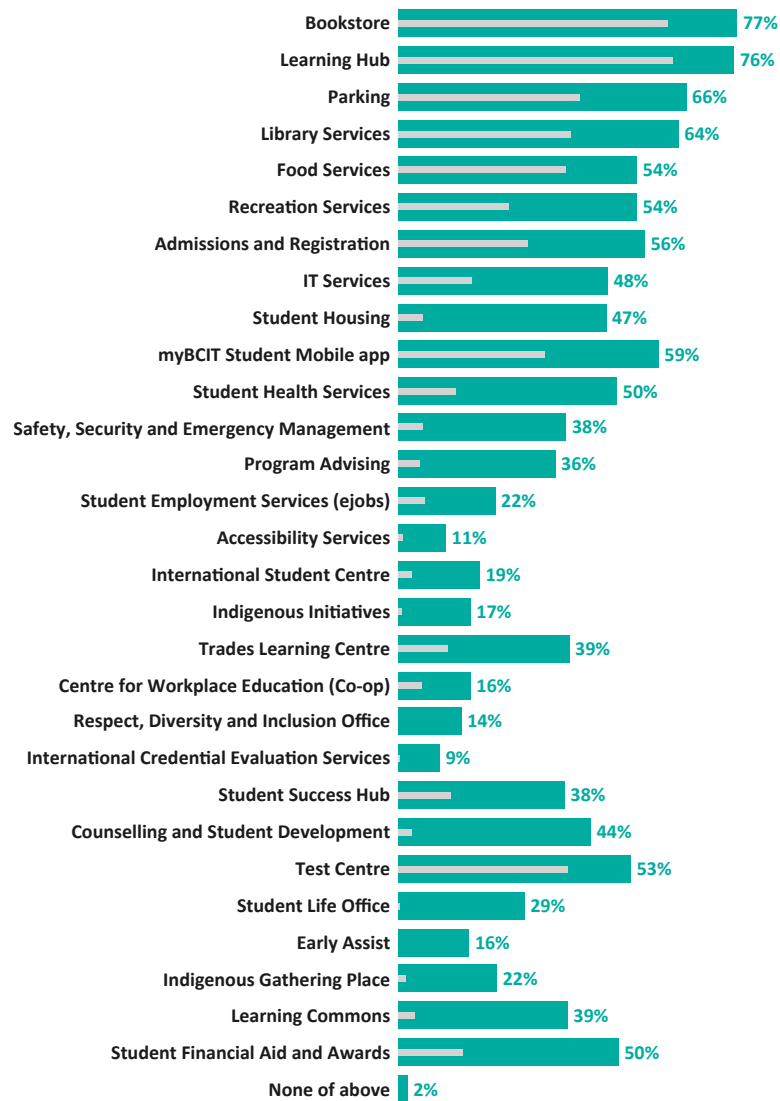
Overall, how easy or challenging do you find your education/training at BCIT this term?



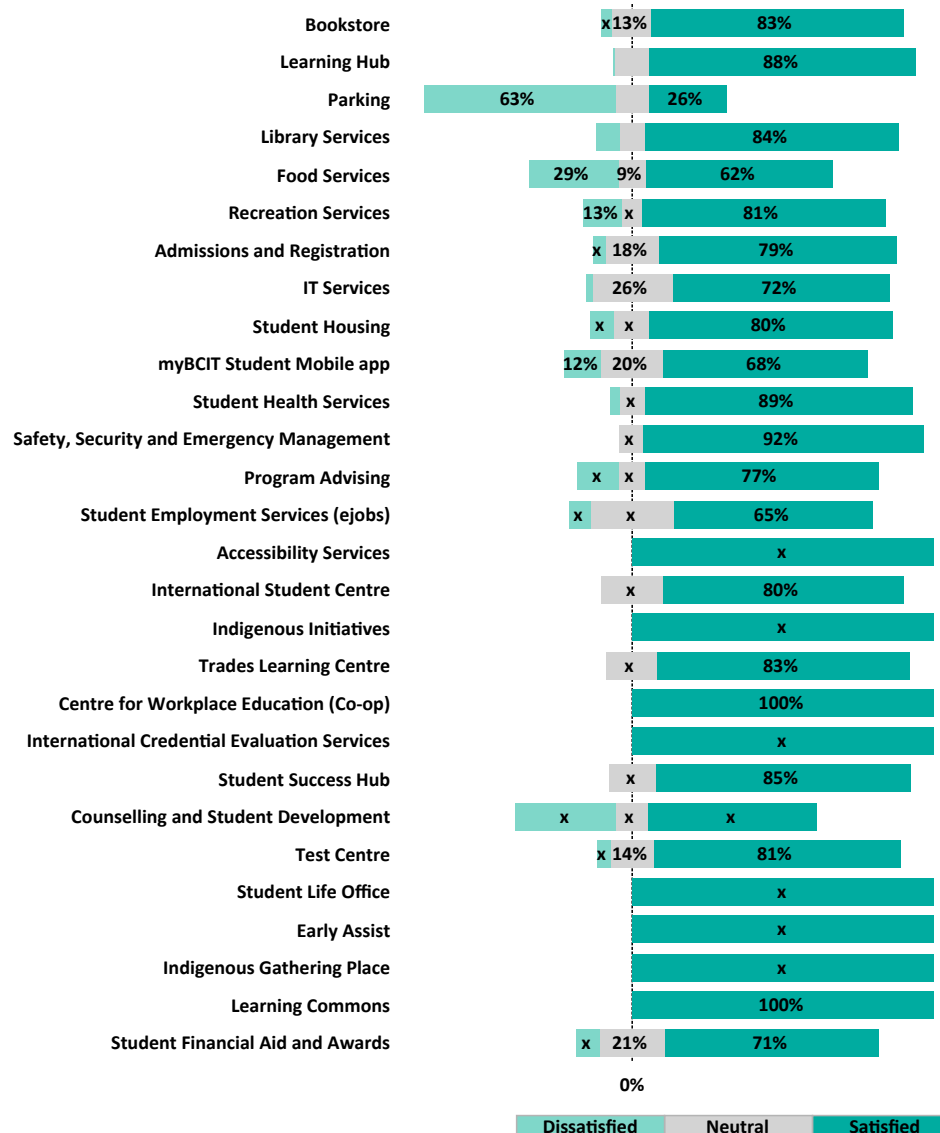
How satisfied are you with BCIT's efforts to maintain a safe learning environment (classrooms, labs, shops, etc.) for students?



BCIT Student Services: Awareness vs. Usage

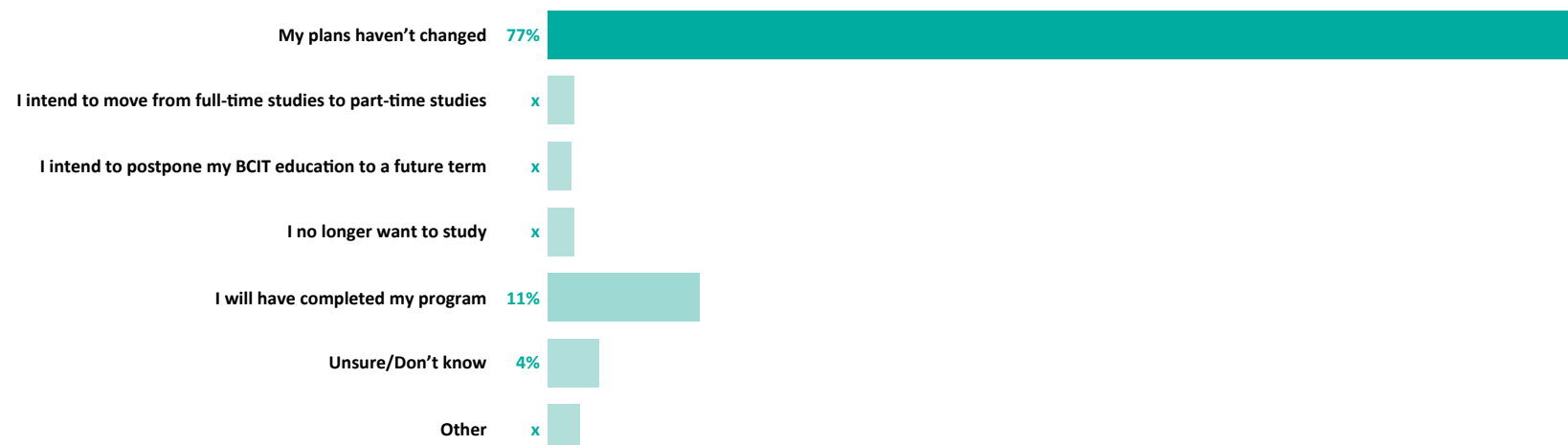


Please indicate your level of SATISFACTION with the BCIT student services listed below:

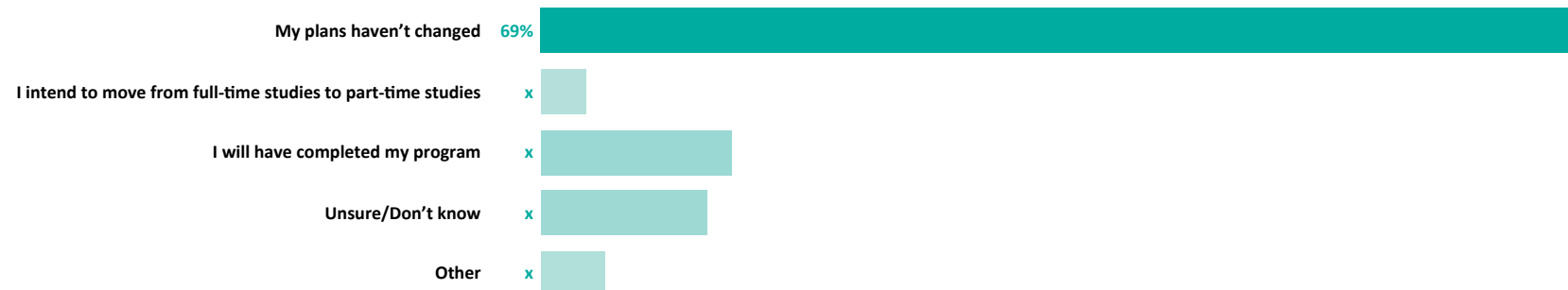


Note: Charts display results for students who have used BCIT Student Services.

Domestic Full Time Students: What are your plans for the Winter 2023 term (January to March 2023)?



International Full Time Students: What are your plans for the Winter 2023 term (January to March 2023)?



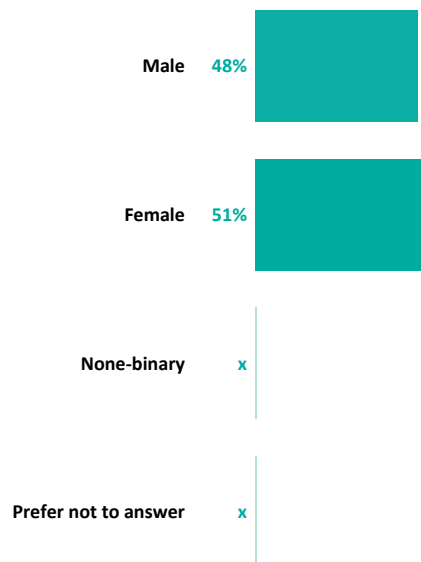
Domestic Part Time Students: What are your plans for the Winter 2023 term (January to March 2023)?



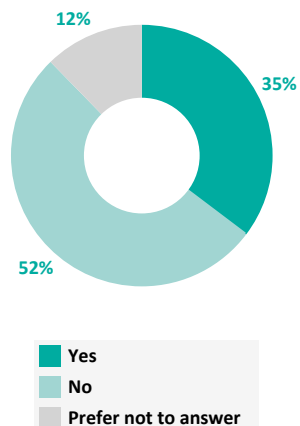
Results by

Part- time Studies

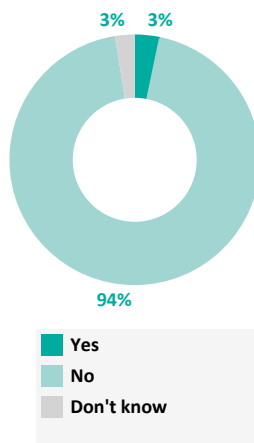
Gender



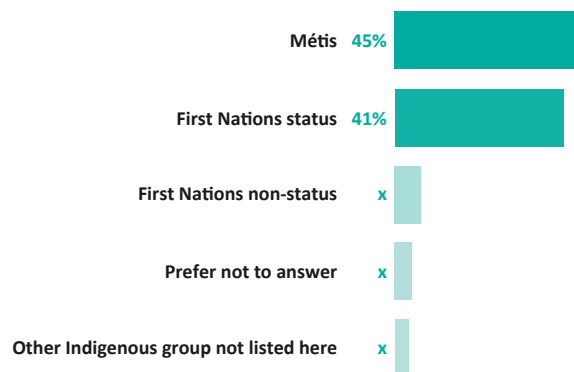
Do you identify as a member of a visible minority?



Do you identify as Indigenous?

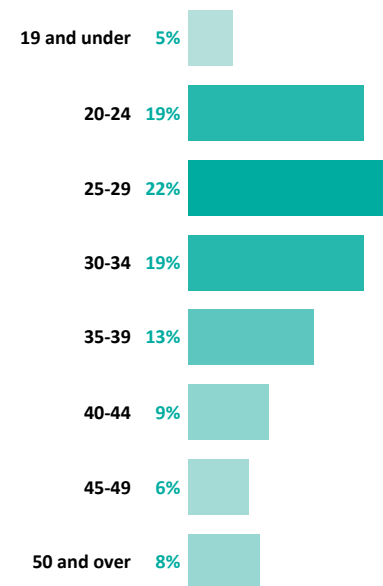


Please indicate which Indigenous group you belong to:

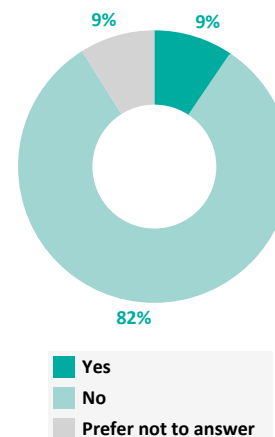


Note: This chart displays responses of those students who self-identified themselves as Indigenous.

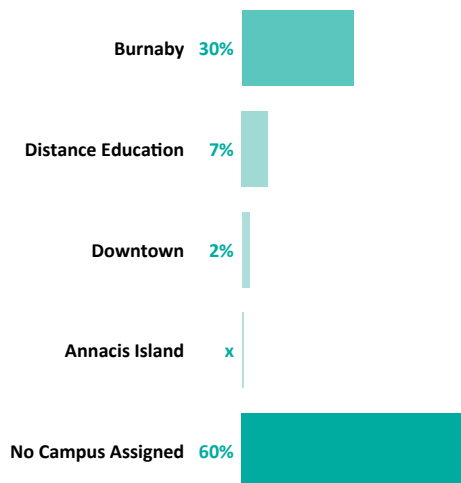
Age group



Do you identify as a person with a disability?

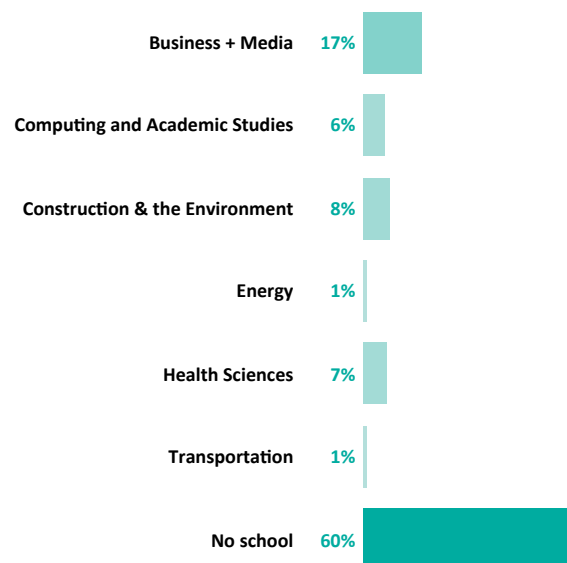


Campus

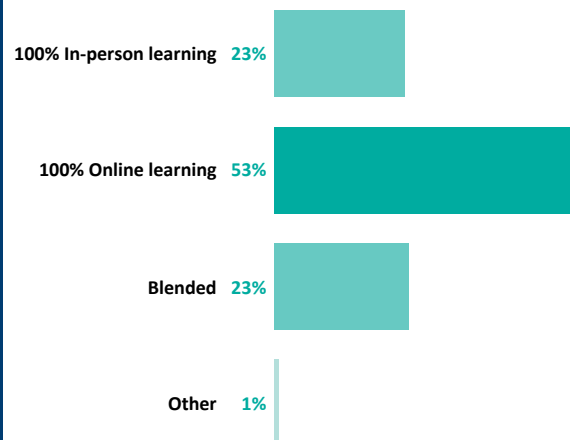


Note: Few Students from Marine Campus participated in survey, since the percentage was below 0.5% it is rounded to 0%.

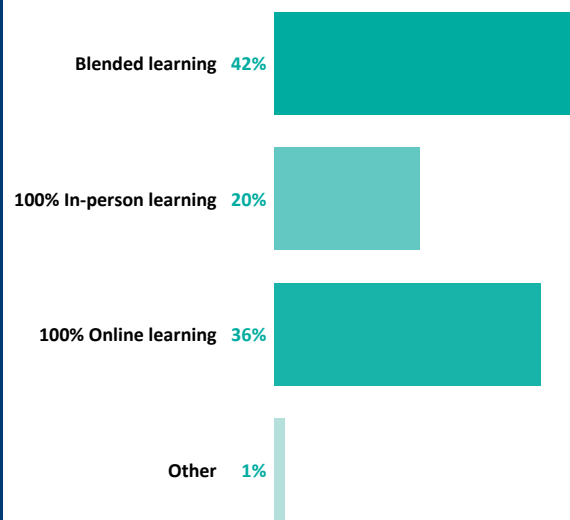
School



Which of the following describes your CURRENT mode of learning?



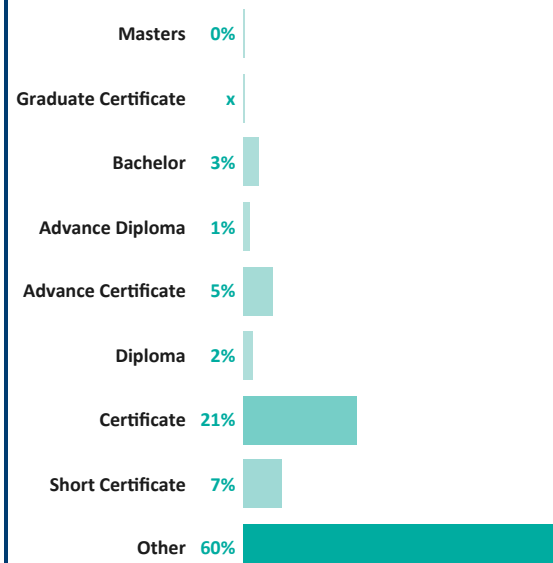
Please share with us your PREFERRED method of learning:



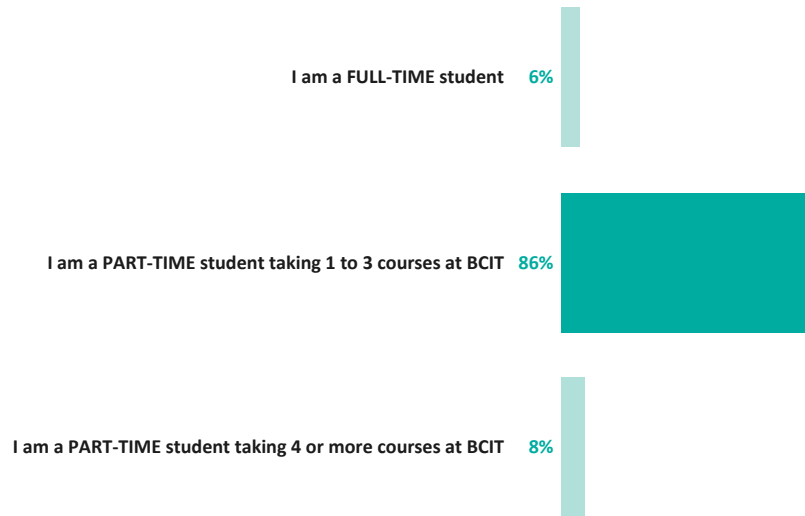
Program type



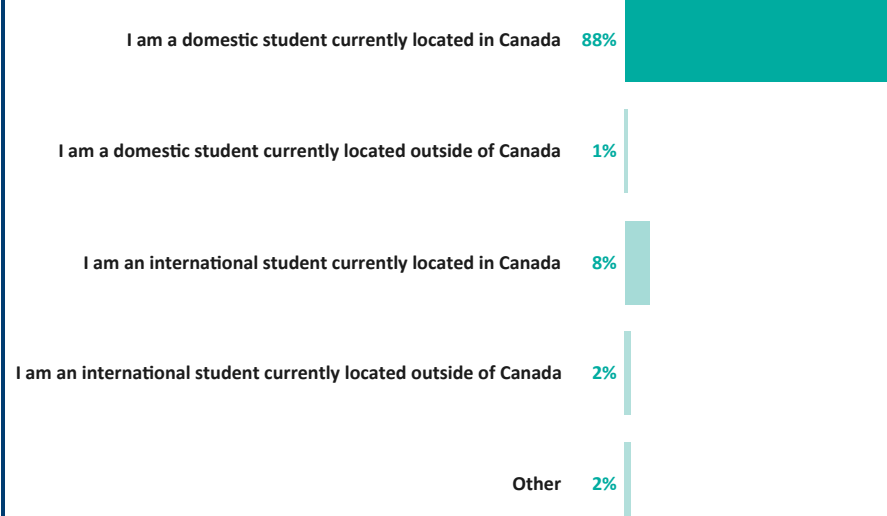
Degree type



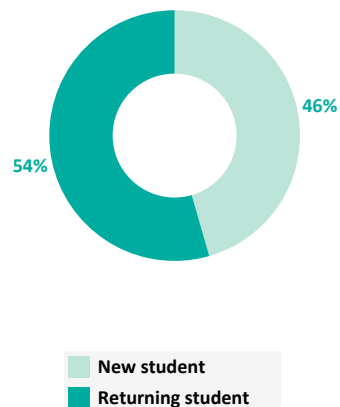
Which of the following best describes your enrolment status?



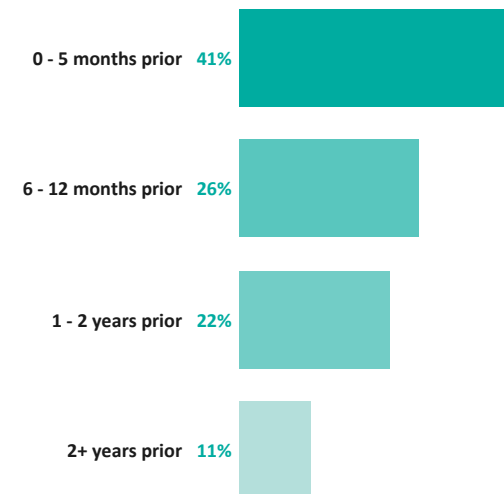
What is your current enrolment status at BCIT?



Are you a new or returning student to BCIT?

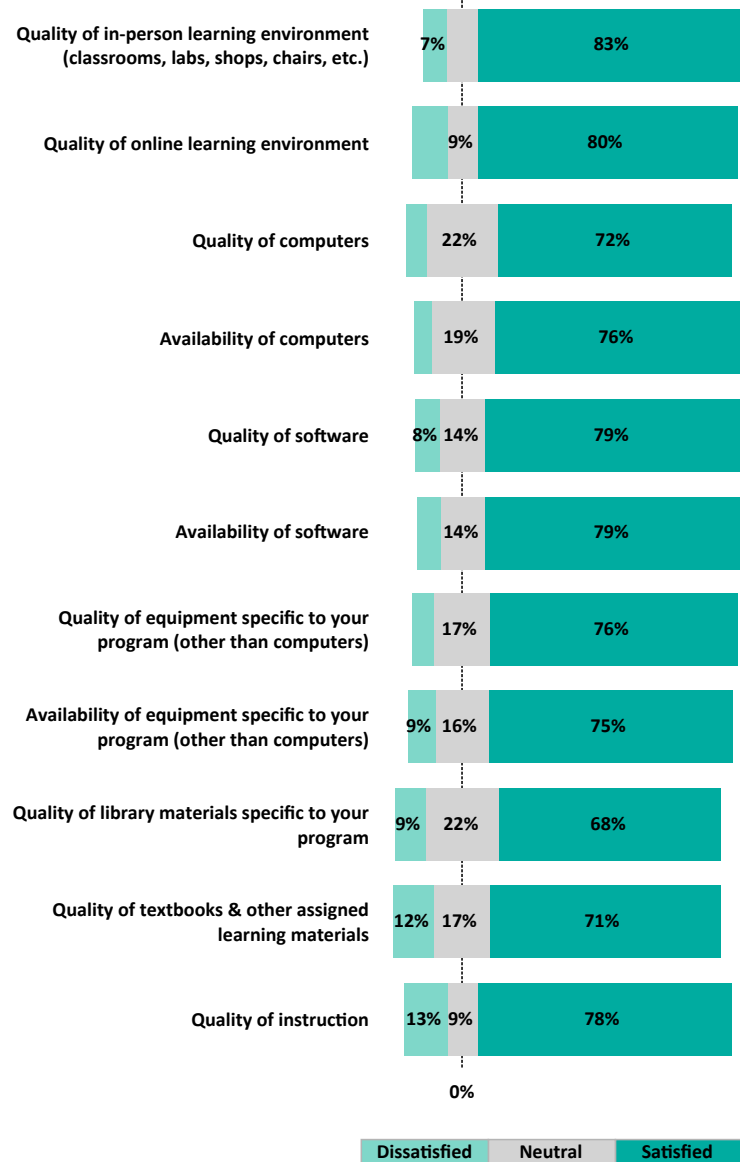


How long were you living in Canada prior to attending BCIT?

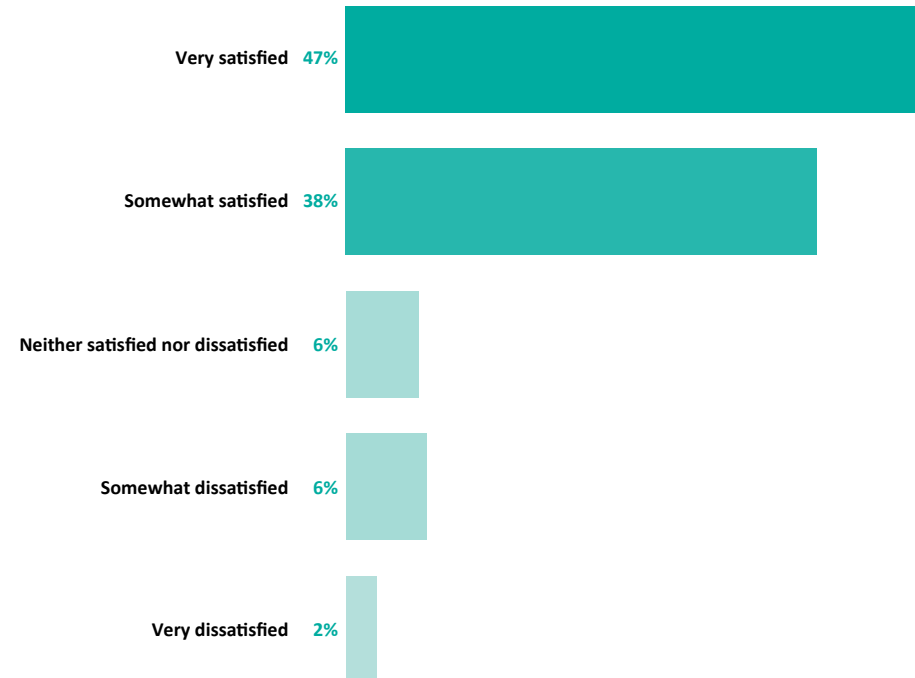


Note: This chart displays results for international students currently located in Canada.

How satisfied are you with the following resources/facilities related to your program or course so far this term?



Overall, how satisfied are you with the education/training you have received at BCIT this term?

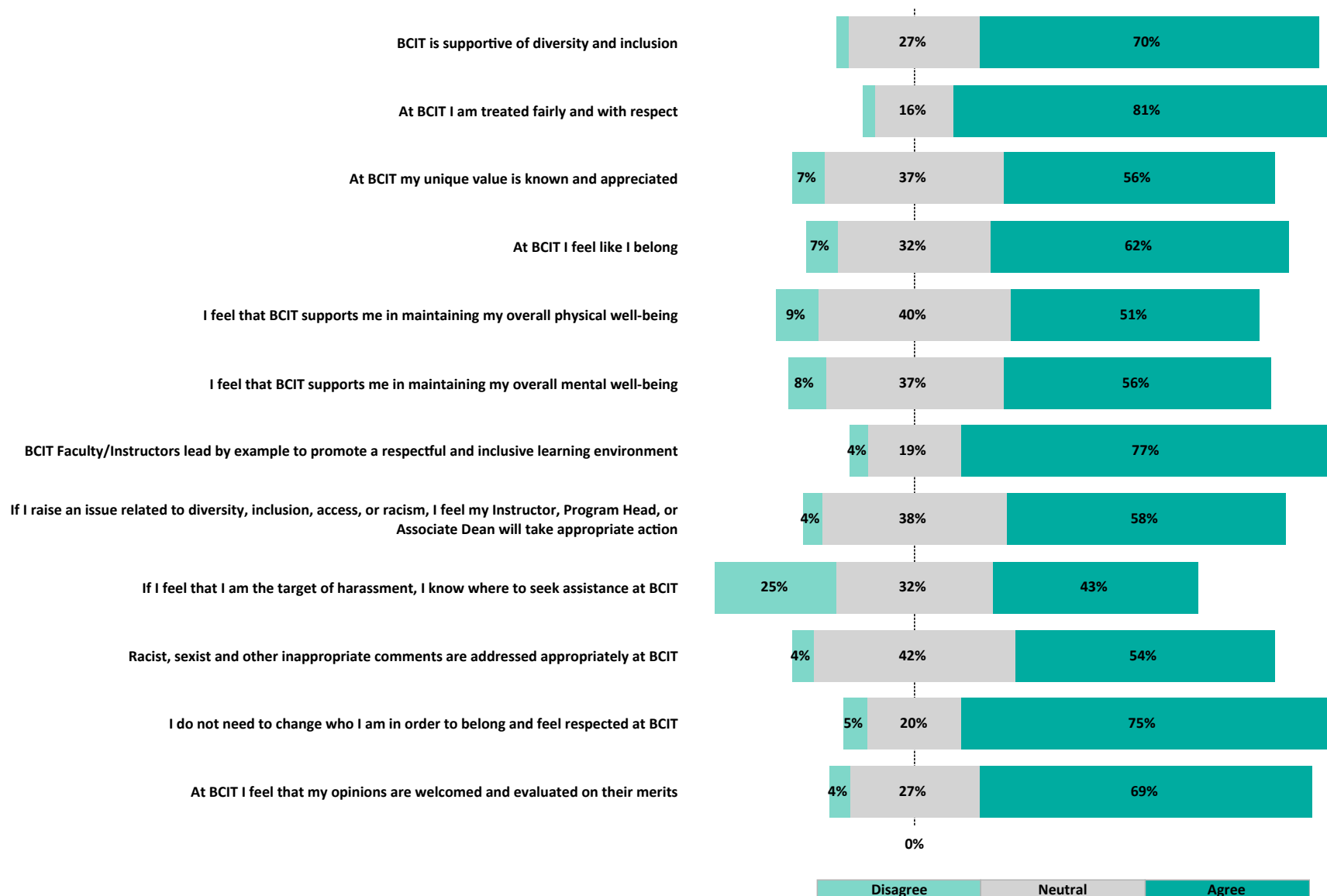


On a scale of zero to ten, how likely are you to recommend BCIT to your family, friends and/or co-workers?

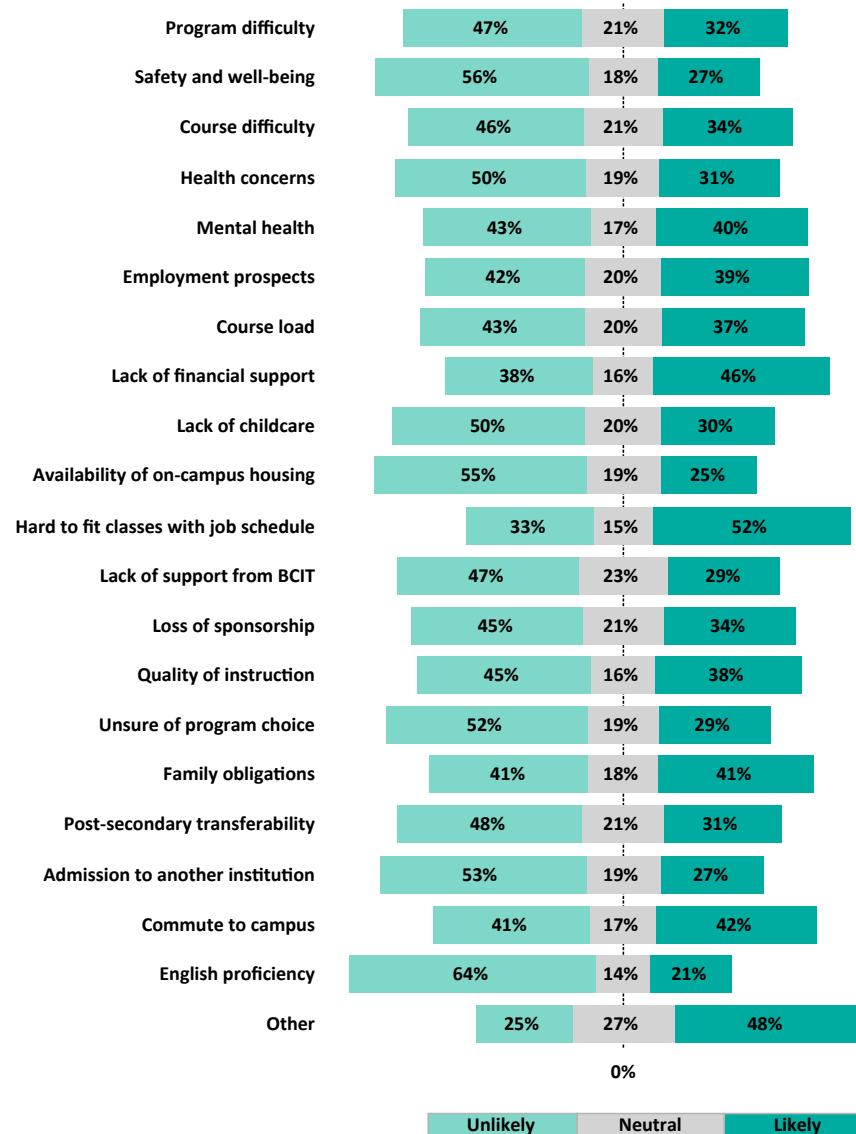


NPS = 38%

Please rate the extent of your agreement with the following statements:



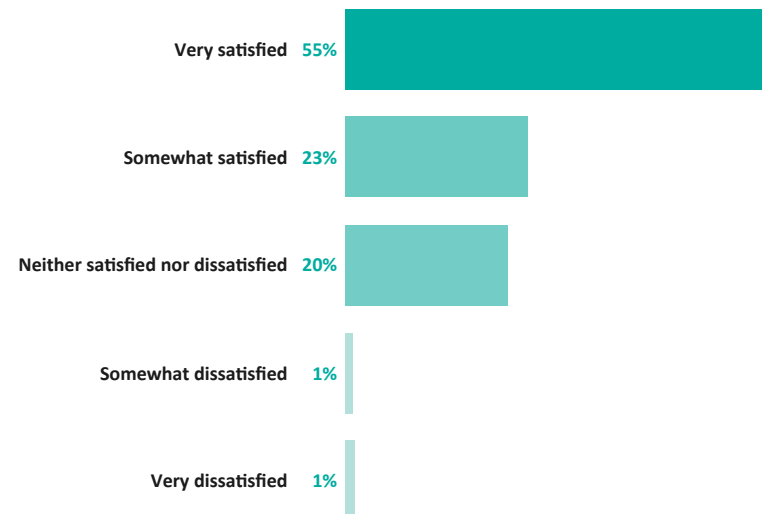
How likely is it that any of the following factors could delay or prevent you from completing your education/training at BCIT this term?



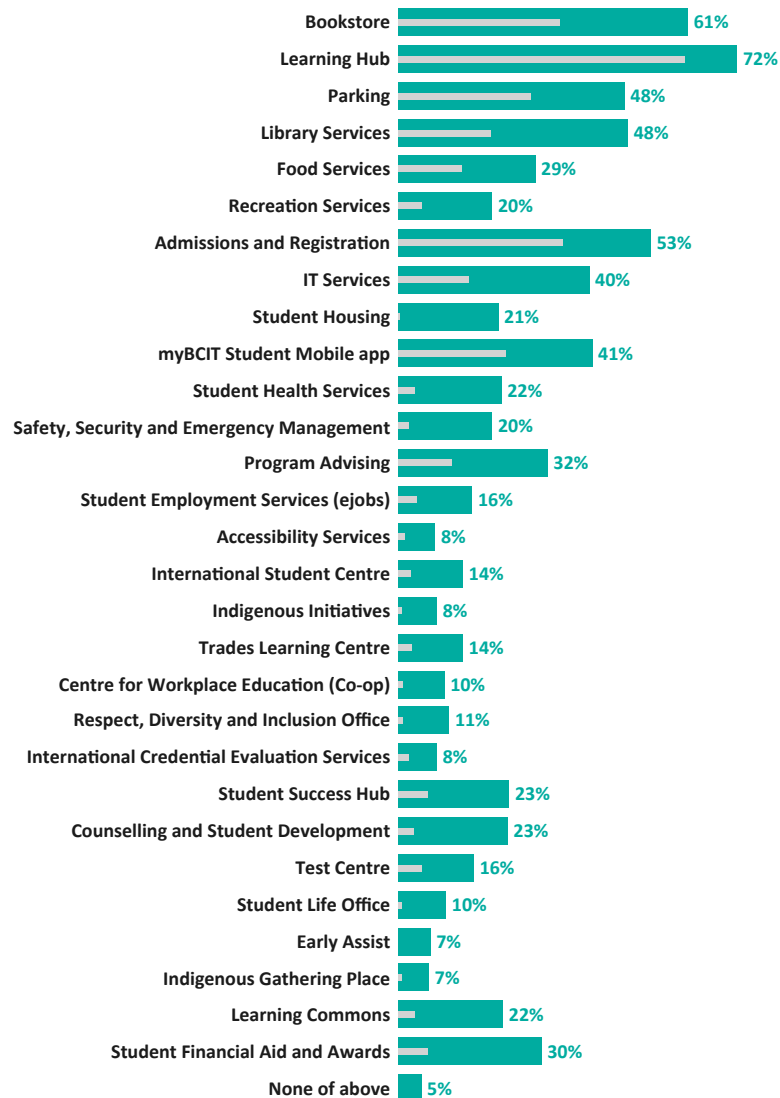
Overall, how easy or challenging do you find your education/training at BCIT this term?



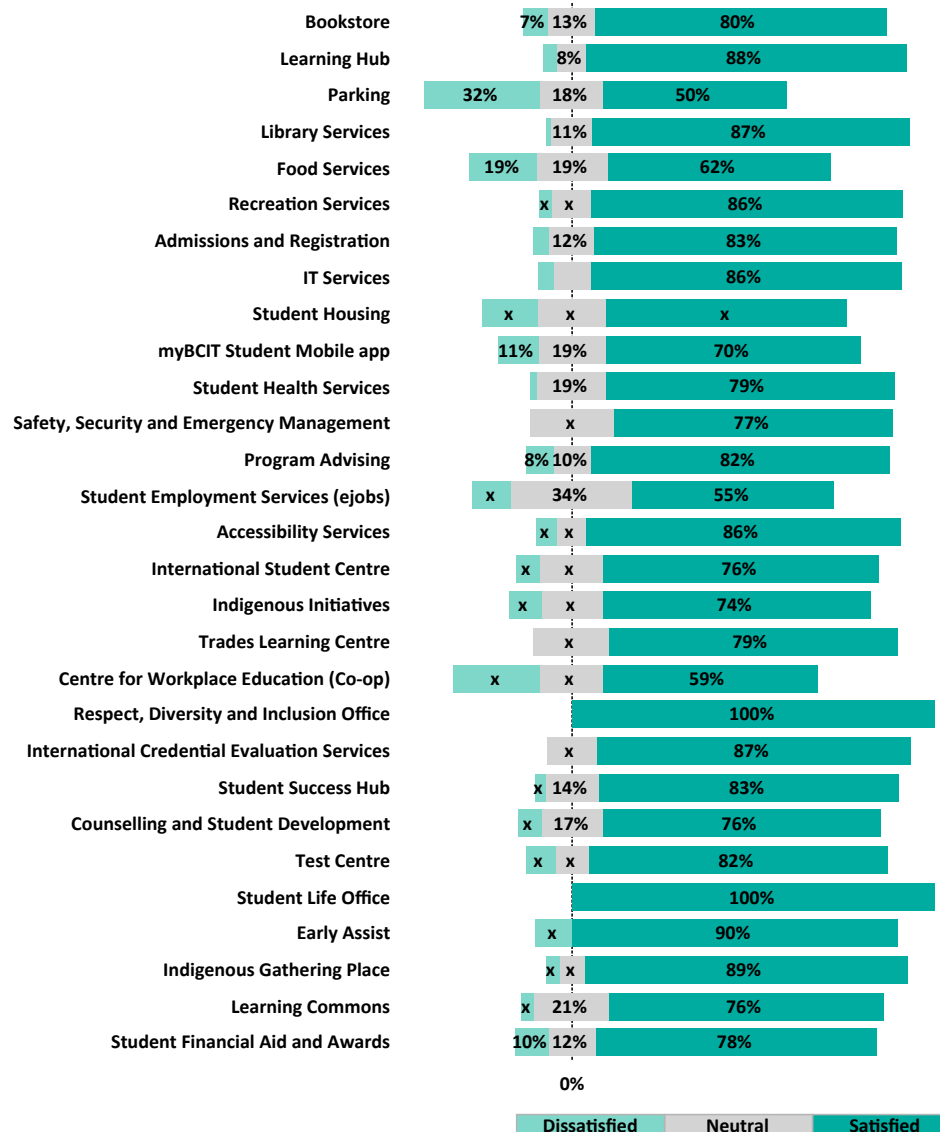
How satisfied are you with BCIT's efforts to maintain a safe learning environment (classrooms, labs, shops, etc.) for students?



BCIT Student Services: Awareness vs. Usage

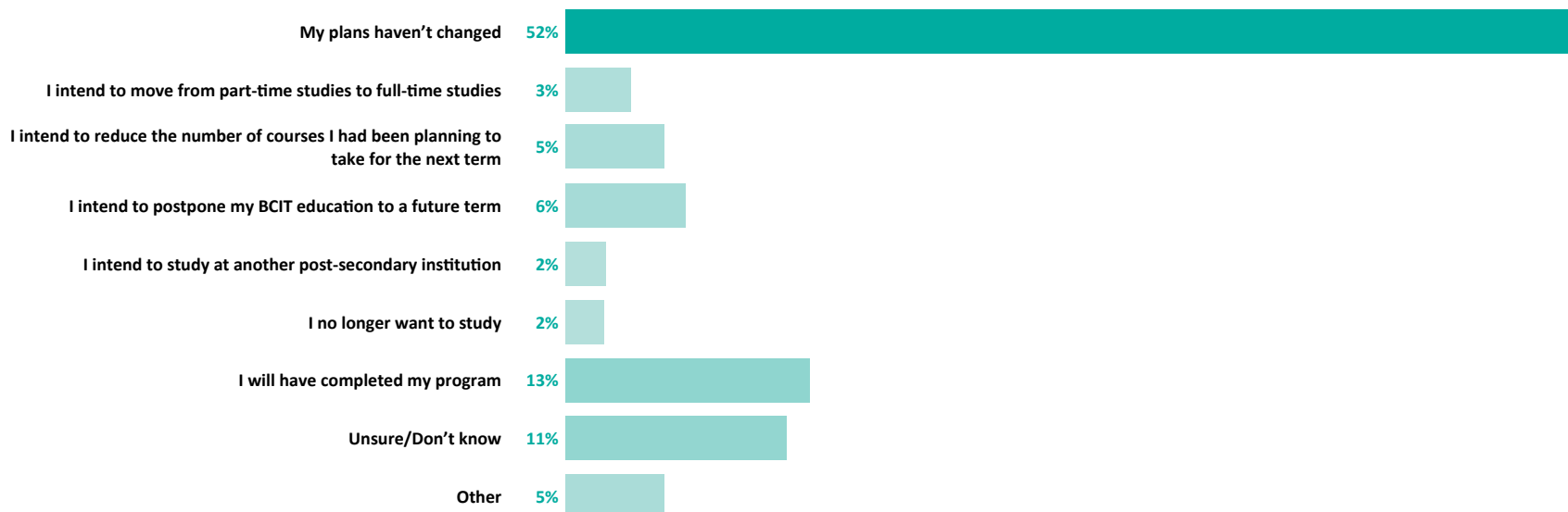


Please indicate your level of SATISFACTION with the BCIT student services listed below:



Note: Charts display results for students who have used BCIT Student Services.

Domestic Part Time Students: What are your plans for the Winter 2023 term (January to March 2023)?



International Part Time Students: What are your plans for the Winter 2023 term (January to March 2023)?

