



STEPS TO PURCHASE A FLEX PASS:



VIA WEB BROWSER

1. Follow the link provided by your institution to go directly to the appropriate Flex Pass purchase page
2. Under Long-Term Parking, select the Flex Pass option
3. Select payment method
4. After successful payment, receipt with the location and expiry details will be emailed to you

VIA APP



1. Download the HonkMobile App from the App Store or Google Play
2. Create a free account
3. Add your license plate & payment method
4. Input Zone ID or Address of the location you'd like to park
5. Under Long-Term Parking, select the Flex Pass option
6. Select payment method
7. After successful payment, receipt with the location and expiry details will be emailed to you

HOW TO REDEEM A FLEX PASS:

- 1 Park in the location(s) designated by your Flex Pass
- 2 Open the HonkMobile App - your active Flex Pass will be displayed on the front page under "Active Sessions"
- 3 Select your current Flex Pass and select "redeem a pass" - your passes remaining will be displayed at the top of this screen
- 4 Select Flex Pass Redemption rate (\$0.00)
- 5 Adjust your vehicle plate if necessary & select "park for free"
- 6 Confirm your license plate and session details
- 7 Get on with your day!

Input the wrong license plate? Don't sweat it.

You have up to 10 minutes from redeeming a pass to change the vehicle attached to the parking session.
You can change the license plate on the session complete page.

You can view all your redeemed sessions, as well as all remaining sessions, by going to the Sessions Tab in your account.



Questions?

honkmobile.com • support@honkmobile.com •



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