



**BRITISH COLUMBIA  
INSTITUTE OF TECHNOLOGY**

School Name	BCIT
Program Name	Technical Support Professional (TSP)
School Location	Downtown 555 Seymour Street
Start/End Dates	September 4, 2012 to June 28, 2013
Alternate Start/End Dates	program only offered every September
Can I commute?	Yes
Is it a Certificate, Diploma, Degree Program?	Full time Certificate
Is there a Dress Code?	No
Class Hours / Vacation	Mon – Fri 9:00AM to 4:00PM
No. of Students per Class	±20
Tuition Fee	\$14,500
Any Additional Costs (books, equipment)	30.00 a month for Upass
Total Number of Training Hours per week	35
Is School accredited with Private Career Training Institutions Agency (Provide #)	No
Is there a Practicum?	Yes
How Long?	8 weeks
Is the practicum mandatory for graduation?	Mandatory
Is the School responsible to arrange the Practicum?	No
Is there any requirement for the practicum	Completed minimum A+ and Net + exams
How many people graduated from this program last year?	40
Are the classes lead by instructors or self-paced?	Instructor led
Do you offer upgrading? At what cost?	Part time studies – approx \$500 a course
Do you offer refresher courses? At what cost?	No
Do you teach with a modular system? (One subject at a time or Multiple Subject System	Modular
Attendance policies	Strictly enforced
Refund Policies	No refund after 2 <sup>nd</sup> day